

Alameda County – Oakland Community Action Partnership



Administering Board Meeting
Monday, October 14, 2019



LOCATION

Oakland City Hall
1 Frank H. Ogawa Plaza
Hearing Room #3

Please bring your board packet.

Please call 238-2362 to confirm your attendance.

Meeting is held in a wheelchair accessible facility. Contact the Office of the City Clerk, 1 Frank H. Ogawa Plaza, Room 201 or call (510) 238-3611 (VOICE) or (510) 238-6451 (TTY) to arrange for the following services: 1) Sign interpreters or Phonic Ear hearing devices for hearing impaired; 2) Large print Braille, or cassette tape text for visually impaired. Please refrain from wearing scented products to this meeting.

The public is welcome. Please visit us on our website at www.AC-OCAP.com



Alameda County – Oakland Community Action Partnership (AC-OCAP)



Visit us on the web at AC-OCAP.com or contact us by email at AC-OCAP@oaklandnet.com

Vision Statement: To End Poverty Within the City of Oakland and Throughout Alameda County

Our Promise: Community Action changes people’s lives, embodies the spirit of hope, improves communities, and makes Oakland and Alameda County a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Administering Board Meeting

Monday, October 14, 2019, 5:30 P.M.

City Hall - 1 Frank H. Ogawa Plaza, Hearing Room 3

Board Membership: Gladys Green (Chair), Monique Rivera (Vice Chair), Andrea Ford (Treasurer), Sandra Johnson (Secretary), Sean Callum, Supervisor Wilma Chan (Sarah Ting), Samantha Columbus, Robert Cox for Councilmember Larry Reid, Noel Gallo, Teresa Jackson, Councilmember Lynette McElhaney (Brigitte Cook), Njeri Mc Gee-Tyner, Supervisor Nate Miley (Angelica Gums), Carolyn Mixon, Lisa Ruhland for Mayor Libby Schaaf and Deborah Taylor.
Staff: Estelle Clemons, Dwight Williams, Emily Derenthal and Melissa Francisco

AGENDA

- A. 5:30 p.m. Call to Order/Approval of Agenda
ACTION ITEM:
- B. 5:35 p.m. Roll Call/Determination of Quorum/Recite AC-OCAP Promise
- C. 5:40 p.m. Approval of Draft September 10, 2019 Administering Board Minutes (G. Green) – **Attachment C1**
Approval of Draft July 13, 2019 Board Retreat Minutes - **Attachment C2**
ACTION ITEM:
- D. 5:45 p.m. Community Action Partnership Updates (E. Clemons)
 - 1. Board Update
 - A. Vacancies – Oakland District 2, Oakland District 4, and Alameda County – Community
 - 2. AC-OCAP Programming
 - A. AC-OCAP Update
 - B. Earned Income Tax Credit Update
 - C. Mid-Year Progress Report – **Attachment 2C**
 - D. 2020-2022 RFP Update and AnnieCannons, Inc. Letter – **Attachment 2D**
 - E. CSD State Site Visit (City of Oakland) Report – **Attachment 2E**
 - F. Strategic Planning**ACTION ITEM:**
- E. 6:30 p.m. Committee Report(s)
- F. 6:40 p.m. Future/Proposed Agenda Items (**see below)
 - November – Approval of 2020-2022 AC-OCAP Programming
 - December – Holiday dinner with Grantees and Electeds
 - January – Casey Farmer, 2020 Census

***Times are estimates and subject to change.**

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- February – Linda Gardner, Alameda County Housing and Community Development

G. 6:50 p.m. Announcements
 Oakland Rotary
 United Seniors of Oakland and Alameda County
 Alameda County/Social Services/All In Update
 City of Oakland Update
 Other Organizations

H. 7:05 p.m. **Agenda Attachments**
C1 Draft September 10, 2019 Administering Board Minutes
C2 Draft July 13, 2019 Board Retreat Minutes
2C Mid-Year Progress Report
2D 2020-2022 RFP Matrix and AnnieCannons, Inc. Letter
2E CSD State Site Visit

I. 7:10 p.m. Open Forum

J. 7:30 p.m. Adjournment

Next Meeting: Tuesday, November 12, 2019 at Oakland’s City Hall
ACTION ITEM:

***** Future:**

Health

- Trauma Informed Care*
- La Clinica de la Raza
- Alameda County Building Blocks Collaborative*

Financial Empowerment

- Cal Reinvestment
- Earned Income Tax Credit/UWBA*

Youth

- Oakland Fund Children Youth (OFCY)*
- Oakland Youth Commission *
- REACH Ashland/Cherryland Youth Center*
- Early Care & Education Planning Council*

Public Safety

- Citywide Public Safety Plan*
- Cease Fire/Street Outreach*
- Oakland Unite* Requested
- Seven Step (Re-entry Population)
- AnnieCannons, Inc.*

Social Justice

- Ella Baker Center
- East Oakland Collective
- Oakland Community Organization (OCO)
- Urban Habitat

Families

- Social Services Agency – TANF, GA*

Housing

- Tri-Valley Housing
- Community Housing – Path/Everyone Home*
- East Bay Housing Organization (EBHO)*
- Spectrum – LIHEAP/Weatherization*
- Oakland Housing Authority*
- Alameda County Housing Authority
- City of Oakland Housing Road Map*
- Alameda County Housing Community Development
- Housing Resource Center

Education

- Promise Neighborhoods- Cal State East Bay *
- Head Start/Early Head Start
- AC Child Care *
- Los Padres Unidos

Employment

- Alameda County WIB*
- East Bay Sustainable Alliance
- Oakland WIB*
- Minimum Wage/Life Up Oakland/\$15 hr. (local union)
- West Oakland Job Resource Center

Board Development

- Jim Masters – CAP History/ Board Training*
- Jim Master – Structure of the American Economy
- Public Ethics Presentation*
- Strategic Planning

Food Security

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- ALL-IN*
 - Alameda County Hope Collaborative
 - Rise up*
 - Mayor's Commission on Aging
- Community Development**
- CDBG *

- Alameda County Community Food Bank *
- Transportation**
- Alameda County Transportation Commission
- Proposed:**
- Housing Resource Center (Alameda Housing)

* = Presented

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MINUTES



Alameda County-Oakland Community Action Partnership (AC-OCAP)



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ADMINISTERING BOARD MEETING

Monday, September 10, 2019 5:30 p.m. - 7:30 p.m.

City Hall - 1 Frank H. Ogawa Plaza, Hearing Room 3

Board Members Present: Gladys Green (Chair), Andrea Ford (Treasurer), Sandra Johnson (Secretary), Sean Callum, Brigitte Cook, Robert Cox, Angela Gums, Teresa Jackson, Carolyn Mixon, Njeri McGee-Tyner, Lisa Ruhland, Sarah Ting, Councilmember Noel Gallo

Excused: Monique Rivera (Vice Chair), and Samantha Columbus

Vacancies: Oakland District 2, Oakland District 4, Alameda County-Community

Staff: Estelle Clemons, Emily Derenthal, Dwight Williams, and Melissa Francisco

Guests: Michael Katz (East Bay Works), Rosa Velazquez (N. Gallo), and Patricia Schades (Community Member)

A. Call to Order/Approval of Agenda

G. Green (Chair) called the meeting to order at 5:35 p.m.

ACTION: Approve the meeting agenda with the modification to hear item F first.

B. Roll Call/Determination of Quorum/Recite AC-OCAP Promise

Roll call was called by E. Derenthal. Quorum was not established until 6:01pm. The AC-OCAP promise was recited.

F. Presentation

**East Bay Works (EBW),
Michael Katz, Regional Coordinator, Regional Organizer, Regional Training Coordinator**

The board welcomed back Mr. Katz of East Bay Works, to provide important information on local workforce development efforts. Mr. Katz began with an introduction of EBW four geographical service regions: Alameda, Oakland, Contra Costa and Richmond. A network of job centers located within the service regions offer benefits and services to employers and job seekers. Regional Strategies include demand-driven systems alignment, industry partnerships, career pathways, Earn & Learn, administrative efficiencies, regional staff and scale best practices. Mr. Katz outlined EBW new partnerships, priorities and initiatives: New Partnerships: CalFresh E&T, Department of Child Support Services, and CDCR/Parole. New Priorities: to align, coordinate and integrate reentry and workforce services for the formerly incarcerated; improve employment rates and wage gains for recipients of public benefits; offer workforce services to unemployed and underemployed, and payment-delinquent non-custodial parents; offer competitive integrated employment strategies and partnerships for individuals with disabilities; services for ESL, the Foreign Born, and Refugees; MC3 pre-apprenticeship partnerships. New Initiatives: prison to Employment (EBW); AB1111: Breaking Barriers to Employment (State), and SB1 (State). Mr. Katz spoke to the challenges facing local workforce efforts and ended his presentation with a question and answer session.

C. Approval Draft July 8, 2019 Administering Board Minutes

Motion: To approve July 8, 2019 board minutes. M/S/Carried: T. Jackson/A. Ford/Motion Carried.

D. Community Action Partnership Updates (E. Clemons)

1. Board Update

Vacancies – Oakland District 2, Oakland District 4 and Alameda County Community seats are vacant. E. Clemons requested continued assistance from the board in recruiting. A meeting with elected officials and the City Council to discuss vacancies will be scheduled soon. AC-OCAP retains a board member interest list and distributes information to those on the list when vacancies become available.

2. AC-OCAP Update

- **Earned Income Tax Credit** – AC-OCAP is the recipient of a \$176,000 grant to fund the EITC program. A meeting will be scheduled to discuss partnering with Laney College, at the Re-Entry Center. The EITC program needs volunteer income tax preparers. On-site training TBA, an e-learning course is also available from Link and Learn.
- **2019 Mid-Year Program Update** – Progress reports are currently being reviewed by D. Williams results will be in the October board packets. **ANEWAMERICA** has proved to be underperforming; outcome target numbers not being met. The grantee has created only a few entrepreneur jobs for 2019. An emergency meeting with the grantee will be scheduled to discuss partnership. By October 1, 2019, AC-OCAP may terminate the contract and reallocate \$25,000 to other existing grantees that meet performance standards. Grantees that provide housing continue to face challenges, declining outcomes are due to the lack of affordable housing. All other Grantees are performing as anticipated.
- **2019 CSBG/Discretionary** – AC-OCAP is the recipient of a \$30,000 discretionary grant to fund strategic planning. Through Human Services Department, a request for qualifications (RFQ) was made. E. Clemons and E. Derenthal are looking over the list. Strategic Planning interviews will be conducted very soon. Strategic Planning is a requirement of our Organizational Standards.

ACTION ITEM: E. Clemons will send invites to attend upcoming Strategic Planning interviews.

- **2020-2022 Request for Proposal (RFP) Update** – Handouts: RFP Recipient List and Conflict of Interest Statement. Conflict of Interest Statements due Friday, September 13, 2019. Donations to organizations are not considered a conflict of interest.

ACTION ITEM: M. Francisco will send outlook calendar invites for upcoming meetings.

- **Board Retreat Report** – E. Clemons declared the retreat a great opportunity to dig deep in to the area of equity. Board Members were gifted books: *Color of Law* and *Stamped from the Beginning*. The books were a recommendation that arose from the Board Retreat and shall further the conversation on current happenings. E. Clemons suggests reading *Color of Law* in six months, with a scheduled discussion to follow.
- **California Services and Development (CSD) State Site Visit (City of Oakland)** –The site visit went extraordinarily well, with only a minor change needed to the bylaws regarding vacancies and the minimum number of board members required to fully staff the board. Site visitations took place at Youth Employment Partnership (YEP) and Center for Media Change also known as Hack the Hood. Mayor Libby-Schaff also welcomed the State to her office during her lunch hour. Both E. Clemons and D. Williams shared the excitement of the students over YEP's new commercial-grade kitchen where students participated in a Bake-Off. Hack the Hood has moved to a new location and are now in a partnership with LAO Family Community Development, INC. (LFCD).

- **National Community Action Partnership (NCAP) Conference Chicago, IL August 26-30, 2019 –**
C. Mixon, E. Clemons, and G. Green shared highlights from their attendance at the conference. C. Mixon encouraged all board members to try to attend the NCAP Conference. E. Clemons discussed her participation in Volunteer Day and the Executive Director Caucus. Mrs. Green reported on Census 2020, as she attended three workshops on the matter.

Motion: To approve the AC-OCAP Update. M/S/Carried: L Rhuland/T. Jackson/Motion Carried.

G. Committee Reports

E. Clemons stated Executive Committee Meetings will reconvene in October.

ACTION ITEM: M. Francisco will email committee consolidation list.

H. Future/Proposed Agenda Items

- October – Linda Gardner, Housing and Community Development (HCD)
- November – Approval of 2020-2022 RFP
- December – Holiday dinner with Grantees
- January – Casey Farmer, 2020 Census

I. Announcements

Oakland Rotary (S. Callum) – No Report

United Seniors of Oakland and Alameda County (S. Johnson) – Healthy Living Festival, September 19, 8-2pm at the Oakland Zoo. BBQ Fundraiser at Rodrick’s, Sept. 29, 1-5pm. Advanced tickets \$25, at event \$30.

Alameda County/Social Services/All In – No Report.

City of Oakland (L. Ruhland) – Coastal Clean-Up Day, September 21, 2019. **Other Organizations** – No Reports.

J. Agenda Attachments

- C1** Draft July 8, 2019 Administering Board Minutes
- D2** 2020-2022 RFP Update Board
- D2a** Retreat Report

K. Open Forum

T. Jackson shared details of the Barbara Lee and Elihu Harris Lecture Series at the Marriott Hotel Grand Ballroom, September 28, 2019 at 7pm. Guest lecture is author Ari Berman, an expert on voter registration and suppression. Event is free of charge.

L. Adjournment

Motion: Meeting was adjourned at 7:43pm. M/S/Carried: B. Cook/A. Ford/Motion Carried.

Next Board Meeting: **Monday, October 14, 2019**

November Board Meeting: **Tuesday, November 12, 2019**

Alameda County – Oakland Community Action Partnership
(AC-OCAP)
BOARD RETREAT
July 13, 2019

The Cathedral, Oakland CA



PARTICIPANTS

ALAMEDA COUNTY REPRESENTATIVES

- Gladys Green (District 7), Board Chair
- Monique Rivera (District 5), Co-Chair
- Sarah Ting (rep for Supervisor Wilma Chan)
- Angelica Gums (rep for Supervisor Nate Miley)

CITY OF OAKLAND REPRESENTATIVES

- Carolyn Mixon (District 1: Dan Kalb)
- Njeri McGee-Tyner (District 5: Noel Gallo)
- Samantha Columbus (District 6: Loren Taylor)
- Robert Cox (District 7: Larry Reid)
- Sean Callum (Oakland Rotary)
- Teresa Jackson (Community Member - District 3)
- Patricia Schades (community member)

STAFF

- Estelle Clemons, Director
- Emily Derenthal
- Dwight Williams
- Don Raulston
- Sandra Lange

Facilitator: Arnold Perkins

Graphic Recorder: Karen Ijichi Perkins

The Advisory Board of the Alameda County Oakland Community Action Partnership (AC-OCAP) met on Saturday, July 13, 2019, at The Cathedral in Oakland for its biennial retreat. The desired outcomes and agenda for the meeting are shown below.

The meeting was facilitated by Arnold Perkins and graphically recorded by Karen Perkins.



Alameda County-Oakland Community Action Partnership Board Retreat July 13, 2019

AGENDA

- 8:30 Gather/Breakfast
- 9:00 Welcome, Purpose, Review the Day, Introductions
Review and Confirm Vision
- Break
- 10:30 Accomplishments & Challenges
- 12:30 Lunch
Develop Elevator Speeches
Launch Strategic Plan and Discussion
Next Steps/Evaluate the Meeting
- 2:30 Close

OUTCOMES

-  Get to Know My Fellow Board Members
-  Identify How We are “Helping People... Changing Lives”
-  Develop Elevator Speeches as AC-OCAP Ambassadors
-  Launch Strategic Planning Process for Agency

Estelle Clemons, Community Action Agency Manager, welcomed everyone to the meeting and introduced Arnold and Karen Perkins, facilitators for the day. Mr. Perkins reviewed the outcomes and agenda for the day.

To open the meeting, everyone was asked to share a gift they bring to ACOCAP and how ACOCAP can make use of these gifts. We also shared how many years of community service experience we have and found that together we have 300+ years of experience.



What gifts do I bring to ACOCAP and how can ACOCAP make use of them?

SEAN - VP, First Republic Bank, Oakland Patron
 15 energy, enthusiasm, core for the business owner, public speaking, affordable housing
 CONNECTIONS bring community together

GLADYS - Chair, AC-OCAP, Chair, NCCF, Dist 7
 30+ I believe we can end poverty - there is a way! We can make Oakland better

SARAH - rep Sup Wilma Chan, District 3
 10 Action rep on Board, contributions re: w/ City of Oakland - can navigate experience at federal level - understand CAP can connect different levels especially at policy level - how to leverage/impact

TERESA - UC Office of Pres
 20 District 3 (Oakland) experience, connections, like A-C-T-I-O-N - want to see things moving plan events

ESTELLE - CAP Dir. (PD) Community Rel.
 27 (2003) Corporate Sany. diverse background passionate about the work center: love community engagement from W Oakland

DON - staff (PI)
 13 CA Census Committee, Cal Savors defender of Oakland - keep an eye on our City

MONIQUE - mom, teacher, friend, comm activist
 20 Kahina - want to bring more kahinas on board - I bring my - Network - Fearlessness - Belief "We can end poverty"

CAROLYN - District 1
 15 reliable, creative, connect people Volunteer - Commonwealth Club

NJERI - District 3 (AC), M Co Human Relations, AC exec, CASA, advocate - healthcare
 20 community action, want a future for my 4 children - so they can thrive coach track - want to make a difference

SAM - District 6 (Oakland), City of Alameda - housing, student
 4 personable, friendly, passionate about making the world a better place. love being on this Board. run Twitter Account

EMILY - staff (3 1/2 yrs)
 9 technical knowledge of CS&T raised in Oakland, Ambassador for the City

PATRICIA - Community member, Elmhurst, work w/ MH clients - an advocate
 18 passion - make a change in Oakland for those who voice bring community connections passion - end poverty

ANGELICA - Probation, District
 6 Nake Mike's office, Young Democrats Union new perspective, program planning, advocacy, org standards, staff support connections w/ younger base

ROBERT - District 7 Young Prof, AR consultant - Ops Speaker
 24 action person, comm development, organization, task oriented + results - find need + fill

DWIGHT - SF native, Oakland 15 yrs, Staff 3 yrs 11 mos, Alan Trapp
 30 technical, keep things organized work w/ priorities - help them be successful in a strong well connector, represents AC-OCAP so well! tech assistance

SANDRA - staff
 23 Keep us organized, learning how priorities work, eyes opened to what's going on, want to be more involved

300+ YEARS OF EXPERIENCE

We can do anything together!

Ms. Clemons reviewed accomplishments the Department has achieved over the past two years. Darlene Flynn, City Of Oakland Director of the Department of Race and Equity, spoke to the group and discussed with them the root causes of poverty and how it affects their work. She also challenged them to take a look into the future as a way to focus their work for the next three years with the goal of ending poverty.



Accomplishments & Challenges

- RFP - out Aug 2nd
- Strategic Planning - includes metrics SWOT
- We start w/ the end in mind + filling gaps + being accountable. This is what equity is about
- We have to measure right + meaningfully - are people better off?

"We change the narrative"

Imagining Our Future...
What are people saying about us? to end poverty...

- Those struggling, impacted will be influencing policy
- Everyone gets the support they need to thrive

- We share stories to motivate others - show the pathway to success
- people are politically empowered so it's unacceptable to hear these stories for everyone

- ↑ political will for ending poverty
- poverty is brief and not ongoing people can recover

- ↓ barriers for formerly incarcerated
- We are not afraid of one another

- they will → - housed - educational opportunities
- more transparency in what is really going on

- the narrative about poverty + racism has changed

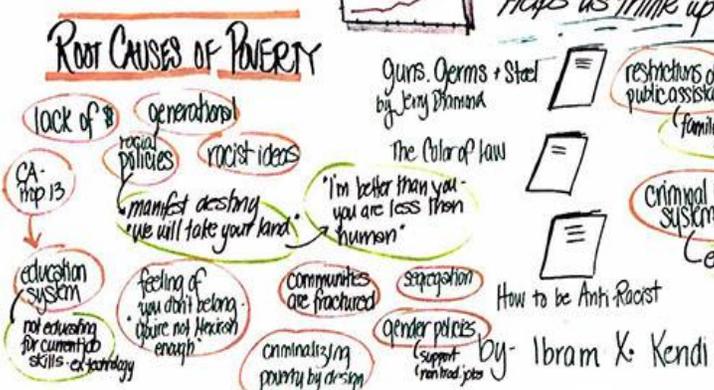
- no childhood poverty - they are well + thriving families are housed

Q How can this Board advocate systems more proactively?
A Invest in community - commensurate w/ inequity - include base-building in RFPs listen to those affected - and in proximity w/ those we love.

A solution: public-private partnerships - for job pipeline - but often just to - and very fragile

Helps us think upstream - to reconstruct systems

Poverty won't be eliminated through programs - have to change systems



Attachment C2

The discussion led by Ms. Flynn led us to relook at our Vision, Mission and Purpose statements. Everyone agreed that these statements still hold true for AC-OCAP.



Alameda County - Oakland Community Action Partnership (AC-OCAP)

VISION STATEMENT

To end poverty within the City of Oakland and throughout Alameda County

MISSION STATEMENT

*To improve our community by **creating pathways that lead to economic opportunity and prosperity***

PURPOSE

The Community Action Partnership has the responsibility to plan, develop, and execute efforts to alleviate poverty and work toward institutional change to enhance the opportunities for families of low-income throughout Alameda County to achieve self-sufficiency

AC-OCAP's Self-Sufficiency Definition

Having the means and opportunity to meet a range of individual needs

Approved June 2014

www.AC-OCAP.com

ELEVATOR SPEECH



- 30 seconds
- 2-3 sentences
- grab someone's attention
- a few facts - how many we serve benefits
- Know your audience
- you have to feel it
- Don't use acronyms/jargon
- Comfortable to you
- Tangible outcome
- Action-oriented
- stories
- sticky language
- be **BOLD**
- What's the **ASK**

One responsibility of being on the AC-OCAP Advisory Board is to represent the Department as ambassadors. To enhance this role, we spent time developing and practicing elevator speeches. We reviewed what an elevator speech should include. In pairs we developed our speeches, practiced them on one another and finally, presented them to the group.

Practicing our elevator speeches



AC-OCAP is embarking on a strategic planning process to guide our work from 2020-2023. The focus areas were identified in previous meetings and one of the purposes of this retreat is to launch the strategic planning process. To do this, the focus areas were posted around the room and we posted ideas on how we could advance these focus areas. The following six pages illustrate the ideas.





FAMILY: Entrepreneurship/ Job Training & Employment Placement

Connect
an
organization
Providing
job placement
to our funds

Invest in
training that
directly connects
to living/high-
wage jobs

How many
small businesses
started w/
• RE Entry Population
• Single Mothers

MORE PARTNERSHIPS
w/ PRIVATE IND.
EX. TECH. SUSTAIN.
*ACCOUNTABILITY
NOT JUST STATS.

GOAL - FULL EMPLOYMENT
ACTIVITY - ADDITIONAL EDUC.
TRAINING
TRADES
Outcome - Reduction in
poverty

Job TRAINING
+
EMPLOYMENT
PLACEMENT

Free
Legal
Advice

Support employment-focused programs and services that provide entrepreneurship/job training and employment placement opportunities which include education/GED and internships or micro-enterprise/self employment opportunities for adults, youth 16 and older, foster youth, seniors, re-entry population, veterans, and the homeless

and

Provide wraparound/bundle services that assist low-income individuals and families with support in the areas such as Child Support Referrals, Child Care, Transportation, Behavioral Health/Covered CA, Food Security/Cal Fresh, Banking/Financial Services, Earned Income Tax Credit, and other income support services as it relates to entrepreneurship/job training and employment placement



FAMILY: Low-Income Housing

Housing
Not just Rent
but Ownership.
Keeping money
in community

FAMILY
LOW-
INCOME HOUSING

All children in
Alameda City will be
housed and have
the Basic needs.

Fund programs
that fill in
the gaps in
the housing
continuum

Fund Programs
that ~~provide~~ place
individuals
LOW-INCOME housing
developments

Keep families
/individuals
housed-homelessness
prevention

Support programs and services that provide safe temporary shelter (including emergency/transitional, or hotel/motel vouchers), or safe and affordable housing (including permanent or stable housing) or home ownership opportunities for adults, youth 16 and older, foster youth, seniors, re-entry population, veterans, and the homeless

and

Provide wraparound/bundle services that assist low-income individuals and families with support in the areas such as Child Support Referrals, Child Care, Transportation, Behavioral Health/Covered CA, Food Security/Cal Fresh, Banking/Financial Services, Earned Income Tax Credit, and other income support services as it relates to low-income housing.



FAMILY: Community Development (Internal)

FINANCIAL
Education
Academy

Goal: Access to
more Sustainable
Food, Waste Mngt
& education on why
It's important

CAPACITY Building
Ensure Staff is
receiving feedback
ie Sara B Knows
the feedback

Support programs and services that increase access, opportunities, assets, and resources for Alameda County's low-income community.



Community: Civic Engagement

Do a site visit

Post Elevator Speech on Social Media

Weekly posts on social media

- one sentence about a success for the week
- reach out for community involvement
- partnering w/non-profits (find new resources)

Prosperity Day Event
workshops
FUN SAVINGS

FOCUS ON CHILDREN'S PROGRAMS TO MAP THE AVENUE TO SUCCESS

PEOPLE THAT WE SERVE AT THE TABLE.
More community mbrs @ AB Mtgs

Take my speech to the meetings and the streets.

Support programs and services that increase public awareness and expand partnerships with small businesses, Chambers of Commerce, as well as engaging non-profit and public agencies on the issue of poverty and other issues that affect Alameda County's low-income population



Community: Advocacy

ACTIVITY
ATTENDING VARIOUS
COMMUNITY MEETINGS

OUTCOME - NEW
PARTNERSHIPS

ADVOCACY
Ensure Black
GRANTS ARE
FUNDED

CONVENE ^(meet & greet)
Anti-Poverty
AGENCIES
2 a year

Advocacy
Committee
Own Action
Items for
Capacity Building

Bring ACOCAP
Presence to
Community
"Who we are"

Use needs assessment
data to identify the
community orgs in the
MOST IMPACTED areas
to fund community
advocacy capacity
building/expansion of
effort

OUTCOME:
Every neighborhood/
group is politically
empowered - therefore
poverty, inequity, and
wealth inequality are
unacceptable + not
tolerated by our leaders/system

End
Poverty

Activity: attend
district meetings &
meet more of district
council members

GOAL:
Increased
community advocacy
in the neighborhoods
MOST IMPACTED
by poverty

Re-instate ~~work~~
to End Poverty
Rally

Base-
building
activity

Support programs and services that mobilize empower and promote low-income individuals and the community to take action in the areas of housing, transportation, seniors, education, employment, veterans, immigration, and other areas that impact low-income families.



Agency: Capacity Building

Invest in our
community partners
through providing
technical
assistance

Have
coffee
with a
board member

Making Ac-OCAP
better known through
media, community
other organizations

CAPACITY Building
Folsom County
understands what
CAP does and how
it is = to County Boss

Engage
EXISTING
Advocacy
groups

Build relationships
w/ corporate
community

Commons Dev
No more Clift
Change Policies

Support programs and services that foster agency capacity-building in the areas of fund development, board development, social media outreach, and community building.

commitments ~

① Fine tune our speech

② get more emotional/passionate

③ Do site visits to see what orgs are doing to inform my speech

④ Understand our impact

⑤ Present to the philanthropic community



⑥ Solidify our subcommittee

⑦ Ask for a donation



⑧ More Board check-ins/ accountability - a regular agenda item - Board Action Items

We closed the strategic planning launch activity by stating commitments we will carry forward as ambassadors of AC-OCAP.

NEXT STEPS...

- Committee Mtgs
- Board Action items on Agenda
- Reinstake Rally to End Poverty
- Meet w/ electeds + Board
- Donation button on website; donation envelopes to A.B.

Ms Clemons summarized next steps for the Department.

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



HOUSING AND COMMUNITY DEVELOPMENT						
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
AnewAmerica Community Corporation 360 14 th Street #500 Oakland, CA 94612	Microenterprise Development & Asset Building for Low-Income Entrepreneurs	\$40,000 Oakland \$25,000 Alameda County	Provides targeted microenterprise development and asset building services to low-income Oakland and Alameda County families.	60 (35 Oakland & 25 Alameda County) low income residents projected to be served through targeted microenterprise development and asset building services. 18 (11 Oakland and 7 Alameda County) participants will start or expand a business, creating 15 (9 Oakland and 6 Alameda County) new jobs. Of these, 9 jobs (5 Oakland & 4 Alameda County) will pay a living wage or higher.	14 (11 Oakland & 3 Alameda County) low-income residents enrolled in the program and received targeted microenterprise development and asset building services. 1 (1 Oakland and 0 Alameda County) participants will start or expand a business, creating 6 (6 Oakland and 0 Alameda County) new jobs. Of these, 6 jobs (6 Oakland & 0 Alameda County) will pay a living wage or higher. Grantee has had key staff turnover and their partners from 2018 did not respond when their staff reached out to offer AC-OCAP classes.	Oakland: 94601 (7) 94603 (1) 94604 (0) 94606 (1) 94607 (1) 94619 (0) 94621 (1) Alameda County: North County (1) South County (2)
Family Emergency Shelter Coalition (FESCO) 21455 Birch Street #5 Hayward, CA 94541	Homeless Family Services	\$40,000 Alameda County	Provides housing and wraparound services to extremely low-income homeless families in Alameda County.	45 Alameda County low-income homeless families (172 individuals) projected to be housed through FESCO's Banyan House Transitional Housing and Les Marquis House Emergency Shelter programs. 22 families (83 individuals) will exit to more permanent housing. Of these, 15 families will obtain safe and affordable housing and 7 families will obtain safe temporary housing. 28 adults exiting will have earned income.	27 Alameda County low-income homeless families (105 individuals) were housed through FESCO's Banyan House Transitional Housing and Les Marquis House Emergency Shelter programs. 15 families (63 individuals) exited the program and obtained more permanent housing. Of these, 8 families (29 individuals) obtained safe and affordable housing and 7 families (34 individuals) obtained safe temporary housing (including 2 families who transferred from FESCO's emergency shelter to transitional housing program. 15 adults exited the program with earned income.	Alameda County: Central County (105) North County (0) South County (0) East County (0)

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



HOUSING AND COMMUNITY DEVELOPMENT						
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
Satellite Affordable Housing Associates (SAHA) 1835 Alcatraz Avenue Berkeley, CA 94703	Lakeside Senior Apartments: Resident Services Program	\$40,000 Oakland	Provides permanent affordable housing with wraparound services to low-income and formerly homeless Oakland seniors age 55+.	57 Oakland seniors (including 21 with disabilities) age 55+ will maintain independent living by remaining at Lakeside, or leaving with an exit plan to permanent housing. 57 seniors will increase or maintain their income/benefits.	73 of 75 Oakland seniors (including 15 with disabilities) age 55+ maintained independent living by remaining at Lakeside. 70 seniors age 55+ maintained their income/benefits.	Oakland: 94606 (75)
St. Mary's Center 925 Brockhurst Street Oakland, CA 94608	Senior Homeless Program	\$40,000 Oakland	Provides critical basic needs to low income seniors age 55+, including winter shelter, health assessments, psychiatric care, an outpatient addiction recovery program, a daily meal, social stimulation, and permanent supportive housing.	58 Oakland homeless seniors age 55+ projected to receive housing service; 50 seniors will be served in emergency shelter, 4 in transitional housing, and 4 in permanent housing. 62 participants will receive professional individual or group counseling.	71 Oakland homeless seniors age 55+ received housing service; 51 seniors were served in emergency shelter, 20 in transitional housing, and 6 in permanent housing. 71 participants received professional individual or group counseling.	Oakland: 94601 (0) 94609 (0) 94603 (0) 94610 (0) 94604 (0) 94611 (0) 94605 (0) 94612 (8) 94606 (0) 94619 (0) 94607 (0) 94620 (0) 94608 (7) 94621 (0) Unknown (56)
The Spanish Speaking Unity Council of Alameda County, Inc. DBA The Unity Council 1900 Fruitvale Ave, Suite 2A Oakland, CA 94601	The Housing & Financial Connection Program	\$40,000 Oakland \$25,000 Alameda County	Provides housing clinics, case management, and financial coaching to Alameda County low-income residents to strengthen their economic self-sufficiency and housing stability.	60 (40 Oakland & 20 Alameda County) low-income residents projected to be enrolled in housing and financial case management and coaching. 45 (30 Oakland & 15 Alameda County) participants will report improved financial empowerment; 45 (30 Oakland & 15 Alameda County) will report improved housing status. 36 (24 Oakland & 12 Alameda County) households will obtain permanent housing.	51 (38 Oakland & 13 Alameda County) low-income residents enrolled in housing and financial case management and coaching. 13 (8 Oakland & 5 Alameda County) participants report improved financial empowerment; 11 (9 Oakland & 2 Alameda County) participants report improved housing status. 4 (4 Oakland & 0 Alameda County) households obtained permanent housing. <i>Note: the affordable housing crisis in Alameda County is a significant barrier to people obtaining housing in their desired community.</i>	Oakland: 94601 (21) 94608 (0) 94602 (1) 94619 (2) 94603 (0) 94620 (0) 94605 (6) 94621 (5) 94606 (3) Alameda County: Central County (7) North County (6) East County (0)

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



JOB TRAINING AND EMPLOYMENT PLACEMENT						
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
Center for Media Change, Inc. DBA Hack the Hood 360 14th Street, 5th Floor Oakland, CA 94612	Hack the Hood Boot Camp & Membership Program	\$40,000 Oakland \$28,854 Alameda County	Provides low-income Oakland youth age 16-25 with technology and professional training, coaching, and support necessary to access higher education and highly paid technology-related jobs.	100 (63 Oakland & 37 Alameda County) low-income youth will participate in the Hack the Hood Boot Camp and/or Membership Program. 36 (23 Oakland & 13 Alameda County) low-income high school youth will persist in studies, and 16 (10 Oakland & 6 Alameda County) will graduate. 30 (19 Oakland & 11 Alameda County) low-income post-high school youth will enroll or persist in higher education or specialized technical training. 10 (6 Oakland & 4 Alameda County) low-income youth age 16-25 projected to enter paid employment or internships.	20 (19 Oakland & 1 Alameda County) low-income youth participated in the Hack the Hood Boot Camp and/or Membership Program 1 (1 Oakland & 0 Alameda County) low-income high-school students persisted in studies, and 13 Oakland students currently enrolled, 5 to graduate in May 2020. 2 (2 Oakland & 0 Alameda County) low-income post-high school youth enrolled, or persisted in higher education or specialized technical training. 5 (5 Oakland & 0 Alameda County) low-income youth age 16-25 obtained paid employment or internships.	Oakland: 94601 (7) 94608 (1) 94602 (0) 94609 (1) 94603 (0) 94610 (0) 94604 (0) 94612 (1) 94605 (2) 94619 (0) 94606 (4) 94621 (2) 94607 (1) Alameda County: Central County (0) North County (1) South County (0)
Civicorps 101 Myrtle Street Oakland, CA 94607	Professional Pathway	\$40,000 Oakland	Provides low-income Oakland youth age 18-26 with an employment-focused program that involves paid job training and employment placement as well as a high school diploma program, internships, and wraparound services.	40 Oakland low-income young adults age 18-26 projected to participate in job training, a high school diploma program, internships, and wraparound services. 20 will graduate with a high school diploma. 40 participants will obtain a job and of these, 10 will obtain a job paying a living wage or higher. 35 participants will maintain a job for at least 90 days and of these, 8 will maintain a job paying a living wage or higher.	39 Oakland low-income young adults age 18-26 participated in job training, high school diploma programming, internships, and wraparound services. 12 graduated with a high school diploma. 28 Oakland participants obtained a job, 5 with a living wage or higher and 23 below. 13 have maintained employment for at least 90 days.	Oakland: 94601 (5) 94621 (6) 94602 (2) 94603 (1) 94605 (6) 94606 (3) 94607 (8) 94608 (1) 94609 (3) 94611 (2) 94612 (1) 94619 (1)
Rubicon Programs Incorporated 2500 Bissell Ave Richmond, CA 94804	Eden Area One Stop	\$40,000 Alameda County	Provides low-income Alameda County residents experiencing significant barriers to employment an array of workforce development and education services.	68 Alameda County low-income residents projected to be served. 19 residents will receive in-demand sector training. 11 will secure employment, and of these, 6 will secure employment paying a living wage or higher.	32 Alameda County low-income residents served. 10 received in-demand sector training. 12 secured employment, and of these, 11 secured employment paying a living wage or higher.	Alameda County: Central County (20) North County (1) South County (10) East County (1) Unknown (0)

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



JOB TRAINING AND EMPLOYMENT PLACEMENT

Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
Downtown Streets, Inc. 1671 The Alameda #306 San Jose, CA 95126	Downtown Streets Team	\$40,000 Alameda County	Provides unhoused low-income Alameda County residents with job training and volunteer work experience, coupled with case management and wraparound supportive services.	45 Alameda County unhoused or at-risk low-income residents projected to be served and become Team Members, engage in case management and/or employment services, and receive a stipend for their volunteer work. 12 Team Members projected to obtain permanent employment; of these, 6 will obtain employment paying a living wage or higher. 10 Team Members projected to obtain permanent housing	36 Alameda County unhoused or at-risk low-income residents participated in job training and volunteered as Team Members, engaging in case management and/or employment services, and receiving a basic needs stipend. 8 Team Members obtained permanent employment; of these, 2 obtained employment paying a living wage or higher. 2 Team Member obtained permanent housing. <i>Note: The affordable housing crisis is a significant barrier to people obtaining housing. In the past, DST worked directly with housing providers to place clients; the new County-wide Coordinated Entry System has disrupted this practice.</i>	Alameda County: Central County (36) South County (0)
Southern Alameda County Comite for Raza Mental Health DBA La Familia 26081 Mocine Avenue Hayward, CA 94544	Reengagement Academies	\$40,000 Alameda County	Provides disconnected low-income Alameda County students age 16-24 16-week cohort-based programs to progress towards GED completion, gain Career Technical Education (CTE) credits towards a certificate, and participate in a paid internship.	20 Alameda County disconnected low-income students age 16-24 will be served. All 20 will complete a Sector-Specific Career Pathway Plan. 12 are projected to attend 85% or more of pre-CTE sessions, and 20 are projected to enroll as a student with a CTE organization. 10 will pass at least one section of the GED. 16 will complete 60 hours of paid internship work, and 12 will obtain employment.	14 Alameda County disconnected low-income students age 16-24 have been served; 14 have completed a Sector-Specific Career Pathway Plan. 5 attended 85% or more of pre-CTE sessions, and 3 enrolled as a student with a CTE organization. 1 passed at least one section of the GED. 1 student has completed 60 hours of paid internship work. 9 have obtained employment. <i>All 14 students completed Career Pathway Plans. 11 of 14 students focused on working. GED testing takes a large amount of study time and can be a hindrance for the students based on their time available after working.</i>	Alameda County: South County (7) East County (7)

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



JOB TRAINING AND EMPLOYMENT PLACEMENT

Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served		
Roots Community Health Center 9925 International Blvd #5 Oakland, CA 94603	Roots Emancipators Initiative	\$40,000 Oakland	Provides low-income Oakland and Alameda County residents with workforce opportunities through wraparound support, job training, and living wage job placement.	24 (16 Oakland & 8 Alameda County) low-income residents projected to enroll in the Emancipators Initiative and receive wrap-around support, job training, and living wage job placement services.	21 (16 Oakland & 5 Alameda County) low-income residents enrolled in the Emancipators Initiative and received wrap-around support, job training, and living wage job placement services. Participants also received a stipend (\$15 per hour) as a part of their job-training.	Oakland: 94601 (4) 94608 (1) 94602 (1) 94609 (1) 94603 (6) 94612 (2) 94604 (1) 94619 (1) 94605 (4) 94620 (0) 94606 (2) 94621 (4) 94607 (1) Unknown (6)		
		\$25,000 Alameda County		22 (15 Oakland & 7 Alameda County) projected to complete the Initiative and 20 (14 Oakland & 6 Alameda County) will obtain employment paying a living wage or higher. Of these, 19 (13 Oakland & 6 Alameda County) will remain employed after 90 days with employment paying a living wage or higher.			8 (6 Oakland & 2 Alameda County) have completed the Emancipators Initiative and 6 (4 Oakland & 2 Alameda County) obtained employment paying a living wage or higher. Of these, 4 (3 Oakland & 1 Alameda County) have remained employed after 90 days with employment paying a living wage or higher.	Alameda County: Central County (3) North County (2) Unknown (2)
				17 (11 Oakland & 6 Alameda County) will become banked.			8 (6 Oakland & 2 Alameda County) participants have become banked.	
The Youth Employment Partnership 2300 International Blvd Oakland, CA 94601	The Oakland Firefighters Youth Academy	\$40,000 Oakland	Provides low-income Oakland youth age 16 and up with the opportunity to gain basic job skills, career exposure, and build relationships with local firefighters through hands-on weekend academies and summer employment at Oakland firehouses.	24 Oakland low-income youth age 16 and up projected to participate in a weekly Saturday Firefighter Academy and receive a paid summer internship. 20 will complete the Saturday Academy, raise their GPA or improve school attendance, and/or obtain their CPR certification.	24 Oakland low-income youth age 16 and up participated in the weekly Emergency Medical Training. 24 obtained summer internship positions. The Saturday Academy Trainings and Fire Fighter Training have been rescheduled to occur in July.	Oakland: 94601 (2) 94608 (0) 94602 (1) 94609 (0) 94603 (3) 94612 (1) 94605 (3) 94619 (1) 94606 (3) 94621 (7) Unknown (3)		

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



AC-OCAP GENERAL PROGRAMMING						
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
AC-OCAP & Office of Children & Youth Services (OFCY)	Oakland Summer Lunch Program	\$5,000	Summer food program for low-income children and youth	19,000 Oakland youth served summer lunches and snacks	Approximately 10,200 children and youth were served 70,000 lunches and snacks at 47 sites.	Oakland Youth
AC-OCAP and Department of Human Services (HSD) Community Housing Services (CHS)	Oakland's Annual Holiday Dinner	\$5,000	Co-sponsor the City's Annual Holiday Dinner for low-income residents	2,000 Oakland residents projected to be served.	2,000 Oakland residents to be served. Note: Winter activity	Oakland residents
AC-OCAP and Safe Passages	Alameda County Food Distribution		Co-sponsor food distributions		Note: Winter activity	Oakland families with children
Housing & Economic Rights Advocates 1040 Franklin St. Ste 1040 Oakland, CA 94612	Credit Repair for Stronger Tenants	\$20,000	Provides low-income residents with legal services to address eviction, credit and debt problems.	40 Alameda County (20 Oakland & 20 Alameda County) low-income residents who have eviction, credit and debt problems served individually and in-depth. 32 (16 Oakland & 16 Alameda County) residents will improve their credit score by 50 points. 20 (10 Oakland & 10 Alameda County) low-income residents with debt collection issues projected to be assisted. 6 (3 Oakland & 3 Alameda County) will receive eviction repair assistance.	41 (23 Oakland & 18 Alameda County) low-income residents who have eviction, credit and debt problems were served, including 11 (6 Oakland & 5 Alameda County) were served individually and in-depth. 0 (0 Oakland & 0 Alameda County) have improved their credit score by 50 points. 11 (6 Oakland & 5 Alameda County) received assistance with debt collection issues. 1 (1 Oakland & 0 Alameda County) resident has received eviction repair assistance.	Oakland: 94601 (2) 94609 (1) 94602 (1) 94610 (0) 94603 (3) 94611 (0) 94604 (0) 94612 (1) 94605 (5) 94614 (0) 94606 (4) 94618 (0) 94607 (1) 94619 (2) 94608 (2) 94621 (1) Alameda County: Central County (8) North County (4) South County (6) East County (0)

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**



AC-OCAP GENERAL PROGRAMMING						
Organization	Program	Funded Amount	Services	Annual Goals	Outcomes (as of June 30, 2019)	Population Served
Eden I&R 570 B Street Hayward, CA 94541	Information and Referral Services	\$100,000 (GF) \$10,000 (CSBG)	2-1-1 Information & Referral for Oakland EITC Information & Referral for Oakland & Alameda County	Information and Referral Services	31,807 (12,503 Oakland & 19,304 Alameda County) information calls were handled by 2-1-1. Of these 9,038 unduplicated calls, 4,353 were calls from Oakland and 4,685 were from elsewhere in Alameda County. 45,990 health, housing, and human services referrals were provided in Oakland and Alameda County; including 1,356 (472 Oakland, 884 Alameda County) for free tax preparation services.	Oakland and throughout Alameda County
Bay Area Legal Aid 1735 Telegraph Avenue Oakland, CA 94612	Alameda County Legal Safety Net Project	\$30,000	Increases self-sufficiency by providing access to free civil legal services for low-income people throughout Oakland and the surrounding Alameda County.	1,850 (1,000 Oakland & 850 Alameda County) low-income youth, refugees, veterans, re-entry clients and limited English proficient individuals projected to receive free, high-quality legal assistance. Of these, 195 (120 Oakland & 75 Alameda County) projected to receive emergency protection from violence.	1,526 (783 Oakland & 743 Alameda County) low-income youth, refugees, veterans, re-entry clients and limited English proficient individuals received free, high-quality legal assistance. Of these, 78 (33 Oakland & 45 Alameda County) received advice for domestic violence or sexual assaults.	Oakland: 94601 (80) 94611 (22) 94602 (41) 94612 (71) 94603 (68) 94613 (0) 94604 (6) 94614 (0) 94605 (102) 94617 (1) 94606 (60) 94618 (8) 94607 (89) 94619 (32) 94608 (29) 94620 (0) 94609 (41) 94621 (83) 94610 (32) 94623 (2) Unknown: (16) Alameda County: Central County (309) North County (101) South County (126) East County (109) Unknown (17)

**Alameda County - Oakland Community Action Partnership (AC-OCAP)
2019 Programs and Services Mid-Year Outcomes**

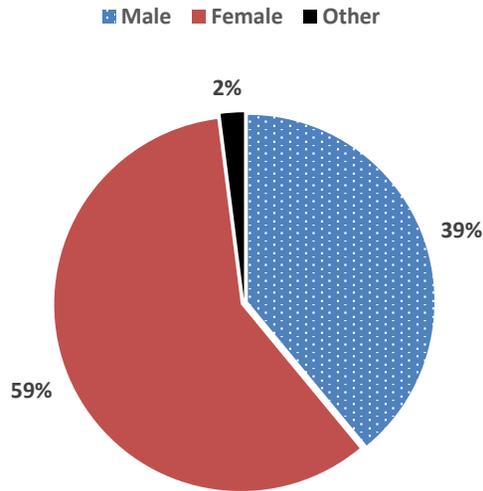


<p>AC-OCAP and United Way of the Bay Area, Alameda County EITC Coalition 150 Frank H. Ogawa Plaza Oakland, CA 94612</p>	<p>EITC Campaign</p>	<p>\$15,000</p>	<p>Free Tax preparation services to low-income residents and countywide marketing.</p>	<p>10,000 Oakland & 9,000 Alameda County tax returns, EITC claims, and financial services.</p>	<p>8,302 Oakland & 12,541 Alameda County low-income residents (20,843 total) served at 53 sites. \$23,240,997 total in tax returns countywide (with \$12,478,880 in Oakland) and \$6.4 million captured through EITC (with \$4.2 million in Oakland).</p>	<p>Oakland and throughout Alameda County</p>
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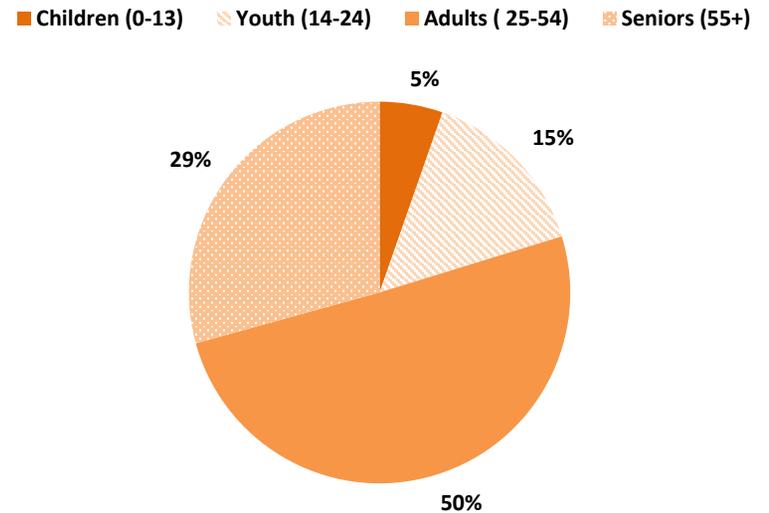
<p>CSBG Investment: \$ 653,854 Leveraging Total: \$6,144,839</p>	<p><u>Community Impact</u> 12 Received High School Diploma 84 Obtained Employment 105 Received Transitional Housing/ Emergency Shelter 114 Obtained/Maintained Permanent Housing 1,567 Received Legal Assistance 9,038 Unduplicated Callers Assisted 31,807 Information Calls Answered 45,990 Service Referrals Provided 20,843 Tax Returns filed in Alameda County \$6.4 Million captured through EITC \$23.2 Million Total Refunds Captured</p>	<p align="center">“Helping People... Changing Lives”</p> <p align="center">23,952 Oakland Residents Served <u>18,196 Alameda County Residents Served</u> 42,148 Total Low-Income Residents Served</p>
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Alameda County - Oakland Community Action Partnership (AC-OCAP) 2019 Programs and Services Mid-Year Outcomes

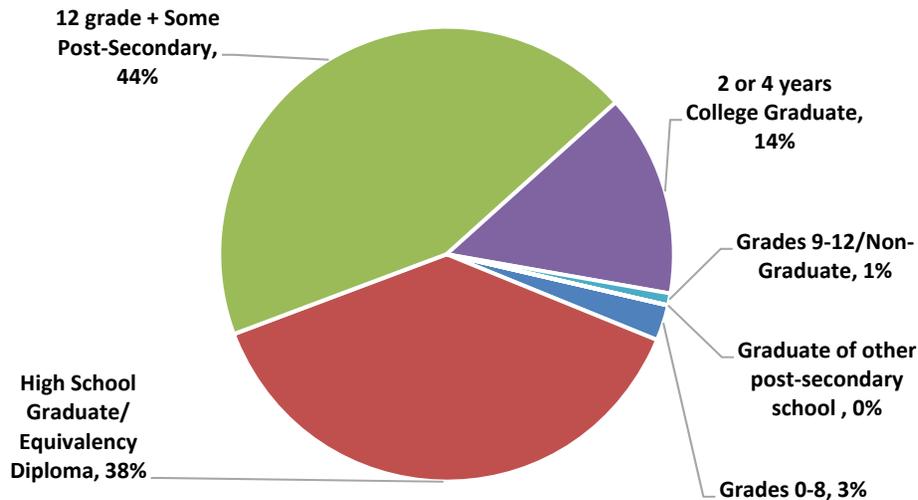
GENDER OF CSBG CLIENTS: JANUARY - JUNE 2019
(OF THOSE REPORTING ON GENDER)



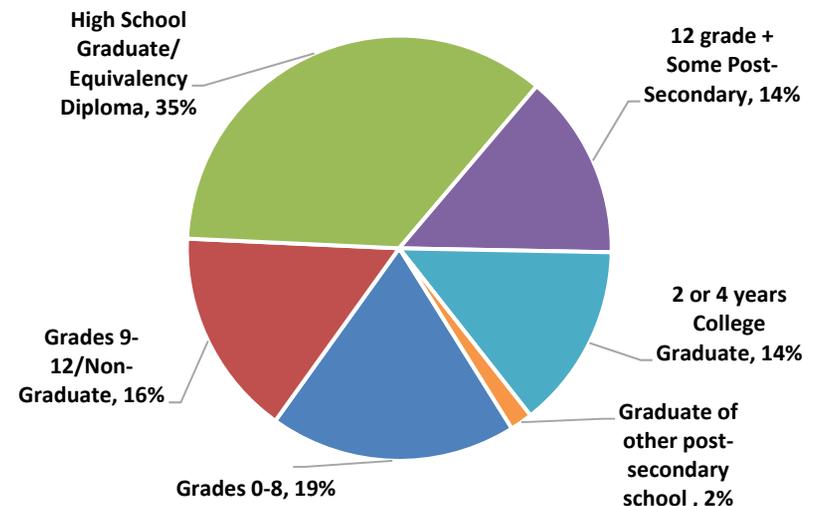
AGE GROUP OF CSBG CLIENTS: JAN - JUNE 2019
(OF THOSE REPORTING ON AGE)



EDUCATION LEVEL OF CSBG CLIENTS AGE 14-24: JAN - JUNE 2019
(OF THOSE REPORTING ON EDUCATION LEVEL)

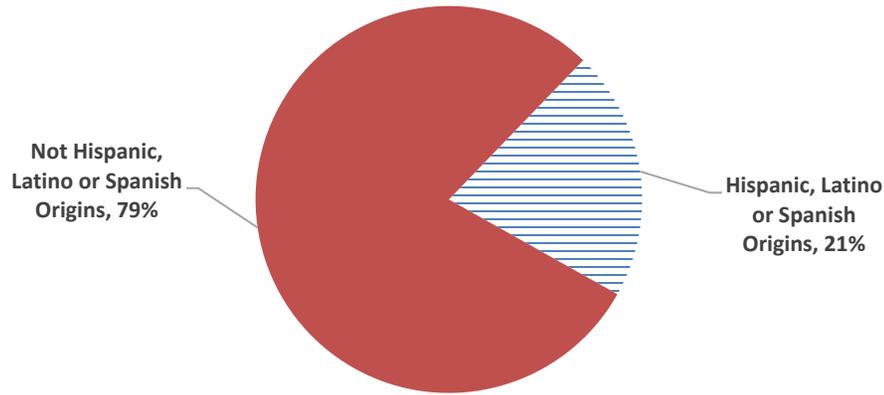


EDUCATION LEVEL OF CSBG CLIENTS AGE 25+: JAN - JUNE 2019
(OF THOSE REPORTING ON EDUCATION LEVEL)

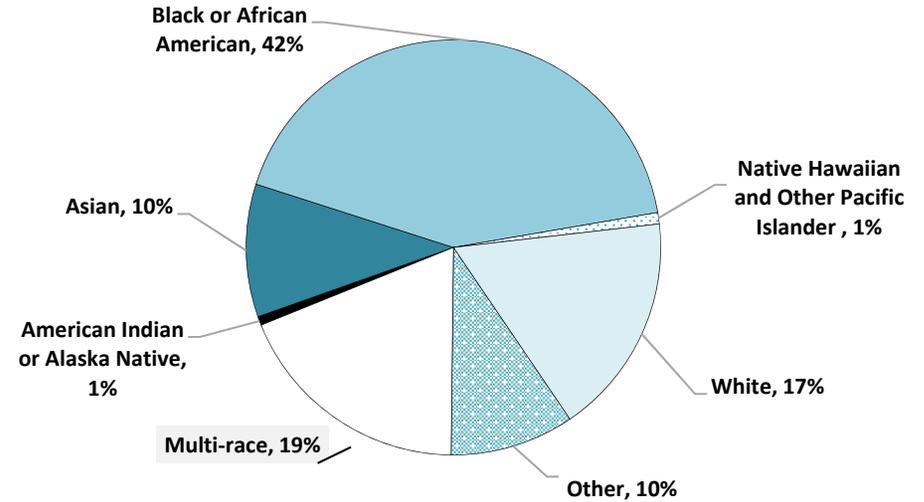


Alameda County - Oakland Community Action Partnership (AC-OCAP) 2019 Programs and Services Mid-Year Outcomes

CSBG CLIENTS WHO IDENTIFY AS HISPANIC, LATINO, OR OF SPANISH ORIGIN (ANY RACE): JAN - JUNE 2019
(OF THOSE REPORTING ON ETHNICITY)

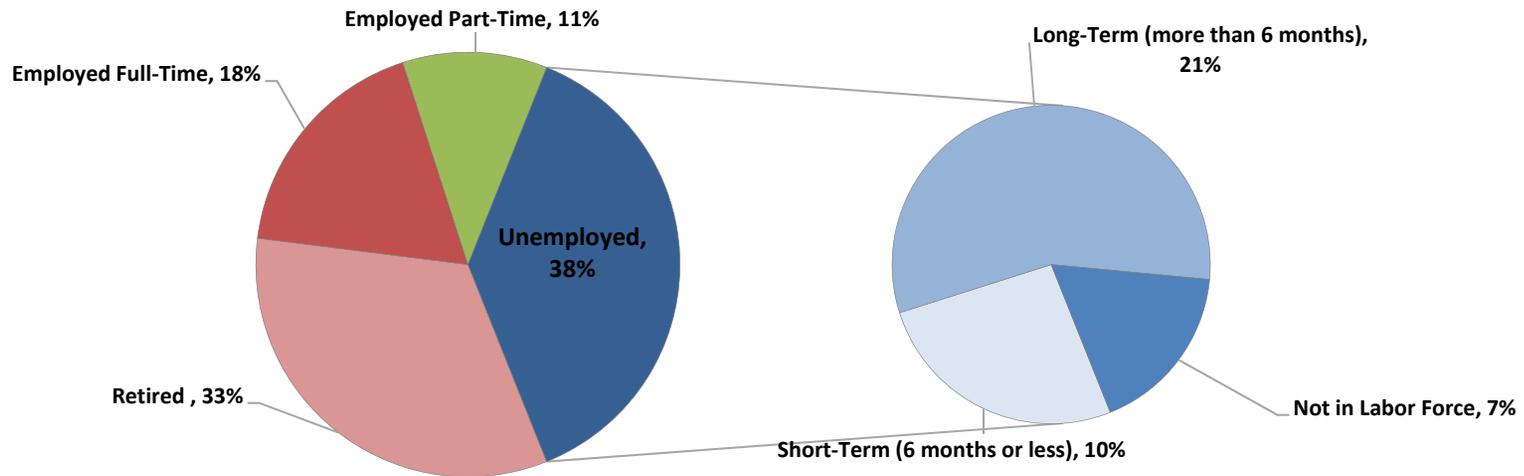


ETHNICITY OF CSBG CLIENTS: JAN - JUNE 2019
(OF THOSE REPORTING ON ETHNICITY)



WORK STATUS OF CSBG CLIENTS AGE 18+: JAN - JUNE 2019
(OF THOSE REPORTING ON WORK STATUS)

■ Retired
 ■ Employed Full-Time
 ■ Employed Part-Time
 ■ Short-Term (6 months or less)
 ■ Long-Term (more than 6 months)
 ■ Not in Labor Force



Leslie was an unemployed single parent supporting a one-year-old child when she met the **Rubicon Programs** Workforce Development Navigator (WDN). With an aspiration to transition from the low-wage of the retail cashiering industry to the healthcare sector, she sought advice from the WDN. The WDN introduced her to the Jewish Vocational Services (JVS) Dental Assisting training program, which offered her a pathway to the healthcare sector with higher income potential. The WDN facilitated her enrollment to the Dental Assisting program and referred her to the AC-OCAP/WIOA funded program for additional training and career services support. During the two months Dental Assisting training, the WDN and WIOA Career Coach provided wrap-around services, offering academic counseling and AC-OCAP supportive services, such as transportation assistance and training attires, which eliminated some of the barriers that hinder training completion and employment. With the successful completion of the classroom training, Leslie was eligible to participate in a paid externship at Tri-City Health Center as a Dental Assistant Trainee, which allowed her to gain hands-on work experience. During her externship, Leslie maintained a perfect attendance and immediately made a positive impact at her work site. Ultimately, she secured employment through her externship, paying above average living wage (\$17.84/hourly) and successfully transitioned into the healthcare industry.

Jerry, his wife, and their five children entered Les Marquis House (**FESCO**) after being evicted several months earlier due to loss of income. During their homelessness, Jerry and his wife refused to be separated from their children. None of their friends or family were able to accommodate them even for a short time. Before coming to Les Marquis, they had used their limited savings staying in a motel. When that money ran out, they borrowed a car from a relative so they would have somewhere for the family to sleep.

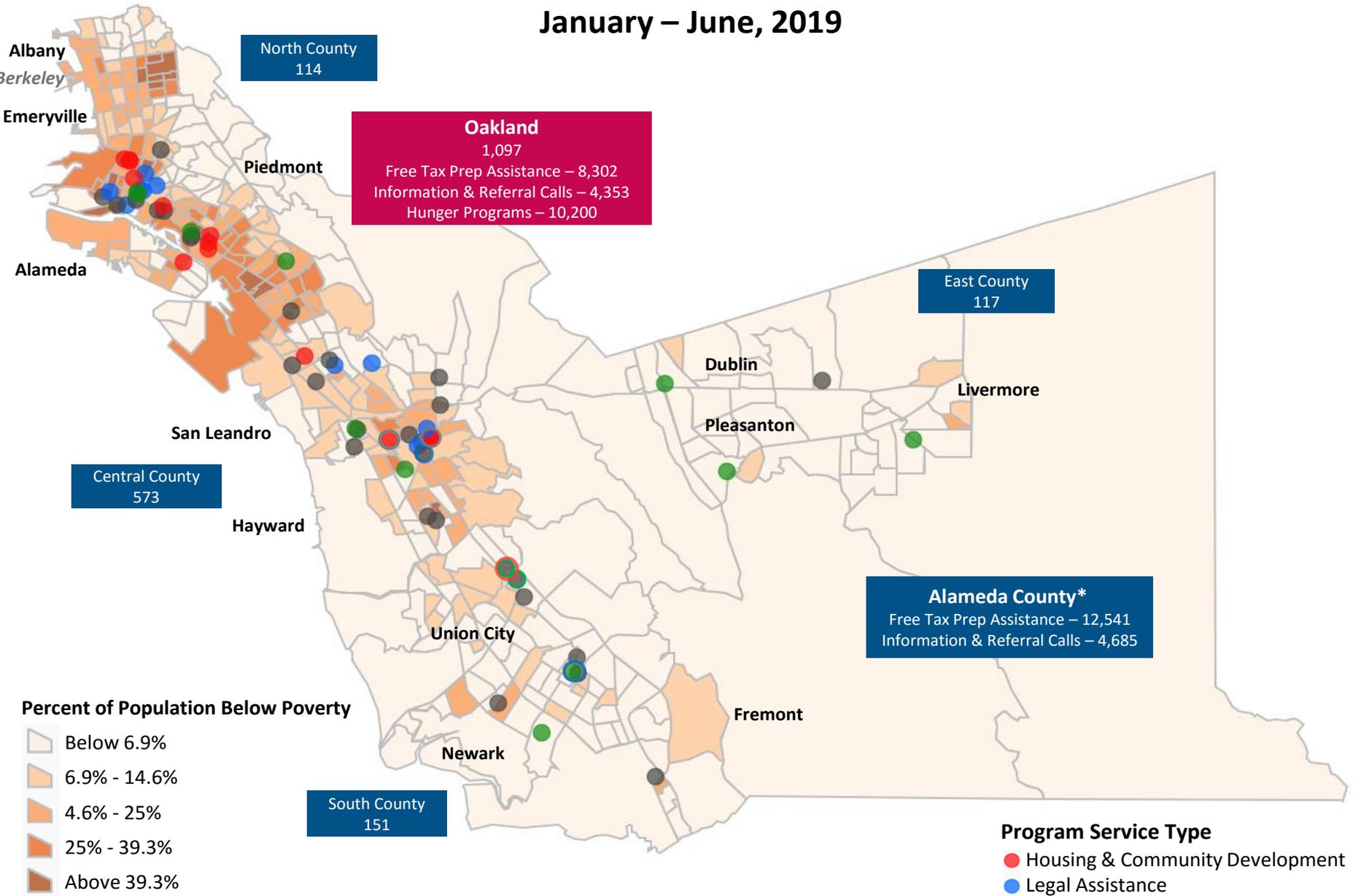
The family was relieved when they received the call that a room had become available for their family at Les Marquis. After they moved in and began working with the FESCO team, both Jerry and his wife worked on their housing and job searches daily, following up on every resource they were given. They built and followed a monthly budget and worked to improve their credit. Their four school-aged children re-enrolled in school and maintained excellent attendance.

Jerry now has 2 jobs, a full and part time job. The family continued submitting applications to any and all available housing openings. After being told “no” numerous times, they were recently approved for an apartment in Hayward! They have enough money saved up for the security deposit and first month’s rent. The family will be participating in FESCO’s Linkages Program, which provides a short-term subsidy toward their full market rent, and allow the family to continue to save and become self-sufficient.

Barack was working part-time at a café and attending Laney College when he applied to the 2019 **Hack the Hood** spring boot camp. He was accepted into the program and paused his studies from February to April. Upon graduating on April 5th, he re-enrolled at Laney College and created a plan to continue learning technology at General Assembly, a school offering courses in mobile and software engineering, data science, product management, and other digital-related courses. He attended General Assembly’s Web Development Certificate orientation to find out what he needs to do to enter the program. Concurrently, he applied to Unity Council’s internship placement program where he was placed at Piikup as a Digital Communications Intern. Upon completing his internship, he applied to and started a role as a Marketing Assistant with the Downtown Berkeley Association. Barack is currently pursuing an Associate’s degree in Marketing and Sales at Merritt College and expects to graduate in 2020.

Michelle, a 62 yr old African American female, proactively participated in several programs offered through **St. Mary’s Center** in an effort to secure housing. She entered the St. Mary’s Center Winter Shelter program in January 2018 and actively participated in case management & housing services which lead to her being moved into transitional housing in February 2018. In an effort to move toward independent living, Michelle participated in a 12 week medication safety workshop through SMC’s Senior Injury Prevention program. She actively pursued on-site permanent housing resources, attended the weekly housing clinic, became active in the wider community as a weekly volunteer during SMC’s Sunday Lunch program, and became a member of SMC’s Seniors for Hope & Justice, their primary client advocacy program. Her advocacy activities included speaking at hearings in Sacramento for SSI grant restoration. In May 2019, Michelle became permanently housed.

AC-OCAP Grantee Service Sites & Unduplicated Individuals Served January – June, 2019



Source: 2013-2017 American Community Survey

*15 unshoused Alameda County clients not included in regional subtotals

Summary of Proposals Received for the 2020-2022 AC-OCAP RFP

Agency	Program	Alameda Amount Requested	Oakland Amount Requested	# Clients Served (A/O)	Notes
ALAMEDA COUNTY ONLY					
Entrepreneurship/Job Training & Employment Placement					
Chabot-Las Positas Community College District dba: Tri-Valley Career Center	Back-to-Work Tri-Valley	\$47,243	\$0	20	
Downtown Streets Team Inc.	Downtown Streets Team	\$50,000	\$0	45	
Rubicon Programs Inc.	Eden Area AJCC	\$50,000	\$0	85	*
Low-Income Housing					
Fremont Family Resource Center Corporation	Family Support Services for the Homeless	\$50,000	\$0	300	
Southern Alameda County Comite for Raza Mental Health dba: La Familia	FESCO's Les Marquis Emergency Shelter and Banyan House Transitional Housing	\$50,000	\$0	150	
OAKLAND ONLY					
Entrepreneurship/Job Training & Employment Placement					
Civicorps	Academic and Professional Pathway	\$0	\$50,000	40	
East Bay Spanish Speaking Citizen's Foundation	Better Income Project (BID)	\$0	\$50,000	30	
Fam 1st Family Foundation	West Oakland Youth Center JOBS Program	\$0	\$50,000	35	
Lao Family Community Development, Inc.	Pathway to Employment & Education (P2E2)	\$0	\$50,000	30	
New Door Ventures	New Door Youth Employment Program	\$0	\$50,000	25	
Oakland Business Bootcamp Cooperative dba: Uptima Business Bootcamp	Women's Social Entrepreneurship Center ("WSEC")	\$0	\$50,000	24	
Oakland Private Industry Council	RISE - Recognize, Inspire, Support, Engage	\$0	\$50,000	15	
Renaissance Entrepreneurship Center	Creating Economic Mobility Through Entrepreneurship	\$0	\$50,000	50	
Rising Sun Center for Opportunity	Opportunity Build - Pathway to Prosperity	\$0	\$50,000	25	
SAVE Center for Community Change and Empowerment	Community Ambassador Program	\$0	\$50,000	75	
Low-Income Housing					
Covenant House California	Emergency Shelter & Supportive Services for Young Experiencing Homelessness	\$0	\$50,000	150	
Operation Dignity	Housing for Oakland's Homeless Veterans	\$0	\$50,000	30	
St Mary's Center	Senior Homeless Services	\$0	\$50,000	70	
ALAMEDA COUNTY AND OAKLAND					
Entrepreneurship/Job Training & Employment Placement					
Center for Media Change, Inc (dba: Hack the Hood)	Thriving Youth Careers in Oakland and Alameda County's Tech Sector	\$50,000	\$50,000	43 / 49	
Love Never Fails	IT Biz Resilient Brilliant Oakland Youth	\$50,000	\$50,000	Ten / Ten	
Roots Community Health Center	Emancipator Initiative	\$25,000	\$50,000	Eight / 17	
Vietnamese American Community Center of the East Bay	Path to Self-Sufficiency for Oakland Refugees	\$25,000	\$50,000	50 / 150	
Low-Income Housing					
Eden I&R		\$75,000	\$75,000	1,000 / 1,400	
INCOMPLETE**					
Consumer Credit Counseling Foundation	Money Masters	\$50,000	\$50,000	2,000 / 1,000	Missing agency budget, COO tax certificate, unsigned Sch. E & O
Eastside Arts Alliance / East Oakland Black Cultural Zone Collaborative	East Oakland Black Cultural Zone: Enhanced Entrepreneurship Training Program	\$0	\$50,000	28	Missing Schedules E, O & Combined Grant Schedules
House Every Living Person***	House Every Living Person	\$0	\$50,000		Handwritten proposal - doesn't follow required format & missing documents
The Spanish Speaking Unity Council of Alameda County dba: The Unity Council	Housing & Financial Connection	\$50,000	\$50,000	30 / 35	Missing year one program budget

Amount Requested Per Service Area: \$572,243 \$1,125,000

Total Funds Requested: \$1,697,243

Proposed Number of Low-Income Clients Served: 3,746 / 3,288

*Coversheet indicated proposal is for LIH; however content clearly describes an E/JTEP program

**Proposal Checklist completed by two staff members

***Proposal did not indicate a primary focus or service area. Staff used context clues from the proposal to develop this list.

September 13, 2019

Dear Estelle, Emily,

I hope this note finds you well. First and foremost, I want to express my appreciation for the time and attention you've put into our matter already, which is above and beyond anything we should expect to receive under such circumstances.

I come to you from the odd position of asking for flexibility with the understanding that none is warranted. Your instructions, both verbal and written, for how to submit our proposal were perfectly clear. The reason they were not followed boils down to careless inattention by my employee, who appears to have been content to hand the proposal to a random individual in city hall who said they'd "take it up" rather than making sure your clear instructions were followed. That employee has now resigned in light of this inconceivably careless error. While she was able to identify whom she handed our packet to yesterday, that individual was unfortunately not in any position to produce documentation of the interaction, nor locate the packet itself.

I know you are both aware of how long we have prepared to submit this proposal to you, but also that this is not material. Still, I truly believe that we can one day become the grantee you are proudest of, even if in a later cycle. I think that what we have proven is a key to unlocking the true potential of Oakland's marginalized in the high-skilled workforce. I also personally intend to operate an organization that closely follows the rules necessary to make support like yours possible, and I will not let this happen again should you be willing to consider us in the future.

If there is any possibility to visit your group and appeal to be included in this grant period, I would gladly take the opportunity to do so. I would be happy to come with contemporaneous electronic records of the completion of the application and of my messages confirming that the employee in question not only planned to go to Frank Ogawa that morning, but had submitted successfully (in her estimation) as of the morning of August 30 to demonstrate good faith efforts to follow your reasonable, fair procedures.

At a minimum, I wanted to share the proposal itself to make clear that the carelessness of the process of submission was not a characteristic of the proposal itself, and to apologize for the error we made.

Thank you for reading this note and for your continuing consideration. I hope you will let me know if there is literally anything more that I can do.

Thank you, also, for your support of our community.

Sincerely,

Jessica L Hubley

Cofounder + CEO
AnnieCannons, Inc.
(c) 650.521.3225
(o) 510.740.9427



LINNÉ K. STOUT
DIRECTOR

State of California-Health and Human Services Agency
DEPARTMENT OF COMMUNITY SERVICES AND DEVELOPMENT
2389 Gateway Oaks Drive, Suite 100, Sacramento, CA 95833
Telephone: (916) 576-7109 | Fax: (916) 263-1406
www.csd.ca.gov



GAVIN NEWSOM
GOVERNOR

September 18, 2019

Estelle Clemons, Executive Director
City of Oakland, Human Services Department
150 Frank H. Ogawa Plaza, 4th Fl., Ste. 4340
Oakland, CA 94612-2092

Dear Estelle Clemons:

On August 13, 2019 the Department of Community Services and Development (CSD) conducted an On-Site Review for your agency. Review of the appropriate documents provided CSD the opportunity to analyze the administrative and programmatic operations for contract numbers 18F-5002, 19F-4405 and 19F-4002.

Enclosed for your reference is the On-Site Review Monitoring Report. If you have any questions regarding this report, please call me at (916) 576-5314 or email me at stephanie.williams@csd.ca.gov.

Sincerely,

Stephanie Williams
Field Representative

c: Leslie Taylor, Manager
Field Operations

Kathleen Walker, Field Representative
Field Operations

Gladys Green, Board Chair



Department of Community Services and Development
 Community Services Division
 Monitoring Report (rev. 1/2019)

Agency Information

Agency Name City of Oakland, Human Services Department
 Agency Type Community Action Agency-Public
 Report # C-19-035
 CSD/Field Representative Stephanie Williams
 Date Report Completed August 26, 2019

Contracts Reviewed

Contract #	Program Term	Amount	Contract Type
18F-5002	1/1/18- 5/31/19	\$1,369,913	CSBG
19F-4002	1/1/19- 12/31/19	\$1,354,323	CSBG
19F-4405	6/1/19- 5/31/20	\$30,000	Discretionary

Entrance Conference

Purpose of Visit

The purpose of this visit was to monitor statutory and contractual requirements under the Community Services Block Grant (CSBG) for financial accountability and programmatic compliance in accordance with Federal and State laws and the Department of Community Services Development (CSD) policy.

Date of Entrance Conference

August 13, 2019

The following persons were present during the Entrance Conference:

Estelle Clemons, Director of Alameda County - Oakland CAP
 Dwight Williams, Alameda County - Oakland CAP Staff
 Don Ralston, Alameda County - Oakland CAP Staff
 Emily Derenthal, Alameda County - Oakland CAP Staff
 Sandra Lange, Alameda County - Oakland CAP Staff
 Teresa Jackson, Board Member- Community Member District 3
 Brigitte Cook, Board Member - City Council District 3
 Noel Gallo, Board Member - City Council District 5
 Sara Bedford, Director of City of Oakland, Human Services Department
 Neil Valle, Budget & Fiscal Manager
 Annie Friberg, Accountant III
 Stephanie Williams, CSD Field Representative

The following items were discussed:

- Monitoring Overview
- CSD Updates
- CSBG Advisory Committee Meeting
- Organizational Standards

- 2020-2021 Community Action Plan
- Expenditure Spending Trend Report

Administrative Review

Board Composition

According to the agency’s draft bylaws, the Tripartite Board is composed of eighteen (18) members: six (6) from the public sector, three (3) from the private sector, and nine (9) from the low-income sector. The board roster provided on August 13, 2019 indicates that there are currently two (2) board vacancies in the low-income sector since February 1, 2019.

Board Minutes

City of Oakland, Human Services Department submits approved board minutes to (CSD) no later than thirty days after the minutes are approved.

A review of the board minutes from May 6, 2019, April 8, 2019, March 11, 2019, and February 11, 2019 indicates that a quorum was met for each meeting. The information contained within the board minutes provided the Field Representative with sufficient information to determine the board’s involvement in the development, planning, implementation, and evaluation of the program.

Fiscal Review

Advance Payment

The Field Representative was presented documentation that demonstrates that the agency does retain the advance payment in an interest-bearing account. (45CFR 75.305 (b)(8))

Expenditure Progress

19F-4002 (Regular CSBG)

A review of agency’s 3-year spending trend and EARS bimonthly reports from (January 2019) through (June 2019) indicate 37.76% or \$511,343.85 of \$1,354,323 has been expended. The agency is on target for expending the funds by the end of the contract term.

19F-4405 (Discretionary)

A review of the bimonthly EARS reports indicates 0% of \$30,000 has been expended.

Line Item Expenditure Review

18F-5002 and 19F-4405

Based upon the CSBG allocation, the Field Representative sampled nine (9) expenditure transactions from costs reported in EARS:

Contract Number	Report Period	Section (Program/ Admin)	Line Item	Amount
18F-5002	11/1/18-12/31/18	Program	Subcontractor /Consultant Services	\$3,635.85

18F-5002	11/1/18-12/31/18	Program	Subcontractor /Consultant Services	\$2,000.00
18F-5002	11/1/18-12/31/18	Program	Subcontractor /Consultant Services	\$6,379.50
18F-5002	11/1/18-12/31/18	Program	Subcontractor /Consultant Services	\$600.00
18F-5002	11/1/18-12/31/18	Program	Subcontractor /Consultant Services	\$300.00
19F-4002	1/1/19-2/28/19	Admin	Operating Expenses	\$240.19
19F-4002	1/1/19-2/28/19	Admin	Other Costs	\$74.24
19F-4002	1/1/19-2/28/19	Program	Out-of-State Travel	\$1,604.70
19F-4002	1/1/19-2/28/19	Program	Out-of-State Travel	\$775.00

The Field Representative reviewed the general ledger, subcontractor invoices, travel requests, agency invoices, and verified that the documentation supported the transactions sampled from expenditures reported in (EARS).

Equipment Validation Review

Not Applicable

Programmatic Review

Program Reports

A review of the most recent CSBG Annual Report Modules 2 – 4 indicates the report has been submitted timely by the agency.

Program Performance

A review of the agency’s most recent CSBG Annual Report Modules 2 – 4 shows that the agency achieved the following results:

Family Domains (Module 4)	Indicator	Targets/Actual Results
Employment	FNPI 1a. The number of unemployed youths who obtained employment to gain skills or income.	46/59
Employment	FNPI 1b. The number of unemployed adults who obtained employment (up to a living wage)	48/52
Employment	FNPI 1c. The number of unemployed adults who obtained	27/31

	and maintained employment for at least 90 days (up to a living wage).	
Education and Cognitive Development	FNPI 2g. The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	36/20
Education and Cognitive Development	FNPI 2h. The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	20/25
Housing	FNPI 4a. The number of households experiencing homelessness who obtained safe temporary shelter.	225/130
Housing	FNPI 4b. The number of households who obtained safe and affordable housing.	191/119

Organizational Standards Review The Field Representative has reviewed the Organizational Standards assessment for program year 2018 and determined that the state assessment for the agency is currently at 100%.

Subcontractor Review The Field Representative conducted an assessment of the contractor requirements, which include verification of the Excluded Parties List System (EPLS), submission of the CSD 163 form, monitoring policy, and procurement. The assessment determined that the agency is in compliance.

Child Support The Field Representative determined that the agency has a written referral policy in place to the local Department of Child Support Services. (Title 42 of the U.S.C. Section 9919 (b)).

Site Visits The Field Representative conducted a subcontractor site visit while conducting the onsite monitoring site visit. The programs visited were: Youth Employment Partnership and Center for Media Change.

Program Highlight

Program Name:	Center for Media Change
Address:	900 Alice Street Oakland, CA 94607
Email Address:	ricardo@hackthehood.org
Contact Name:	Ricardo Bonilla

Hack the Hood is a non-profit that introduces under-resourced youth of color between the ages of 14-27 to careers in tech by hiring and training them to build websites for small businesses in their own communities. During 6-week "Bootcamps," young people gain valuable hands-on

experience, build a portfolio, learn about opportunities in the tech industry, as well as build leadership, entrepreneurship, and life skills with mentorship from staff and tech professionals working in the field. Additionally, students are trained to build their social capital and resistance skills by increasing their knowledge of discriminatory practices and behaviors such as micro aggression and diversity issues in the tech industry.

Client File Review

The Field Representative conducted a client file review of 21 clients who received services as reported in the National Performance Indicators. The review was a sampling of the clients served for Indicators: FNPI 1a, FNPI 1b, and FNPI 1c. The client files contained the applicable documentation to demonstrate the client met the income eligibility for services.

Safeguard of client files

The Field Representative verified the agency has safeguards in place to protect client information including physical security measures, administrative controls, and technical controls.

Exit Conference

Date of Exit Conference

August 14, 2019

The following persons were present during the Exit Conference:

Estelle Clemons, Director of Alameda County - Oakland CAP
Dwight Williams, Alameda County - Oakland CAP Staff
Don Ralston, Alameda County - Oakland CAP Staff
Emily Derenthal, Alameda County - Oakland CAP Staff
Stephanie Williams, CSD Field Representative

The following items were discussed:

- Results of the Internal Review
- Monitoring Timeline
- CSBG Contract and Discretionary Contract
- Organizational Standards
- Board Meeting

Finding(s)

Finding(s):

No Findings identified during this on-site review.

Observation(s)

Observation(s):

City of Oakland, Department of Human Services has two board vacancies in the low-income sector since February 19, 2019.

Corrective Action:

To ensure compliance with establishing and maintaining a full tripartite board, City of Oakland, Department of Human Services must fill the board vacancies by September 30, 2020 and shall provide a quarterly written status report to CSD describing efforts and progress in filling the board vacancies.

Response/Resolution Due Date:

The first status report is due by December 30, 2019.