Alameda County - Oakland Community Action Partnership
Administering Board Teleconference
July 12, 2021 | 5:30 PM - 7:30 PM

COMMUNITY PARTICIPATION:

TO OBSERVE

- To observe by Zoom video conference, click on the link provided on the agenda.
- To observe by phone, **dial+16699009128** at noticed meeting time. When prompted, enter Webinar ID: 942 4845 7194

TO COMMENT

- To comment by Zoom video conference: "Raise Your Hand" to request to speak when Public Comment is being taken on an eligible agenda item. When it is your turn to speak, accept the unmute prompt to make public comments.
- To comment by phone: "Raise Your Hand" by dialing "*9" to request to speak when Public Comment is being taken on an eligible agenda item. When it is your turn to speak, you will be prompted to unmute yourself by dialing "*6".

PANELIST PARTICIPATION:

VIDEO CONFERENCE

- Join the teleconference as a Panelist by clicking on the link provided on your Zoom invite.
- Sign on to webinar 10 minutes early to ensure your speakers and mic work. A technical roll call will be performed.
- The Zoom link on the Agenda, Community Participation Guide and AC-OCAP website is for Attendees only.
- Panelists must raise hand and be recognized by the Chair. Host will unmute Panelist to speak. If a Panelist muted their mic, they need to accept the unmute prompt before they are unmuted.

TELEPHONE

- Join by telephone, **dial+16699009128**, enter Webinar ID: 942 4845 7194 when prompted.
- You will enter the Teleconference as an Attendee. Expect to be on hold as staff completes technical roll call with the video conferencing Panelists.
- When the host permits you to speak, you will receive a notification. Follow the telephone prompt to unmute yourself. Dial *6 to toggle between mute/unmute. To raise your hand, dial *9.

Alameda County – Oakland
Community Action Partnership (AC-OCAP)

Visit us on the web at AC-OCAP.com or contact us by email at AC-OCAP@oaklandca.gov

Vision Statement: To End Poverty Within the City of Oakland and Throughout Alameda County.

Our Promise: Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes Oakland and Alameda County a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Administering Board Teleconference
Monday, July 12, 2021 5:30 p.m.
Zoom Community Participation Link: https://zoom.us/j/94248457194   Webinar ID: **942 4845 7194**

Board Membership: Gladys Green (Chair), Monique Rivera (Vice Chair), Andrea Ford (Treasurer), Sandra Johnson (Secretary), Laura Guevara, Mitchell Margolis, David Walker, Alicia Rossetti, Samantha Columbus, Njeri McGee-Tyner, John Michael Baratta, Mayor Libby Schaaf (Lisa Ruhland), Councilmember Carroll Fife (Tonya Love), Councilmember Noel Gallo (Emilia Ordaz-Salto), Councilmember Treva Reid (Rosa Velazquez), Supervisor Wilma Chan (Sarah Oddie), Supervisor Nate Miley (Angelica Gums), and Sean Callum
Staff: Estelle Clemons, Dwight Williams, Vanessa Floyd-Rodriquez, and Melissa Francisco

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AGENDA

A. **5:30 p.m.   Call to Order/Recite AC-OCAP Promise**

B. **5:35 p.m.   Roll Call/Determination of Quorum/Approval of Agenda**
   ACTION ITEM:

C. **5:40 p.m.   Approval of Draft June 14, 2021 Administering Board Minutes – Attachment C1**
   ACTION ITEM:

D. **5:45 p.m.   Community Action Partnership (CAP) Updates** (E. Clemons)
   1. Board Update
   A. New Board Member Orientation (T. Love and L. Guevara) – Monday, September 13, 2021, at 4:15 p.m.
   B. 2021 Board Retreat – Doodle Poll sent to board for Saturday dates (9th, 16th, 23rd) in October.
   Poll response due: **Friday, July 16, 2021**.
   C. Board Acknowledgments: S. Columbus, Boards and Commissions Leadership Institute Graduate

   2. AC-OCAP Programming
   A. AC-OCAP Update
   B. Bank On Oakland 2.0 and Guaranteed Income Update
   C. Ratify Executive Committee Approval of the 2022-2023 Final Anti-Poverty Community Action Plan for CSBG
   – Attachment D2C
   ACTION ITEM:

   3. Conferences/Travel:
   ▪ 2021 NCAP National Community Action Partnership Annual Convention, Boston, MA and Virtual, August 30 – September 3, 2021 (In-Person attendees: S. Johnson, S. Oddie, A. Rossetti, and M. Baratta)
   ▪ 2021 NCAF National Community Action Foundation Conference, Virtual, September 27 – 28 and October 4-5, 2021 **– Attachment D3**
   ACTION ITEM:

E. 6:15 p.m.   **AC-OCAP Grantee Presentations**
- Chabot-Las Positas
- Hack the Hood Inc.
- New Door Ventures
- Operation Dignity
- Renaissance Entrepreneurship Center

F. 7:05 p.m.   **Future/Proposed Agenda Items** (see chart below)
- **September –** Barbara Leslie (Oakland Chamber of Commerce)
- **September –** Grantee Presentations: (Downtown Streets Inc, Fremont Family Resource Center, Alliance for Community Wellness, Lao Family Community Development)
- **October –** Grantee Presentations: (Housing and Economic Rights Advocates, Civicorps, Eden I & R, Rubicon Programs Inc, St. Mary's Center)

G. 7:10 p.m.   **Committee Report(s)**
- **Executive Committee**

H. 7:15 p.m.   **Attachments**
- **C1**   Daft June 14, 2021 Administering Board Minutes
- **D2C**   2022-2023 Final Anti-Poverty Community Action Plan for CSBG
- **D3**   Board Member Training Request Form

I. 7:20 p.m.   **Announcements:**
- Oakland Rotary
- United Seniors of Oakland and Alameda County
- Alameda County Social Services/All-In/Board of Supervisors
- City of Oakland
- Others

J. 7:25 p.m.   **Open Forum**

K. 7:30 p.m.   **Adjournment**
                 ACTION ITEM:

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August Board Recess – Enjoy your summer!
Next Meeting: September 13, 2021

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Future Agenda Items (* = Presented)

Health	Housing
Trauma Informed Care | Trauma Informed Care II*	Alameda-County Housing Authority*
La Clinica De La Raza	Tri-Valley Housing
Alameda County Building Collaborative*	Community Housing – Path Everyone Home
Financial Empowerment	East Bay Housing Organization*
Cal Reinvestment	Spectrum – LIHEAP/Weatherization
Earned Income Tax Credit/UWBA*	Oakland Housing Authority*
Youth	City of Oakland Housing Road Map*
Los Padres Unidos*	Alameda County Housing Community Dev.*
Oakland Fund Children Youth (OFCY)*	Alameda Housing Resource Center
Oakland Youth Commission*	**Education**
REACH Ashland/Cherryland Youth Center*	Promise Neighborhoods – Cal State East Bay*
Early Care & Education Planning Council*	**Employment**
Head Start/Early Head Start	Alameda County WIB*
AC Child Care*	East Bay Sustainable Alliance
Public Safety	Oakland WIB*
AnnieCannons Inc.*	Minimum Wage/Life-Up Oakland/$15 hour
Citywide Public Safety Plan	Local Union
Cease Fire/Street Outreach*	W. Oakland Job Resource Ella Baker Center
Oakland Unite*	East Bay Works*
City of Oakland, Chief of Violence Prevention*	**Board Development**
Seven Step (Re-Entry Population)*	Jim Masters – CAP History/Board Training*
Social Justice	Jim Masters – Structure of the American Economy
Urban Habitat*	Public Ethics Presentation*
East Oakland Collective*	Strategic Planning – RDA*
Oakland Community Organization (OCO)	**Food Security**
Families	Alameda County Community Food Bank*
Mayor's Commission on Aging*	**Transportation**
Social Services – TANF, GA*	Alameda County Transportation Commission
All-In*	**Community Development**
Alameda County Hope Collaborative	CDBG/CARES*
Rise Up*	Census 2020 Complete Count*

Alameda County – Oakland Community Action Partnership (AC-OCAP)

Administering Board Teleconference
2022-2023 CAP Plan Public Hearing
Monday, June 14, 2021, 5:30 p.m.
Granicus Recording Link: https://oakland.granicus.com/player/clip/4298

Board Members Present: Gladys Green (Chair), Monique Rivera (Vice Chair), Andrea Ford (Treasurer), Sandra Johnson (Secretary), Laura Guevara, Mitchell Margolis, David Walker, Alicia Rossetti, Samantha Columbus, Njeri McGee-Tyner, John Michael Baratta, Mayor Libby Schaaf (Lisa Ruhland), Councilmember Carroll Fife (Tonya Love), Councilmember Treva Reid, Councilmember Treva Reid (Rosa Velazquez), Councilmember Nate Miley (Angelica Gums), and Supervisor Wilma Chan (Sarah Oddie)
Board Members Excused: Councilmember Noel Gallo (Emilia Ordaz-Salto) and Sean Callum
Staff: Estelle Clemons, Dwight Williams, Vanessa Floyd-Rodriguez, and Melissa Francisco
Guests: Michael Munson (City of Oakland, KTOP), Hannah Wegner, An Liu, Jaskiret Rai, Don Raulston (City of Oakland, EITC), Rashida Washington (Alameda County Administrator's Office), Oscar Garcia, Meemee Khine, Kevin Hickey, Sharon Cornu, Maeve Brown, Ami Rowland, Diane Jesus, Tiana-Joy Smith, Sara Voit, Tu Vuong, Katie Derrig, Brooklyn Williams, Assata Olugbala, Lara Maxey, Royl Roberts, Gidalthi Gonzalez, Alison DeJung, James Lande, Anissa B. Villarreal, RocQuel, Anina Tweed, Alexandra Gallegos, Tammi Tilford, Tracey Williams, Judy Jackson, and Louise Hill

A. Call to Order/Recite AC-OCAP Promise
Vice Chair M. Rivera called the June 14, 2021 Administering Board Teleconference to order at 5:33 p.m. The AC-OCAP Promise was recited.

B. Roll Call/Determination of Quorum/Approval of Agenda
Roll call was performed by staff. A quorum was established at 5:37 p.m.
MOTION: To approve the June 14, 2021 Administering Board Agenda.
M/S/Carried: S. Johnson / A. Ford / Motion Carried Unanimously.

C. Approval of Draft May 10, 2021 Administering Board Minutes - Attachment C1
MOTION: To approve the Draft May 10, 2021 Administering Board Minutes with corrections to the attendance.
M/S/Carried: M. Rivera/G. Green/Motion Carried Unanimously.

D. Community Action Partnership (CAP) Updates (E. Clemons)
1. Board Update
A. New Board Member Orientation (T. Love and L. Guevara) – Monday, July 12, 2021, at 4:15 p.m.
B. 2021 Board Retreat, October – Doodle Poll to be sent to board for Saturday dates in October. The date of the Board Retreat has not been determined. Staff is waiting until August to determine if staff and board members may gather in-person for the retreat.

2. AC-OCAP Programming
A. AC-OCAP Update
The 2020 CSBG contracts were fully expended and closed out May 31, 2021. The CSBG 2021 contracts have been executed, thanks to staff D. Williams, allowing grantees to spend their monies immediately. V. Floyd- Rodriguez, the newest member of the CAP Team, executed and is now assisting with the administration of the CARES contracts. Money has entered the pockets of participants through nonprofits, with two hundred and fifty City of Oakland Head Start families already claiming their $500 one-time grants.

B. 2021 Earned Income Tax Credit (EITC) Program Outcomes
The EITC program served a total of 60 individuals at the Volunteer Income Tax Assistance (VITA) site located at Downtown Oakland Senior Center, 200 Grand Avenue, and the Get Your Refund online hub. The program was able to pivot to a mostly virtual platform thanks to a partnership with the University of California Berkeley VITA. Staff M. Francisco supported EITC Coordinator D. Raulston in completing more than 50 minimum tax returns. CAP is eager to continue working to expand and improve the program for the city.

C. Bank On Oakland (BOO) and Guaranteed Income Update
Bank On Oakland 2.0 is a relaunch of community programming previously offered by CAP. BOO operated for five years, beginning in 2009, and established 19,000 safe, affordable bank accounts. On June 10, 2021, the first Executive Committee Meeting with the Federal Deposit Insurance Corporation (FDIC) was conducted. The BOO 2.0 Inaugural Banking Partners Meeting will be held on June 21, 2021, to discuss a soft launch and how resources will be provided to the unbanked. More information will be forthcoming.

On Saturday, June 12, 2021, E. Clemons and D. Williams participated in a Guaranteed Income Outreach volunteer opportunity. Flyers were distributed for **Oakland Resilient Families**, one of the largest guaranteed income pilot programs in the country. The program is now taking applications for its East Oakland group. The pilot will offer $500 per month to 600 low-income families for 18 months, beginning with this initial group of 300 in East Oakland. Follow this link for further information: City of Oakland | Oakland Guaranteed Income Pilot Now Accepting East… (oaklandca.gov)

D. 2022-2023 CAP Timeline and Community Action Plan Comment Period: May 24 – June 23, 2021
The timeline was displayed on the teleconference screen, noting the comment period ends June 23, 2021. Following the recording of the low-income testimonies, the Executive Committee will meet to approve the CAP Plan.

3. Conferences/Travel:
NCAP Annual Convention, **Hybrid | Boston, MA, August 30 – September 3, 2021**
S. Johnson, S. Oddie and A. Rossetti travel requests were approved and, M. Baratta was approved for virtual participation. The Chair, M. Green and E. Clemons determined S. Johnson should attend as an officer, to act as a proxy to vote for the association's next president.

2021 National Community Action Foundation (NCAF) Conference, Virtual, September 27-28 and October 4-5, 2021
Board Members were encouraged to save the date for the virtual NCAF Conference.
MOTION: To accept E. Clemons Community Action Partnership Updates.
M/S/Carried: M. Rivera / R. Velazquez / Motion Carried Unanimously.

E. Future/Proposed Agenda Items
July – October - Grantee Presentations
September – Barbara Leslie (Oakland Chamber of Commerce)

F. Committee Report(s)
Executive Committee "Special Meeting" – **Wednesday, June 23, 2021 at 5:30pm**.
The Special Meeting is required to obtain approval from the Executive Committee before the 2022-2023 Community Action Plan is submitted to the State on June 30, 2021.

G. Open AC-OCAP Public Hearing
The Purpose of the Public Hearing is to hear public comment of the Draft Anti-Poverty 2022 – 2023 Community Action Plan for the Community Block Service Grant (CSBG) – **Attachment G1**
MOTION: To approve the opening of the AC-OCAP Public Hearing.
M/S/Carried: M. Rivera / S. Johnson / Motion Carried Unanimously.

H. Presentation: Alameda County Community Profile and Needs Assessment – AC-OCAP
E. Clemons presented the 2022-2023 Community Action Plan. The presentation can be downloaded at www.ac-ocap.com

Attachment C1

I. Public Testimony from the Community on Needs of Alameda County Low-Income Residents

Aaron Smith, Civicorps

Written Comment (Displayed on Teleconference Screen)**:** Oakland has welcomed new residents with a fervor, but not accommodated the most vulnerable in our city. There are millions in revenue generated from exorbitant taxes and new developments, and relatively miniscule amounts spent on temporary and transitional programs for homeless and disenfranchised. There are record numbers of growing homeless, but neglect to expand shelters for adults and transition aged youth. We have spent millions on beautifying the lake, the city streets, creating bike lanes, but where are the lanes for black and brown business development or direct investment into the communities affected by inequities the most? We need tons more affordable housing; we need industrial spaces once reserved for the marijuana industry to be converted into housing and rehabilitation centers. We need to shift the pattern of benign neglect and get active with the abundant resources, especially from the new developments in Oakland, and start to spend more to curb this challenge.

Maeve Brown, HERA

Written Comment (Displayed on Teleconference Screen)**:** Hi, Dear AC-OCAP staff, we appreciate the opportunity to share our comments on your 2022-2023 plan.

Under Item #10, "Causes of Poverty", we would like to add that institutionalized racism and sexism continue to contribute to disparities in income, health, education, and other attainment in Oakland and Alameda County. That is not unique to our region but is a microcosm of our national history. Breaking free of poverty is challenging as barriers continue to exist and to make it hard to escape poverty. The current pandemic pushed many households that were struggling already-- homeowners and renters alike-- into an even more vulnerable position. Seniors who were working minimum wage and under the table jobs to make ends meet post retirement lost that employment with the onset of pandemic related lock-down orders. Tenants also lost employment and could not pay rent, which had a ripple effect across the already vulnerable households of low-income homeowners who were renting to tenants, and small landlords (renting rooms, or owning up to 4 units) who provide some of the most affordable housing in the region (and nationally).https://www.urban.org/urban-wire/owners-and-renters-62-million-units-small-buildings-are-particularly-vulnerable-during-pandemic. The pandemic pushed struggling or marginally stable households into poverty.

We applaud the continued identification of income and asset building as priorities, along with the other seven categories identified by AC-OCAP. These are a fundamental element of achieving and maintaining household stability. We would add that credit building and fair housing legal services are also important components of ensuring fair access to housing for impoverished residents. We appreciate OCAP as an essential partner and leader in our city and county for analyzing local needs and supporting prioritized strategies for poverty alleviation.

Public Hearing Chat Comment: I would like to note that we are in a tremendous amount of flux as we exit this pandemic and have had a significant exodus from our city of people who had to make other life choices. I hope there's a chance to update figures/data next year.

Public Hearing Comment: It's been a good meeting and it just occurred to me that the tiniest thing that I would say is there's just so much stuff that's in flux. That is, as we roll into this next year, it's always hard doing the data gathering and I appreciate Mike's [Baratta] comments and comments of other folks about data. And I love that you are a data driven person, Estelle Clemons. Which is awesome, because then there's something really concrete about this conversation, right? Yeah, there's so much to learn, there's so much movement, literal, physical movement. People have left our city and our region because they had to make big life change choices, when it wasn't clear that they were ever going to be able to handle going to school remotely, or maybe they were just going to stop going to school for a while. It wasn't clear that they were going to be able to get employed again in the region. When life throws us a curveball that's way beyond: can I pay my rent? Way beyond that it's more like, okay, I can't live here anymore. What is there for me in the city? Anyways, I hope that there's support, funding and energy for doing more data gathering. Let's say like eight or nine months from now, because I think it's going to be a really different looking city. We still have major poverty issues to work on, but things are going to be different. Anyway, thank you for your work.

Jordane Tofighi, International Rescue

Written Comment (Displayed on Teleconference Screen)**:** Alameda County is designated as a refugee-impacted county by the State of California, indicating existing high resettlement numbers, and with the changes in policy under the new federal administration, a significant increase in refugee arrivals is projected for fiscal year 2022. The International Rescue Committee (IRC)

in Oakland is the only refugee resettlement agency in Alameda County, and while we are scaling up programs to meet this anticipated increase in arrivals, we anticipate continued challenges for the refugee community stemming from the high cost of living in the Bay Area and the continued economic fallout from COVID-19. In light of these circumstances, and given that Oakland is a Sanctuary City, IRC hopes to see an increased focus from AC-OCAP on supporting economic empowerment programs tailored to the needs of low-income refugees and immigrants who arrive in the Bay Area with few assets beyond their resilience, ingenuity, and determination to succeed. Thank you for your attention to this matter, and for the opportunity to share a comment.

Assata Olugbala

Public Hearing Comment: All the documents that you provided for the public to review states funding priorities are determined through data analysis and data collection of Alameda County low-income residents, and that's where I take issue. You don't have enough data on African American people. You don't have the data that shows that the decline of African American population from 28% to 23% is the only group, racial group/ethnic group is declining, because of gentrification.

When you talk about education, you don't mention that African American students are the highest number of suspensions, dropouts, absenteeism. The state has mandated that OUSD [Oakland Unified School District] has to do something with the high number of African American students who identified as emotionally disturbed in special education.

When you talk about poverty, you don't break down the numbers of African Americans in Oakland. Because that's almost 14% of unemployment for African Americans in Oakland. You did mention the homeless are 70%, and that has been since 2016 with no improvement. I know you've been working for 50 years, and I have to make this statement: nothing has change for African Americans. Nothing, 80% of evictions, 70% of the homeless. In Alameda County we are 11% of the population and 47% of the homeless, you didn't mention that. Graduation rate, you gave the graduation rates for African Americans in Alameda County, but the graduation rate for students in Oakland is 73%, not 77%. The dropout rate is 15.3%, not 7.4%, as in Alameda County. Then you talk about income in Oakland, that's very --the difference between Latinos and African Americans, is a $20,000 difference, when you look at income. You didn't break down by race, who's receiving SSI public assistance, food stamps, and supplemental assistance.

When you talked about juveniles, felony juvenile arrests, that's majority African American. You don't put it in your data. Homicides, majority African Americans. So, I want to see all the data that supports the needs for African Americans.

You don't have to give any data and you don't give any data on refugees, unaccompanied minors, or undocumented. You don't give any data, but you give support. You don't have no data that gets numbers around that need group, but you give support. So, it's not always based on data. There is no way to produce data on an undocumented community in order to protect them from ICE [U.S. Immigration and Customs Enforcement] and other things that could violate their opportunities to be here.

We don't have data collection that is substantive. So, I'll just finish up with, there is not enough going on to support any growth for the African American community. And there's no data that would push that forward, that is all encompassing. And you, even during your presentation, try and make it seem like things are not so bad, it's bad. It's bad. And until we get to the point where we're going to actually deal with this, in an open and fair way, it's not going to change. And it's not changing here, it's not changing at the City Council, not changing with the police department, and not changing with OUSD. So, I'm disappointed. And that's one reason I told you, I didn't take the census. You're not going to get my numbers, to get money, and not use it for my people. Thank you for the time.

Brooklyn Williams, New Door Ventures

Public Hearing Comment: All right, thank you, good evening everyone. Brooklyn Williams, I am the East Bay Program Director for New Door Ventures. We do employment readiness for transitional ages 16 to 24, and I've a couple of comments this evening. I appreciated the presentation and the issues raised so far; the comments made so far. I have two things, one that I'd like to see is a different sort of age breakdown or age configuration. To widen the idea of what really, truly encompasses the concept of youth. Obviously, we work with 16-to24-year-olds, which are referred to in our field as transition age youth. Transitioning from youth to adulthood, but also transitioning in and out of different various systems. And so, I think it's helpful, for example, the age breakdown of 18 to 34, that's a wide age breakdown and it doesn't account for where they are in their life and what kind of support they might need. I would like to see all of our systems use more of a transition age youth as an indicator, as a way to bring young people or bring those age groups together. It's the same conversation I've had with the Department of Violence Prevention, how do they define youth, right? If we're just talking about youth being 18 and under, I think it's not really encapsulating the transitional period, what they need, the special needs of that age group. And in our juvenile justice system, that system is adjusting to that so, in other words starting to look at 18-to24-year-olds still as transition age youth and not penalizing them in the same way that adults are held accountable, because

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their brains are still growing. The brain science behind that has been out for a while now, so I would like to see the transition age youth group used more in that age breakdown and incorporated into all of our systems. So that's one thing.

The other thing that I think would be helpful, just from, from my perspective, and I think in our field, specifically around employment. I loved the addition of the entrepreneurship as a nuance, but I think there's a lot of nuances in what we do. And I think that the value of collaboration is a good one to hold. I would like to see funders, whether they be from the state, or the county, or the city, or private even, to try to encourage collaboration with end strategies amongst grantees, if you will. So that we really can leverage resources even more. I'd like to give one example of that before I finish my comments. So, in workforce, we're all kind of grouped in the same strategy, whether we're doing employment readiness. Which are just kind of basic employment readiness skills, how you show up to work, how you read and fill out timesheets and those types of things that are transferable to any career. But then we also have career exploration where young people are exploring different careers trying to see what fits for them, and then we have certification programs, and apprenticeship programs that really get folks out of minimum wage and into a livable wage. And that is a process that takes a lot of development and a heavy lift. And I think that with end strategies, there needs to be more collaboration amongst providers. The way that I see it, is something I call light the way, it's a series of lights. You have a floodlight, that's basic employment readiness. Which leads to a flashlight, which is career exploration. Which leads to a laser, which is certifications and apprenticeships. And in our field, right now, I think a lot of folks are putting money towards and focusing on that last light, which would be the laser, which really helps to lift people to livable wages and out of poverty and it's really important step, but it's the last step. And I think that first step, that first light of employment readiness, is a necessary one that can't be skipped. You can't circumvent that, and so what you'll see are a lot of programs that do very specific career pathway work, who realized that the young people coming to their programs still need a lot of development when it comes to basic employment readiness. How do you show up to a job, how do you show up on time, how do you manage your time, how do you communicate, how do you deal with conflict. And so, I like to make sure that there's a focus and concentration on those heavy lifts at the floodlight level, at the employment readiness level. Another analogy I use, is it's like asking someone to write a five-paragraph essay and they're still working on sentence structure. And our education system is built that way, to have grades, and to have markers for learning. And our workforce in development, the way we look at it, I think needs to be scaffolded in a similar way. And I'd like to see our funders encourage collaboration among those various steps and make sure that they're equally valued, because they're all very necessary to help lift our young people out of poverty and into living wages. Thank you.

Royl Roberts, Alameda County Human Relations Commission

Public Hearing Comment: Hello, good evening. My name is Royl Roberts and I'm actually here this evening as a part of the Alameda County Human Relations Commission. First off, I just want to thank your board and everyone that works with you. I understand how [inaudible, speaker disconnected from meeting]. [Reconnected] I was first just thanking you all for the work that you do, but I think I got cut off, but the gentleman [Mike Baratta] that just spoke. Really lifted up the last point that I was going to make about the unincorporated areas and the attention that they deserve, because I saw some really high percentages there. But just thank you all for your work, and this, this has been very informative.

Mike Baratta, AC-OCAP Board Member

Public Hearing Comment: The group is starting to get a little more familiar with, where I live, Cherryland and Ashland, and our needs. I usually go to city data.com for my numbers and they have updated there's to the last census, to the 2020 census. And in that 2020 census, they spoke about the median income for all residents of Ashland and Cherryland. 37% of Ashland is below 200%, 26% of Cherryland is below 200%, but the real numbers that are startling – among African Americans in Ashland, 44.6% are below 200%, and in Cherryland 49.3% below 200%. So, there is the inequity that one of our previous speakers was talking about . It is very real in our community. The struggle is daily, and I see the effort that AC-OCAP is engaged in, and I think they're all in the right direction. And I just hope that my community and everybody's community can get some lift from programs that are hopefully, coming our way. And it's not just isolated segments of the community. It really is the spirit of the entire community that suffers when we have foster kids at high levels. It tells us when we have incarceration at high levels, and it tells us that families are struggling. So, I know everybody's aware of that. I just wanted to point out city data.com has current numbers and they break it down really well, if anybody is interested. Thank you.

Sharon Cornu, St. Mary's Center

Public Hearing Chat Comment: Sorry that I have to log off, but we need to close the building. I wanted to share that as challenging as the year behind us was, the coming year, maybe more so, we will see a new state and federal investment in programs and services that have been gutted by two generations of an austerity worldviews, and we'll have to struggle to lift up equity as a new practice in services. To be clear, disinvestment, high hurdles, narrow eligibility are written into the core of structures of many programs and

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services. Making the change while developing larger, stronger, more accountable systems will take focus and attention. Thank you to the AC-OCAP board and staff for all your work and we look forward to continuing the partnership during this challenging time.

J. Close AC-OCAP Public Hearing
MOTION: To approve the closing of the AC-OCAP Public Hearing.
M/S/Carried: S. Johnson / A. Ford / Carried Unanimously.

K. Attachments

C1	Daft May 10, 2021 Administering Board Minutes
D2D	CAP Timeline
G1	2022-2023 Draft Anti-Poverty Community Action Plan for CSBG

L. Announcements
Oakland Rotary – None.
United Seniors of Oakland and Alameda County (USOAC) - None
Alameda County Social Services/All IN/ Board of Supervisors (BOS) (S. Oddie, BOS) Alameda Public Health is offering updates for the community and employers on reopening. **Beyond the Blueprint | COVID-19 | Alameda County Public Health (acgov.org)**
City of Oakland (R. Velazquez, District 7)) **–** Akoma Market celebrates Father's Day & Juneteenth: June 20 at Liberation Park. June 23, 6:00 – 7:00pm **Transportation Safety Town Hall**
Board Members/Others – None.

M. Open Forum: A. Olugbala recommend future agenda items, including hearing from the Sugar Sweetened Beverage Commission Advisory Board, the African Americans Reparations Task Force, the Day Labor Program, and the Commission on Homelessness.

M. Adjournment – Next Teleconference : July 12, 2021
MOTION: To adjourn the June 14, 2021 AC-OCAP Administering Board Teleconference at 7:30 p.m.
M/S/Carried: S. Johnson / A. Ford / Motion Carried Unanimously.

Attachment C1
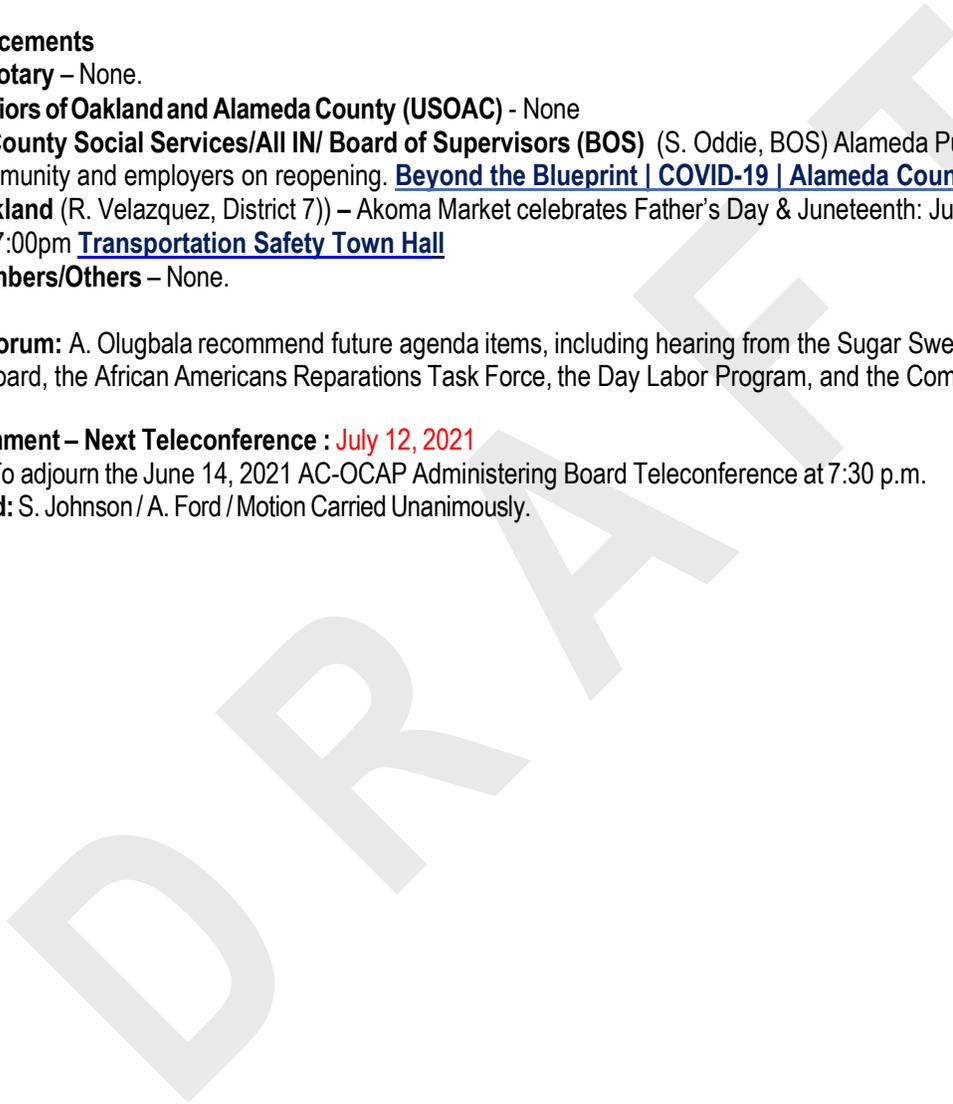
Alameda County – Oakland Community Action Partnership

2022-2023 Community Action Plan

California Department of Community Services and Development

Community Services Block Grant

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COMMUNITY SERVICES BLOCK GRANT (CSBG)
2022/2023 Community Needs Assessment and Community Action Plan
Cover Page and Certification

Agency Name	Alameda County-Oakland Community Action Partnership
Name of CAP Contact	**Estelle Clemons**
Title	**Program Director**
Phone	**510-238-3597**
Email	**Eclemons@oaklandca.gov**

CNA Completed MM/DD/YYYY:
(Organizational Standard 3.1)

04/23/2021

Board and Agency Certification

The undersigned hereby certifies that this agency complies with the Federal CSBG Programmatic and State Assurances as outlined in the CSBG Act and California Government Code, respectively for services provided under the Federal Fiscal Year 2022/2023 Community Action Plan. The undersigned further certifies the information in this Community Needs Assessment and the Community Action Plan is correct and has been authorized by the governing body of this organization. (Organizational Standard 3.5)

Gladys Green	*Gladys Green*	6/28/21
Board Chair (printed name)	**Board Chair (signature)**	**Date**
Estelle Clemons	*Estelle Clemons*	6/28/21
Executive Director (printed name)	**Executive Director (signature)**	**Date**

Certification of ROMA Trainer/Implementer *(If applicable)*

The undersigned hereby certifies that this agency's Community Action Plan and strategic plan documents the continuous use of the Results Oriented Management and Accountability (ROMA) system (assessment, planning, implementation, achievement of results, and evaluation).

NCRT/NCRI (printed name)	**NCRT/NCRI (signature)**	**Date**

CSD Use Only

Dates CAP (Parts I & II)		Accepted By
Received	Accepted	

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Public Hearing(s)

California Government Code Section 12747(b)-(d)

State Statute Requirements

As required by California Government Code Section 12747(b)-(d), agencies are required to conduct a public hearing for the purpose of reviewing the draft CAP. All testimony presented by low-income individuals and families during the public hearing shall be identified in the final CAP. Agencies shall indicate whether or not the concerns expressed by low-income individuals and families have been addressed. If an agency determines that any of the concerns have not been addressed in the CAP, the agency shall include in its response document, information about the concerns and comment as to their validity.

Public Hearing Guidelines

Notice of Public Hearing

1. Notice of the hearing and comment period must be published at least 15 calendar days prior to the public hearing.
2. The notice may be published on the agency's website, Facebook page, social media channels, and/or in newspaper(s) of local distribution.
3. The notice must include information about the draft CAP; where members of the community may review, or how they may receive a copy of, the draft CAP; the dates of the comment period; where written comments may be sent; date, time, and location of the public hearing; and the agency contact information.
4. The comment period should be open for at least 15 calendar days prior to the hearing. Agencies may opt to extend the comment period for a selected number of days after the hearing.
5. The draft CAP must be made available for public review and inspection at least **30 days** prior to the hearing. The draft CAP can be posted on the agency's website, Facebook page, social media channels, and distributed electronically or in paper format.
6. Attach a copy of the Notice(s) of Public Hearing as Appendix A to the final CAP.

Public Hearing

1. Agencies must conduct at least one public hearing on the draft CAP.
2. Public hearing(s) shall not be held outside of the service area(s).
3. Low-income testimony presented at the hearing or received during the comment period must be memorialized verbatim in the Low-Income Testimony and Agency's Response document and appended to the final CAP as Appendix B.
4. The Low-Income Testimony and Agency's Response document should include the name of low-income individual, his/her verbatim testimony, an indication of whether or not the need was addressed in the draft CAP, and the agency's response to the testimony if the concern was not addressed in the draft CAP.

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Guidance for Public Hearings During COVID-19

The COVID-19 pandemic poses unique challenges to fulfilling the public hearing requirement. CSD asks that agencies adhere to state and county public health guidance to slow the spread of the virus and ensure public safety. The health and safety of agency staff and the communities you serve is paramount. If a public hearing cannot be conducted in person, CSD encourages agencies to utilize other formats or methods that will still adhere to the state and county public health guidance. If conducing a public hearing through other formats or methods is still not possible, agencies must contact their Field Representative at CSD at least 30 days prior to the submission of the CAP for additional guidance. Agencies will be required to provide documentation to support their constraints to meet the public hearing requirement.

Public Hearing Report

Date(s) of Public Hearing(s)	June 14, 2021
Location(s) of Public Hearing(s)	Zoom Teleconference
Dates of the Comment Period(s)	May 24 – June 23, 2021
Where was the Notice of Public Hearing published? (agency website, newspaper, social media channels)	May 10, 2021 Save the Date sent via Constant Contact & posted on AC-OCAP website, Facebook and Twitter May 24, 2021 Announcement sent via Constant Contact & posted on AC-OCAP website, Facebook and Twitter June 1, 2021 RSVP sent via Constant Contact to Community Partners, and posted on Facebook and Twitter June 14, 2021 Day of Reminder sent via Constant Contact & posted on Facebook and Twitter
Date the Notice(s) of Public Hearing(s) was published	May 10, 2021 May 24, 2021 June 1, 2021 June 14, 2021
Number of Attendees at the Public Hearing(s) (Approximately)	38 (excluding board and staff)

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Part I: Community Needs Assessment

CSBG Act Section 676(b)(11)
California Government Code Section 12747(a)

Helpful Resources

In 2011, NASCSP published a [Community Action to Comprehensive Community Needs Assessment Tool](link) that supports planning and implementing a comprehensive CNA. The tool lays out design choices, planning steps, implementation practices, analysis, and presentation options.

The National Community Action Partnership has [resources](link) such as an online Community Needs Assessment Tool and information about conducing a needs assessment during the COVID-19 pandemic. The Partnership also has a [Data Hub](link) designed specifically for the community needs assessment process.

To provide a comprehensive "picture" of the community needs in your service area(s), agencies will collect and analyze both quantitative and qualitative data. Links to several national and state quantitative data sets are given below. Local and agency data also provide information about the needs of the community.

National and State Data Sets			
U.S. Census Bureau Poverty Data	**U.S. Bureau of Labor Statistics** Economic Data	**U.S. Department of Housing and Urban Development** Housing Data & Report	**U.S. Department of Health and Human Services** Data Portal
Baseline Census Data by County	**National Low-Income Housing Coalition** Housing Needs by State		**National Center for Education Statistics** IPEDS
California Department of Finance Demographics	**California Attorney General** Access RSS Data	**California Department of Public Health** Various Data Sets	**California Governor's Office** Covid-19 Data
California Department of Education School Data via DataQuest		**California Employment Development Department** UI Data by County	

Community Needs Assessment Narrative

CSBG Act Sections 676(b)(3)(C), 676(b)(9)
Organizational Standards 1.1, 1.2, 2.2, 3.2, 3.3, 3.4
State Plan

1. How did the agency share the CAP, including the CNA, with the community, stakeholders, partner organizations? (Check all that apply.)

☒ The agency's website
☒ Posted on the agency's Facebook page
☒ Electronic reports were sent
☐ Printed copies were distributed
☒ Social media channels
☐ Other

2. Describe how your agency collected and included current data specific to poverty and its prevalence related to gender, age, and race/ethnicity for your service area. (Organizational Standard 3.2, State Plan)

AC-OCAP uses the five-year Census American Community Survey data to initially assess the county data as it relates to poverty. Other data collected is gathered from the state Employment Development Department, Department of Education, Department of Justice, Alameda County Public Health Department, Alameda County Social Services Agency, and Alameda County Community Food Bank. This data is disaggregated by race and further analyzed to see how poverty breaks down by race/ethnicity, gender, age, and household type. Socio-economic disparities and inequities stratified by race become evident when looking at cities with higher concentrations of low-income individuals.

3. Describe the geographic location(s) that your agency is funded to serve. If applicable, include a description of the various pockets, high-need areas, or neighborhoods of poverty that are being served by your agency.

The Alameda County – Oakland Community Action Partnership's (AC-OCAP) service area includes Alameda County, excluding the city of Berkeley. The bar chart below shows all of the cities and unincorporated areas that AC-OCAP is funded to serve. The chart highlights the percentage of residents living below the federal poverty level for each city and unincorporated area within Alameda County. The city of Berkeley has the highest poverty rate in the County at 19.2% due in part to the high number of university students who, by definition are in large part, not low-

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income households.

Figure 7: Precent of Residents Living in Poverty by City and Unincorporated Areas
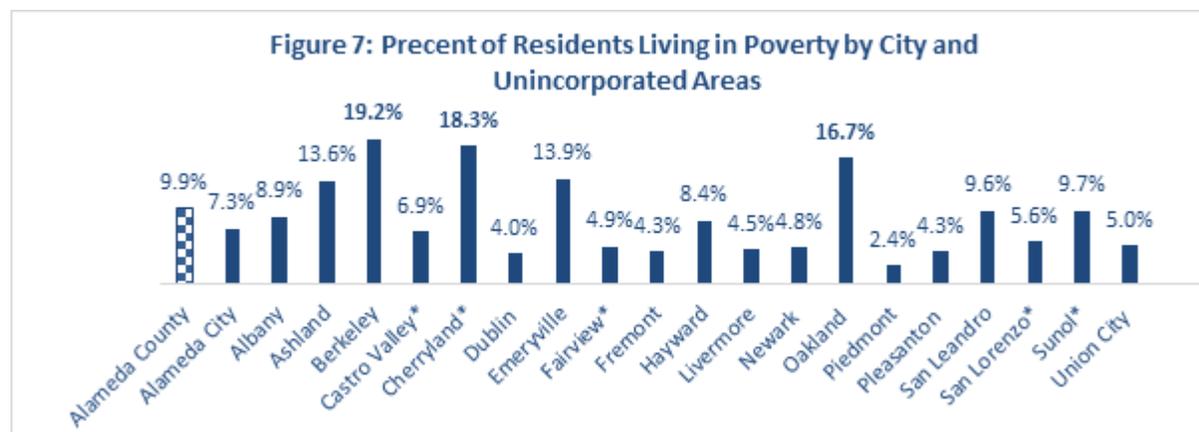
Source: US Census Bureau, 2015-2019 American Community Survey 5-Year Estimates - S1701
*unincorporated areas

4. Indicate from which sources your agency collected and analyzed quantitative data for the CNA. (Check all that apply.) (Organizational Standard 3.3)

Federal Government/National Data Sets
☒ Census Bureau
☐ Bureau of Labor Statistics
☒ Department of Housing & Urban Development
☒ Department of Health & Human Services
☒ National Low-Income Housing Coalition
☐ National Center for Education Statistics
☒ Other online data resources
☐ Other

California State Data Sets
☒ Employment Development Department
☒ Department of Education
☐ Department of Public Health
☐ Attorney General
☐ Department of Finance
☒ State Covid-19 Data
☒ Other

Surveys
☐ Clients
☒ Partners and other service providers
☒ General public
☒ Staff
☒ Board members
☒ Private sector

Local Data Sets
☒ Local crime statistics
☒ High school graduation rate
☐ School district school readiness
☐ Local employers
☐ Local labor market
☒ Childcare providers
☒ Public benefits usage
☒ County Public Health Department
☒ Other

Agency Data Sets
☒ Client demographics
☒ Service data
☒ CSBG Annual Report
☒ Client satisfaction data
☐ Other

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☒ Public sector
☒ Educational institutions

5. If you selected "Other" in any of the data sets in Question 4, list the additional sources.

The Insight Center for Community Economic Development: http://Insightcced.org/2018-family-needs-calculator

The California Elder Economic Security Standard Index: https://elderindex.org/

Alameda County Early Care and Education Program: https://www.acgov.org/ece/

2015-19 ACS Report: www.census.gov

Feeding America: https://www.feedingamerica.org/research/map-the-meal-gap/by-county

2019 EveryOne Counts Point in Time Count: https://everyonehome.org/wp-content/uploads/2019/05/FAQ-2019-EveryOne-Counts-County-Numbers-Release.pdf

CA Dept of Justice: https://openjustice.doj.ca.gov

Stop AAPI Hate reporting center: https://stopaapihate.org/

Oakland Equity Index: https://www.oaklandca.gov/projects/oakland-equity-indicators

Alameda County Social Services Agency: https://www.alamedacountysocialservices.org/index

Alameda County Public Health Dept: https://acphd.org/

6. Indicate the approaches your agency took to gather qualitative data for the CNA. (Check all that apply.) (Organizational Standard 3.3)

Surveys
- ☒ Clients
- ☒ Partners and other service providers
- ☒ General public
- ☒ Staff
- ☒ Board members
- ☒ Private sector
- ☒ Public sector
- ☒ Educational institutions

Interviews
- ☐ Local leaders
- ☒ Elected officials
- ☒ Partner organizations' leadership
- ☒ Board members
- ☐ New and potential partners
- ☐ Clients

Focus Groups
- ☐ Local leaders
- ☐ Elected officials
- ☐ Partner organizations' leadership
- ☐ Board members
- ☐ New and potential partners
- ☐ Clients
- ☒ Staff

☒ **Community Forums**

☐ **Asset Mapping**

☐ **Other**

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7. If you selected "Other" in Question 6, please list the additional approaches your agency took to gather qualitative data.
N/A

8. Describe your agency's analysis of the quantitative and qualitative data collected from low-income individuals and families. Include a description of the data collected. (Organizational Standards 1.1, 1.2, 3.3; State Plan)
AC-OCAP performs a qualitative analysis through its community survey to solicit concerns and issues that are important to the community at large and the low-income community specifically. The data collected and analyzed from the low-income individuals comes primarily from two sources, the AC-OCAP grantee programs and the community surveys. The community surveys provided information about where survey participant's live, income level, and issues and concerns that impact Alameda County's low-income population. In addition, AC-OCAP performs a thorough quantitative analysis of secondary literature and data sets to complete its Alameda County service area data profile.

9. Summarize the data gathered from each sector of the community listed below and detail how your agency used the information to assess needs and resources in your agency's service area(s). Your agency must demonstrate that each sector was included in the needs assessment; A response for each sector is required. (CSBG Act Sections 676(b)(3)(C), 676(b)(9); Organizational Standard 2.2; State Plan)
A. Community-based organizations
In 2021, AC-OCAP developed and conducted a community survey with its current and former grantees, program participants, Board members, and network of agency partners. The survey was available online to the community at large and was sent directly to 712 individuals, including: **413** individuals representing community-based organizations.
B. Faith-based organizations
In 2021, AC-OCAP developed and conducted a community survey with its current and former grantees, program participants, Board members, and network of agency partners. The survey was available online to the community at large and was sent directly to 712 individuals, including: **18** individuals representing faith-based organizations.

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C. Private sector (local utility companies, charitable organizations, local food banks)

In 2021, AC-OCAP developed and conducted a community survey with its current and former grantees, program participants, Board members, and network of agency partners. The survey was available online to the community at large and was sent directly to 712 individuals, including: **150** individuals representing the private sector.

D. Public sector (social services departments, state agencies)

In 2021, AC-OCAP developed and conducted a community survey with its current and former grantees, program participants, Board members, and network of agency partners. The survey was available online to the community at large and was sent directly to 712 individuals, including: **97** individuals representing social services departments and state agencies.

E. Educational institutions (local school districts, colleges)

In 2021, AC-OCAP developed and conducted a community survey with its current and former grantees, program participants, Board members, and network of agency partners. The survey was available online to the community at large and was sent directly to 712 individuals, including: **25** individuals representing educational institutions.

10. "Causes of poverty" are the negative factors that create or foster barriers to self-sufficiency and/or reduce access to resources in communities in which low-income individuals live. After review and analysis of the data, describe the causes of poverty in your agency's service area(s). (Organizational Standard 3.4, State Plan)

The causes of poverty are deeply rooted in a number of systemic and social issues including low-wages, inadequate or unaffordable housing, poor health, lack of food security, inadequate access to mental/medical and social services, low educational attainment, criminal victimization, immigration status, and a history of disinvestment in low-income communities.

Impact of COVID-19 Pandemic: In Alameda County, Oakland is the epicenter of the COVID-19 crisis, comprising of almost **32%** of all cases in the county as of April 2021. One of the reasons for this disparity is the high number of essential workers living in neighborhoods who do not have the option of working from home, exacerbated by crowded living conditions and lack of paid sick leave. The economic and health toll on these communities is devastating.

INCOME: According to the 2015-2019 ACS, the estimated median household income in Alameda County is $99,406. Asians earn a median income of $124,079 and Whites earn $114,427, while

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single female-headed households with children aged 0-17 years have incomes below the poverty level in Alameda County, and in Oakland it is **52.4%**. In addition, 60,890 households in Alameda County received supplemental social security income (SSI), cash public assistance, and/or Food Stamps/Supplemental Nutrition Assistance Program (SNAP) benefits over the past year, according to the 2015-2019 ACS.

The Insight Center for Community Economic Development's (ICCED) Family Needs Calculator states that for 2021 in Alameda County, **a family of four, consisting of two adults with one preschooler and one school-age child, would need an annual household income of $123,080 to meet their basic needs.** This would require a 40-hour per week job earning $59.17 per hour, which is over four times the $26,500 ($12.74 per hour) poverty level for a family of four.

The California Elder Economic Security Standard Index (Elder Index) calculates that a single senior renting a one -bedroom apartment in Alameda County would need $26,043 a year to meet their basic annual expenses (housing, utilities, food, transportation, and health care) which is more than double the federal poverty level of $12,880 for a single person. **Three out of four single Alameda County seniors live below 200% of the poverty level, and well below the Elder Economic Security Index.**

EDUCATION: According to the California Department of Education, the students in Alameda County continue to show improvement in their educational achievements. **The Four-Year Adjusted Graduation rate among Alameda County high school cohorts in the 2019-20 academic year was 87.2%, an increase of 1.5% from the 2015-2016 academic year's rate of 85.7%.** Graduation rates are 94.9% for Asians, 92.7% for Filipinos, 91.3% for Whites, 90.1% for two or more races, 86.2% for Pacific Islanders, 81% of Latinx, 79.8% for Black/African Americans, and 77.3% for American Indian or Alaskan Native students.

The Four-Year Adjusted Graduation rate for Oakland Unified School District high school cohorts in the 2019-20 academic year is 72.1%, an increase of 7.2% from the 2015-2016 academic year's rate of 64.9**%. Latinx students comprise 43.5 % (839) of graduates. However, Latinx students have the highest drop-out rate at 18.9%, compared to only 3.7% of their Asian peers**. Black/African American students represent 25.9% of graduates and have a drop -out rate of 7.4%, similar to that of Whites at 7.1%. English language learners have one of the highest drop-out rates at 25%, compared to 6.6% of non- English language learners. Overall, Oakland's dropout rate fell from 20.3% in 2015-16 to 12.5% in 2019-20.

11. "Conditions of poverty" are the negative environmental, safety, health and/or economic conditions that may reduce investment or growth in communities where low-income individuals live. After review and analysis of the data, describe the conditions of poverty in your agency's service area(s). (Organizational Standard 3.4, State Plan)

In Alameda County, the conditions/effects of poverty can be felt and seen as captured by the following indicators:

UNEMPLOYMENT - As of March 2021, the California Employment Development Department (EDD) reports Alameda County's unemployment rate is 6.5% (54,800), **two times of what it was in 2020 ,** a result of the COVID-19 crisis. Between February 2020 and February 2021, the total number of jobs located in the East Bay **decreased by 113,900, or 9.5%.**

HOUSING AFFORDABLITY and HOMELESSNESS - The 2021 Fair Market Rate (FMR) for a two-bedroom unit in Alameda County is $2,383 per month, which is a 13.3% increase over 2016 FMR of $2,103. Once housing costs exceed 30% of a household's total income, the household is considered to be cost-burdened. Therefore, the wage needed to rent an average two-bedroom housing unit in Alameda County is $45.67 per hour or approximately $95,000 a year. **The 2015-2019 ACS reports that 47.5% of renters in Alameda County and 49% of renters in Oakland are rent burdened.** The high cost of living and escalating rents in the county, as the result of gentrification with an inadequate supply of affordable housing, have contributed to an increase in the number of people experiencing homelessness. **The 2019 EveryOne Counts Point in Time count and survey estimated that 8,022 individuals were homeless in Alameda County, a 29% increase from 2017.**

PUBLIC SAFETY - According to the State of California Department of Justice (DOJ), Alameda County had **10,580 violent offenses** in 2019, including 96 homicides, 702 forcible rapes, 4,916 robberies, and 4,020 aggravated assaults. There were 5,944 domestic violence related calls, a reduction from 6,137 in 2018. The jurisdictions reporting the highest number of violent crimes were Oakland (5,520), Berkeley (618), Hayward (552), and San Leandro (452). Juvenile felony arrests fell to 657 and misdemeanors to 472, ten -year lows.

CHILD CARE: Finding affordable high quality child care in Alameda County is very difficult and beyond the reach even for low -income families who receive a subsidy to pay for care. According to the Alameda County Early Care and Education program, more than 115,000 Alameda County children lack access to formal child care and early education.

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Only **31%** of Alameda County children with working parents have a licensed child care and early education space available to

them. **Estimates are that full time child care or preschool in Alameda County costs an average of $23,000 per year**. In Oakland, only 23% of families eligible for subsidized child care are receiving a subsidy.

The COVID-19 crisis has taken a toll on child care in Oakland and Alameda County. **As of December 2020, only 69% of family child care providers and 60% of centers were open in Alameda County.** The resulting permanent closures could impact the cost of child care if centers and providers are in higher demand in the future, further driving up costs.

FOOD SECURITY: According to the California Department of Education, 41.7% of Alameda County students and 71.6% of Oakland students qualified for free or reduced- price lunch in the 2019-20 school year. In March of 2021, the Alameda County Social Services Agency reported that there were 130,750 individuals receiving CalFresh (SNAP), 47% (62,147) of whom reside in Oakland. **The number of individuals receiving CalFresh increased by 14.5% between February of 2020 and February of 2021.**

According to Feeding America, almost 11% of Alameda County residents were food insecure in March of 2021, a 2.5% increase from 2019. The Alameda County Community Food Bank (ACCFB), reports that it serves **1 out of every 4 Alameda County residents.** Prior to the pandemic, ACCFB distributed 380,000 meals a week through its network of 275 nonprofit agencies throughout Alameda County. During the pandemic, they provided approximately 1 million meals per week and expect to provide 53 million pounds of food for 2021 –64 percent more than the last full fiscal year before COVID.

(IN)EQUITY: In 2018, the City of Oakland released the Oakland Equity Indicators Report. The report develops a baseline quantitative framework to better understand the impacts of race, measure inequities, and track changes in the disparities for different groups. The report features 72 indicators across six themes: Economy, Education, Public Health, Housing, Public Safety and Neighborhood and Civic Life. **Oakland's 2018 Citywide Equity score was 33.5 (out of 100) with a Poverty Equity score of 33 and ratio of 3.09.** This indicates the ratio between the percents of African Americans and Whites who are living in poverty, i.e. African Americans are 3.09 times more likely than Whites to live at or below the FPL.

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12. Describe your agency's approach or system for collecting, analyzing, and reporting customer satisfaction data to the governing board. (Organizational Standard 6.4, State Plan)
☒ No change to the response in your agency's 2020-2021 CAP.   ☐ Adaptations to the response in your agency's 2020-2021 CAP are described below.

Community Needs Assessment Results

CSBG Act Section 676(b)(11)
California Government Code Section 12747(a)

Table 1: Needs Table

Complete the table below. Insert a row if additional space is needed.

Needs Identified	Level	Integral to Agency Mission (Y/N)	Currently Addressing (Y/N)	Agency Priority (Y/N)
Affordable Housing (43.6%)	community	Y	Y	Y
Education (42.2%)	community	Y	Y	Y
Public Safety (28.4%)	community	Y	N	N
Healthy Food Access (25.7%)	community	Y	Y	Y
Medical and Dental Care (26.6%)	community	Y	N	N
Job Training and Employment (21.1%)	community	Y	Y	Y
Homelessness (16.5%)	community	Y	Y	Y
Childcare (21.1%)	community	Y	N	Y

Needs Identified: List the needs identified in your most recent CNA.

Level: List the need level, i.e. community or family. Community Level: Does the issue impact the community, not just clients or potential clients of the agency? For example, a community level employment need is: There is a lack of good paying jobs in our community. Family Level: Does the need concern individuals/families who have identified things in their own life that are lacking? An example of a family level employment need would be: Individuals do not have good paying jobs.

Integral to Agency Mission: Indicate if the identified need aligns with your agency's mission.

Currently Addressing: Indicate if your agency is already addressing the identified need.

Agency Priority: Indicate if the identified need will be addressed either directly or indirectly.

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Table 2: Priority Ranking Table

Prioritize all needs identified as an agency priority in Table 1. Insert a row if additional space is needed.

Please note while the agencies priorities will remain the same, AC-OCAP's Community Economic Opportunity (C.E.O) Network of service providers will be updated based on the outcome of its 2023-2025 Request for Partnership (RFP) competitive process.

Agency Priorities	Description of programs, services, activities	Indicator(s)/Service(s) Category (CNPI, FNPI, SRV)
1. Affordable Housing	CSBG Grantees: • Downtown Streets – housing assistance available to participants through Employment Based Rental Assistance Program • Fremont Family Resource Center – emergency shelter, transitional, and permanent supportive housing for low-income families • Covenant House CA – emergency and temporary housing for houseless youth • Housing & Economic Rights Advocates – eviction assistance • St. Mary's Center – emergency shelter, transitional, and permanent supportive housing for seniors • City of Oakland's Community Housing Program – coordinates City of Oakland housing strategies and Housing Resource Center (one-stop for housing services) • Eden I&R – 2-1-1 referral services	FNPI 4a, 4b, 5f, 5g SRV 4f, 4m, 4n, 4o, 7c
2. Education	CSBG Grantees: • Hack the Hood – tutoring, mentoring, and technology training for youth age 16- 24 • Civicorps – High school diploma program • Downtown Streets – housing, job training and employment assistance for homeless individuals	FNPI 2d(3), 2f, 2g, 2h SRV 2e, 2u, 7c
3. Homelessness	Note: Priority given to families with children and seniors • Downtown Streets – housing, job training and employment assistance for homeless individuals • Fremont Family Resource Center – emergency shelter, transitional, and permanent supportive housing for families • Housing & Economic Rights Advocates – eviction assistance	FNPI 4a, 4b SRV 4f, 4m, 4n, 4o, 5jj, 7c

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		• St. Mary's Center – emergency shelter, transitional, and permanent supportive housing for seniors • City of Oakland's Community Housing Program – coordinates City of Oakland housing strategies and Housing Resource Center (one-stop for housing services) • Eden I&R – 2-1-1 referral services • Covenant House CA – emergency and temporary housing for houseless youth • The Alliance for Community Wellness - Provides transitional housing and emergency shelter to low-income homeless families in Alameda County. Participants receive wraparound services.	
4.	Entrepreneurship/ Job Training and Employment	CSBG Grantees: • Hack the Hood – internships, training, and coaching to prepare for employment in the technology sector for youth • Civicorps – paid job training for youth • Downtown Streets – volunteer work experience and employment support services for homeless adults • Chabot Las Positas Tri-Valley Career Center connects employers with qualified, skilled talent and job seekers with employment and career development opportunities to achieve economic prosperity. • Lao Family Community Development - assists diverse refugee, immigrant, limited English, and low- income U.S. born community members in achieving long-term financial and social self-sufficiency. • Renaissance Entrepreneurship Center – entrepreneurial services and business planning • Rubicon Programs, Inc. – workforce development services for adults • New Door Ventures – job training and internship placement for youth • Eden I&R – 2-1-1 referral services	FNPI 1a, 1b, 1c, 1e, 1f SRV 1a, 1d, 1e, 1f, 1m, 7c
5.	Healthy Food Access	CSBG Grantees/Internal Partners: • Community Housing Services – Oakland's annual Holiday dinner for unhoused residents • Office of Children & Youth Services – Oakland Summer Lunch Program for youth	SRV 5jj, 7c

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	• Safe Passages – Alameda County monthly food bag distribution • Eden Information & Referral – 2-1-1 referral services	
6. Income and Asset Building	CSBG Grantees/Internal Partners: • Alameda County Earned Income Tax Credit (EITC) Coalition – promotes the State & Federal EITC for eligible taxpayers and provides access to free tax prep assistance • Housing & Economic Rights Advocates *HERA) – assists low-income residents with debt collection, credit report and access to credit issues • Renaissance Entrepreneurship Center – job training and skills building • Eden I&R – 2-1-1 referral services	CNPI 3a.2, 3b.2 FNPI 3c, 3h SRV 3b, 3c, 3f, 3m, 3o, 7c
7. Programs for Youth	CSBG Grantees: • Hack the Hood – internships, training, and coaching to prepare for employment in the technology sector for youth • Covenant House CA - Emergency Shelter & Supportive Services for Young Adults Experiencing homelessness • New Door Ventures – training and internship placements for youth	FNPI 1a, 2d(3), 2g, 2h SRV 1a, 1d, 1m, 2e, 2u, 7c
8. Services for Seniors	CSBG Grantees/Internal Partners: • St. Mary's Center – emergency shelter, transitional, and permanent supportive housing for seniors • Eden I&R – 2-1-1 referral services	FNPI 4a, 4b, 5f, 5g SRV 4m, 4n, 4o, 7c

Agency Priorities: Rank your agency priorities.

Description of programs, services, activities: Briefly describe the program, services or activities that your agency will provide to address the need. Identify the number of clients to be served or the number of units offered, including timeframes for each.

Indicator/Service Category (CNPI, FNPI, SRV): List the indicator(s) or service(s) that will be reported in annual report.

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Part II: Community Action Plan

CSBG Act Section 676(b)(11)
California Government Code Sections 12745(e), 12747(a)
California Code of Regulations, Title 22, Division 11, Chapter 1, Sections 100651 and 100655

Vision and Mission Statement

1. Provide your agency's Vision Statement.
The *vision* of the Alameda County Community Action Partnership is: To end poverty within the City of Oakland and throughout Alameda County.

2. Provide your agency's Mission Statement.
The *mission* of the Alameda County Community Action Partnership is: To improve our community by creating pathways that lead to economic empowerment and prosperity

Attachment D2C

Tripartite Board of Directors

CSBG Act Sections 676B(a); 676(b)(10)
California Code of Regulations, Title 22, Division 11, Chapter 1, Section 100605
State Plan

> 1. Describe how your Advisory or Governing Board is involved in the decision-making process and participates in the development, planning, implementation and evaluation of programs to serve low-income communities. (CSBG Act Section 676B(a))

☐ No change to the response in your agency's 2020-2021 CAP.

☒ Adaptations to the response in your agency's 2020-2021 CAP are described below.

As a public agency, the Alameda County's Community Services Block Grant (CSBG) funding is administered by the City of Oakland's Human Services Department (HSD) through the Community Action Agency's Governing Board (Oakland City Council) and the federally mandated Tripartite Alameda County – Oakland Community Action Partnership (AC-OCAP) Administering Board which includes nine (9) community members who represent the low-income community and are democratically selected, six (6) elected officials or their designees, and three (3) members who represent other groups and interests that serve the low-income community. To ensure maximum feasible participation, the AC-OCAP staff and Administering Board holds monthly board meeting, board retreat every other year, on-going community engagement process, and most recently updated the agency's 2020-2025 strategic plan.

As a part of the Board's planning process, funding priorities are determined through data analysis and data collection concerning the needs of Alameda County's low-income residents. Every three years, the agency releases it Request for Partnership (RFP) process where the tripartite Administering Board has the primary responsibility for the development and approval of all funding priorities for the AC-OCAP program. In addition, the Administering Board receives regular updates on programming at every monthly meeting, through the mid-year and annual outcomes reports, and participates in on-site monitoring visits with grantees. During the creation of the 2020-2025 strategic plan goals, AC-OCAP utilized the Results Oriented Management and Accountability (ROMA) Cycle and Logic Model for Planning framework. The framework ensures that each goal is SMART (specific, measurable, achievable, relevant to the mission and vision, and time-oriented), and sustainable by aligning them with targeted activities, inputs, outcomes and indicators, informed by the community needs assessment.

The ROMA Cycle begins with Assessment, where community needs, resources, and agency data are assessed. Then the cycle moves to Planning, using the agency mission statement and assessment data to identify results and strategies. Following is Implementation where services and strategies produce results, and Achievement of Results occurs when progress is observed and reported out. The last element of the cycle is Evaluation, in which data is analyzed and compared with benchmarks. This final element feeds back into the Assessment stage and the cycle repeats to foster continuous improvement in achieving equitable results, improving management, and increasing accountability. During the strategic planning process, AC-OCAP modified its focus areas to narrow in and create impactful and results-driven goals that aligned with the agency's community-driven approach.

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2. Describe your agency's procedures under which a low-income individual, community organization, religious organization, or representative of low-income individuals that considers its organization or low-income individuals to be inadequately represented on your agency's board to petition for adequate representation. (CSBG Act Section 676(b)(10), State Plan)
☒ No change to the response in your agency's 2020-2021 CAP.
☐ Adaptations to the response in your agency's 2020-2021 CAP are described below.

3. Describe your Advisory or Governing Board's policy for filling board vacancies in accordance with established bylaws. Include the recruiting process, democratic selections process for low-income board members, and the timeframe established by your agency to fill vacancies. (State Plan)
☒ No change to the response in your agency's 2020-2021 CAP.
☐ Adaptations to the response in your agency's 2020-2021 CAP are described below.

Service Delivery System

CSBG Act Section 676(b)(3)(A)
State Plan

1. Describe your agency's service delivery system. Include a description of your client intake process or system and specify whether services are delivered via direct services or subcontractors, or a combination of both. (CSBG Act Section 676(b)(3)(A), State Plan)	

AC-OCAP's service delivery system is primarily provided through subcontractors, however, direct services are provided through the agency's Volunteer Income Tax Assistance (VITA) site. AC-OCAP administers a Request for Partnership (RFP) funding process every three years to solicit outcome-based programs and services to leverage the existing service delivery system for Alameda County's low-income residents. AC-OCAP solicits services that focus on building self-sufficiency in the areas of Entrepreneurship/Job Training and Employment Placement; Low-Income Housing; and Supportive Services. The selected AC-OCAP agencies are subcontractors and represent a unique Community Economic Opportunity (C.E.O) network of anti-poverty service providers working collectively to improve self- sufficiency among Alameda County's low-income community. C.E.O service providers manage their own intake processes, which AC-OCAP reviews during the contracting process and at site visits which occur at least once every funding cycle. In addition to C.E.O. partners funded through the competitive RFP process, AC-OCAP has "internal" programming that provides a range of supportive services including food security, legal assistance, financial empowerment, and information and referral services.

2. List your agency's proposed programs/services/activities that will be funded by CSBG. Include a brief explanation as to why these were chosen and how they relate to the CNA. (CSBG Act Section 676(b)(3)(A), State Plan)	

The programs described below in AC-OCAP's Community Economic Opportunity Network are in alignment with the Community Needs Assessment and the agency's updated strategic plan focus areas: Entrepreneurship/Job Training & Employment, Low-income Housing, and Community Development, Civic Engagement & Advocacy, and Capacity Building.

Partner	Program Description
Entrepreneurship/Job Training and Employment	
Civicorps	Civicorps' Professional Pathway lifts families out of a life of poverty by providing an employment-focused program that

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	includes paid job training, complete with a high-school diploma program, and trauma-informed wraparound services for low-income Oakland young adults age 18-26.
Downtown Streets, Inc.	Downtown Streets Team empowers unhoused low-income men and women in Alameda County to rebuild their lives. Team Members participate in volunteer work-experience projects, receive a basic needs stipend, job success and life skills support, and a 'hand-up' to achieve goals through case management and employment services.
Center for Media Change, dba Hack the Hood	Hack the Hood Boot Camp and Membership Program provides low-income youth in Oakland and throughout Alameda County ages 16-25 with technology and professional training, coaching, and support necessary to access higher education and highly-paid technology-related jobs.
Chabot Las Positas Tri-Valley Career Center	The Career Center at Chabot Las Positas Community College connects employers with qualified, skilled talent and job seekers with employment and career development opportunities to achieve economic prosperity.
Rubicon Programs Inc.	Rubicon's Eden Area America's Job Center of California provides low-income Alameda County residents experiencing significant barriers to employment an array of workforce development and education services. The AJCC supports jobseekers access employment in industries that drive regional employment in Alameda County.
Lao Family Community Development	Lao assists diverse refugee, immigrant, limited English, and low- income U.S. born community members in achieving long-term financial and social self- sufficiency.
Renaissance Entrepreneurship Center	Renaissance empowers and increases the entrepreneurial capacities of socially and economically diverse women and men, and thereby strengthen our communities through the creation of sustainable new businesses, new jobs, and the promotion of financial self-sufficiency.
New Door Ventures	New Door Youth Employment Program gives youth age 16-24 a way to get on track and achieve success. New Door uses innovative and evidence- based development strategies in a 14-week paid internship at one of their social enterprises or at an ally partner site.
Low-Income Housing	
Covenant House California	Covenant House provides emergency shelter & supportive services for young adults experiencing homelessness - provides sanctuary and support for homeless and trafficked youth, ages 18-24.

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Fremont Family Resource Center	Fremont Family Support Services for the Homeless provide housing for unemployed families and individuals.
Operation Dignity	Operational Dignity provides shelter, transitional housing, and supportive services to help veterans and their families escape the crisis of homelessness and regain stability. Veterans receive one-on-one case management to help them create a self-sufficiency plan and secure permanent housing.
The Alliance for Community Wellness	The Alliance provides transitional housing and emergency shelter to low-income homeless families in Alameda County. Participants receive wraparound services including housing assistance, case management, life skills/parenting classes, employment training and job search assistance, mental health assessments, children's activities, and linkages to benefits and mainstream resources.
St. Mary's Center	St. Mary's provides critical basic needs to low-income Oakland residents age 55+ including winter shelter, health assessments, psychiatric care, an outpatient addiction recovery program, a daily meal, social stimulation, and permanent supportive housing.
Community Development, Civic Engagement & Advocacy, and Capacity Building	
Alameda County Food Bank	Alameda County Community Food Bank has passionately pursued a hunger-free community for over 30 years. The Food Security Initiative strives to increase food security for Alameda County's low-income families.
Housing and Economic Rights Advocates (HERA)	HERA supports Bank On Oakland (BOO) and provides financial counseling to promote financial empowerment for low-income individuals.
Eden Information & Referral	Eden I&R's 2-1-1 Service provides telephone information and referrals for social services, housing, Bank On Oakland, and EITC tax referrals to low-income Alameda County residents.
The Alameda County Earned Income Tax Credit (ETIC) Coalition	The EITC coalition promotes the use of the Earned Income Tax Credit (EITC) for eligible taxpayers and provides access to free tax preparation assistance.

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Linkages and Funding Coordination

CSBG Act Sections 676(b)(1)(B) and (C), (3)(C) and (D), 676(b)(4), (5), (6), and (9)
California Government Code Sections 12747, 12760
Organizational Standards 2.1, 2.4
State Plan

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1. Describe how your agency coordinates funding with other providers in your service area. If there is a formalized coalition of social service providers in your service area, list the coalition(s) by name and methods used to coordinate services/funding. (CSBG Act Sections 676(b)(1)(C), 676(b)(3)(C); Organizational Standard 2.1; State Plan)

</div>

AC-OCAP will continue to coordinate and mobilize public and private resources to maximize the leveraging capability of CSBG funds as a public community action agency housed within the Human Services Department of the City of Oakland. AC-OCAP works closely with the local Head Start Program, Adult and Aging Program, and the Community Housing Program. AC-OCAP's Director is a member of various local poverty alleviation efforts such as Alameda County's All-In Commission, Tri-Valley Anti-Poverty Collaborative, the Bay Area Regional Health Inequities Initiative (BARHII) RISE Together collaborative, Oakland Thrives, and the Ashland Cherryland Healthy Communities Collaborative (ACHCC). The AC-OCAP Director is also the chair of the Alameda County Earned Income Tax Credit (EITC) Coalition.

Community Partners – As Needed Partnerships

In order to help AC-OCAP address the needs of Alameda County's underserved low- income communities, AC-OCAP works diligently to establish and build strong partnerships with other organizations aimed at alleviating poverty within Alameda County's low-income communities. Community partners include:

- EveryOne Home's mission is to end Homelessness in Alameda County
- United Way of the Bay Area, works toward health, education and financial stability of every individual
- Spectrum Community Services mission is to improve the health and safety of seniors and low-income residents in Alameda County
- All In Alameda County employs proven strategies that combine self-reliance, community engagement and government support to end poverty.

- Alameda County Community Food Bank distributes 380,000 meals a week through its network of 275 nonprofit agencies throughout Alameda County.
- Alameda County First Five supports the comprehensive development of children from 0 to 5. Passed by voters in 1998, Proposition 10 added fifty cents to cigarettes to fund early childhood care for Alameda County children, otherwise known as First 5 Alameda County.
- Alameda County Public Health Department provides health assessments, disease prevention, community outreach, policy development, education, and access to quality medical and health care services.
- Alameda County Social Services Agency is responsible for promoting the economic social well-being of residents and families in Alameda County.
- EASTBAY Works is a public workforce development network of job centers, economic developers, support service providers and educational entities. The network and its partners provide benefits and services to employers, job seekers and youth, aged 16-24 – at no cost.
- Alameda County Workforce Investment Board ensures that Alameda County's workforce development system benefits employers and job seekers through quality jobs, high skills, and high wages.
- Oakland Workforce Investment Board oversees the implementation of Oakland's Federal workforce training and employment program.
- Oakland Fund for Children and Youth (OFCY) was established in 1996 as a voter approved program to support direct services to youth under 21 years old.
- Oakland Head Start focuses on early child development, fostering social skills and school readiness for low-income families.
- Oakland Unite is a Violence Prevention initiative approved by Oakland voters in 2004, to fund violence prevention programs, additional police officers, and fire services for the City of Oakland.
- Tri-Valley Anti-Poverty Collaborative supports a community where struggling residents across the region can achieve a basic standard of living in housing, health care, nourishment, education and sustainable financial resources.
- Oakland Thrives mission is to make Oakland's children, families, and communities the healthiest in the nation.

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2. Provide information on any memorandums of understanding and/or service agreements your agency has with other entities regarding coordination of services/funding. (Organizational Standard 2.1, State Plan)

The following are executed contracts and service agreement with sub-grantees:

Entrepreneurship/Job Training & Employment:

Hack the Hood, Inc.; Civicorps; Downtown Streets, Inc.; Rubicon Programs, Inc.; Chabot Las Positas Community College District, Lao Family Community Development, New Door Ventures, Renaissance Entrepreneurship Center

Low-Income Housing:

St. Mary's Center; Alliance for Community Wellness; Covenant House CA, Fremont Family Resource Center, Operation Dignity, Inc.

Information & Referral:

Eden Information & Referral, Inc.

Financial Empowerment:

Housing & Economic Rights Advocates

Memorandums of Understanding

Safe Passages (Food Security); City of Oakland Department of Human Services Community Housing Services Division (Food Security); Oakland Summer Food Program (Food Security); Alameda County and Oakland Workforce Development Board (Workforce Development)

3. Describe how services are targeted to low-income individuals and families and indicate how staff is involved, i.e. attend community meetings, provide information, make referrals, etc. Include how you ensure that funds are not used to duplicate services. (CSBG Act Section 676(b)(9), California Government Code Section 12760, State Plan)

☒ No change to the response in your agency's 2020-2021 CAP.

☐ Adaptations to the response in your agency's 2020-2021 CAP are described below.

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4. Describe how your agency will leverage other funding sources and increase programmatic and/or organizational capacity. (California Government Code Section 12747, State Plan)

AC-OCAP will continue, as part of its infrastructure and governance, to implement and revise its fund development plan. Since AC-OCAP is embedded within the City of Oakland's Human Services Department, AC-OCAP uses its funding to leverage additional programming and services specifically aimed at addressing the identified needs and gaps in services that impact Alameda County's low-income population. As part of this comprehensive strategy, AC-OCAP will continue to seek opportunities to collaborate with other organizations and agencies in order to leverage existing funds such as Community Development Block Grant (CDBG), Workforce Innovations and Opportunity Act (WIOA), Housing and Urban Development (HUD), and Head Start funding streams, to expand capacity, and increase efficiencies of the programs and services provided to Alameda County's low-income communities.

5. Describe your agency's contingency plan for potential funding reductions. (California Government Code Section 12747, State Plan)

☒ No change to the response in your agency's 2020-2021 CAP.

☐ Adaptations to the response in your agency's 2020-2021 CAP are described below.

6. Describe how your agency documents the number of volunteers and hours mobilized to support your activities. (Organizational Standard 2.4)

☒ No change to the response in your agency's 2020-2021 CAP.

☐ Adaptations to the response in your agency's 2020-2021 CAP are described below.

7. Describe how your agency will address the needs of youth in low-income communities through youth development programs and promote increased community coordination and collaboration in meeting the needs of youth. (CSBG Act Section 676(b)(1)(B), State Plan)

☒ No change to the response in your agency's 2020-2021 CAP.

☐ Adaptations to the response in your agency's 2020-2021 CAP are described below.

Attachment D2C

8. Describe how your agency will promote increased community coordination and collaboration in meeting the needs of youth, and support development and expansion of innovative community-based youth development programs such as the establishment of violence-free zones, youth mediation, youth mentoring, life skills training, job creation, entrepreneurship programs, after after-school child care. (CSBG Act Section 676(b)(1)(B), State Plan)

☒ No change to the response in your agency's 2020-2021 CAP.

☐ Adaptations to the response in your agency's 2020-2021 CAP are described below.

9. If your agency uses CSBG funding to provide employment and training services, describe the coordination of employment and training activities as defined in Section 3 of the Workforce and Innovation and Opportunity Act [29 U.S.C. 3102]. (CSBG Act Section 676(b)(5), State Plan)

AC-OCAP will continue to fund programs to help Alameda County's low-income community secure and retain meaningful employment and provide wraparound services that include life skills training, educational enhancement, improves literacy skills, vocational training, job search and resume building, job placement assistance, case management services and mentoring so families and individuals can obtain economic security through meaningful employment. AC-OCAP is dedicated to supporting employment and training programs that create pathways for economic security for Alameda County's low-income community. AC-OCAP continues to participate with the Oakland and Alameda County Workforce Investment Board (WIB); and collaborate with Oakland's Private Industry Council, local Chamber of Commerce, community colleges, and other organizations to address employment and job training needs of Alameda County's low-income community. As a mandated partner of the Workforce Innovation and Opportunity Act (WIOA), AC-OCAP has signed MOU agreements with both Alameda County and the City of Oakland Workforce Development Agencies.

10. Describe how your agency will provide emergency supplies and services, nutritious foods, and related services, as may be necessary, to counteract conditions of starvation and malnutrition among low-income individuals. (CSBG Act Section 676(b)(4), State Plan)

☒ No change to the response in your agency's 2020-2021 CAP.

☐ Adaptations to the response in your agency's 2020-2021 CAP are described below.

Attachment D2C

11. Describe how your agency coordinates with other antipoverty programs in your area, including the emergency energy crisis intervention programs under title XVI (relating to low-income home energy assistance) that are conducted in the community. (CSBG Act Section 676(b)(6), State Plan)

☒ No change to the response in your agency's 2020-2021 CAP.

☐ Adaptations to the response in your agency's 2020-2021 CAP are described below.

12. Describe how your agency will use funds to support innovative community and neighborhood-based initiatives, which may include fatherhood and other initiatives, with the goal of strengthening families and encouraging effective parenting. (CSBG Act Section 676(b)(3)(D), State Plan)

☒ No change to the response in your agency's 2020-2021 CAP.

☐ Adaptations to the response in your agency's 2020-2021 CAP are described below.

Attachment D2C

Monitoring

CSBG Act Section 678D(a)(1)(A) and (B)

1. Describe how your agency's monitoring activities are related to establishing and maintaining the integrity of the CSBG program. Include your process for maintaining high standards of program and fiscal performance.

Monitoring is an on-going process of evaluating the programmatic and fiscal compliance amongst the agencies/programs with which AC-OCAP contracts. The purpose of AC-OCAP's monitoring process is to ensure that programs and services are being operated in alignment with federal Community Services Block Grant regulations, and the terms and conditions of both the State and city contracting process. Monitoring also serves as a means for identifying program challenges early on and taking the necessary corrective action. Evaluation is intended to help determine what programs work and why they work in order to identify best practices. As part of AC-OCAP's monitoring protocol, the agency will continue to review and assess information documented in the mid-year and annual reports submitted by contractors, bi-monthly review of request for funds, and conduct 1) desk audits, and 2) on site fiscal and programmatic monitoring visits using the agencies' monitoring tool.

2. If your agency utilizes subcontractors, please describe your process for monitoring the subcontractors. Include the frequency, type of monitoring, i.e., onsite, desk review, or both, follow-up on corrective action, and issuance of formal monitoring reports.

Alameda County-Oakland Community Action Partnership has a comprehensive monitoring tool and plan for subcontractors/sub-grantees with a strong emphasis on fiscal and program accountability. Throughout the contract three year period, each funded AC-OCAP program is required to: 1) complete two desk and its and one on-site monitoring visit; 2) submit bi-monthly Request for Fund payments/invoices including supporting documentation; 3) submit a midyear and annual progress report that provides grantees an opportunity to share program accomplishments, collaborations, other related issues, and demographic data; and 4) make an annual presentation with program recipients to provide a program update and highlight achieved outcomes. Presentations made by AC-OCAP grantees enhance the program's accountability to the AC-OCAP Administering Board.

Attachment D2C

Data Analysis and Evaluation

CSBG Act Section 676(b)(12)
Organizational Standards 4.2, 4.3

> 1. Describe your agency's method for evaluating the effectiveness of programs and services. Include information about the types of measurement tools, the data sources and collection procedures, and the frequency of data collection and reporting. (Organizational Standard 4.3)

Overall, AC-OCAP's evaluation method is designed to gauge the progress of clients and identify successful programs that are effective in moving Alameda County's low-income residents toward self-sufficiency.

AC-OCAP funded grantees intake forms are reviewed prior to contracting to ensure CSBG income eligibility and program criteria are properly screened. Grantees gather and track client data based on their contracted Scope of Work outcomes and goals, and client/household demographics. Monitoring visits/desk audits are conducted and program information is assessed and reported to AC-OCAP twice a year in a mid- year and annual progress report. Progress reports share the program summary, outcomes, accomplishments to-date, demographics, case studies, collaborations, and challenges related to running the program. This data is then analyzed and evaluated and if the agency is not meeting their performance objectives, the agency is required to provide a corrective plan of action or stand the possibility of losing funding due to a breach of contract. AC-OCAP's grantees also conduct a customer satisfaction survey amongst their clients to gain feedback and to help evaluate their performance. This information is also reviewed by AC-OCAP staff as part of the agencies' evaluation plan.

> 2. Applying the Results Oriented Management and Accountability (ROMA) cycle of assessment, planning, implementation, achievement of results, and evaluation, describe one change your agency made to improve low-income individuals' and families' capacity for self-sufficiency. (CSBG Act Section 676(b)(12), Organizational Standard 4.2)

☒ No change to the response in your agency's 2020-2021 CAP.
☐ Adaptations to the response in your agency's 2020-2021 CAP are described below.

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3. Applying the full ROMA cycle, describe one change your agency facilitated to help revitalize the low-income communities in your agency's service area(s). (CSBG Act Section 676(b)(12), Organizational Standard 4.2) (Optional)

AC-OCAP thought its strategic planning process and needs *assessment* identified and re-affirmed one of the highest levels of poverty exist within the unincorporated area of Ashland and Cherryland within Alameda County. Through joint *planning* efforts with the Alameda County Board of Supervisors and the local Ashland Cherryland Healthy Communities Collaborative (ACHCC), a new low-income community representative was democratically selected to join the AC-OCAP Board. In addition, the area is identified as having one of the high unemployment rates coupled with a lack of assets and investment into the community. In direct response to meeting the needs identified by the community, AC-OCAP and its C.E.O Network partner Rubicon (WIOA Service Provider) are working to *implement* and establish a remote job center in the area in connection with the Alameda County Eden Area Once Stop career center managed by Rubicon. The *achievement of results/*outcomes and *evaluation* of this potential effort will be presented to the AC-OCAP Board and the ACHCC, which is the final phase of the ROMA cycle.

Additional Information (Optional)

Disaster Preparedness

1. Does your agency have a disaster plan in place that includes strategies on how to remain operational and continue providing services to low-income individuals and families during and following a disaster?
☒ Yes ☐ No
2. If so, when was the disaster plan last updated?
2009
3. Briefly describe your agency's main strategies to remain operational during and after a disaster.
The agency's main strategy to remain operational during and after a disaster is to allow for Temporary Telecommuting, an agreement between the City and local unions that permits staff to work in a designated area outside the office, including from home. In addition, as a public CAP agency, AC- OCAP staff are mandated emergency service workers who are part of the City of Oakland's Office of Emergency Services (OES) response system.

Agency Capacity Building

1. Although the CNA focused on Community and Family Level needs, if your agency identified Agency Level need(s) during the CNA process, list them here.
n/a
2. Describe the steps your agency is planning to take to address the Agency Level need(s).
n/a

Attachment D2C

Federal CSBG Programmatic Assurances and Certification

CSBG Act 676(b)

Use of CSBG Funds Supporting Local Activities

676(b)(1)(A): The state will assure "that funds made available through grant or allotment will be used – (A) to support activities that are designed to assist low-income families and individuals, including families and individuals receiving assistance under title IV of the Social Security Act, homeless families and individuals, migrant or seasonal farmworkers, and elderly low-income individuals and families, and a description of how such activities will enable the families and individuals--

    i.   to remove obstacles and solve problems that block the achievement of self-sufficiency (particularly for families and individuals who are attempting to transition off a State program carried out under part A of title IV of the Social Security Act);

    ii.   to secure and retain meaningful employment;

    iii.   to attain an adequate education with particular attention toward improving literacy skills of the low-income families in the community, which may include family literacy initiatives;

    iv.   to make better use of available income;

    v.   to obtain and maintain adequate housing and a suitable living environment;

    vi.   to obtain emergency assistance through loans, grants, or other means to meet immediate and urgent individual and family needs;

    vii.   to achieve greater participation in the affairs of the communities involved, including the development of public and private grassroots

    viii.   partnerships with local law enforcement agencies, local housing authorities, private foundations, and other public and private partners to

    –

        I.   document best practices based on successful grassroots intervention in urban areas, to develop methodologies for wide-spread replication; and

        II.   strengthen and improve relationships with local law enforcement agencies, which may include participation in activities such as neighborhood or community policing efforts;

Needs of Youth

676(b)(1)(B) The state will assure "that funds made available through grant or allotment will be used – (B) to address the needs of youth in low-income communities through youth development programs that support the primary role of the family, give priority to the prevention of youth problems and crime, and promote increased community coordination and collaboration in meeting the needs of youth, and support development and expansion of innovative community-based youth development programs that have demonstrated success in preventing or reducing youth crime, such as--

    I.   programs for the establishment of violence-free zones that would involve youth development and intervention models (such as models involving youth mediation, youth mentoring, life skills training, job creation, and entrepreneurship programs); and

    II.   after-school childcare programs.

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Coordination of Other Programs

676(b)(1)(C) The state will assure "that funds made available through grant or allotment will be used – (C) to make more effective use of, and to coordinate with, other programs related to the purposes of this subtitle (including state welfare reform efforts)

Eligible Entity Service Delivery System

676(b)(3)(A) Eligible entities will describe "the service delivery system, for services provided or coordinated with funds made available through grants made under 675C(a), targeted to low-income individuals and families in communities within the state;

Eligible Entity Linkages – Approach to Filling Service Gaps

676(b)(3)(B) Eligible entities will describe "how linkages will be developed to fill identified gaps in the services, through the provision of information, referrals, case management, and follow-up consultations."

Coordination of Eligible Entity Allocation 90 Percent Funds with Public/Private Resources

676(b)(3)(C) Eligible entities will describe how funds made available through grants made under 675C(a) will be coordinated with other public and private resources."

Eligible Entity Innovative Community and Neighborhood Initiatives, Including Fatherhood/Parental Responsibility

676(b)(3)(D) Eligible entities will describe "how the local entity will use the funds [made available under 675C(a)] to support innovative community and neighborhood-based initiatives related to the purposes of this subtitle, which may include fatherhood initiatives and other initiatives with the goal of strengthening families and encouraging parenting."

Eligible Entity Emergency Food and Nutrition Services

676(b)(4) An assurance "that eligible entities in the state will provide, on an emergency basis, for the provision of such supplies and services, nutritious foods, and related services, as may be necessary to counteract conditions of starvation and malnutrition among low-income individuals."

State and Eligible Entity Coordination/linkages and Workforce Innovation and Opportunity Act Employment and Training Activities

676(b)(5) An assurance "that the State and eligible entities in the State will coordinate, and establish linkages between, governmental and other social services programs to assure the effective delivery of such services, and [describe] how the State and the eligible entities will coordinate the provision of employment and training activities, as defined in section 3 of the Workforce Innovation and Opportunity Act, in the State and in communities with entities providing activities through statewide and local workforce development systems under such Act."

State Coordination/Linkages and Low-income Home Energy Assistance

676(b)(6) "[A]n assurance that the State will ensure coordination between antipoverty programs in each community in the State, and ensure, where appropriate, that emergency energy crisis intervention programs under title XXVI (relating to low-income home energy assistance) are conducted in such community."

Attachment D2C

Community Organizations

676(b)(9) An assurance "that the State and eligible entities in the state will, to the maximum extent possible, coordinate programs with and form partnerships with other organizations serving low-income residents of the communities and members of the groups served by the State, including religious organizations, charitable groups, and community organizations."

Eligible Entity Tripartite Board Representation

676(b)(10) "[T]he State will require each eligible entity in the State to establish procedures under which a low-income individual, community organization, or religious organization, or representative of low-income individuals that considers its organization, or low-income individuals, to be inadequately represented on the board (or other mechanism) of the eligible entity to petition for adequate representation."

Eligible Entity Community Action Plans and Community Needs Assessments

676(b)(11) "[A]n assurance that the State will secure from each eligible entity in the State, as a condition to receipt of funding by the entity through a community service block grant made under this subtitle for a program, a community action plan (which shall be submitted to the Secretary, at the request of the Secretary, with the State Plan) that includes a community needs assessment for the community serviced, which may be coordinated with the community needs assessment conducted for other programs."

State and Eligible Entity Performance Measurement: ROMA or Alternate System

676(b)(12) "[A]n assurance that the State and all eligible entities in the State will, not later than fiscal year 2001, participate in the Results Oriented Management and Accountability System, another performance measure system for which the Secretary facilitated development pursuant to section 678E(b), or an alternative system for measuring performance and results that meets the requirements of that section, and [describe] outcome measures to be used to measure eligible entity performance in promoting self-sufficiency, family stability, and community revitalization."

Fiscal Controls, Audits, and Withholding

678D(a)(1)(B) An assurance that cost and accounting standards of the Office of Management and Budget (OMB) are maintained.

☒ **By checking this box and signing the Cover Page and Certification, the agency's Executive Director and Board Chair are certifying that the agency meets the assurances set out above.**

State Assurances and Certification

California Government Code Sections 12747(a), 12760, 12768

California Government Code § 12747(a): Community action plans shall provide for the contingency of reduced federal funding.

California Government Code § 12760: CSBG agencies funded under this article shall coordinate their plans and activities with other agencies funded under Articles 7 (commencing with Section 12765) and 8 (commencing with Section 12770) that serve any part of their communities, so that funds are not used to duplicate particular services to the same beneficiaries and plans and policies affecting all grantees under this chapter are shaped, to the extent possible, so as to be equitable and beneficial to all community agencies and the populations they serve.

For MSFW Agencies Only

California Government Code § 12768: Migrant and Seasonal Farmworker (MSFW) entities funded by the department shall coordinate their plans and activities with other agencies funded by the department to avoid duplication of services and to maximize services for all eligible beneficiaries.

☒ **By checking this box and signing the Cover Page and Certification, the agency's Executive Director and Board Chair are certifying the agency meets assurances set out above.**

Attachment D2C

Organizational Standards

MAXIMUM FEASIBLE PARTICIPATION

Category One: Consumer Input and Involvement

Standard 1.1 The organization/department demonstrates low-income individuals' participation in its activities.

Standard 1.2 The organization/department analyzes information collected directly from low-income individuals as part of the community assessment.

Category Two: Community Engagement

Standard 2.1 The organization/department has documented or demonstrated partnerships across the community, for specifically identified purposes; partnerships include other anti-poverty organizations in the area.

Standard 2.2 The organization/department utilizes information gathered from key sectors of the community in assessing needs and resources, during the community assessment process or other times. These sectors would include at minimum: community-based organizations, faith-based organizations, private sector, public sector, and educational institutions.

Standard 2.4 The organization/department documents the number of volunteers and hours mobilized in support of its activities.

Category Three: Community Assessment

Private Agency - Standard 3.1 Organization conducted a community assessment and issued a report within the past 3 years.

Public Agency - Standard 3.1 The department conducted or was engaged in a community assessment and issued a report within the past 3-year period, if no other report exists.

Standard 3.2 As part of the community assessment, the organization/department collects and includes current data specific to poverty and its prevalence related to gender, age, and race/ethnicity for their service area(s).

Standard 3.3 The organization/department collects and analyzes both qualitative and quantitative data on its geographic service area(s) in the community assessment.

Standard 3.4 The community assessment includes key findings on the causes and conditions of poverty and the needs of the communities assessed.

Standard 3.5 The governing board or tripartite board/advisory body formally accepts the completed community assessment.

Attachment D2C

VISION AND DIRECTION

Category Four: Organizational Leadership

Private Agency - Standard 4.1 The governing board has reviewed the organization's mission statement within the past 5 years and assured that:
1. The mission addresses poverty; and
2. The organization's programs and services are in alignment with the mission.

Public Agency - Standard 4.1 The tripartite board/advisory body has reviewed the department's mission statement within the past 5 years and assured that:
1. The mission addresses poverty; and
2. The CSBG programs and services are in alignment with the mission.

Standard 4.2 The organization's/department's Community Action Plan is outcome-based, anti-poverty focused, and ties directly to the community assessment.

Standard 4.3 The organization's/department's Community Action Plan and strategic plan document the continuous use of the full Results Oriented Management and Accountability (ROMA) cycle or comparable system (assessment, planning, implementation, achievement of results, and evaluation). In addition, the organization documents having used the services of a ROMA-certified trainer (or equivalent) to assist in implementation.

Category Six: Strategic Planning

Standard 6.4 Customer satisfaction data and customer input, collected as part of the community assessment, is included in the strategic planning process, or comparable planning process.

Appendices

Please complete the table below by entering the title of the document and its assigned appendix letter. Agencies must provide a copy of the Notice(s) of Public Hearing and the Low-Income Testimony and the Agency's Response document as appendices A and B, respectively. Other appendices such as need assessment surveys, maps, graphs, executive summaries, analytical summaries are encouraged. All appendices should be labeled as an appendix (e.g., Appendix A: Copy of the Notice of Public Hearing) and submitted with the CAP.

Document Title	Appendix Location
Copy of the Notice(s) of Public Hearing	A
Low-Income Testimony and Agency's Response	B
AC-OCAP 2020-2025 Strategic Plan	C
2021 Community Needs Assessment Survey	D

Attachment D2C

Alameda County-Oakland
community
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P A R T N E R S H I P

SAVE THE DATE

PUBLIC HEARING ON POVERTY
IN
ALAMEDA COUNTY

Have Your Voice Heard

MONDAY, JUNE 14, 2021 AT 6PM

ZOOM TELECONFERENCE

Click the link to join the webinar: https://zoom.us/j/97666077291

To join by phone: +1 669 900 9128 | Webinar ID: 976 6607 7291

FOR MORE INFORMATION CALL (510) 238-2362 OR VISIT www.AC-OCAP.com

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NO OLVIDE LA FECHA

AUDIENCIA PÚBLICA SOBRE LA POBREZA EN EL CONDADO DE ALAMEDA

Haga escuchar su voz

LUNES, 14 DE JUNIO DE 2021, 6 P.M.
TELECONFERENCIA POR ZOOM

Haga clic en el enlace para unirse al seminario web:
https://zoom.us/j/97666077291 | Para unirse por teléfono: +1 669 900 9128
Identificación del seminario web: 976 6607 7291

**PARA OBTENER MÁS INFORMACIÓN, LLAME AL (510) 238-2362
O VISITE www.AC-OCAP.com**

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請預留時間

阿拉米達縣貧窮問題公聽會

表達你的意見

2021 年 6 月 14 日 (星期一) 晚上 6 時

ZOOM 電話會議

點擊連結參加網路研討會：**https://zoom.us/j/97666077291** 用

電話參加：**+1 669 900 9128 | 網路研討會 ID：976 6607 7291**

欲知詳情，請致電 **(510) 238-2362** 或瀏覽 **www.AC-OCAP.com**

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Alameda County-Oakland
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P A R T N E R S H I P

HAVE YOUR VOICE HEARD

PUBLIC HEARING ON POVERTY IN ALAMEDA COUNTY

MONDAY, JUNE 14, 2021 6PM
ZOOM TELECONFERENCE
Click the link to join the webinar: https://zoom.us/j/97666077291
To join by phone: +1 669 900 9128 | Webinar ID: 976 6607 7291

Alameda County-Oakland Community Action Partnership is seeking comment from the community on its Community Action Plan and input on the needs and gaps in services that exist for Alameda County's low-income residents.

FOR MORE INFORMATION CALL (510) 238-2362 OR VISIT www.AC-OCAP.com

To request an American Sign Language, Cantonese, Mandarin, or Spanish interpreter, please email AC-OCAP@oaklandca.gov or call (510) 238-2362 at least 5 working days before the meeting.

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![Alameda County-Oakland Community Action Partnership logo]

HAGA ESCUCHAR SU VOZ

AUDIENCIA PÚBLICA SOBRE LA POBREZA EN EL CONDADO DE ALAMEDA

LUNES, 14 DE JUNIO DE 2021, 6 P.M.

TELECONFERENCIA POR ZOOM

Haga clic en el enlace para unirse al seminario web: https://zoom.us/j/97666077291

Para unirse por teléfono: +1 669 900 9128 | Identificación del seminario web: 976 6607 7291

Community Action Partnership del Condado de Alameda-Oakland desea recibir comentarios de la comunidad sobre su Plan de Acción Comunitaria así como opiniones sobre las necesidades y las deficiencias de servicios que existen para los residentes de bajos ingresos del Condado de Alameda.

PARA OBTENER MÁS INFORMACIÓN, LLAME AL (510) 238-2362
O VISITE www.AC-OCAP.com

Para solicitar un intérprete del Lenguaje Americano de Señas, cantonés, mandarín o español, por favor envíe un email a AC-OCAP@oaklandca.gov o llame al (510) 238-2362 al menos 5 días hábiles antes de la reunión.

Attachment D2C

表達你的意見

阿拉米達縣貧窮問題公聽會

2021 年 6 月 14 日 (星期一) 晚上 6 時

ZOOM 電話會議 點擊連結參加網路研討會：

https://zoom.us/j/97666077291 用電話參加：**+1 669 900 9128**

| 網路研討會 ID：976 6607 7291

阿拉米達縣-屋崙 (奧克蘭) 市社區行動聯盟 (Alameda County-Oakland Community Action Partnership) 正在徵求社區民眾對其「社區行動計劃」(Community Action Plan) 的意見，以及就阿拉米達縣的低收入居民目前有哪些服務方面的需求和缺口提出看法。

欲知詳情，請致電 (510) 238-2362 或瀏覽 www.AC-OCAP.com

如果需要美國手語、廣東話、普通話或西班牙語翻譯人員的協助，請在會議前至少 5 個工作日，發送電郵至 AC-OCAP@oaklandca.gov 或致電 (510) 238-2362。

Attachment D2C

2022-2023 Community Action Plan
Low-Income Testimony and AC-OCAP's Response
Appendix B

Appendix B

Testimonies and Agency's Response

1.	**Aaron Smith, Civicorps** **Written Comment:** Oakland has welcomed new residents with a fervor, but not accommodated the most vulnerable in our city. There are millions in revenue generated from exorbitant taxes and new developments, and relatively miniscule amounts spent on temporary and transitional programs for homeless and disenfranchised. There are record numbers of growing homeless, but neglect to expand shelters for adults and transition aged youth. We have spent millions on beautifying the lake, the city streets, creating bike lanes, but where are the lanes for black and brown business development or direct investment into the communities affected by inequities the most? We need tons more affordable housing; we need industrial spaces once reserved for the marijuana industry to be converted into housing and rehabilitation centers. We need to shift the pattern of benign neglect and get active with the abundant resources, especially from the new developments in Oakland, and start to spend more to curb this challenge.
2.	**Maeve Brown, HERA** **Written Comment:** Hi, Dear AC-OCAP staff, we appreciate the opportunity to share our comments on your 2022-2023 plan. Under Item #10, "Causes of Poverty", we would like to add that institutionalized racism and sexism continue to contribute to disparities in income, health, education, and other attainment in Oakland and Alameda County. That is not unique to our region but is a microcosm of our national history. Breaking free of poverty is challenging as barriers continue to exist and to make it hard to escape poverty. The current pandemic pushed many households that were struggling already-- homeowners and renters alike-- into an even more vulnerable position. Seniors who were working minimum wage and under the table jobs to make ends meet post retirement lost that employment with the onset of pandemic related lock-down orders. Tenants also lost employment and could not pay rent, which had a ripple effect across the already vulnerable households of low-income homeowners who were renting to tenants, and small landlords (renting rooms, or owning up to 4 units) who provide some of the most affordable housing in the region (and nationally). https://www.urban.org/urban-wire/owners-and-renters-62-million-units-small-buildings-are-particularly-vulnerable-during-pandemic The pandemic pushed struggling or marginally stable households into poverty. We applaud the continued identification of income and asset building as priorities, along with the other seven categories identified by AC-OCAP. These are a fundamental element of achieving and maintaining household stability. We would add that credit building and fair housing legal services are also important components of ensuring fair access to housing for impoverished residents. We appreciate AC-OCAP as an essential partner and leader in our city and county for analyzing local needs and supporting prioritized strategies for poverty alleviation.

	Public Hearing Chat Comment: I would like to note that we are in a tremendous amount of flux as we exit this pandemic and have had a significant exodus from our city of people who had to make other life choices. I hope there's a chance to update figures/data next year. **Public Hearing Comment:** It's been a good meeting and it just occurred to me that the tiniest thing that I would say is there's just so much stuff that's in flux. That, as we roll into this next year it's always hard doing the data gathering and I appreciate Mike's [Baratta] comments and comments of other folks about data. And I love that you are [Estelle Clemons] a data driven person. Which is awesome because then there's something. Which is awesome because then there's something really concrete conversations right. Yeah, there's so much to learn, there's so much movement, literal physical movement. People have left our city and our region because they had to make big life change choices, when it wasn't clear that they were ever going to be able to handle going to school remotely or maybe they were just going to stop going to school for a while. It wasn't clear that they were going to be able to get employed again in the region. This is when life throws us a curveball that's way beyond: can I pay my rent. Way beyond that it's more like okay, I can't live here anymore. What is there for me in the city? Anyways, I hope that there's support funding and energy for doing more data gathering, let's say like eight or nine months from now, because I think it's going to be a really different looking city. We still have major poverty issues to work on, but things are going to be different. Anyway, thank you for your work.
3.	**Jordane Tofighi, International Rescue** **Written Comment:** Alameda County is designated as a refugee-impacted county by the State of California, indicating existing high resettlement numbers, and with the changes in policy under the new federal administration, a significant increase in refugee arrivals is projected for fiscal year 2022. The International Rescue Committee (IRC) in Oakland is the only refugee resettlement agency in Alameda County, and while we are scaling up programs to meet this anticipated increase in arrivals, we anticipate continued challenges for the refugee community stemming from the high cost of living in the Bay Area and the continued economic fallout from COVID-19. In light of these circumstances, and given that Oakland is a Sanctuary City, IRC hopes to see an increased focus from AC-OCAP on supporting economic empowerment programs tailored to the needs of low-income refugees and immigrants who arrive in the Bay Area with few assets beyond their resilience, ingenuity, and determination to succeed. Thank you for your attention to this matter, and for the opportunity to share a comment.
4.	**Anina Tweed, Hack the Hood** **Written Comment:** Hack the Hood really appreciates the detailed demographic data - especially understanding the areas of our County like Ashland and Cherryland that need additional support. As we think about recruiting from and better serving these areas, does ACOCAP have community partners there we can liaise with to recruit and reach youth participants?

The data on how 200% of poverty levels align with the actual income needed to stay and thrive in our County was worrisome. It is clear that even 200% of federal poverty is not sufficient. Will there be any opportunity to increase this percentage in the future so that ACOCAP partners can reach a broader population of community members in need?

We agree with the commenter from New Door Ventures on the need to further disaggregate youth by age bracket and to further prioritize early career exposure and training programs in addition to more advanced metrics around job placement. Often, Hack the Hood's learners will take an additional 1-2 years to gain employment and further their education, so reporting on immediate outcomes right after graduation from our programs doesn't always show the full picture of outcomes. We'd like to see the ability to also include metrics around the number of youths with increased exposure to career opportunities and whose skills have been advanced - even if they will take longer to secure employment.

5.	**Assata Olugbala, Community Member**

Public Hearing Comment: All the documents that you provided for the public to review states that in Oakland how many households. I'm sorry, funding priorities are determined through data analysis and data collection of Alameda County low-income residents and that's where I take issue with. You don't have enough data on African American people. You don't have the data that shows that the decline of African American population from 28% to 23% is the only group, racial group/ethnic group is declining, because of gentrification.

When you talk about education you don't mention that African American students are the highest number of suspensions, dropouts, absenteeism. The state has mandated that OSD [Oakland School District] has to do something with the high number of African American students who identified as emotionally disturbed in special education.

When you talk about poverty you don't break down the numbers of African Americans in Oakland. Because that's almost 14% of unemployment for African Americans. Oh, you did mention the homeless, a 70% and, that has been since 2016 with no improvement. I know you've been working for 50 years, and I have to make this statement, nothing has change. Nothing, 0%. 70% of the homeless, are an hour me to kind of be 11% of population and 47% of the home, she didn't mention that. Graduation rate you gave the graduation rates for African Americans and Alameda County, but the graduation rate for students in Oakland is 73%. The dropout rate is 15.3% not 7.4% as an Alameda County. Then you talk about income of Oakland that's very difference between Latinos and African Americans. 620 thousand dollars difference when you look at income. Or you didn't break down by race who's receiving SSI public assistance, food stamps, and supplemental assistance.

	When you talked about juveniles, felony juvenile at risk, that's majority African Americans. You don't put it in your data homicides majority African Americans. So, I want to see all the data that support the needs for African Americans. You don't have to give any data and you don't give any data on refugees or unaccompanied minors, undocumented you don't give any data, but you give support. You don't have no data that gets number around that need. But you give support, so it's not always based on data. There is no way to produce data on an undocumented community in order to protect them from ice and other things that they could be violated for their opportunities to be here. We don't have data collection that substantive, so I'll just finish up with there is not enough going on that support any growth for the African American Community. And there's no data that would push that forward that is all encompassing. And you, even during your presentation, try and make it seem like things are not so bad, it's bad. It's bad. And until we get to the point where we're going to actually deal with this, and an open and fail week, it's not gone change and it's not changing here, it's not changing, the city councils have changed with the police department is that changing with all OSD. So, I'm disappointed and that's one reason I told you, I didn't take the census. You're not going to get my numbers to get money, and you're not using it for my people. Thank you for the time.
6.	**Brooklyn Williams, New Door Ventures** **Public Hearing Comment:** All right, thank you, good evening everyone. Brooklyn Williams, I am the East Bay program director for new door ventures. We do employment readiness for transitional ages 16 to 24, and I've a couple of comments this evening. I appreciated the presentation and the issues raised so far; the comments made so far. I have two things, one that I'd like to see is a different sort of age breakdown or age configuration. To widen the idea of what really, truly encompasses the concept of youth. Obviously, we work with 16- to 24-year-olds, which are referred to in our field as transition age youth, transitioning from you know youth to adulthood, but also transitioning in and out of different various systems. And so, I think it's helpful, for example, the age breakdown of 18 to 34. You know that's a wide age breakdown and it doesn't account for where they are in their life and what kind of support they might need, I would like to see all of our systems use more of a transition age youth as an indicator as a way to bring young people or bring those age groups together it's the same conversation I've had with the Department of as prevention, how do they define you right if we're just talking about youth being 18 and under I think it's not really encapsulating the transitional period that they need in the special needs of that age group. And in our juvenile justice system that system is adjusting to that so, in other words starting to look at 18- to 24-year-olds still as transition age youth and not penalizing them in the same way that adults are held accountable, because their brains are still growing in the brain science behind that you know, has been out for a while now, so I would like to see. The transition age youth group us more in that age breakdown incorporated into all of our systems so that's one thing.

The other thing that I think would be helpful just from, from my perspective, and I think in our field specifically around employment I loved the addition of the entrepreneurship as a nuance. But I think there's a lot of nuances in what we do, and I think that the value of collaboration is a good one to hold, I would like to see um funders, whether they be from the state or the county or the city or private even to try to encourage collaboration within strategies. Amongst grantees, if you will, so that we really can leverage resources even more I'd like to give one example of that before I finished my comments. So, in workforce we're all kind of grouped in the same strategy, whether we're doing employment readiness. Which are just kind of basic employment readiness skills, how do you show up to work, how do you read and fill out timesheets and those types of things that are transferable to any career. But then we also have career exploration where young people are you know exploring different career trying to see what fits for them, and then we have like certification programs apprenticeship programs that really get folks out of minimum wage into livable wage and that is a process that takes a lot of development and a heavy lift. And I think that within strategies, there needs to be more collaboration amongst providers the way that I see it, is something I call light the way it's a series of whites you have floodlight, that's basic employment readiness, which leads to flashlight, which is career exploration, which reads, which leads to laser. Which is certifications and apprenticeships and, in our field, right now, I think a lot of folks are putting money towards and focusing on that last light which would be the laser which really helps to lift. People into livable wages and out of poverty and it's really important step, but it's the last step and I think that first step. That first light of employment readiness is a necessary one that can't be skipped. You can't circumvent that and so what you'll see are a lot of programs that do very specific career pathway work. Who realized that the that the young people coming to their programs I'm still need a lot of development when it comes to basic employment readiness studies show up to a job it show up on time, how do you manage your time how you communicate, how you deal with conflict and so I'd like to make sure that there's a focus and concentration on those heavy lifts at the floodlight level at the Employment readiness level. The analogy another analogy, I use is it's like asking someone to write a five, paragraph essay and they're still working on sentence structure. And our education system is built that way to have grades, and to have markers for learning. And our workforce in development, the way we look at it, I think needs to scaffold in a similar way and I like to see our funders encourage collaboration. Along those various steps and make sure that they're equally valued because they're all very necessary to help lift our young people out of poverty and into living wages, thank you.

7.	**Royl Roberts, Alameda County Human Relations Commission** **Public Hearing Comment:** Hello, good evening. My name is Royl Roberts and I'm actually here this evening, as a part of the Alameda County Human Relations Commission. First off, I just want to thank your board and everyone that works with you, I understand how [inaudible, speaker disconnected from meeting]. I was first just thanking you all for the work that you do, but I think I got cut off, but the gentleman [Mike Baratta] that just spoke. Really lifted up the last point that I was going to make about the unincorporated areas and the

	attention that that they deserve, because I saw some really high percentages there. But just thank you all for your work, and this, this has been very informative.
8.	**Mike Baratta, AC-OCAP Board Member** **Public Hearing Comment:** The group is starting to get a little more familiar with, where I live, Cherryland and Ashland, and our needs of the numbers. I usually go to city data.com for my numbers and they have updated there's to the last census to the 2020 census. And in that 2020 census, they spoke about the median income for all residents of Ashland Cherryland. 37% of Ashland is below 200%, 26% of Cherryland is below 200%, but the real numbers that are startling -- African American in Ashland 44.6% are below 200%, and in Cherryland 49.3% below 200%. So, there is inequity that our previous speaker, one of our previous speakers, was talking about is very real in our Community. The struggle, the struggle is daily, and I see, I see the effort, putting out that that AC-OCAP is engaged in, and I think they're all in the right direction. And I just hope that my community and I and everybody's community can get some lift from programs that are there. Hopefully, coming our way, and it's and it's not just, it's not just isolated segments of the Community, it really is the spirit of the entire community that suffers when we have foster kids at high levels, tells us when we have incarceration at high levels, it tells us that families are struggling. So, I know everybody's aware that I just, I just wanted to point out city data.com has current numbers and they break it down really well anybody that's interested. Thank you.
9.	**Sharon Cornu, St. Mary's Center** **Public Hearing Chat Comment:** Sorry that I have to log off, but we need to close the building. I wanted to share that as challenging as the year behind us was, the coming year, maybe more so, we will see a new state and federal investment in programs and services that have been gutted by two generations of an austerity worldviews, and we'll have to struggle to lift up equity as a new practice in services. To be clear, disinvestment, high hurdles, narrow eligibility are written into the core of structures of many programs and services. Making the change while developing larger, stronger, more accountable systems will take focus and attention. Thank you to the AC-OCAP board and staff for all your work and we look forward to continuing the partnership during this challenging time.
10.	**Judy Schwartz and Alina Kwak, Fremont Family Resource Center Corp** **Written Comment:** Public Comment submitted by Fremont Family Resource Center Corp 2022-2023 Community Action Plan June 23, 2021 Submitted by Judy Schwartz and Alina Kwak FRC Administrator and Deputy Administrator

Fremont Family Resource Center

These comments are submitted on behalf of the low income individuals and families living in the southern Alameda County, most specifically the Tri-Cities of Fremont, Union City, and Newark. These cities have a combined population of approximately 359,000 residents which comprise the 14.1% of residents in Alameda County living in poverty. We also serve many families from southern Hayward.

We appreciate AC-OCAP's quick pivot to assist families in need during COVID-19 by partnering with FII to offer direct cash assistance to clients. COVID-19 has taken a toll on many of our families, mentally, emotionally, and economically. Many of our clients and members of our community have lost employment or experienced a loss of income due to the pandemic. The AC-OCAP CARES funds in partnership with FII has provided much needed relief to our families. As of June 23, 2021, 57 households were assisted with $67,500 in direct cash assistance. We were able to get these funds out immediately due to the ease of the program in requesting and in clients receiving the funds. Our clients have expressed appreciation with the flexibility of these funds.

The 2019 census reports that over 10,000 Fremont residents live in poverty. We estimate this figure to be higher due to the pandemic. As people lost their jobs and as their incomes were reduced, housing costs still remained high during shelter-in-place. Throughout the pandemic, rent for a two-bedroom apartment in the Oakland-Fremont Metro area remained at $2,400. This housing cost equates to a person needing to work three full-time minimum wage jobs for 30% of their income to go towards housing.

We have been able to assist Fremont residents using federal Treasury funds with rental assistance who have been directly or indirectly affected by COVID-19. However, a notable gap in available assistance is providing rental assistance for small business with paying their back rent and also assisting residents with their mortgage payments.

At the Fremont Family Resource Center, we transitioned our services virtually and continued to work daily to help families with resources. Our VITA program, one of the largest in the county, processed 1500 returns 100% virtually. For FY 20-21 during shelter-in-place, the Fremont Family Resource Center ran a bi-monthly Grab-N-Go program. As of March 31, 2021, there have been six Grab and Go free grocery bag events serving a total of 775 individuals.

The Fremont Family Resource Center receives AC-OCAP grant funds to support Homeless Services. The 2019 point-in-time homeless census for Fremont identified 608 sheltered and unsheltered individuals in Fremont, the 3rd highest homeless population, predominantly single persons, of all Alameda County cities. The total unsheltered number for the Tri-Cities was 803. The Fremont Winter Shelter was open daily from December 1, 2020 – March 28, 2021, for 117 consecutive days. We sheltered 101 individual clients, ranging in age from 17 – 70 years old. Food Donors provided 4,014 dinners. We had 2,364 bed nights of service and provided 2,364 breakfasts. The Fremont Winter Shelter was one of two winter shelters operating in Alameda County this year. Winter Shelters are congregate shelters, with minimal processes and requirements for entry. To open under the Shelter in Place, Purple Tier, and Stay at Home Order restrictions during the COVID-19 pandemic, the Human Services Department developed new protocols to limit exposure of the virus and any potential outbreaks.

Along with the Fremont Winter Shelter, the grant supports homeless services such as assisting homeless persons into temporary and permanent housing as well as providing wrap- around services.

We appreciate the opportunity to come and share with you this information about our area and the challenges the families in southern Alameda County face in creating a stable self-sufficient home for themselves and their children. We are grateful for the role that you on the Alameda County –Oakland Community Action Partnership Board in addressing the causes of poverty and supporting strategies to ameliorate poverty in our county and also pivoting quickly to assisting those quickly who have been affected by COVID-19.

Thank you,
Alina Kwak

Name	Area of Concern	Concern Addressed in	If so, Indicate page number (s)	If not, indicate reason
1. Aaron Smith, Civicorps	Housing	Yes	15,19-20, 26-27	
2. Maeve Brown, HERA	Affordable housing, Income and asset building	Yes	15,19-20, 26-27, 29-30	
3. Jordane Tofighi, International Rescue	Civic engagement, employment	Yes	24-25, 27, 30, 52-64	
4. Anina Tweed, Hack the Hood	Focus on Ashland and Cherryland	Yes	20, 26	
5. Assata Olugbala	Data Analysis Employment Education for African American youth in Oakland	Yes Yes No	12-17 24-25, 30	The data we used for graduation rates was an aggregate for the county, by race. We did not separate Oakland out. Additionally, this area is not one of out focus areas. However, OFCY does have programming for youth and focuses on educational success.

6. **Brooklyn Williams, New Door Ventures**	Grantee Collaboration Change age breakdown for Transition aged youth	Yes No		The age groups provided by the US Census report are 18-34 years of age. More detailed information is not available.
7. **Royl Roberts, Alameda County Human Relations Commission**	Servicing the unincorporated areas of Alameda County	Yes	20, 26	
8. **Mike Baratta, AC-OCAP Low- Income Board Member**	High need for services in unincorporated areas Source of date – citydata.com	Yes No	20, 26	Citydata.com uses US Census 2010-2014 data.
9. **Sharon Cornu, CEO, St. Mary's Center**	Developing equitable programs	Yes	12-17,19-20, 26-27, 29-30	
10. **Judy Schwartz and Alina Kwak, Fremont Family Resource Center Corp**	Covid-19 Pivot Housing costs Rental Assistance to small businesses	Yes Yes No	16 14-15	This area is not one of our focus areas.
* Our community survey identified the different income groups for survey participants and our target population. In our virtual reality, asking individuals to verbally state if they are low income is very invasive.				

2020 - 2025 STRATEGIC PLAN

Alameda County - Oakland Community Action Partnership (AC-OCAP)

MISSION
To improve our community by creating pathways that lead to economic empowerment and prosperity.

VISION
To end poverty within the City of Oakland and throughout Alameda County.

VALUES
- Community-driven
- Equitable
- Collaborative
- Impactful
- Results-driven

ENTREPRENEURSHIP/JOB TRAINING & EMPLOYMENT

GOAL
Increase workforce development opportunities for Black, Latinx, Indigenous, People of Color (BLIPOC) residents with low-income that lead to employment or entrepreneurship.

STRATEGY
Improve the employment continuum, including entrepreneurial opportunities, and align AC-OCAP's funding with the Workforce Investment Opportunity Act (WIOA) demand-sector industry.

LOW-INCOME HOUSING

GOAL
End homelessness for:
1) BLIPOC families with children; and 2) seniors 55+.

STRATEGY
Partner with organizations focused on increasing the number of un-housed families with children and/or seniors who obtain housing.

COMMUNITY DEVELOPMENT

GOAL
Increase access to resources and information, and empower BLIPOC residents with low-income to build assets and wealth.

STRATEGY
Host community fairs and use collaborations to offer skill training and other resources; Increase food security and access to the Earned Income Tax Credit, banking, financial coaching, credit repair, debt reduction, and home ownership.

CIVIC ENGAGEMENT & ADVOCACY

GOAL
Empower BLIPOC residents with low-income to advocate for systems-change and harness political power.

STRATEGY
Leverage existing networks and fund grassroots trusted community leaders and Community Based Organizations (CBOs) that empower and advocate for communities of color (e.g., voter registration, citizenship).

CAPACITY BUILDING

GOAL
Raise awareness and transform AC-OCAP's community impact into a MOVEMENT. #EndPovertyNowAC

STRATEGY
Leverage relationships to build an anti-poverty coalition and create a community campaign to end poverty now.

Attachment D2C

Alameda County-Oakland

community Action
PARTNERSHIP
Helping People. Changing Lives.
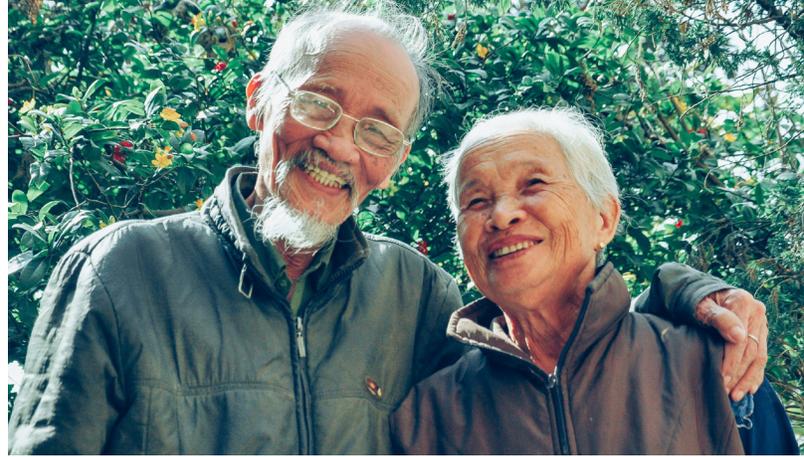
2020 – 2025
STRATEGIC PLAN

Alameda County – Oakland Community Action Partnership
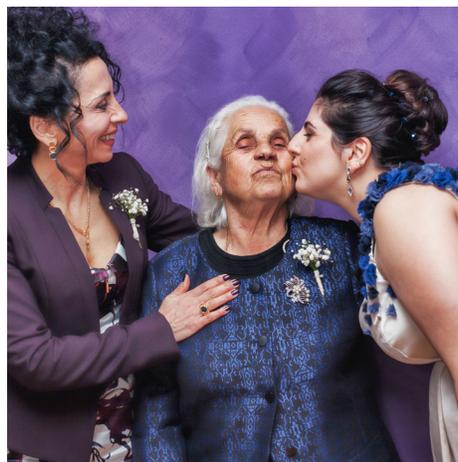
ACKNOWLEDGMENTS

The Alameda County – Oakland Community Action Partnership would like to thank:

The **Community Economic Opportunity (C.E.O.) Network** of grantees for sharing their experiences and providing feedback to inform our planning effort;

Alameda County anti-poverty thought partners for providing valuable insight;

Staff for their contributions, guidance and support; and

The **AC-OCAP Administering Board** and **Strategic Planning Ad-Hoc Committee** for countless hours of thoughtful dialogue, editing, and decision-making.

This plan was developed with support from Resource Development Associates (RDA) under contract with the Alameda County – Oakland Community Action Partnership.

CONTACT US

City of Oakland | Alameda County – Oakland Community Action Partnership

150 Frank H Ogawa Plaza, 4th Fl., Ste. 4340

Oakland, CA 94612

(510) 238-2362

AC-OCAP@oaklandca.gov

AC-OCAP.com

Attachment D2C

ABOUT US

The Alameda County - Oakland Community Action Partnership (AC-OCAP) is a public city agency federally funded through the Community Services Block Grant (CSBG). AC-OCAP is committed to creating community-based programs and pathways that lead to social and economic empowerment and prosperity, with the aim of ending poverty within Oakland and throughout Alameda County (excluding the City of Berkeley). Rooted in assessing and analyzing the needs of the community, and using a trauma-informed approach, the AC-OCAP strategic plan centers around funding local community level services that align with the agency's priority focus areas. These focus areas are all aimed at eradicating poverty through an equity lens to address the needs of Black, Latinx, Indigenous, People of Color (BLIPOC) residents.
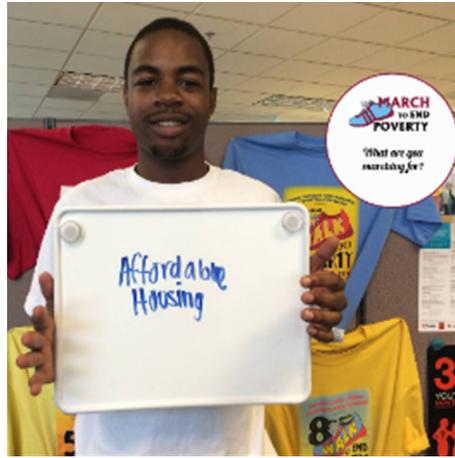
THE COMMUNITY ACTION PARTNERSHIP

Since 1971, AC-OCAP as a public agency has been a part of the broad national Community Action Partnership (CAP) network of nearly 1,000 agencies that are embedded throughout communities all across the United States. This network was created by President Lyndon B. Johnson as part of the 1964 national War on Poverty. As the issue of social and economic inequities continues to impact our low-income communities and families, the National Community Action Partnership (NCAP) network association has adopted the following three overarching goals: 1) Individuals and families with low-incomes are stable and achieve economic security; 2) Communities where people with low-income live are healthy and offered economic opportunity; and 3) People with low-income are engaged and active in building opportunities in communities.

These goals and the network Theory of Change were considered throughout the AC-OCAP strategic planning process. Additionally, the agency is guided by sixteen national organizational standards that are broken into give categories to guide maximum feasibility and organizational vision and direction. These standards include commitments to guide consumer input and involvement, community engagement, community assessment, organizational leadership, and board governance.

The national Community Action Partnership's adopted promise is to change people's lives, embody the spirit of hope, improve communities, and make America a better place to live. The Community Action Partnership cares about the entire community and is dedicated to helping people help themselves and each other.

Attachment D2C

OUR CURRENT STRATEGIC RESPONSE

GUIDED BY CORE VALUES

The AC-OCAP Administering Board, comprised of local community members, elected officials, and community partners, identified the following five core values as a declaration to intentionally guide how the agency moves forward in implementing its strategic plan.

COLLABORATIVE · COMMUNITY-DRIVEN · EQUITABLE · IMPACTFUL · RESULTS-DRIVEN

OUR CORE VALUES

OUR MISSION
To end poverty within the City of Oakland and throughout Alameda County.

OUR VISION
To improve our community by creating pathways that lead to economic empowerment and prosperity.

OUR PURPOSE
The Community Action Partnership has the responsibility to plan, develop, and execute efforts to alleviate poverty and work toward systemic change to enhance the opportunities for families of low-income throughout Alameda County to achieve self-sufficiency. Self-sufficiency is defined by AC-OCAP as having the means and opportunity to meet a range of individual needs.

ROOTED IN COMMUNITY

AC-OCAP is results-oriented and conducts a comprehensive community needs assessment every two years to keep its community profile current and identify areas of need.

According to AC-OCAP's 2019 Community Needs Assessment, the leading areas of concern for Alameda County residents are affordable housing (69%), education (39%) and homelessness (31%). According to the 2013-2017 American Community Survey (ACS), it is estimated that 11.3% (181,194) of Alameda County residents live below the federal poverty level. It is worth noting that while Alameda County is one of the most diverse counties in the nation, African Americans account for only 11.1% of the County's population, but 22.4% live in poverty and make up 49% of Alameda County's homeless population.

Alameda County children are also overrepresented among those living in poverty, with nearly one in every eight of the County's 340,749 children under 18 years of age living in poverty according to 2013-2017 ACS survey. In particular, Latinx children make up almost half (46.7%) of the children living below the poverty level. The 2017 survey also reports the significant growth in the number of Transition Age Youth experiencing homelessness, increasing 122% from 414 in 2015 to 919 in 2017. Older generations also experience poverty in Alameda County, with 9.4% (19,201) of seniors 65 years and older living below the poverty line, 39.8% of which are of Asian descent.

AC-OCAP utilizes the following community indicators of poverty when establishing and tracking the progress of their goals: income, unemployment, education, childcare, health coverage, food security, affordable housing, homelessness, and public safety.

11.3%
of Alameda County residents live below the federal poverty line.

1 IN 8
children in Alameda County under 18 years of age live in poverty.

Attachment D2C

THE NEXT FIVE YEARS

HOW WE DEVELOPED THIS PLAN

During the creation of the 2020-2025 strategic plan goals, AC-OCAP utilized the Results Oriented Management and Accountability (ROMA) Cycle and Logic Model for Planning framework. The framework ensures that each goal is SMART (specific, measurable, achievable, relevant to the mission and vision, and time-oriented), and sustainable by aligning them with targeted activities, inputs, outcomes and indicators, informed by the community needs assessment.

The ROMA Cycle begins with Assessment, where community needs, resources, and agency data are assessed. Then the cycle moves to Planning, using the agency mission statement and assessment data to identify results and strategies. Following is Implementation where services and strategies produce results, and Achievement of Results occurs when progress is observed and reported out. The last element of the cycle is Evaluation, in which data is analyzed and compared with benchmarks. This final element feeds back into the Assessment stage and the cycle repeats to foster continuous improvement in achieving equitable results, improving management, and increasing accountability.

During the strategic planning process, AC-OCAP modified its focus areas to narrow in and create impactful and results-driven goals that aligned with the agency's community-driven approach.

For each goal, the related strategies and outcomes have been summarized on the following pages.

Attachment D2C

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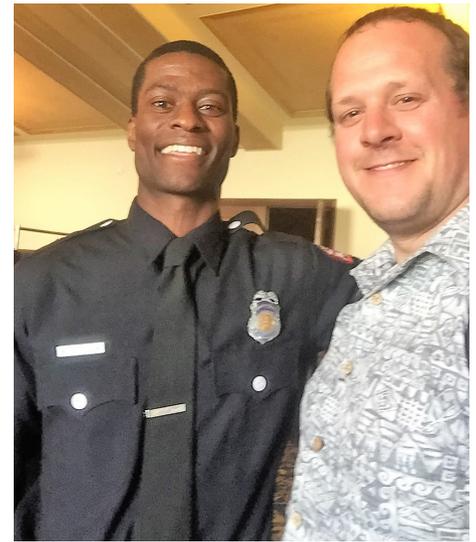
ENTREPRENEURSHIP, JOB TRAINING, & EMPLOYMENT PLACEMENT

The **Entrepreneurship, Job Training, & Employment Placement** focus area aims to help people with low-income and the hard to serve population build skills that lead to employment.

OUR GOAL

Increase workforce development opportunities for Black, Latinx, Indigenous, People Of Color (BLIPOC) residents with low-income that lead to employment or entrepreneurship.

HOW WE'LL GET THERE

AC-OCAP plans to achieve this goal by improving the employment continuum to encompass low skilled workers and by aligning its funding with the Workforce Investment Opportunity Act (WIOA) to support demand-sector training and entrepreneurial opportunities.

HOW WE'LL HELP PEOPLE AND CHANGE LIVES

The creation of an employment continuum and entrepreneurial opportunities that allows Alameda County's low-income residents to earn a livable wage.

Attachment D2C

LOW-INCOME HOUSING

The **Low-Income Housing** focus area strives to increase opportunities that help people with low-income access safe temporary shelter and/or stable affordable housing /homeownership.

OUR GOAL

End homelessness for BLIPOC families with children; and seniors 55 years and up.

HOW WE'LL GET THERE

This goal will be achieved by partnering with and funding organizations focused on increasing the number of un-housed families with children and/or seniors who obtain housing.

HOW WE'LL HELP PEOPLE AND CHANGE LIVES

Homeless BLIPOC families with children and seniors 55 years and up will have stable and secure housing (shelter, transitional, permanent).

Attachment D2C

COMMUNITY DEVELOPMENT

The **Community Development** focus area aims to increase access, opportunities, and resources for Alameda County and Oakland's low-income community.

OUR GOAL

Increase access to resources and information, and empower BLIPOC residents with low-income to build assets and wealth.

HOW WE'LL GET THERE

This goal will be achieved through hosting community fairs and using collaborations to offer skill training and other resources; and increasing food security and access to the Earned Income Tax Credit (EITC), banking services, financial coaching, credit repair, debt reduction and home ownership.

HOW WE'LL HELP PEOPLE AND CHANGE LIVES

Increased net-wealth and security within low-income BLIPOC communities that is supported by economic development.

CIVIC ENGAGEMENT & ADVOCACY

The **Civic Engagement and Advocacy** focus area aims to increase public awareness, expand partnerships, and empower low-income communities to take action.

OUR GOAL

Empower BLIPOC residents with low-income to advocate for systems-change and harness political power.

HOW WE'LL GET THERE

Leverage existing networks and fund grassroots trusted community leaders and Community Based Organizations (CBOs) that empower and advocate for communities of color (e.g., voter registration, citizenship).

HOW WE'LL HELP PEOPLE AND CHANGE LIVES

BLIPOC residents will be empowered, access to resources will be increased, and local determination and self-actualization will be realized.

Attachment D2C

CAPACITY BUILDING

The **Capacity Building** focus area is aimed at expanding the agency's capacity in order to address and eradicate poverty throughout Oakland and Alameda County.

OUR GOAL

Raise awareness and transform AC-OCAP's community impact into a MOVEMENT. #EndPovertyNowAC

HOW WE'LL GET THERE

Leverage relationships to build an anti-poverty coalition and create a community campaign to end poverty now.

HOW WE'LL HELP PEOPLE AND CHANGE LIVES

Disenfranchised, marginalized, low-income communities of color in Alameda County are engaged and mobilized, and working in collaboration with AC-OCAP to end poverty.

Alameda County-Oakland

community Action

P A R T N E R S H I P

Helping People. Changing Lives.

150 Frank H Ogawa Plaza, 4th Fl., Ste. 4340
Oakland, CA 94612
(510) 238-2362
AC-OCAP@oaklandca.gov
AC-OCAP.com

Thank you for participating! Please take a few minutes to fill out this 12-question survey about your experience living in Alameda County. Your answers will help impact what services and programs are funded in your community. Near the end of the survey, you will also have the opportunity to enter a drawing for a gift card.

1) Please indicate if you are partnering organization staff or community member?

     ⬤ Partner   ⬤ Community Member

2) Please indicate the number of people living in your **household**: _____

3) Please indicate your total **household** annual income:

⬤ $ 0 – 20,000   ⬤ $20,001 – 40,000   ⬤ $40,001 – 60,000   ⬤ $60,001 – 80,000   ⬤ $80,001 and over

4) Please enter your city: _____

5) Please enter your zip code: _____

6) Please indicate your gender:

     ○ Male   ○ Female   ○ Prefer to self-describe: _____

7) Please indicate your race:

○ Black   ○ American Indian & Alaska Native   ○ Hispanic/Latino

○ White   ○ Native Hawaiian & Other Pacific Islander   ○ Asian

○ Other/Multi Race: _____

8) Has your family been **directly*** or **indirectly**** impacted by COVID19? Mark one answer below.

⬤ **Directly*** - someone in your household tested positive for COVID-19.

⬤ **Indirectly**** - your household was financially impacted due to: caretaking for someone outside of your household with COVID-19, decrease in employment hours or became unemployed, decrease in revenue or closed a business as a result of shelter in place, increased in medical bills due to COVID-19.

9) Please indicate the **THREE (3)** most important concerns for **YOU and/or YOUR FAMILY:**

○ Affordable Housing	○ Eviction Prevention	○ Programs for Youth
○ Alcohol & Drug Treatment	○ Foreclosure Prevention	○ Public Safety
○ Banking Services	○ Healthy Food Access	○ Services for Seniors
○ Child Care	○ Homelessness	○ Services for Veterans
○ Debt Management/ Credit Repair	○ Immigration & Citizenship	○ Transportation
○ Disability Access	○ Job Training & Employment	○ Entrepreneurship/ Small Business Creation
○ Education	○ Medical & Dental Care	○ Access to Wi-Fi & Technology
○ Energy & Other Utility Costs	○ Mental Health Services	○ Other:

10) **Please rate how you feel the following services are being provided in your COMMUNITY?**	Excellent 3	Average 2	Poor 1	Don't Know 0
Affordable Housing	3	2	1	0
Alcohol & Drug Treatment	3	2	1	0
Banking Services	3	2	1	0
Child Care	3	2	1	0
Debt Management/Credit Repair	3	2	1	0
Disability Access	3	2	1	0
Education	3	2	1	0
Energy & Other Utility Costs	3	2	1	0
Eviction Prevention	3	2	1	0
Foreclosure Prevention	3	2	1	0
Healthy Food Access	3	2	1	0
Homelessness	3	2	1	0
Immigration & Citizenship	3	2	1	0
Job Training & Employment	3	2	1	0
Medical & Dental Care	3	2	1	0
Mental Health Services	3	2	1	0

Programs for Youth	3	2	1	0
Public Safety	3	2	1	0
Services for Seniors	3	2	1	0
Services for Veterans	3	2	1	0
Transportation	3	2	1	0
Entrepreneurship/ Small Business Creation	3	2	1	0
Access to Wi-Fi & Technology	3	2	1	0
Other:	3	2	1	0

11) Contact Information

If you are interested in entering the drawing for a gift card, please complete the information below.

Name: _____

Email Address: _____

Phone Number: _____

Text Message Phone Number: _____

12) Please indicate how you found out about this survey?		
O Covenant House CA	O Fremont Family Resource Center	O City of Oakland Head Start
O St. Mary's Center	O Alliance for Community Wellness	O Alameda County Community Food Bank
O City of Oakland Free Tax Site	O Eden Information and Referral/2-1-1	O City of Oakland Human Services Department
O Housing and Economic Right Advocates (HERA)	O Hack the Hood	O Chabot Los Positas Community College
O Civicorps	O Downtown Streets	O Lao Family Community Development
O New Door Ventures	O Operation Dignity	O Renaissance Entrepreneurship Center
O Rubicon Program	O Facebook	O Twitter
O Constant Contact	O AC-OCAP Website	Other: _____

Thank you for your time!

感謝您的參與！請花幾分鐘時間填寫有關於您在阿拉米達縣居住體驗的12個調查問題。您的答案將影響您的社區有哪些服務和計劃將獲得資助。並且在此調查問卷的尾頁填寫資訊后，您將有機會參與禮品卡抽獎活動。

1) 請問您是夥伴組織的工作人員還是社區成員？

O 夥伴 **O** 社區成員

2) 請註明您的家庭住著多少人：_____

3) 請選擇**您的家庭**年收入：

O $ 0 – 20,000　　**O** $20,001 – 40,000　　**O** $40,001 – 60,000　　**O** $60,001 – 80,000　　**O** $80,001及以上

4) 請填寫您的所在城市：_____

5) 請填寫您的郵政編碼：_____

6) 請填寫您的性別：

○ 男性　　○ 女性　　○ 決定自我描述：_ _____

7) 請填寫您的種族：

○ 黑人　　　　　　　　○ 美洲印第安人和阿拉斯加原住民　　　　○ 西班牙裔/拉丁美洲裔

○ 白人　　　　　　　　○ 夏威夷原住民和其他太平洋島民　　　　○ 亞裔

○ 其他/多族裔：_____

8) 請問您的家庭是否曾 **直接*** 或**間接**** 受COVID19影響?請選擇下列一項。

O 直接* —您的家庭中曾有人COVID-19檢測呈陽性。

O 間接**—您的家庭在財務方面遭受了影響，因為：照顧非您家庭中的COVID-19患者、上班時間減少或失業、就地避疫導致收入減少或企業關閉、受COVID- 19影響導致醫療費用增加。

¡Gracias por participar! Tómese unos minutos para completar esta encuesta de 12 preguntas sobre su experiencia de vivir en el Condado de Alameda. Sus respuestas ayudarán a impactar qué servicios y programas se financian en su comunidad. Cerca del final de la encuesta, también tendrá la oportunidad de participar en el sorteo de una tarjeta de regalo.

1) Indique si es miembro del personal de una organización asociada o miembro de la comunidad.

O Socio O Miembro de la comunidad

2) Indique el número de personas que viven en su **hogar**: _____

3) Indique el ingreso anual total de su **hogar:**

O $ 0 – 20,000   O $20,001 – 40,000   O $40,001 – 60,000   O $60,001 – 80,000   O $80,001 y más

4) Ingrese su ciudad: _____

5) Ingrese su código postal: _____

6) Indique su género:

O Hombre O Mujer O Prefiero describirlo por mí mismo: _____

7) Indique su raza:

O Negro
O Indio americano y nativo de Alaska
O Hispano/latino

O Blanco
O Nativo de Hawái y de otras islas del Pacífico
O Asiático

O Otra/multirracial: _____

8) ¿Su familia se ha visto **directamente*** o **indirectamente**** afectada por el COVID19?
Marque una respuesta a continuación.

O **Directamente*** - alguien en su hogar dio positivo al COVID-19.

O **Indirectamente**** - su hogar se vio financieramente afectado debido a lo siguiente: cuidar de alguien fuera de su hogar con COVID-19, disminución de las horas de empleo o quedó desempleado, disminución de los ingresos o cerró un negocio como resultado del refugio en el lugar, aumento de las facturas médicas debido al COVID-19.

9) Indique las **TRES (3)** principales inquietudes que **USTED o SU FAMILIA tiene:**		
○ Vivienda asequible	○ Prevención de un desalojo	○ Programas para jóvenes
○ Tratamiento contra el alcohol y las drogas	○ Prevención de ejecución hipotecaria	○ Seguridad pública
○ Servicios bancarios	○ Acceso a alimentos saludables	○ Servicios para personas de la tercera edad
○ Cuidado infantil	○ Desamparo (sin hogar)	○ Servicios para veteranos
○ Reparación de crédito/ gestión de deudas	○ Inmigración y ciudadanía	○ Transporte
○ Acceso por discapacidad	○ Empleo y capacitación laboral	○ Creación de pequeños negocios/emprendimiento
○ Educación	○ Atención médica y dental	○ Acceso a Wi-Fi y tecnología
○ Costos de energía y de otros servicios públicos	○ Servicios de salud mental	○ Otro: _____

10) **Califique cómo siente que se brindan los siguientes servicios en su COMUNIDAD**	**Excelente** **3**	**Promedio** **2**	**Deficien te** **1**	**No sé** **0**
Vivienda asequible	3	2	1	0
Tratamiento contra el alcohol y las drogas	3	2	1	0
Servicios bancarios	3	2	1	0
Cuidado infantil	3	2	1	0
Reparación de crédito/gestión de deudas	3	2	1	0
Acceso por discapacidad	3	2	1	0
Educación	3	2	1	0
Costos de energía y de otros servicios públicos	3	2	1	0
Prevención de desalojo	3	2	1	0
Prevención de ejecución hipotecaria	3	2	1	0
Acceso a alimentos saludables	3	2	1	0
Desamparo (sin hogar)	3	2	1	0
Inmigración y ciudadanía	3	2	1	0

Empleo y capacitación laboral	3	2	1	0
Atención médica y dental	3	2	1	0
Servicios de salud mental	3	2	1	0
Programas para la juventud	3	2	1	0
Seguridad pública	3	2	1	0
Servicios para personas de la tercera edad	3	2	1	0
Servicios para veteranos	3	2	1	0
Transporte	3	2	1	0
Creación de pequeños negocios/emprendimiento	3	2	1	0
Acceso a Wi-Fi y tecnología	3	2	1	0
Otros:	3	2	1	0

11) Información de contacto

Si está interesado en participar en el sorteo de una tarjeta de regalo, complete la información a continuación.

Nombre:

Dirección de correo electrónico:

Número de teléfono

Número de teléfono para mensaje de texto:

12) Indique cómo se enteró de esta encuesta.		
O Covenant House CA	O Centro de recursos para familias de Fremont	O Head Start de la Ciudad de Oakland
O St. Mary's Center	O Alliance for Community Wellness	O Banco de comida comunitario del Condado de Alameda
O Sitio libre de impuestos de la Ciudad de Oakland	O Eden Information and Referral/2-1-1	O Departamento de Servicios Humanos de la Ciudad de Oakland
O Defensores de los Derechos Económicos y de Vivienda (Housing and Economic Right Advocates, HERA)	O Hack the Hood	O Colegio Comunitario Chabot-Los Positas
O Civicorps	O Downtown Streets	O Lao Family Community Development
O New Door Ventures	O Operation Dignity	O Renaissance Entrepreneurship Center
O Rubicon	O Facebook	O Twitter

○ Constant Contact	○ Sitio web de la Asociación de Acción Comunitaria del Condado de Alameda/Oakland (AC-OCAP)	○ Otro

¡Gracias por su tiempo!

9) 請選擇三 (3) 個**您和/或您的家庭**最關心的事：

○　經濟的住房	○　預防被驅逐	○　針對青少年的計劃
○　酒精和藥物治療	○　預防喪失抵押品贖回权	○　公共安全
○　銀行服務	○　獲取健康食品	○　為年長者提供的服務
○　托兒服務	○　無家可歸	○　針對退伍軍人的服務
○　債務管理/信用修復	○　移民和國籍	○　交通
○　殘障服務	○　工作培訓和就業	○　創業/開辦小型企業
○　教育	○　醫療和牙科護理	○　獲取無線上網和技術服務
○　能源和其他公用事業費用	○　心理健康服務	○　其他：

10) 請就以下內容為您社區的服務評級	極好	一般	糟糕	不知道
	3	**2**	**1**	**0**
經濟的住房	3	2	1	0
酒精和藥物治療	3	2	1	0
銀行服務	3	2	1	0
托兒服務	3	2	1	0
債務管理/信用修復	3	2	1	0
殘障服務	3	2	1	0
教育	3	2	1	0
能源和其他公用事業費用	3	2	1	0
預防被驅逐	3	2	1	0
預防喪失抵押品贖回权	3	2	1	0
獲取健康食品	3	2	1	0
無家可歸	3	2	1	0
移民和國籍	3	2	1	0
工作培訓和就業	3	2	1	0
醫療和牙科護理	3	2	1	0
心理健康服務	3	2	1	0

針對青少年的計劃	3	2	1	0
公共安全	3	2	1	0
為年長者提供的服務	3	2	1	0
針對退伍軍人的服務	3	2	1	0
交通	3	2	1	0
創業/開辦小型企業	3	2	1	0
獲取無線上網和技術服務	3	2	1	0
其他：	3	2	1	0

11) 聯繫資訊 如果您有興趣參與禮品卡抽獎活動，請在下方填寫資訊
。

姓名： _____

電子郵箱： _____

電話號碼： _____

可接發短訊的電話號碼： _____

12). 請問您是從何處得知此調查問卷？		
○ 加州的Covenant House	○ Fremont Family Resource Center （家庭資源中心）	○ 屋崙市啟蒙教育
○ St. Mary中心	○ Alliance for Community Wellness	○ 阿拉米達縣 Community Food Bank （社區食物銀行）
○ 屋崙市免費稅收網站	○ Eden Information and Referral/2-1-1	○ 屋崙人力資源服務部
○ 住房與經濟權利倡導者 (Housing and Economic Rights Advocates, HERA)	○ Hack the Hood	○ Chabot-Los Positas 社區大學
○ Civicorps	○ Downtown Streets	○ Lao Family Community Development
○ New Door Ventures	○ Operation Dignity	○ Renaissance Entrepreneurship Center（文藝復興創業中心）
○ Rubicon	○ Facebook	○ Twitter
○ Constant Contact	○ AC-OCAP網站	○ 其他

感謝您貢獻寶貴的時間！

Alameda County – Oakland Community Action Partnership (AC-OCAP)

BOARD MEMBER
Training Request Form

Name: _____ Request Date: _____

Mark training request(s)	Virtual Training
☐	**2021 NCAP - VIRTUAL** August 30 - September 3, 2021
☐	**2021 NCAF - VIRTUAL** September 27-28, and October 4-5, 2021
	PLEASE SUBMIT BY: **July 23, 2021**

Signature: _____ Date: _____
              Board Member

Approved: _____ Date: _____
              Board Chair