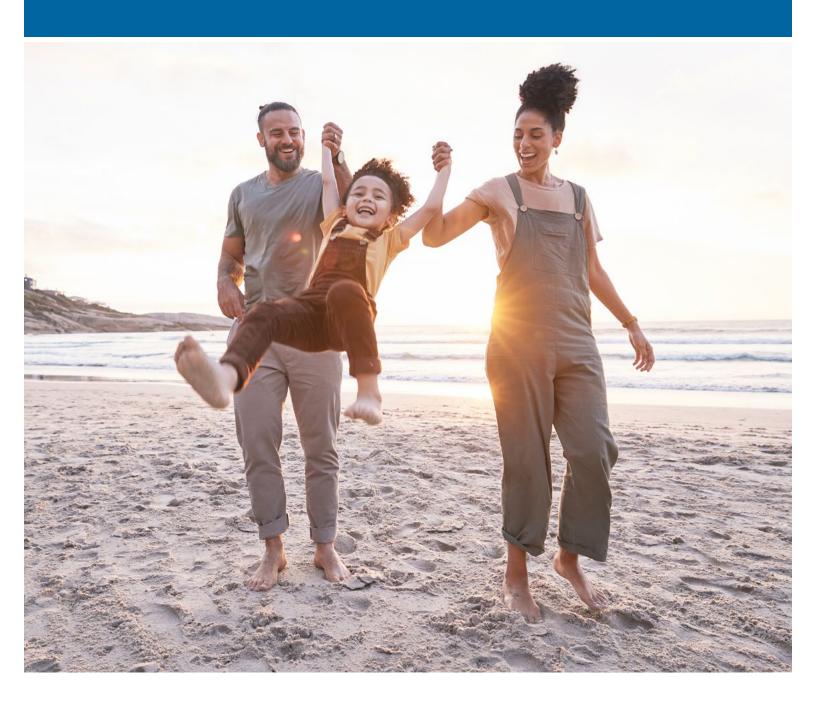
2026 Health Benefit Summary

Helping you make an informed decision about your health plan





About This Publication

The 2026 Health Benefit Summary provides only a general overview of certain benefits. It does not include details of all covered expenses or exclusions and limitations. Please refer to each health plan's Evidence of Coverage (EOC) booklet for the exact terms and conditions of coverage. Health plans mail EOCs to new members at the beginning of the year, and to existing members upon request. In case of a conflict between this summary and your health plan's EOC, the EOC establishes the benefits that will be provided.

The 2026 Health Benefit Summary provides valuable information to help you make an informed choice about your health plan and health care providers. This publication compares covered services, copayments, and benefits for each CalPERS health plan. It also provides information about plan availability by county and a chart summarizing important differences among health plan types.

You can use this information to determine which health plan offers the services you need at the cost that works for you. The 2026 health plan premiums are available at the CalPERS website at www.calpers.ca.gov. Check with your employer to find out how much they contribute toward your premium.

We recommend that you only use this publication in conjunction with the current year's health premium rate schedule and EOCs. To obtain a copy of the health premium schedule for any health plan, please go to the CalPERS website at www.calpers.ca.gov or contact CalPERS at 888 CalPERS (or 888-225-7377).

Other Health Publications

This publication is one of many resources CalPERS offers to help you choose and use your health plan. Others include:

- Health Program Guide: Describes Basic and Medicare health plan eligibility, enrollment, and choices
- Medicare Enrollment Guide: Provides information about how Medicare works with your CalPERS health benefits

You can obtain the above publications and other information about your CalPERS health benefits through myCalPERS at my.calpers.ca.gov or by calling CalPERS at 888 CalPERS (or 888-225-7377).

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Considering Your Health Plan Choices

Selecting a health plan for you and your family is one of the most important decisions you will make. This decision involves balancing the cost of each plan, along with other features, such as access to doctors and hospitals, pharmacy services, and special programs for managing specific medical conditions. Choosing the right plan ensures that you receive the health benefits and services that matter to you.

If you are a new CalPERS member or you are considering changing your health plan during Open Enrollment, you will need to make two related decisions:

- Which health plan is best for you and your family?
- · Which doctors and hospitals do you want to provide your care?

The combination of health plan and providers that is right for you depends on a variety of factors, such as whether you prefer a Health Maintenance Organization (HMO) or Preferred Provider Organization (PPO); your premium and out-of-pocket costs; and whether you want to have access to specific doctors and hospitals.

We realize that comparing health plan benefits, features, and costs can be complicated. This section provides information that can simplify your decision-making process. As you begin that process, the following are some questions you should ask:

- Do you prefer to receive your health care from an HMO or PPO? Your preference will impact the plans available to you, your access to health care providers, and how much you pay for certain services. See the chart on the next page for a summary of the differences among plan types.1
- · What are the costs (premiums, copayments, deductibles, and coinsurance)? Beginning on page 16 of this publication, you will find information about benefits, copayments, and covered services. Visit the CalPERS website at www.calpers.ca.gov to find out what the premiums are for the various plans.
- Does the plan provide access to the doctors and hospitals you want? Contact health plans directly for this information. See the "Health Plan Directory" on page 14 of this publication for health plan contact information.

Note that in a few counties where access to HMOs is limited, a third option, Exclusive Provider Organization (EPO), is available. An EPO provides benefits similar to an HMO with some PPO features.

Understanding How CalPERS Health Plans Work

The following chart will help you understand some important differences among health plan types.

Features	нмо	PPO	EPO
Accessing health care providers	Contracts with providers (doctors, medical groups, hospi- tals, labs, pharmacies, etc.) to provide you services at a fixed price	Gives you access to a network of health care providers (doctors, hospitals, labs, pharmacies, etc.) known as preferred providers	Gives you access to the EPO network of health care providers (doctors, hospitals, labs, pharmacies, etc.)
Selecting a primary care physician (PCP)	Most HMOs require you to select a PCP who will work with you to manage your health care needs ¹	All PPO plan members will have an assigned PCP; however, you can choose not to go through your PCP ²	All EPO plan members will have an assigned PCP; however, you can choose not to go through your PCP
Seeing a specialist	Requires advance approval from the medical group or health plan for some services, such as treatment by a specialist or certain types of tests	Allows you access to many types of services without receiving a referral or advance approval	Allows you access to many types of services without receiving a referral or advance approval
Obtaining care	Generally requires you to obtain care from providers who are a part of the plan network Requires you to pay the total cost of services if you obtain care outside the HMO's provider network without a referral from the health plan (except for emergency and urgent care services)	Encourages you to seek services from preferred providers to ensure your coinsurance and copayments are counted toward your calendar year out-of-pocket maximums ³ Allows you the option of seeing non-preferred providers, but requires you to pay a higher percentage of the bill ⁴	Requires you to obtain care from providers who are a part of the plan network Requires you to pay the total cost of services if you obtain care outside the EPO's provider network without a referral from the health plan (except for emergency and urgent care services)
Paying for services	Requires you to make a small copayment for most services	Limits the amount preferred providers can charge you for services Considers the PPO plan payment plus any deductibles and copayments you make as payment in full for services rendered by a preferred provider	Requires you to make a small copayment for most services

¹ Your PCP may be part of a medical group that has contracted with the health plan to perform some functions, including treatment authorization, referrals to specialists, and initial grievance processing.

 $^{^{2}}$ Members enrolled in the PERS Gold plan may access a lower copayment if they select a personal doctor.

³ Once you meet your annual deductible and maximum coinsurance, the plan pays 100% of medical services/claims from preferred providers for the remainder of the calendar year; however, you will continue to be responsible for copayments for physician office visits, pharmacy, and other services, up to the annual out-of-pocket maximum.

⁴ Non-preferred providers have not contracted with the health plan; therefore, you will be responsible for paying any applicable member deductibles or coinsurance, plus any amount in excess of the allowed amount.

CalPERS Health Plan Choices

Depending on where you reside or work, your Basic and Medicare health plan options may include the following:

Basic HMO & EPO Health Plans	Basic PPO Health Plans	Supplement to Medicare PPO & HMO Health Plans	Medicare Managed Care Plans (Medicare Advantage)	Out-of-State Plan Choices
Anthem Blue Cross Select HMO Anthem Blue Cross Traditional HMO Blue Shield Access+ HMO Blue Shield EPO Blue Shield Trio HMO California Correctional Peace Officers Association (CCPOA) Medical Plan¹ Health Net Salud y Más Kaiser Permanente Sharp Performance Plus UnitedHealthcare SignatureValue Alliance UnitedHealthcare SignatureValue Harmony Western Health Advantage	California Association of Highway Patrolmen (CAHP) Health Plan ¹ PERS Gold PERS Platinum Peace Officers Research Association of California (PORAC) Police and Fire Health Plan ¹	CAHP Health Plan ¹ PERS Gold PERS Platinum PORAC Police and Fire Health Plan ¹	Anthem Medicare Preferred (PPO) Blue Shield Medicare (PPO) CCPOA Medical Plan Medicare (PPO) Kaiser Permanente Senior Advantage Kaiser Permanente Senior Advantage Summit Sharp Direct Advantage (HMO) UnitedHealthcare Group Medicare Advantage (PPO)	Blue Shield Medicare (PPO) CCPOA Medical Plan Medicare (PPO) Kaiser Permanente (HMO) ² Kaiser Permanente Senior Advantage ² PERS Platinum (PPO) PORAC Police and Fire Health Plan (PPO) ¹ UnitedHealthcare Group Medicare Advantage (PPO)

Contacting a Health Plan

If you have a specific question about a plan's coverage, benefits, or participating providers, please contact the plan directly. See the "Health Plan Directory" on page 14 for health plan contact information.

¹ You must belong to the specific employee association and pay applicable dues to enroll in an Association Plan (CCPOA, CAHP, or PORAC).

² Plan only available in certain states. Benefits out-of-state may differ from those in California.

Choosing Your Doctor and Hospital

Once you choose a health plan, you should select a primary care physician. Except in the case of an emergency, the doctors you can use — and the medical groups and hospitals you will have access to — will depend on your choice of health plan.

Many people find their doctor by asking neighbors or co-workers for a doctor's name. Others receive referrals from doctors they already know. Still others simply select a physician from their health plan who happens to be nearby. You can also use the Search Health Plans tool (described on page 11), which is available by logging into your

myCalPERS account at my.calpers.ca.gov. Before you choose a health plan, you should call the health plan's member services to inquire about physician availability. When choosing an HMO plan, you should confirm that the doctor is taking new patients in the plan you select.

If you need to be hospitalized, your health plan or medical group will have certain hospitals that you are able to use. If you prefer a particular hospital, you should make sure the health plan you select contracts with that hospital. See page 15 for a list of resources that can help you evaluate and select a doctor and hospital.

Enrolling in a Health Plan Using Your Residential or Work ZIP Code

Some of our health plans are available only in certain counties and/or ZIP codes. As you consider your health plan choices, you should determine which health plans are available in the ZIP code in which you are enrolling.

In general, if you are an active employee or a working CalPERS retiree, you may enroll in a health plan using either your residential or work ZIP code.

If you are a retired CalPERS member, you may select any health plan in your residential ZIP code area. You cannot use the address of the CalPERS-covered employer from which you retired to establish ZIP code eligibility.

To enroll in a Medicare Advantage plan, you must use your residential address. In addition, Medicare Part D Employer Group Waiver plans require you to provide a physical address.

If you have a combination of Basic and Medicare members on your health plan, you must choose a health plan that has both Basic and Medicare plan options available within your residential ZIP code area.

If you use your residential ZIP code, all enrolled dependents must reside in the health plan's service area. When you use your work ZIP code, all enrolled dependents must receive all covered services (except emergency and urgent care) within the health plan's service area, even if they do not reside in that area.

To determine if the health plan you are considering provides services where you reside or work, see the "Health Plan Availability by County" chart on the following page. You can also use the Health Plan Search by ZIP Code, which is available on the CalPERS website at www.calpers.ca.gov, to find out which plans are available in your area. If you have questions about plan availability or coverage, or wish to obtain a copy of the Evidence of Coverage, contact the health plans using the "Health Plan Directory" on page 14.

Health Plan Availability by County: Basic Plans

Some health plans are available only in certain counties and/or ZIP codes. Use the chart below to determine if the health plan you are considering provides services where you reside or work. Marked health plans cover all or part of the county. Contact the plan before enrolling to make sure

they cover your ZIP code and that their provider network is accepting new patients in your area. You may also use our online service, the Health Plan Search by ZIP Code, available at www.calpers.ca.gov. All counties subject to regulatory approval.

County	Anthem Blue Cross Select HMO	Anthem Blue Cross Traditional HMO	Blue Shield Access+ HMO	Blue Shield EPO	Blue Shield Trio HMO	САНР	CCPOA Medical Plan	Health Net Salud y Más	Kaiser Permanente	PERS Gold & PERS Platinum	PORAC	Sharp Performance Plus	UnitedHealthcare SignatureValue Alliance	UnitedHealthcare SignatureValue Harmony	Western Health Advantage HMO
Alameda	•	•	•			•	•		•	•	•		•		
Alpine				•		•	•			•	•				
Amador						•	•		•	•	•				
Butte		•	•		•	•	•			•	•				
Calaveras				•		•	•			•	•				
Colusa				•		•	•			•	•				•
Contra Costa	•	•	•		•	•	•		•	•	•		•	•	
Del Norte				•		•	•			•	•				
El Dorado	•	•	•		•	•	•		•	•	•				•
Fresno	•	•	•			•	•		•	•	•		•		
Glenn			•			•	•			•	•				
Humboldt		•	•			•	•			•	•				•
Imperial	•	•	•			•	•	•		•	•				
Inyo				•		•	•			•	•				
Kern	•	•	•		•	•	•	•	•	•	•		•		
Kings		•	•		•	•	•		•	•	•		•		
Lake				•		•	•			•	•				
Lassen				•		•	•			•	•				
Los Angeles	•	•	•		•	•	•	•	•	•	•		•	•	
Madera		•	•			•	•		•	•	•		•		
Marin		•	•			•	•		•	•	•		•		•
Mariposa			•			•	•		•	•	•				
Mendocino		•		•		•	•			•	•				
Merced	•	•	•			•	•			•	•		•		
Modoc				•		•	•			•	•				
Mono				•		•	•			•	•				
Monterey	•		•			•	•		● ¹	•	•				
Napa		•				•	•		•	•	•			•	•
Nevada	•	•	•		•	•	•			•	•				
Orange	•	•	•		•	•	•	•	•	•	•		•	•	

¹ Limited to 14 approved ZIP codes in Monterey County.

County	Anthem Blue Cross Select HMO	Anthem Blue Cross Traditional HMO	Blue Shield Access+ HMO	Blue Shield EPO	Blue Shield Trio HMO	САНР	CCPOA Medical Plan	Health Net Salud y Más	Kaiser Permanente	PERS Gold & PERS Platinum	PORAC	Sharp Performance Plus	UnitedHealthcare SignatureValue Alliance	UnitedHealthcare SignatureValue Harmony	Western Health Advantage HMO
Placer	•	•	•		•	•	•		•	•	•		•		•
Plumas				•		•	•			•	•				
Riverside	•	•	•		•	•	•	•	•	•	•		•	•	
Sacramento	•	•	•		•	•	•		•	•	•		•		•
San Benito		•		•		•	•			•	•				
San Bernardino	•	•	•		•	•	•	•	•	•	•		•	•	
San Diego	•		•			•	•	•	•	•	•	•	•	•	
San Francisco	•	•	•			•	•		•	•	•		•		
San Joaquin	•	•	•			•	•		•	•	•		•		
San Luis Obispo		•	•		•	•	•			•	•		•		
San Mateo		•	•			•	•		•	•	•		•		
Santa Barbara		•	•		•	•	•			•	•				
Santa Clara	•	•	•			•	•		•	•	•		•	•	
Santa Cruz	•	•	•		•	•	•		•	•	•		•	•	
Shasta				•	•	•	•			•	•				
Sierra				•		•	•			•	•				
Siskiyou				•		•	•			•	•				
Solano		•	•			•	•		•	•	•		•	•	•
Sonoma		•	•			•	•		•	•	•		•		•
Stanislaus	•	•	•		•	•	•		•	•	•		•		
Sutter						•	•		•	•	•				
Tehama				•		•	•			•	•				
Trinity				•		•	•			•	•				
Tulare	•	•	•		•	•	•		•	•	•				
Tuolumne				•		•	•			•	•				
Ventura	•	•	•		•	•	•		•	•	•		•		
Yolo	•	•	•		•	•	•		•	•	•		•		•
Yuba						•	•		•	•	•				
Out-of-State									•	●2	•				

² Only PERS Platinum is available out of state.

Health Plan Availability by County: Medicare Plans

Some health plans are available only in certain counties and/or ZIP codes. Use the chart below to determine if the health plan you are considering provides services where you reside or work. Marked health plans cover all or part of the county. Contact the plan before enrolling to make sure

they cover your ZIP code and that their provider network is accepting new patients in your area. You may also use our online service, the Health Plan Search by ZIP Code, available at www.calpers.ca.gov.All counties subject to regulatory approval.

County	Anthem Medicare Preferred PPO	Blue Shield Medicare PPO	CAHP Medicare Supplement	CCPOA Medical Plan Medicare (PPO)	Kaiser Permanente Senior Advantage	Kaiser Permanente Senior Advantage Summit	PERS Gold Medicare Supplement	PERS Platinum Medicare Supplement	PORAC Medicare Supplement	Sharp Direct Advantage HMO	UnitedHealthcare Group Medicare Advantage PPO
Alameda	•	•	•	•	•	•	•	•	•		•
Alpine	•	•	•	•			•	•	•		•
Amador	•	•	•	•	•	•	•	•	•		•
Butte	•	•	•	•			•	•	•		•
Calaveras	•	•	•	•			•	•	•		•
Colusa	•	•	•	•			•	•	•		•
Contra Costa	•	•	•	•	•	•	•	•	•		•
Del Norte	•	•	•	•			•	•	•		•
El Dorado	•	•	•	•	•	•	•	•	•		•
Fresno	•	•	•	•	•	•	•	•	•		•
Glenn	•	•	•	•			•	•	•		•
Humboldt	•	•	•	•			•	•	•		•
Imperial	•	•	•	•			•	•	•		•
Inyo	•	•	•	•			•	•	•		•
Kern	•	•	•	•	•	•	•	•	•		•
Kings	•	•	•	•	•	•	•	•	•		•
Lake	•	•	•	•			•	•	•		•
Lassen	•	•	•	•			•	•	•		•
Los Angeles	•	•	•	•	•	•	•	•	•		•
Madera	•	•	•	•	•	•	•	•	•		•
Marin	•	•	•	•	•	•	•	•	•		•
Mariposa	•	•	•	•	•	•	•	•	•		•
Mendocino	•	•	•	•			•	•	•		•
Merced	•	•	•	•			•	•	•		•
Modoc	•	•	•	•			•	•	•		•
Mono	•	•	•	•			•	•	•		•
Monterey	•	•	•	•			•	•	•		•
Napa	•	•	•	•	•	•	•	•	•		•
Nevada	•	•	•	•			•	•	•		•
Orange	•	•	•	•	•	•	•	•	•		•

County	Anthem Medicare Preferred PPO	Blue Shield Medicare PPO	CAHP Medicare Supplement	CCPOA Medical Plan Medicare (PPO)	Kaiser Permanente Senior Advantage	Kaiser Permanente Senior Advantage Summit	PERS Gold Medicare Supplement	PERS Platinum Medicare Supplement	PORAC Medicare Supplement	Sharp Direct Advantage HMO	UnitedHealthcare Group Medicare Advantage PPO
Placer	•	•	•	•	•	•	•	•	•		•
Plumas	•	•	•	•			•	•	•		•
Riverside	•	•	•	•	•	•	•	•	•		•
Sacramento	•	•	•	•	•	•	•	•	•		•
San Benito	•	•	•	•			•	•	•		•
San Bernardino	•	•	•	•	•	•	•	•	•		•
San Diego	•	•	•	•	•	•	•	•	•	•	•
San Francisco	•	•	•	•	•	•	•	•	•		•
San Joaquin	•	•	•	•	•	•	•	•	•		•
San Luis Obispo	•	•	•	•			•	•	•		•
San Mateo	•	•	•	•	•	•	•	•	•		•
Santa Barbara	•	•	•	•			•	•	•		•
Santa Clara	•	•	•	•	•	•	•	•	•		•
Santa Cruz	•	•	•	•	•	•	•	•	•		•
Shasta	•	•	•	•			•	•	•		•
Sierra	•	•	•	•			•	•	•		•
Siskiyou	•	•	•	•			•	•	•		•
Solano	•	•	•	•	•	•	•	•	•		•
Sonoma	•	•	•	•	•	•	•	•	•		•
Stanislaus	•	•	•	•	•	•	•	•	•		•
Sutter	•	•	•	•	•	•	•	•	•		•
Tehama	•	•	•	•			•	•	•		•
Trinity	•	•	•	•			•	•	•		•
Tulare	•	•	•	•	•	•	•	•	•		•
Tuolumne	•	•	•	•			•	•	•		•
Ventura	•	•	•	•	•	•	•	•	•		•
Yolo	•	•	•	•	•	•	•	•	•		•
Yuba	•	•	•	•	•	•	•	•	•		•
Out-of-State		•	•	•	•	•		•	•		•

Tools to Help You Choose Your Health Plan

This section provides a variety of information that can help you evaluate your health plan choices. Included here are details about using your myCalPERS account, the Search Health Plans tool, and the How to Choose a Health Plan Worksheet.

Accessing Health Plan Information with myCalPERS

You can use myCalPERS at my.calpers.ca.gov, our secure, personalized website, to get one-stop access to all of your current health plan information, including details about which family members are enrolled. You can also use it to shop for other health plans that are available in your area, compare health plans, access CalPERS Health Program

forms, and find additional information about CalPERS health plans. If you are a retiree, CalPERS is your Health Benefits Officer. Retirees may change their health plan during Open Enrollment by calling CalPERS toll free at 888 CalPERS (or 888-225-7377) or by using your myCalPERS account.

myCalPERS Health Plan Comparison Feature

Health Plan Resources

Choosing a health plan that's right for you is unique for every person or family. myCalPERS includes additional resources to help you choose a health plan. These resources provide access to more detailed health benefit information that can help you when selecting what is most important to you in determining the plan that best fits your needs.

Evaluate Plan Features

Available health plans for you will be displayed based on the physical or mailing health eligibility ZIP code in our system.

Create a customized plan search where you'll be able to review:

- Monthly premiums for each plan available to you
- Side-by-side comparisons of covered benefits, deductibles, and copayments for up to three plans at one time
- Search for your doctor, specialist, behavioral health providers, medical groups, and Medicare doctors and see which health plans they are available in
- Member satisfaction ratings for each health plan

Your myCalPERS Account

Log in to your myCalPERS account at my.calpers.ca.gov and select the Health tab and then select Search Health Plans to see what's available to you. To speak with someone at CalPERS about your health plan choices, call 888 CalPERS (or 888-225-7377).

Comparing Your Options: Search Health Plans

Access your myCalPERS account for a convenient way to evaluate your health plan options and make a decision about which plan is best for you and your family. With this easy-to-use health plan comparison tool, you can weigh plan benefits and costs, and view how the plans compare.

You can access your account 24/7 to help you make health plan decisions at any time. You can use it to:

- · Review health plan options during Open Enrollment
- Evaluate your health plan options and estimate costs
- · Review a health plan option when your employer first begins offering the CalPERS Health Benefits Program
- Search doctors, specialists, behavioral health providers, medical groups, and Medicare doctors to see which plans they participate in
- Review health plan options due to changes in your marital status or enrollment area
- · Explore health plan options because you are planning for retirement or have become Medicare eligible

Be sure to tell us what you think about your myCalPERS plan search experience by completing a survey at the end of your research.

Get customized assistance selecting the health plan that is right for you and your family by logging into your myCalPERS account at my.calpers.ca.gov, selecting the Health tab and then selecting Search Health Plans.

Comparing Your Options: How to Choose a Health Plan Worksheet

An alternative tool we provide to help you choose the best plan for yourself and your family is How to Choose a Health Plan, which you can find on page 12 of this publication. This worksheet can be used to consider factors such as cost, availability, benefits, and quality of care measures. Simply follow the steps listed in the left column of the Worksheet. Some questions can be answered with a simple "yes" or "no," while others will require you to review information or call the health plan. Some of the information can be found on the CalPERS website at www.calpers.ca.gov.

How to Choose a Health Plan

Only you can decide which health plan is right for you and your family. CalPERS offers a variety of Health Maintenance Organization (HMO), Preferred Provider Organization (PPO), and Exclusive Provider Organization (EPO) plans to choose from. Use this checklist and available resources for factors to consider as you explore your options.

Availability Cost Coverage Plan Benefits Plan Rates Special Medical Needs Plans Available in Your Home Your Employer's Contribution Research or Work ZIP Codes1 **Prescription Drug Services** Your Contribution Plan Types Behavioral Health Copays Networks and Doctors Medicare Supplemental Benefits **Out-of-Pocket Costs** Health & Wellness Programs myCalPERS · Search Health Plans tool my.calpers.ca.gov in myCalPERS myCalPERS • Health Benefit Summary (HBD-110) my.calpers.ca.gov Health Plan Search by ZIP Code www.calpers.ca.gov/HBS · CalPERS Health Plan Statement www.calpers.ca.gov/ • Health Program Guide (HBD-120) healthplansearchbyzipcode · Plans & Rates www.calpers.ca.gov/HPG Your Preferred Doctor www.calpers.ca.gov/healthplanrates • Medicare Enrollment Guide (HBD-65) · Health Plan's Customer Your Employer www.calpers.ca.gov/MEG **Service Center** • Health Benefit Summary (HBD-110) Evidence of Coverage www.calpers.ca.gov/HBS • Health Benefit Summary (HBD-110) · Health & Wellness Programs www.calpers.ca.gov/HBS www.calpers.ca.gov/healthwellnessprograms

Have you decided to change your health plan based on cost, coverage, and availability? Then the time to take action is during CalPERS' annual Open Enrollment or within 60 days of a qualifying life event.

Active members²

With your employer's approval, you can submit most health enrollment changes, along with supporting documentation, online through your myCalPERS account (select Open Enrollment under the Health tab).

Retirees

Retirees and survivors can submit changes through my CalPERS (select Open Enrollment under the Health tab).

Plan changes during Open Enrollment take effect January 1 of the upcoming year. For Special Enrollments, the effective date is the first day of the month following the date your request is received.

¹ If you are an active employee or a working CalPERS retiree, you can enroll in a health plan using either your residential or work ZIP code.

² Use of this functionality is at the discretion of your employer. Confirm with them before you submit changes online.

CalPERS Health Plan Member Survey Results

CalPERS conducts an annual Health Plan Member Survey to assess members' satisfaction with their health plans during the previous 12-month period. We use a modified version of the Consumer Assessment of Healthcare Providers and Systems (CAHPS) Survey, a standard tool for measuring health plans. CalPERS evaluates the survey results to compare satisfaction ratings across health plans and over time. The results below reflect health plan satisfaction during the 2024 plan year.

Member ratings offer another tool to help you choose a plan that is right for you. Please note that your experience may differ. The health plan ratings are based on the experience of the individuals who participated in the survey.

Member Rating of Health Plans

Members were asked to rate their health plan on a 10-point scale with 10 being the best health plan possible. The following charts show the average rating by plan respondents in eligible Basic and Medicare health plans.

Basic Plan Ratings

Average Basic Plan Rating	7.6
Anthem Blue Cross Select	7.0
Anthem Blue Cross Traditional	7.7
Blue Shield Access+	7.4
Blue Shield Trio	7.2
ССРОА	7.7
Health Net Salud y Más	7.1
Kaiser Permanente	8.0
PERS Platinum	7.6
PERS Gold	6.4
Sharp Performance Plus	8.2
UnitedHealthcare Alliance	7.5
UnitedHealthcare Harmony	7.1
Western Health Advantage	7.9

Medicare Plan Ratings

Average Medicare Plan Rating	8.9
Anthem Blue Cross Medicare Preferred	8.7
Blue Shield of California Medicare	8.8
Kaiser Permanente Senior Advantage	8.9
Kaiser Permanente Senior Advantage Summit	8.7
PERS Platinum Medicare Supplement	9.0
PERS Gold Medicare Supplement	8.6

The CalPERS Health Benefits Program Annual Report displays other valuable information about the Health Program. To view the report, visit CalPERS online at www.calpers.ca.gov.

Additional Resources

As a health care consumer, you have access to many resources, services, and tools that can help you find the right health plan, doctor, medical group, and hospital for yourself and your family.

Following is contact information for the health plans. Contact your health plan with questions about ID cards; verification of provider participation; service area boundaries (covered ZIP codes); benefits, deductibles, limitations, exclusions; and Evidence of Coverage booklets.

Health Plan Directory

Anthem Blue Cross² HMO

(855) 839-4524

www.anthem.com/ca/calpers

Anthem Medicare Preferred² PPO

(855) 251-8825

www.anthem.com/ca/calpers

Blue Shield of California

Active Member Services: (800) 334-5847 Medicare Member Services: (888) 802-4599

www.blueshieldca.com/calpers

California Association of Highway Patrolmen (CAHP)

(800) 734-2247

www.thecahp.org/benefits

California Correctional Peace Officers Association (CCPOA)

Active Member Services: (800) 257-6213 Medicare Member Services: (800) 776-4466

www.ccpoabtf.org

Health Net of California¹

(888) 926-4921

www.healthnet.com/calpers

Kaiser Permanente

(800) 464-4000

www.kp.org/calpers

CVS Caremark

Active Member Services: (833) 291-3649

SilverScript Medicare Member Services: (833) 291-3648

www.caremark.com/calpers

PERS Gold² and PERS Platinum²

Active Member Services

by Included Health: (855) 633-4436

includedhealth.com/calpers

Medicare Member Services

by Blue Shield of California: (800) 405-2127 www.blueshieldca.com/calpers-retirees

Peace Officers Research Association of California (PORAC)

(800) 655-6397 ibtofporac.org

Sharp Health Plan¹

Active Member Services: (855) 995-5004 Retiree Member Services: (833) 346-4322

calpers.sharphealthplan.com

UnitedHealthcare1

Active Member Services: (877) 359-3714

www.uhc.com/calpers

Retiree Member Services: (888) 867-5581

www.UHCRetiree.com/calpers

Western Health Advantage¹

Active Member Services: (888) 942-7377 www.westernhealth.com/calpers

Pharmacy benefits administered by CVS Caremark for the Basic plan only.

Pharmacy benefits administered by CVS Caremark for both Basic and Medicare plans.

Obtaining Health Care Quality Information

Following is a list of resources you can use to evaluate and select a doctor and hospital.

Hospitals

Cal Hospital Compare

www.calhospitalcompare.org

Cal Hospital Compare makes it easy to find and compare the quality of hospitals in California.

U.S. Department of Health and Human Services

www.medicare.gov/hospitalcompare

Hospital Compare has information about the quality of care at over 4,000 Medicare-certified hospitals across the country.

The Leapfrog Group

www.leapfroggroup.org

This is a coalition of health purchasers who have found that hospitals meeting certain standards have better care results.

Benefit Comparison Charts

The benefit comparison charts on pages 16-31 summarize the benefit information for each health plan. For more details, see each plan's Evidence of Coverage (EOC) booklet.

Consumer Resources

California Department of Consumer Affairs

www.dca.ca.gov

search.dca.ca.gov

The California Department of Consumer Affairs (DCA) and its boards and bureaus license medical and mentalhealth professionals — including doctors, nurses, and other care providers — investigate complaints, discipline those who violate the law, conduct evaluations, and facilitate rehabilitation where appropriate.

Have you done a checkup on your care provider's license? Such a checkup is simple and helps you make an informed choice when choosing a medical or mentalhealth professional. To determine a licensee's status, go to DCA's license website at search.dca.ca.gov or, if you do not have a computer, call (800) 952-5210 and DCA staff will check the professional's license for you.

Office of the Patient Advocate

www.opa.ca.gov

This website includes a State of California-sponsored "Report Card" that contains additional clinical and member experience data on HMOs, PPOs, and medical groups in California.

Basic Plans (EPO & HMO)

Benefits	Anthem Blue Cross Select HMO Traditional HMO	Blue Shield Access+ HMO EPO Trio HMO	Health Net	Kaiser Permanente	Sharp Performance Plus	UnitedHealthcare SignatureValue Alliance & Harmony	Western Health Advantage HMO
Calendar Year Deducti	ble						
Individual	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Family	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Maximum Calendar Ye	ar Copay or Coinsurar	ICE (excluding pharmacy)					
Individual	\$1,500 (copay)	\$1,500 (copay)	\$1,500 (copay)	\$1,500 (copay)	\$1,500 (copay)	\$1,500 (copay)	\$1,500 (copay)
Family	\$3,000 (copay)	\$3,000 (copay)	\$3,000 (copay)	\$3,000 (copay)	\$3,000 (copay)	\$3,000 (copay)	\$3,000 (copay)
Hospital (including Mental	Health and Substance Abuse	2)					
Deductible (per admission)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Inpatient	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Outpatient Facility/ Surgery Services	No Charge	No Charge	No Charge	\$15	No Charge	No Charge	No Charge

Benefits	Anthem Blue Cross Select HMO Traditional HMO	Blue Shield Access+ HMO EPO Trio HMO	Health Net	Kaiser Permanente	Sharp Performance Plus	UnitedHealthcare SignatureValue Alliance & Harmony	Western Health Advantage HMO
Emergency Services							
Emergency Room Deductible	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Emergency (copay waived if admitted as an inpatient or for observation as an outpatient)	\$50	\$50	\$50	\$50	\$50	\$50	\$50
Non-Emergency (copay waived if admitted as an inpatient or for observation as an outpatient)	\$50	\$50	\$50	\$50	\$50	\$50	\$50
Physician Services (incl	uding Mental Health and Sub	ostance Abuse)					
Office Visits (copay for each service provided)	\$15	\$15	\$15	\$15	\$15	\$15	\$15
Inpatient Visits	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Outpatient Visits	\$15	\$15	\$15	\$15	\$15	\$15	\$15
Urgent Care Visits	\$15	\$15	\$15	\$15	\$15	\$15	\$15
Preventive Services	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Surgery/Anesthesia	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Diagnostic X-ray/Lab	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge

Basic Plans (EPO & HMO), Continued

Benefits	Anthem Blue Cross Select HMO Traditional HMO	Blue Shield Access+ HMO EPO Trio HMO	Health Net	Kaiser Permanente	Sharp Performance Plus	UnitedHealthcare SignatureValue Alliance & Harmony	Western Health Advantage HMO
Prescription Drugs							
Deductible	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Retail Pharmacy (30-day supply)	Tier 1: \$5 Tier 2: \$20 Tier 3: \$50	Tier 1: \$5 Tier 2: \$20 Tier 3: \$50 Tier 4: \$30	Tier 1: \$5 Tier 2: \$20 Tier 3: \$50	Generic: \$5 Brand: \$20	Tier 1: \$5 Tier 2: \$20 Tier 3: \$50	Tier 1: \$5 Tier 2: \$20 Tier 3: \$50	Tier1: \$5 Tier 2: \$20 Tier 3: \$50
Retail Pharmacy (90-day supply)	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100 Tier 4: \$60 (Retail Preferred Pharmacy Maintenance Medications)	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100
Mail Order Pharmacy Program (not to exceed 90-day supply for maintenance drugs)	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100 Tier 4: \$60	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100	Generic: \$10 Brand: \$40 (31-100 day supply)	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100
Mail order maximum copayment per person per calendar year	\$1,000	\$1,000	\$1,000	N/A	\$1,000	\$1,000	\$1,000
Durable Medical Equipment	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge

Benefits	Anthem Blue Cross Select HMO Traditional HMO	Blue Shield Access+ HMO EPO Trio HMO	Health Net	Kaiser Permanente	Sharp Performance Plus	UnitedHealthcare SignatureValue Alliance & Harmony	Western Health Advantage HMO
Infertility Testing/ Treatment	50% of Covered Charges	50% of Covered Charges	50% of Covered Charges	50% of Covered Charges	50% of Covered Charges	50% of Covered Charges	50% of Covered Charges
Occupational / Physica	al / Speech Therapy						
Inpatient (hospital or skilled nursing facility)	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Outpatient (office and home visits)	\$15	\$15	\$15	\$15	\$15	\$15	\$15
Diabetes Services							
Glucose monitors	Coverage varies	No Charge	Coverage varies	No Charge	Coverage varies	Coverage varies	Coverage varies
Self-management training	\$15	\$15	\$15	\$15	\$15	\$15	\$15
Acupuncture	\$15/visit (acupuncture/ chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/ chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/ chiropractic; combined 20 visits per calendar year)				
Chiropractic	\$15/visit (acupuncture/ chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/ chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/ chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/ chiropractic; combined 20 visits per calendar year)			
Pregnancy & Maternity Care	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge

Basic Plans (PPO & Association Plans)

For more details about the benefits provided by a specific plan, refer to that plan's Evidence of Coverage (EOC) booklet.

All benefits subject to regulatory approval.

	PPO Basic Plans				A	ssociation	Plans		
	PERS	Gold	PERS PI	latinum	CA	САНР		AC	
Benefits	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO	ССРОА
Calendar Year Deductible	:								
Individual	\$1,000 1,3	\$2,5003	\$500³	\$2,0003	N	//A	\$300	\$600	N/A
Family	\$2,000 1,3	\$5,000 ³	\$1,0003	\$4,0003	N	/A	\$900	\$1,800	N/A
Maximum Calendar Year	Copay or Coin	surance (exclu	ding pharmacy)						
Individual	\$3,000 (coinsurance)	Unlimited	\$2,000 (coinsurance)	Unlimited	\$3,000 (coinsurance)	Unlimited	\$2,000	\$2,000	\$1,500 (copay)
Family	\$6,000 (coinsurance)	Unlimited	\$4,000 (coinsurance)	Unlimited	\$6,000 (coinsurance)	Unlimited	\$4,000	\$4,000	\$4,500 (copay)
Hospital (including Mental He	alth and Substanc	e Abuse)							
Deductible (per admission)	N,	/A	\$250 (copay)	N	//A	N/A	4	N/A
Inpatient	20%2	40% 4	10%	40%4	10%	Varies	20%	20%4	\$100/admission
Outpatient Facility/ Surgery Services	20%	40% 4	10%	40% 4	10%	40% 4	20%	20% 4	\$50

¹ Incentives available to reduce individual inpatient deductible (max. \$500) or family deductible (max. \$1,000). Refer to EOC for details.

² Coinsurance waived for deliveries if enrolled in Included Health's Maternity Program by the 24th week of pregnancy. For deliveries after April 2026, member must be enrolled by January 1, 2026.

³ Deductible is not transferable between PERS Gold and PERS Platinum.

⁴ Of the allowable amount as defined in the EOC.

		PPO Bas	sic Plans			A	ssociation	Plans	
	PERS	PERS Gold		latinum	CA	МР	PORAC		
Benefits	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO	ССРОА
Emergency Services									
Emergency Room	(applies to hos	50 pital emergency charge only)	(applies to hos	50 pital emergency irges only)	(copay redu	50 uced to \$25 if inpatient basis)	N/A	4	N/A
Emergency	(applies to other)% r services such as -ray, lab, etc.)	(applies to oth)% er services such X-ray, lab, etc.)	(applies to othe)% r services such as -ray, lab, etc.)	20%		\$75
	20%	40%	10%	40%	\$50+10%	\$50+40%	509	%	
Non-Emergency	only; emergen	hysician charges cy room facility ot covered)	only; emergen	hysician charges cy room facility ot covered)		iced to \$25 if inpatient basis)	(for non-emerg provided by emergend	hospital	\$75
Physician Services (inclu	ding Mental Health	and Substance Ab	use)						
Office Visits (copay for each service provided)	\$351,2	40%³	\$20 ²	40%³	\$205	10%³	\$10/\$35 ²	20%³	\$15
Inpatient Visits	20%	40%³	10%	40% 3	10%	40%³	20%	20%³	No Charge
Outpatient Visits	\$35	40%³	\$20	40%³	10% ⁵	40%³	20%	20%³	\$15
Urgent Care Visits	\$35	40% 3	\$35	40% 3	\$20 ⁵	40%³	\$35	20% 3	\$15
Preventive Services	No Charge	40%³	No Charge	40%³	No Charge	40%³	No Ch	arge	No Charge
Surgery/Anesthesia	20%	40%³	10%	40%³	10%	40%³	20%	20%³	No Charge
Diagnostic X-ray/Lab	20% 4	40%³	10% 4	40%³	10%	40%³	20%	20%³	No Charge

¹ Reduced to \$10 when seen by matched primary physician.

² \$35 for specialist visit.

³ Of the allowable amount as defined in the EOC.

 $^{^{\}rm 4}~$ For lab services only — no charge when using Quest Diagnostic or Labcorp.

 $^{^{5}}$ For non-mental health visits only — no charge for visits with a mental health provider.

Basic Plans (PPO & Association Plans), Continued

		PPO Bas	ic Plans			A	Association	Plans	
	PERS	S Gold	PERS PI	atinum	C	AHP	POR	AC	
Benefits	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO	ССРОА
Prescription Drugs									
Deductible	N	I/A	N,	N/A		N/A		4	Tier 2, 3, and 4: \$50 (not to exceed \$150/family)
Retail Pharmacy (30-day supply)	Tier	-1: \$5 2: \$20 3: \$50	Tier Tier 2 Tier 3	2: \$20	Generic: \$5 Formulary: \$20 Non-Formulary: \$50		Generic: \$10 Brand Formulary: \$25 Non-Formulary: \$45 Compound: \$45		Tier 1: \$10 Tier 2: \$25 Tier 3 and 4: \$50
Retail Pharmacy (90-day supply)	Tier 2	1: \$10 2: \$40 3: \$100	Tier 1 Tier 2 Tier 3:	:\$40	Formu Non-Form (Retail Prefe	ric: \$10 lary: \$40 nulary: \$100 erred Pharmacy e Medications)	N/ <i>t</i>	4	Tier 1: \$30 Tier 2: \$75 Tier 3 and 4: \$150 (Retail Preferred Pharmacy Maintenance Medications)
Mail Order Pharmacy Program (not to exceed 90-day supply for maintenance drugs)	Tier	1: \$10 2: \$40 3: \$100	Tier 2	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100		Generic: \$10 Formulary: \$40 Non-Formulary: \$100		N/A	Tier 1: \$20 Tier 2: \$50 Tier 3 and 4: \$100
Mail order maximum copayment per person per calendar year	\$1,	000	\$1,000		١	N/A	N/A	4	N/A
Durable Medical Equipment		40% ¹ ion required for equipment)	the purchase	10% 40% ¹ (pre-certification required for the purchase of equipment priced at \$1,000 or more)		40%1	20%	20%1	No Charge

¹ Of the allowable amount as defined in the EOC.

		PPO Bas	ic Plans			P	Association	Plans	
	PERS	S Gold	PERS P	latinum	CA	AHP	POR	AC	
Benefits	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO	PPO	Non-PPO	ССРОА
Infertility Testing/ Treatment	50%		50	0%	Not C	Covered	50%	50%²	50% of Allowed Charges
Occupational / Physical /	Speech Thera	ару							
Inpatient (hospital or skilled nursing facility)	No C	harge	No C	harge	10%	40%	20%	20%2	No Charge
Outpatient (office and home visits)	20%	40%; Occupational therapy: 20%	10%	40%; Occupational therapy: 10%	10%	40%	20%	20% ²	No Charge
(office and notife visits)		ation required nan 24 visits)		ation required nan 24 visits)	- 1	ation required nan 24 visits)			
Diabetes Services									
Glucose monitors	Coverag	ge Varies	Coverag	ge Varies	Covera	ge Varies	Coverage	e Varies	No Charge
Self-management training	\$20 ¹	40% 2	\$20 ¹	40%2	\$20	60%²	\$20	60%²	\$15
	\$15/visit	40% 2	\$15/visit	40% 2	10%	40% 2	20%	20% 2	
Acupuncture	combine	e/chiropractic; d 20 visits ndar year)	combine	e/chiropractic; d 20 visits ndar year)	(acupuncture/chiropractic; combined 30 visits per calendar year)		(acupuncture/chiropractic; combined 20 visits per calendar year)		N/A
	\$15/visit	40%²	\$15/visit	40%²	10%	40%²	20%	20%2	\$15 exam (up to 20 visits
Chiropractic	(acupuncture/chiropractic; (acupuncture/chiropractic; (acupuncture/chiropractic; combined 20 visits combined 20 visits combined 30 visits per calendar year) per calendar year) per calendar year)		ed 30 visits	(acupuncture/ combined per calend	20 visits	per calendar year) chiropractic appliances benefit: \$50			
Pregnancy & Maternity Care	20%³	40%	10%	40%	90%	60%	80%	80%	No Charge

¹ \$35 for specialist visit.

² Of the allowable amount as defined in the EOC.

 $^{^{3}}$ Coinsurance waived for deliveries if enrolled in Included Health's Maternity Program by the 24th week of pregnancy. For deliveries after April 2026, member must be enrolled by January 1, 2026.

Medicare Advantage Plans

For more details about the benefits provided by a specific plan, refer to that plan's *Evidence of Coverage* (EOC) booklet.

All benefits subject to regulatory approval.

Benefits	Kaiser Permanente Senior Advantage (HMO)	Kaiser Permanente Senior Advantage Summit (HMO)	Senior Advantage Anthem Medicare Blue Shield Professed (PPO) Medicare (PPO)		Sharp Direct Advantage (HMO)	UnitedHealthcare Group Medicare Advantage (PPO)
Calendar Year Deduc	tible					
Individual	N/A	N/A	N/A	N/A	N/A	N/A
Family	N/A	N/A	N/A	N/A	N/A	N/A
Maximum Calendar \	ear Copay or Coinsura	INCE (excluding pharmacy)				
Individual	\$1,500 (copay)	\$1,500 (copay)	\$1,500 (copay/coinsurance)	\$1,500 (copay)	\$1,500 (copay/coinsurance)	\$1,500 (copay)
Family	N/A	N/A	N/A	N/A	N/A	N/A
Hospital (including Ment	al Health and Substance Abu	se)				
Inpatient	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Outpatient Facility/ Surgery Services	\$10	No Charge	No Charge	No Charge	No Charge	No Charge
Skilled Nursing Facility (up to 100 days/ benefit period)	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Home Health Services	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Hospice	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge

Benefits	Kaiser Permanente Senior Advantage (HMO)	Kaiser Permanente Senior Advantage Summit (HMO)	Anthem Medicare Preferred (PPO)	Blue Shield Medicare (PPO)	Sharp Direct Advantage (HMO)	UnitedHealthcare Group Medicare Advantage (PPO)
Emergency Services (waived if admitted or hospitalized as an outpatient)	\$50	\$50	\$50	\$50	\$50	\$50
Ambulance Services	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Surgery/ Anesthesia	No Charge inpatient; \$10 outpatient	No Charge	No Charge	No Charge	No Charge	No Charge
Physician Services (in	ncluding Mental Health and Su	ıbstance Abuse)				
Office Visits	\$10	No Charge	\$10	No Charge	No Charge	\$10
Inpatient Visits	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Outpatient Visits	\$10	No Charge	\$10	No Charge	No Charge	\$10
Urgent Care Visits	\$10	No Charge	\$25	No Charge	No Charge	\$25
Preventive Services	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Diagnostic X-ray/Lab	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Durable Medical Equipment	No Charge	No Charge	10% (coinsurance)	No Charge	No Charge	No Charge

Medicare Advantage Plans, Continued

Benefits	Kaiser Permanente Senior Advantage (HMO)	Kaiser Permanente Senior Advantage Summit (HMO)	Anthem Medicare Preferred (PPO)	Blue Shield Medicare (PPO)	Sharp Direct Advantage (HMO)	UnitedHealthcare Group Medicare Advantage (PPO)
Prescription Drugs						
Deductible	N/A	N/A	N/A	N/A	N/A	N/A
Retail Pharmacy (30-day supply)	Generic: \$5 Preferred: \$20	Generic: \$5 Preferred: \$20	Tier 1: \$5 Tier 2: \$20 Tier 3: \$50	Tier 1: \$5 Tier 2: \$20 Tier 3: \$50 Tier 4: \$20	Preferred Generic: \$5 Generic: \$5 Preferred Brand: \$20 Non-Preferred: \$50 Specialty: \$20 Select Care: \$0	Generic: \$5 Preferred: \$20 Specialty: \$20 Non-Preferred: \$50
Retail Pharmacy Long-Term Prescription Medications (90-day supply)	N/A	N/A	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100 Tier 4: N/A	Preferred Generic: \$15 Generic: \$15 Preferred Brand: \$60 Non-Preferred: \$150 Specialty: N/A Select Care: \$0	Generic: \$10 Preferred: \$40 Specialty: \$40 ¹ Non-Preferred: \$100
Mail Order Pharmacy Program (not to exceed 90-day supply)	Generic: \$10 Preferred: \$40 (31-100 day supply)	Generic: \$10 Preferred: \$40 (31-100 day supply)	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100 Tier 4: N/A	Preferred Generic: \$10 Generic: \$10 Preferred Brand: \$40 Non-Preferred: \$100 Specialty: N/A Select Care: \$0	Generic: \$10 Preferred: \$40 Specialty: \$40 ¹ Non-Preferred: \$100
Mail order maximum copayment per person per calendar year	N/A	N/A	\$1,000	\$1,000	N/A	\$1,000
Occupational / Physic	cal / Speech Therapy					
Inpatient (hospital or skilled nursing facility)	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Outpatient (office and home visits)	\$10	No Charge	\$10	No Charge	No Charge	\$10

¹ Specialty drugs will be limited to a 30-day supply.

Benefits	Kaiser Permanente Senior Advantage (HMO)	Kaiser Permanente Senior Advantage Summit (HMO)	Anthem Medicare Preferred (PPO)	Blue Shield Medicare (PPO)	Sharp Direct Advantage (HMO)	UnitedHealthcare Group Medicare Advantage (PPO)
Diabetes Services						
Glucose monitors	No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
Hearing Services						
Routine Hearing Exam	\$10	No Charge	No Charge	No Charge	No Charge	No Charge
Physician Services	\$10	No Charge	\$10	\$10	\$10	\$10
Hearing Aids	\$1,000 max/ 36 months	\$1,000 max/ 36 months	\$1,000 max/ 36 months	\$1,000 max/ 36 months	\$1,000 max/ 36 months	\$1,000 max/ 36 months
Vision Care						
Vision Exam	\$10	No Charge	\$10	\$10	\$10	\$10
Eyeglasses (following cataract surgery)	No Charge	No Charge	20% (coinsurance)	No Charge	No Charge	No Charge
Contact Lenses (following cataract surgery)	No Charge	No Charge	20% (coinsurance)	No Charge	No Charge	No Charge

Benefits Beyond Medicare (Services covered beyond Medicare coverage)

	\$15/visit	\$15/visit	\$10/visit	\$15/visit	\$15/visit	\$15/visit
Acupuncture	(acupuncture/chiropractic; combined 20 visits per calendar year)	(acupuncture/chiropractic; combined 20 visits per calendar year)	(acupuncture/chiropractic; combined 20 visits per calendar year)	(acupuncture/chiropractic; combined 20 visits per calendar year)	(acupuncture/chiropractic; combined 20 visits per calendar year)	(acupuncture/chiropractic; combined 20 visits per calendar year)
Chiropractic	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$10/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)

Medicare Supplement Plans

	Medi	care Sup	plement	Plans	Med	licare Association	Plans						
	PERS	Gold	PERS P	latinum	CAHP Medicare	CCPOA Medical Plan Medicare Advantage	PORAC Medicare						
Benefits	PPO	Non-PPO	PPO	Non-PPO	Supplement	(PPO)	Supplement						
Calendar Year Deductible													
Individual	N,	/A	N	/A	N/A	N/A	N/A						
Family	N,	/A	N	/A	N/A	N/A	N/A						
Maximum Calendar Year	num Calendar Year Copay or Coinsurance (excluding pharmacy)												
Individual	N,	/A	\$3,000 ^{1,2} (coinsurance)	N/A	N/A	\$1,500 (copay)	N/A						
Family	N,	/A	N	/A	N/A	N/A	N/A						
Hospital (including Mental Hea	alth and Substand	ce Abuse)											
Inpatient	No Cl	narge	No C	harge	No Charge	\$100/admission	No Charge						
Outpatient Facility/ Surgery Services	No Cl	narge	No C	harge	No Charge	No Charge	No Charge						
Skilled Nursing Facility (up to 100 days/benefit period)	No Cl	narge	No C	harge	No Charge	No Charge	No Charge						
Home Health Services	No Cl	narge	No C	harge	No Charge	\$15/visit	No Charge						
Hospice	No Charge		No Charge		No Charge		No Charge		No Charge No Charge		No Charge	No Charge	No Charge

¹ See EOC for additional details.

² For Benefits Beyond Medicare.

	Medica	are Sup _l	plement	Plans	Medicare Association Plans				
	PERS G	iold	PERS Platinum		CAHP Medicare	CCPOA Medical Plan Medicare Advantage	PORAC Medicare		
Benefits	PPO I	Non-PPO	PPO	Non-PPO	Supplement	(PPO)	Supplement		
Emergency Services (waived if admitted or hospitalized as an outpatient)	No Char	rge	No Charge		No Charge	No Charge	No Charge		
Ambulance Services	No Char	rge	No Charge		No Charge	No Charge	No Charge		
Surgery/Anesthesia	No Charge		No Charge		No Charge	No Charge	No Charge		
Physician Services (including Mental Health and Substance Abuse)									
Office Visits	No Char	rge	No Charge		\$10	\$10	No Charge		
Inpatient Visits	No Char	rge	No Charge		No Charge		No Charge	No Charge	No Charge
Outpatient Visits	No Char	rge	No Charge		No Charge		No Charge	\$10	No Charge
Urgent Care Visits	No Char	rge	No Charge		No Charge	No Charge	No Charge		
Preventive Services	No Char	rge	No Charge		No Charge	No Charge	No Charge		
Diagnostic X-ray/Lab	No Char	rge	No Charge		No Charge	No Charge	No Charge		
Durable Medical Equipment	No Char	rge	No Charge		No Charge	No Charge	No Charge		

Medicare Supplement Plans, Continued

	Med	icare Supp	olement	Plans	Medicare Association Plans			
PERS Gold		PERSI	Platinum	CAHP Medicare	CCPOA Medical Plan Medicare Advantage	PORAC Medicare		
Benefits	PPO	Non-PPO	PPO	Non-PPO	Supplement	(PPO)	Supplement	
Prescription Drugs								
Deductible	N	I/A	N/A		N/A	N/A	\$100	
Retail Pharmacy (30-day supply)	Tier	r1: \$5 2: \$20 3: \$50	Tier 1: \$5 Tier 2: \$20 Tier 3: \$50		Generic: \$5 Formulary: \$20 Non-Formulary: \$50	Tier 1: \$5 Tier 2: \$20 Tier 3: \$35 Tier 4: \$50	Generic: \$10 Preferred: \$25 Non-Preferred: \$45	
Retail Pharmacy Long-Term Prescription Medications (90-day supply)	Tier	1: \$10 2: \$40 3: \$100	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100		Generic: \$5 Formulary: \$20 Non-Formulary: \$50	Tier 1: \$10 Tier 2: \$40 Tier 3: \$70 Tier 4: N/A	N/A	
Mail Order Pharmacy Program (not to exceed 90-day supply)	Tier	1: \$10 2: \$40 3: \$100	Tier 1: \$10 Tier 2: \$40 Tier 3: \$100		Generic: \$10 Formulary: \$40 Non-Formulary: \$100	Tier 1: \$10 Tier 2: \$40 Tier 3: \$70 Tier 4: N/A	Generic: \$20 Preferred: \$40 Non-Preferred: \$75	
Mail order maximum copayment per person per calendar year	\$1,000		\$1,000		N/A	N/A	N/A	
Occupational / Physical / Speech Therapy								
Inpatient (hospital or skilled nursing facility)	No C	Charge	No Charge		No Charge	No Charge	No Charge	
Outpatient (office and home visits)	No C	Charge	No Charge		No Charge	No Charge	No Charge	

	Medi	ledicare Supplement Plans			Medicare Association Plans			
	PERS	PERS Gold PERS I		Platinum CAHP Medicare		CCPOA Medical Plan Medicare Advantage	PORAC Medicare	
Benefits	PPO	Non-PPO	PPO Non-PPO		Supplement	(PPO)	Supplement	
Diabetes Services								
Glucose monitors	No Cl	harge	No C	Charge	No Charge	No Charge	\$25	
Hearing Services								
Routine Hearing Exam	No Charge		No Charge		No Charge	No Charge	20%	
Physician Services	No Charge		No Charge		No Charge	\$10	20%	
Hearing Aids	20% (\$1,000 max/36 months)		20% (\$2,000 max/24 months)		10% (\$1,000 max/36 months)	\$500 max/ 12 months	20% (\$900 max/36 months)	
Vision Care								
Vision Exam	One ex calend	am per ar year	One exam per calendar year		N/A	\$10	20%	
Eyeglasses	a 24-mon \$30 ma	One set of frames during a 24-month period; \$30 maximum allowance		rames during nth period; aximum wance	N/A	No Charge	20% (\$40 maximum allowance)	
Contact Lenses	· ·			naximum wance	No Charge	No Charge	20% (\$40 maximum allowance)	
Benefits Beyond Medicare (Services covered beyond Medicare coverage)								
Acupuncture	(acupuncture	/visit e/chiropractic; d 20 visits ndar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)		20%	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)	20%	
Chiropractic	(acupuncture combined	/visit e/chiropractic; d 20 visits ndar year)	\$15/visit (acupuncture/chiropractic; combined 20 visits per calendar year)		20%	\$15/visit (acupuncture/ chiropractic; combined 20 visits per calendar year)	20%	

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About CalPERS

CalPERS is the largest purchaser of public employee health benefits in California, and the second largest public purchaser in the nation after the federal government. Our program provides benefits for 1.5 million public employees, retirees, and their families.

Depending on where you reside or work, CalPERS offers active employees and retirees one or more types of health plans, which may include:

- Health Maintenance Organization (HMO)
- Preferred Provider Organization (PPO)
- Exclusive Provider Organization (EPO)
 (for members in certain California counties)

The CalPERS Board of Administration annually determines health plan availability, covered benefits, health premiums, and copayments.

Whether you are working or retired, your employer or former employer makes monthly contributions toward your health premiums. The amount of this contribution varies. Your cost may depend on your employer or former employer's contribution to your premium, the length of your employment, and the health plan you choose. For monthly contribution amounts, active employees should contact their employer, State retirees should contact CalPERS, and contracting agency retirees should contact their former employer.



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