

**2025 - 911 ANSWERING SPEED**

*Vesta Call Count by Wait Time Range*

	Total 911 Calls		Answered in 0-15 Seconds	Answered in 16-20 Seconds
<b>January</b>	<b>25,161</b>	Percentage of total	<b>75%</b>	<b>78%</b>
		Number of calls	<b>18,787</b>	<b>671</b>
<b>February</b>	<b>22,809</b>	Percentage of total	<b>75%</b>	<b>78%</b>
		Number of calls	<b>17,124</b>	<b>609</b>
<b>March</b>	<b>27,877</b>	Percentage of total	<b>76%</b>	<b>79%</b>
		Number of calls	<b>21,105</b>	<b>788</b>
<b>April</b>	<b>24,610</b>	Percentage of total	<b>72%</b>	<b>75%</b>
		Number of calls	<b>17,605</b>	<b>751</b>
<b>May</b>	<b>26,250</b>	Percentage of total	<b>69%</b>	<b>73%</b>
		Number of calls	<b>18,173</b>	<b>836</b>
<b>June</b>	<b>24,901</b>	Percentage of total	<b>72%</b>	<b>75%</b>
		Number of calls	<b>17,870</b>	<b>736</b>
<b>July</b>	<b>26,375</b>	Percentage of total	<b>75%</b>	<b>78%</b>
		Number of calls	<b>19,694</b>	<b>776</b>
<b>August</b>	<b>26,733</b>	Percentage of total	<b>71%</b>	<b>74%</b>
		Number of calls	<b>19,057</b>	<b>798</b>
<b>September</b>	<b>26,636</b>	Percentage of total	<b>67%</b>	<b>70%</b>
		Number of calls	<b>17,755</b>	<b>904</b>
<b>October</b>	<b>25,469</b>	Percentage of total	<b>67%</b>	<b>70%</b>
		Number of calls	<b>17,059</b>	<b>834</b>
<b>November</b>	<b>23,937</b>	Percentage of total	<b>75%</b>	<b>77%</b>
		Number of calls	<b>17,789</b>	<b>664</b>
<b>December</b>	<b>25,638</b>	Percentage of total	<b>69%</b>	<b>72%</b>
		Number of calls	<b>17,577</b>	<b>801</b>