

**Mayor’s Commission on Persons with Disabilities (MCPD)
Strategic Plan - 2018**

Goal Area #1 – Transportation

Objective 1.1:

Commissioners: Sperling and Gregory

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome
<p>MCPD will work toward enhancing BikeShare access.</p>	<p>MCPD will:</p> <ul style="list-style-type: none"> • Be represented on the City of Oakland/Metropolitan Transportation Commission/Motivate-sponsored BikeShare technical advisory committee (TAC), which in turn will monitor the City’s cycling needs assessment and Bay Area Outreach & Recreation Program’s (BORP) pop-up pilot project. • Promote (on MCPD’s Facebook page) participation in the City’s cycling needs assessment and in Bay Area Outreach & Recreation Program’s pop-up pilot project. 	<ul style="list-style-type: none"> • Participate in all TAC meetings and ensure that the goal of going live with an accessible BikeShare pilot/proof of concept by 10/1/18 is met. • Deliver specific verbiage for MCPD Facebook page regarding City of Oakland’s needs assessment concurrent with City’s rollout of said study. 	<ul style="list-style-type: none"> • As of 6/30/2018 MCPD Commissioners Sperling and Gregory are serving on TAC and regularly participating in most/all TAC meetings; City of Oakland’s needs assessment completed June 2018. BORP pop-up pilot currently envisioned for late summer/early fall 2018. • As of 6/30/2018 promotion of accessible bike-share program not yet started.

Objective 1.2:

Commissioner: Sperling

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome
<p>MCPD will work toward maintaining/advancing the availability/accessibility of Oakland's stock of disabled parking spaces and will examine/address the abuse of disabled parking placards in Oakland.</p>	<p>MCPD will:</p> <ul style="list-style-type: none"> • Obtain information regarding the number of disabled placards issued to Oakland residents vis à vis the estimated number of disabled Oakland citizens • Support the Oakland Department of Transportation's (OakDOT) awareness program on appropriate use of disabled placards. 	<ul style="list-style-type: none"> • Obtain basic information by 8/1/2018. Determine appropriate next steps at that point. • Participate in public relations effort being developed by OakDOT including PR placement on MCPD Facebook page anticipated 3rd quarter 2018. 	<ul style="list-style-type: none"> • As of 6/30/2018 High-level county information received from City staff. State contact information obtained for further discussions. • As of 6/30/2018 Received update report from OakDOT at June MCPD Meeting. Commission confirms ongoing support of effort and desire to participate in any planned public relations / awareness campaigns.

Objective 1.3:

Commissioners: Hong, Meshack, Young

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome
MCPD will monitor accessibility of Oakland's fixed-route transit systems (e.g., BART, AC Transit)	<p>MCPD will:</p> <ul style="list-style-type: none"> Obtain information from AC Transit and BART regarding current and proposed accessibility design and usability. Provide feedback as appropriate. Promote (on MCPD's Facebook page) BART's and AC Transit's accessibility. 	<ul style="list-style-type: none"> Invite AC Transit and BART to present their accessibility activity at MCPD meeting by 12/31/18 When available to MCPD, post information on MCPD Facebook page. 	<ul style="list-style-type: none"> 4/16/18 – Positive input received via Commissioner attendance at BART and AC transit Accessibility Advisory Committee meetings. 7/10/18 – Wheelchair boarding accessibility message was added to BART's platform marquee.

Objective 1.4:

Commissioner: Meshack

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome
MCPD will work toward improving reliability and customer service within East Bay Paratransit and other paratransit systems serving the City of Oakland.	<ul style="list-style-type: none"> MCPD will review current paratransit operations in Oakland with respect to PWDs (persons with disabilities), record shortfalls, and provide the City with a written letter/statement. 	<ul style="list-style-type: none"> Invite paratransit representatives to update MCPD on status by 10/31/18 	<ul style="list-style-type: none"> Received public testimony as to concerns regarding levels of service

Objective 1.5:

Commissioner: Harrington

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome
MCPD will work toward enhancing Transportation Network Companies' (TNCs') ability and motivation to serve PWDs.	MCPD will: <ul style="list-style-type: none"><li data-bbox="594 402 947 727">● Review current TNC operations in the City with respect to PWDs, record issues/shortfalls, and provide the City with a written letter / statement.<li data-bbox="594 781 947 938">● Monitor City's tax proposal and negotiations with TNC companies.	<ul style="list-style-type: none"><li data-bbox="1031 321 1388 727">● Prepare draft letter/statement by June 2018, and present to OakDOT, City Council, and other relevant parties in the City prior to any decisions/actions concerning TNC operations in the City.<li data-bbox="1031 743 1388 938">● Request data directly from TNC companies related to operations and trips provided to PWDs by May 2018.	<ul style="list-style-type: none"><li data-bbox="1470 321 1766 435">● Researched pilot programs in other cities.

Objective 1.6

Commissioner: Sperling

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome
<p>MCPD will continue to monitor and provide input into Oakland’s “Complete Streets” Program</p>	<ul style="list-style-type: none"> Review and provide input on bike lane and other multi-modal street improvements that may affect disabled parking spaces. 	<ul style="list-style-type: none"> Receive reports and provide feedback to OakDOT regarding pilot Telegraph Avenue floating parking project by 3/1/2018. Continue discussions to conclusion by 9/1/2018. 	<ul style="list-style-type: none"> As of 6/30/2018 Commission has received reports from OakDOT on overall program goals and reports from OakDOT staff on individual component projects. MCPD has provided feedback which has resulted in modifications to Lakeside Green Streets project.

Goal Area #2 – Policing/Safety

Objective 2.1:

Commissioners: van Docto, Garner

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome
<p>During calendar year 2018, MCPD will review the content and consider the adequacy of Crisis Intervention Training (CIT) provided to Oakland Police Department (OPD) officers, as it relates to individuals with disabilities, and draft a letter to the Mayor, City Council, and OPD with specific guidance or suggestions for alteration of the CIT if recommended by the MCPD.</p>	<p>MCPD representative will:</p> <ul style="list-style-type: none"> • Liaise with OPD personnel with the goal of reviewing CIT content and, if/as appropriate, provide guidance regarding how CIT might be improved to better meet needs and expectations of the disability community. • Liaise with other relevant bodies (e.g., Police Commission, Community Police Advisory Board, Mayor, City Council) as needed to facilitate communication with OPD and, if drafted, share recommendations. 	<p>S – expected primary collaborators: (1) Officer James Garcia, (2) Mayor Schaff’s office, (3) City Council members, (4) Community Police Advisory Board -- a decision to draft a letter will be determined by vote of the MCPD. M—Key results: (1) meeting with OPD personnel, (2) receipt of CIT content, (3) MCPD vote to draft guidance letter, (4) completion of letter and MCPD vote to release, (5) release of letter A—self-evident R—self-evident T – target completion date: Outreach to collaborators by 4/30/18; Goal completion by 12/31/18.</p>	<ul style="list-style-type: none"> • MCPD commissioner van Docto made contact (received reply) with Officer James Garcia, Oakland Police Department C.I.T. Coordinator on June 21 to arrange a meeting on training. Date & time to be confirmed.

Objective 2.2:

Commissioners: Ryan, Garner

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome
<p>MCPD will advocate for improved public safety services for the disability community in the event of emergencies and natural disasters.</p>	<p>MCPD will:</p> <ul style="list-style-type: none"> • Receive a status report from Oakland Fire Dept regarding the state of readiness of the City to prepare for and respond to emergencies/disasters and its plan to maintain/enhance its current capabilities, especially with regards to the safety of those with functional access needs. 	<ul style="list-style-type: none"> • Develop criteria to determine that the plan meets the needs of the disability community • Send request for a status report to the Acting Emergency Services Manager • Provide input and identify areas in need of improvement to be addressed in the 2019 Strategic Plan • Target date 12/31/2018 	<ul style="list-style-type: none"> • Identified the following City and County resources for Emergency Preparedness and Management: <ul style="list-style-type: none"> ○ Emergency Preparedness for Seniors and Persons with Disabilities ○ Emergency Management Resources for Persons with Access and Functional Needs ○ AC Alert • Identified the following ADA Best Practices Tool Kits for State and Local Governments to compare Oakland's plan to: <ul style="list-style-type: none"> ○ Chapter 7, Addendum 1: Title II Checklist (Emergency Management) ○ Chapter 7, Addendum 3: ADA Checklist for Emergency Shelters

Goal Area #3 – Community Engagement

Objective 3.1:

Commissioner: Garner

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome															
<p>MCPD will reach out to the community to raise awareness re the existence and nature of MCPD.</p>	<p>MCPD will:</p> <ul style="list-style-type: none"> • Participate in at least 10 community events during 2018. Including 3 City sanctioned activities on homelessness. • Maintain a presence on Facebook, posting at least 2 announcements per month that are likely to be of interest to Oakland’s disability community. • Record and make available online at least 5 MCPD meetings during 2018 • Develop standalone collateral material explaining goals and purpose of MCPD 	<ul style="list-style-type: none"> • Each Commissioner will identify 2 items for posting on MCPD Facebook page. • Staff will ensure at least 5 meetings are scheduled for Meeting Room 1 and that they are recorded and made available online. 	<ul style="list-style-type: none"> • As of 6/30/18: MCPD participated in 4 community meetings / events (Homelessness Panel, Walk MS, Aphasia Center of CA, Older Americans Month Fair). • <table border="1" data-bbox="1507 722 1766 901" style="margin-left: 20px;"> <thead> <tr> <th></th> <th>2017</th> <th>2018</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>1</td> <td>0</td> </tr> <tr> <td>Q2</td> <td>5</td> <td>6</td> </tr> <tr> <td>Q3</td> <td>1</td> <td></td> </tr> <tr> <td>Q4</td> <td>0</td> <td></td> </tr> </tbody> </table> • 5 meetings scheduled to be available online during 2018. 2 meetings as of 6/30 online • Revised and updated brochure has been published 		2017	2018	Q1	1	0	Q2	5	6	Q3	1		Q4	0	
	2017	2018																
Q1	1	0																
Q2	5	6																
Q3	1																	
Q4	0																	

Objective 3.2:

Commissioners: All

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome
<p>MCPD will solicit the community's input re issues impacting PWD in Oakland.</p>	<p>MCPD will:</p> <ul style="list-style-type: none"> • Review the grievance process for physical or programmatic issues affecting PWD, monitor data collection, and assure accurate data is accessible and is being used to inform the City's responses to those grievances. 	<ul style="list-style-type: none"> • Staff will provide quarterly reports on status of BlueDag tracking system and adjudication of issues. • Utilize Facebook to solicit input by 12/31/18 • Solicit feedback/input at MCPD attended community events. 	<ul style="list-style-type: none"> • As of 6/30/2018 Staff provided update report at a first-quarter meeting. Will receive update report at August meeting. • As of 6/30/2018 Commissioners continue to informally solicit feedback however little input yet received.

Goal Area #4 – Accessibility of City Programs/Services/Activities

Objective 4.1:

Commissioner: Harrington

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome
<p>MCPD will provide ongoing input to City staff re Oakland’s ongoing development and implementation of its ADA Transition Plan.</p>	<p>MCPD will:</p> <ul style="list-style-type: none"> ● Review progress and receive at least bi-annual updates on Transition Plan progress from the City. ● Receive ADA/accessibility grievance data from the City and assess alignment with prioritization/phasing of improvements identified in plan. 	<ul style="list-style-type: none"> ● Schedule next Transition Plan update from staff by July 2018, including review of draft plan and working documents in advance of presentation. ● Provide City with request and guidance for collection of grievance data by August 2018. 	<ul style="list-style-type: none"> ● Requested grievance data from the City, and to schedule a presentation of progress on the transition plan ● Final Quality Assurance / Quality Control (QA/QC) stage.

Objective 4.2:

Commissioners: Harrington, Meshack

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome
<p>MCPD will advocate for equitable prioritization of measure KK funds for infrastructure improvements that serve the disabled community.</p>	<p>MCPD will:</p> <ul style="list-style-type: none"> • Review current and proposed measure KK spending in all available public records, including current & next budget cycle to identify how it addresses needs of PWD. • Identify key parties in applying measure KK funds and provide recommendations for prioritization of funds for accessibility and other projects serving PWD. Review in context of areas where voters were in support of the measure. 	<ul style="list-style-type: none"> • Review proposed measure KK funds for alignment with equitability criteria by June 2018. • Identify problem areas/issues for infrastructure repairs, including pot holes and curb cuts that have been overlooked by June 2018. • Provide City with recommendations for prioritization of specific projects or project types to the City by Sept 2018. 	<ul style="list-style-type: none"> • Studying measure KK information ongoing. • Identifying when and where meetings pertaining to measure KK spending will take place.

Goal Area #5 – Housing

Objective 5.1:

Commissioner: Gregory

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome
<p>MCPD will advocate for the prioritization of Measure KK funds for home modifications (e.g., grab bars, threshold ramps) designed to enhance accessibility for PWD.</p>	<p>MCPD will:</p> <ul style="list-style-type: none"> • Determine, by 5/1/18, if Oakland Housing and Community Development (HCD) has the authority/ability to access Measure KK funds for purposes of modifying disabled Oaklanders' homes to enhance accessibility. • If such authority/ability does not exist, advocate directly to all 8 Councilmembers and to Mayor that they create asap such authority/ability...target date: 6/1/18. • If such authority/ability does exist, advocate to HCD that they add asap as many KK dollars as they are able to existing HCD resources available for home 	<p>S – “home modifications” is a fairly well defined category, and all relevant actors are sufficiently well identified. (The director of HCD is named Michelle Byrd.)</p> <p>M – Should HCD not currently have the authority/ability to access Measure KK funds for purposes of modifying disabled Oaklanders' homes to enhance accessibility, MCPD will reach out to each of the City's eight council members and advocate that HCD be so empowered. Should HCD possess such authority/ability, MCPD will advocate to HCD directly through means TBD that HCD add asap as many KK dollars as they are able to existing HCD resources available for home modifications</p>	<ul style="list-style-type: none"> • 2/15/18: One Councilmember (namely, Kaplan) has expressed enthusiastic support for authorizing HCD to use Measure KK dollars to fund home modifications and has promised to (a) find out if HCD has received such authorization and (b) if so, find out what, if anything, HCD has done or is planning to do to operationalize Measure KK funding for home modifications...and (c) to report back to MCPD Commissioner Gregory the results of these inquiries. • 7/2018: Will reach out to new Assistant City Administrator Maraskesia Smith.

	<p>modifications...target date: 8/1/18.</p> <ul style="list-style-type: none"> • Monitor whether any KK dollars that may be earmarked for home-modification purposes have, in fact, been so earmarked and that the City has made (a) the availability of such resources and (b) the process by which residents may avail themselves of such resources known to public via various forums, including the City's website...target date: 12/1/18. 	<p>A – self-evident.</p> <p>R – self-evident.</p> <p>T – see target dates specified in column to the left.</p>	
--	---	--	--

Objective 5.2:

Commissioner: van Docto

Objective	Approach	S-M-A-R-T-ness	Progress/Outcome
<p>Whereas the MCPD recognizes a high prevalence of homeless individuals living in Oakland are also PWDs, often disconnected from services, and whereas the MCPD recognizes a responsibility to represent the voices of all PWDs living in the city, the MCPD will collaborate with official activities and initiatives addressing homelessness in the city, with the objective to improve conditions for and/or reduce the number of PWDs who are homeless in Oakland.</p>	<p>MCPD will:</p> <ul style="list-style-type: none"> • Participate in at least three city-sanctioned activities addressing homeless issues, which may include: (1) formal community discussions, (2) council and commission meetings, (3) public engagement activities (4) other activities deemed relevant by the MCPD. • Solicit the opinions of homeless PWDs as a means to support the state objective • Communicate, as needed, with city officials and city partners regarding the needs of homeless PWDs 	<p>S – expected primary collaborators: (1) City Council members; (2) city partner entities addressing homelessness, such as Alameda County Continuum of Care (COC) board, (3) members of the public, (4) others as identified by MCPD members.</p> <p>M—Key results: (1) identification of at least three city-sanctioned activities, (2) participation in at least three city-sanctioned activities</p> <p>A—self-evident</p> <p>R—self-evident</p> <p>T – target completion date: 12/31/18.</p>	<ul style="list-style-type: none"> • On March 5, 2018, MCPD participated in community conversation on homelessness alongside Council member Rebecca Kaplan • MCPD staff is forwarding relevant events to MCPD commissioners for potential engagement (ongoing)