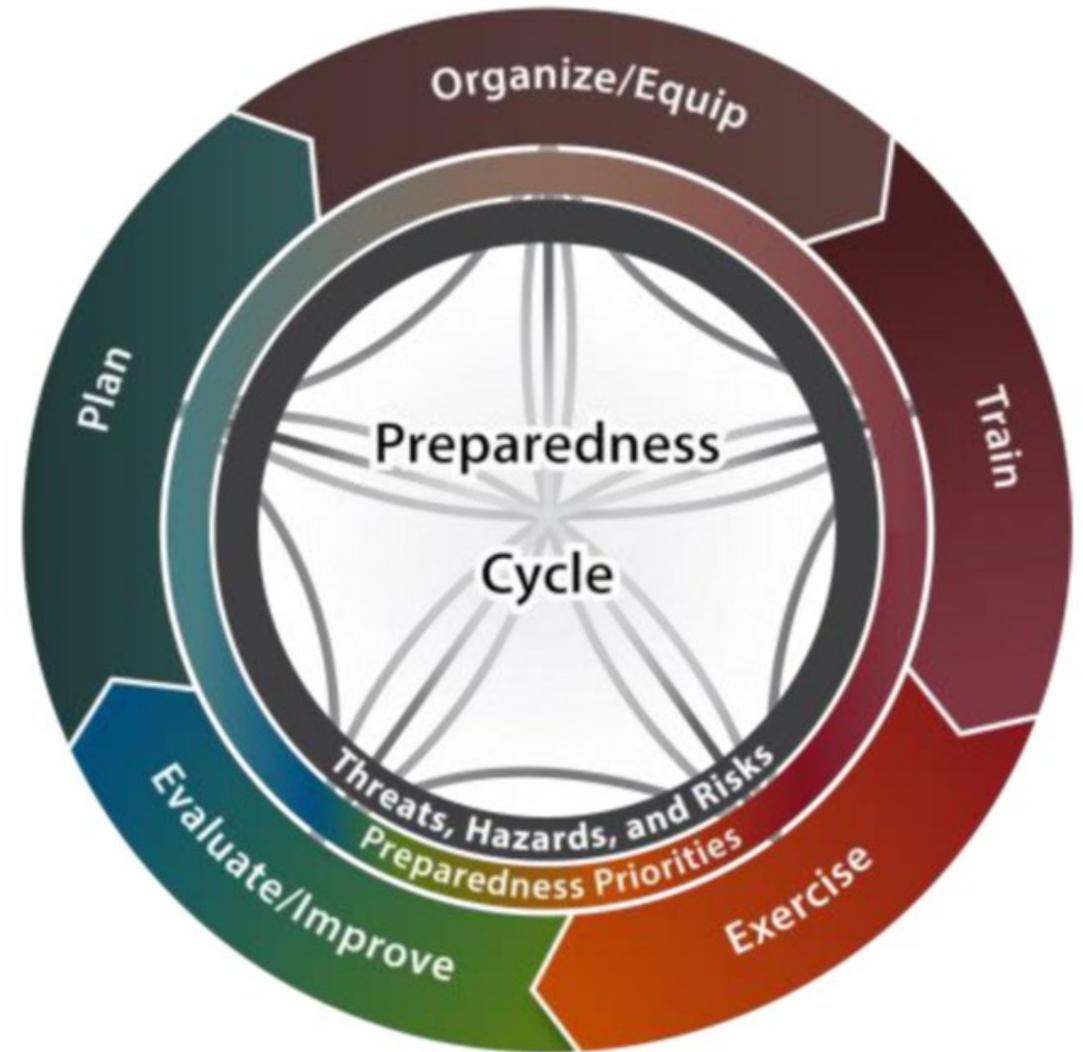


EMERGENCY
MANAGEMENT
AND DISASTER
PREPAREDNESS
COUNCIL

OCTOBER 4, 2023

AGENDA

1. Roll Call
2. Welcome and Introductions
3. Overview of the Disaster Council Structure and Purpose
4. Working Group Recommendations
5. Staff Report and Discussion: Plans
6. Staff Report: Training and Exercise
7. Staff Report: Communities if Oakland Respond to Emergencies
8. Public Comment





ROLL CALL



DISASTER COUNCIL STRUCTURE AND PURPOSE

WORKING GROUPS - RECOMMENDATIONS



WORKING GROUPS - PURPOSE



Purpose & Process of the Working Groups

- The Disaster Council will accomplish its work by supporting and participating in seven (7) working groups.
- The goal of the working groups is to assist the City of Oakland in emergency planning.
- Each working groups will
 - Select a Lead and a Co-Lead
 - A member of EMSD will serve as either a Lead or a Co-Lead
 - Meet on the regular basis
 - Focus on their priority activities and move the planning forward
 - Report to the Disaster Council

WORKING GROUPS - PROPOSED



CITY OF
OAKLAND

Proposed Working Groups

- Equity & Justice
- Integrated Preparedness Plan (IPP) Work Group
- Planning Work Group
- Evacuation Planning
- Mass Care Work Group
- Public Information & Warning Work Group
- Community Organizations Active in Disaster - COAD

WORKING GROUPS - PRIORITIES



Immediate Priorities for Work Groups

- Select Lead and Co-Lead (one member of EMSD)
- Establish meeting schedule
- Identify & invite internal and external members
- Develop goals and strategies
 - To reduce the potential loss of life and property from disasters
 - To further develop and enhance the emergency preparedness
 - To address emergency planning & public education, mitigation, response, and recovery efforts in the City of Oakland
 - To develop appropriate community partnerships

WHERE

WHAT

WHEN

WHY

HOW

WHO





PLANS &
PLANNING
PRIORITIES

EMERGENCY PLANNING GUIDANCE



POLICY DIRECTIVES



CALIFORNIA CODE



MUNICIPAL CODE

EMERGENCY OPERATIONS PLAN – EOP



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Basic Plan

- Describes the systems, strategies, policies, assumptions, responsibilities, and operations priorities that the City will follow
- Adopted by the City Council: 2023

6 Hazard Specific Annexes

- Civil Unrest
- Earthquake
- Severe Weather
- Tsunami
- Terrorism
- Wildland Fire

17 Emergency Support Function Annexes

- Transportation
- Communications
- Public Works & Engineering
- Firefighting
- Management
- Mass Care & Shelter
- Resources
- Public Health & Medical
- Search and Rescue
- Hazardous Materials
- Food, Agriculture & Animal Services
- Utilities
- Law Enforcement
- Recovery
- Public Information
- Evacuation
- Volunteer & Donations Management

LOCAL HAZARD MITIGATION PLAN - LHMP



The LHMP is organized into three primary parts

- Part 1—Planning Process and Community Profile
- Part 2—Risk Assessment
- Part 3—Mitigation Strategy

LHMP is reviewed & updated annually

- Last Update – June 30, 2023
- Next Update – June 30, 2024

Next LHMP revision

- 2026

PLANS IN DEVELOPMENT



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How should these plans be prioritized:

- Continuity of Operations Plans – COOP
- Mass Care/Access and Functional Needs – AFN
- Evacuation Procedures
- Transportation Annex
- Cyber Annex
- Pandemic Annex

*"The time to repair the roof
is when the sun is shining."*

John F. Kennedy



CITYWIDE EXERCISE AND TRAINING



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Overview

- Current Citywide Trainings
- 2022-2023 Exercises
- Intergrated Preparedness Plan
- Training & Exercise Challenges
- 2024 Goals

EXERCISE AND TRAINING



EMSD works to provide training to City of Oakland staff to prepare them for the eventuality of serving in a response capacity to emergencies and disasters. In addition to emergency management courses offered through the Bay Area Urban Area Security Initiative, EMSD has offered the following courses to city staff:

Course Name	Description
Disaster Service Worker (DSW) Training	Onboarding training on DSW process for new hires and supervisors
Emergency Respite Centers (ERC) Training	General training on how to work in a City of Oakland ERC
Awareness & Resilience Training (ART)	Psychological and emotional support during emergencies training
Working with People with Access & Functional Needs (PAFN)	Trains participants on how to work with AFN populations during an emergency in a City of Oakland shelter or ERC
Emergency Operations Center (EOC) Training	Basic training on EOC Operations and Roles during an Emergency
EOC/VEOCI Training	Oakland-specific training on the tools used in the EOC
Just-in-Time Trainings	Trainings preparing personnel in advance of exercises or activations

EXERCISE AND TRAINING DELIVERY DATA



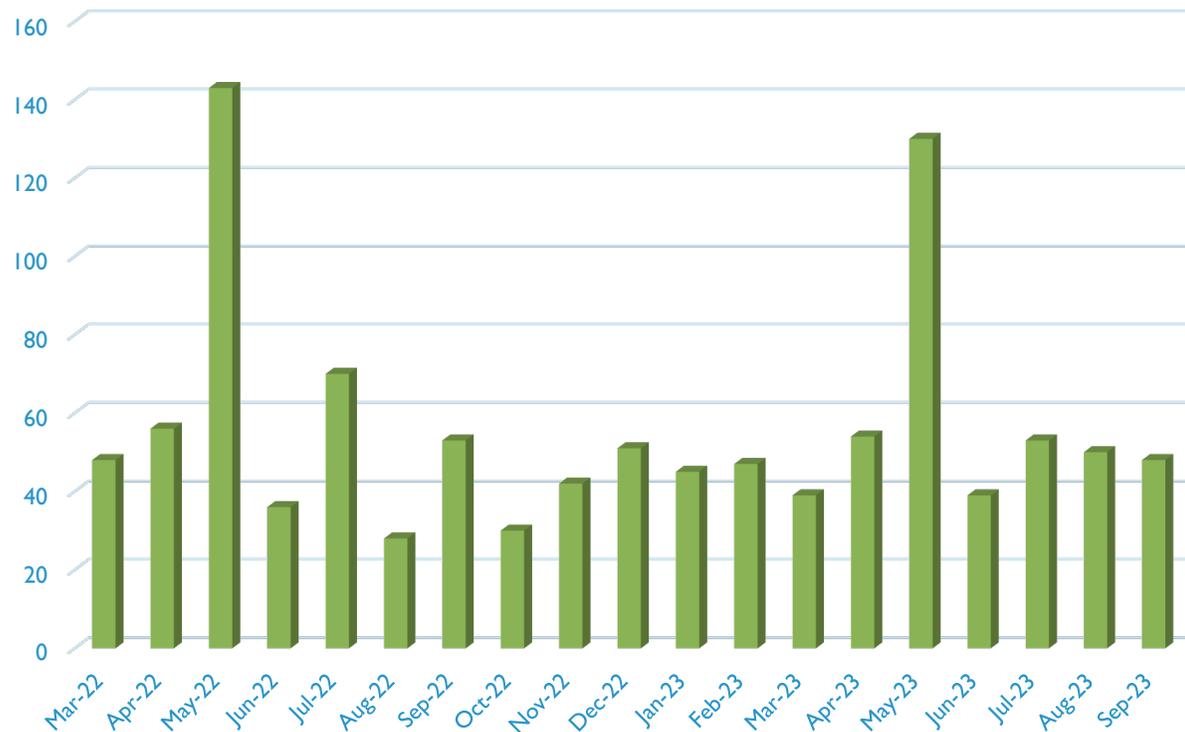
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Training Name	# of Deliveries (2022-2023)	Total Trained
Disaster Service Worker (DSW) Training	19	1062
Emergency Respite Centers (ERC) Training	4	168
Awareness & Resilience Training (ART)	3	208
Working with People with Access & Functional Needs (PAFN)	2	120
Emergency Operations Center (EOC) Training	4	168
EOC/VEOCI Training	2	81
Just-in-Time Trainings	2	136
TOTALS	36	1943

DISASTER SERVICE WORKER (DSW)



DSW Training Deliveries in 2022 & 2023



Regular DSW Deliveries as a Training Baseline

- 19 Deliveries in an 18-month period, reaching 1062 persons
- Required training emphasizing personal preparedness and responsibility.
- Paired with onboarding process to ensure that training is delivered to all employees regardless of level.
- Desire to activate, but process needs to be improved.

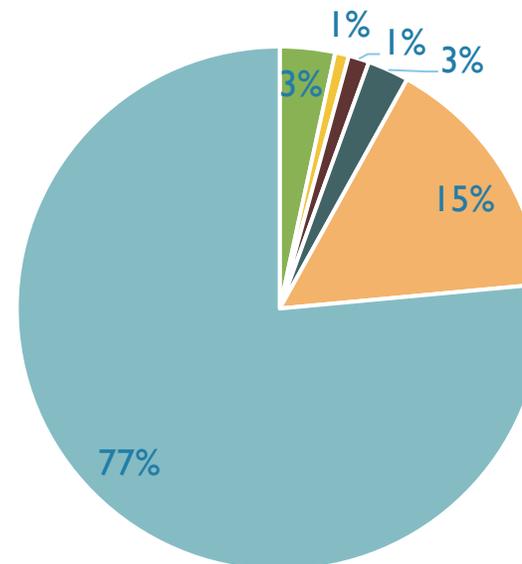
EMERGENCY RESPITE CENTER TRAINING SERIES



Emergency Respite Center Trainings

- Three Training Series for DSW & DSW-V on how to operate in Oakland Shelters
- Optional Training – coordinated deliveries to departments showed marked improvement in attendance
- Both internal EMSD and external volunteer instructors
- Development of self-paced modules to improve just-in-time training access

Training Attendance by Department

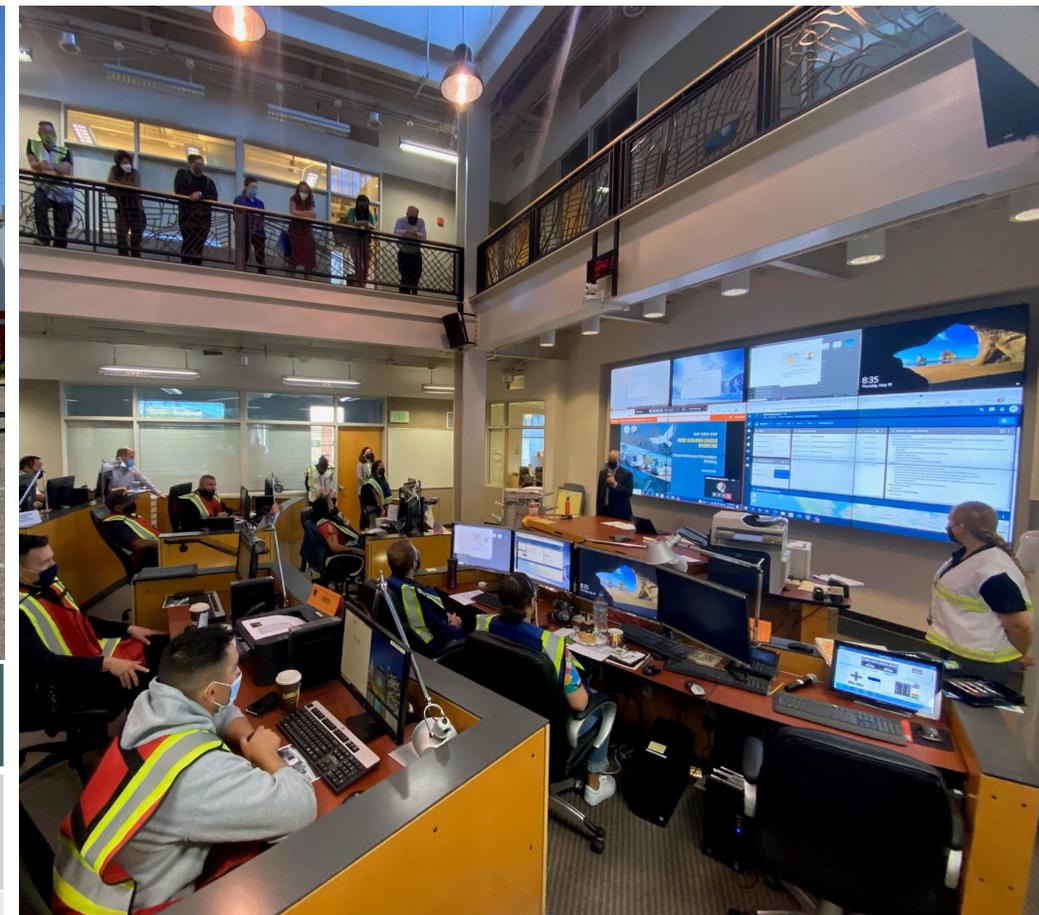


- Other
- Police Department
- Oakland Parks, Recreation & Youth Development
- Fire Department
- Oakland Public Library
- Human Services Department

2022-2023 GOLDEN EAGLE EXERCISES

Participation in Regional Exercises

- Funded through Bay Area UASI
- 2022: Critical Infrastructure
 - Full-Scale EOC Activation
- 2023: Community Point of Distribution (C-POD)
 - Full-Scale Activation, largely DSW-V at Arroyo Viejo Recreation Center



Exercise	Number of City Participants	Number of DSW Volunteers	Number of Departments/Orgs
2022 Golden Eagle	34 Individuals	16 CERT/ORCA	9 City; CERT, ORCA
2023 Golden Eagle C-POD	10 Individuals	24 CERT/ORCA	4 City; CERT, ORCA

2022-2023 PARTNER EXERCISE PARTICIPATION

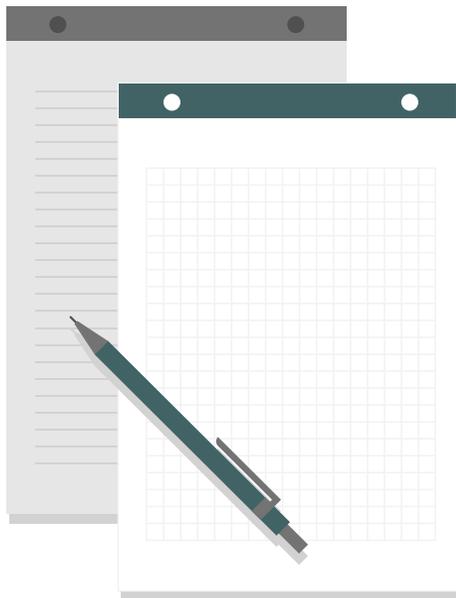


Participation in External Exercises

Agencies outside of the City of Oakland ask EMSD to participate to improve the realism of their own exercises and to increase coordination between organizations before there is a catastrophic need.

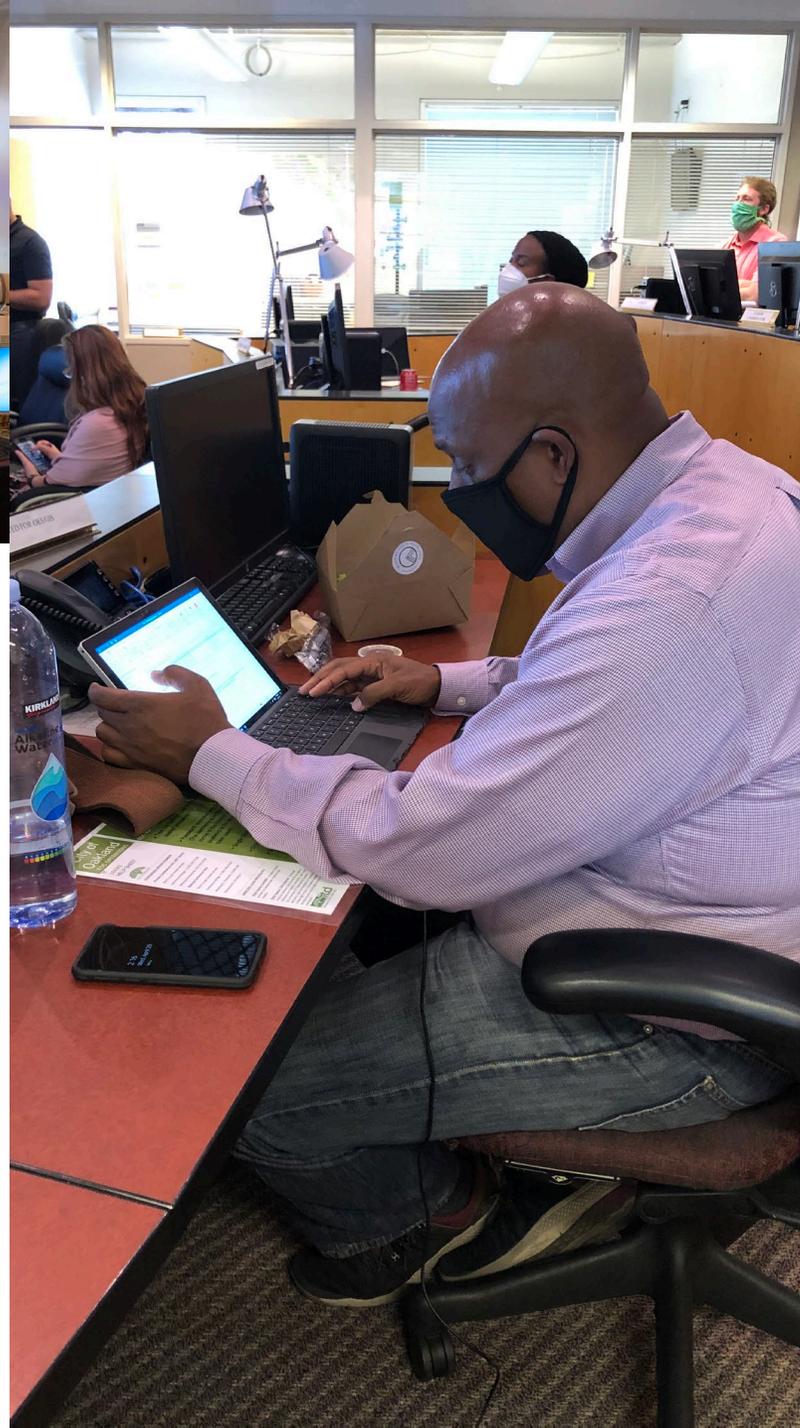
Partner	Exercise	Date	Location	Oakland Role
PG&E	Evacuation Full-Scale	December 2022	Merritt College	Player (Response)
PG&E	Earthquake/Wildfire Full-Scale	August 2023	Virtual	Player (Agency Rep)
EBMUD	Earthquake Tabletop	June 2023	Oakland	Observer/Agency Rep

INTEGRATED PREPAREDNESS PLAN



Integrated Preparedness Plan (IPP):

- Comprehensive strategy outlining training, exercises, and protocols for effective response to various emergencies and disasters
- Emphasizes coordination among stakeholders to define clear roles, efficient communication, and seamless cooperation during emergencies
- Multi-dimensional approach:
 - Comprehensive Planning
 - Enhanced Coordination
 - Training & Exercises



2023 WINTER STORM RESPONSE & RECOVERY

Case Study for the Development of an IPP

While the response and recovery have been ultimately successful, the process and use of emergency management concepts provided a punctuation on the need for a formal IPP

2023 WINTER STORMS RESPONSE & RECOVERY



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Understanding of Emergency Process

The Initial Damage Estimate and gathering of essential estimates and documents in time allowed for the admission of Alameda County into the Federal disaster

Need for Just-In-Time Trainings

Lack of EOC experience, turnover, and retirements have led for the need to conduct frequent just-in-time trainings during activations.
An IPP could reduce or eliminate their necessity and improve response capacity.

Unfamiliarity with Non-Operations Roles

Persons assigned to the EOC lacked a clear understanding of the planning and logistics process.
This hampered the ability of the EOC to generate timely and accurate Situation Status reports.

IPP NEXT STEPS



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Upcoming Steps:

1. August 8: IPP Stakeholder Orientation
2. August 9 - September 7: Pre-Working Group Activities
3. September 12, 2023: IPPWVG Kick-Off Meeting
4. November 3, 2023: Finalization of Capabilities Assessment
5. November 29, 2023: Internal Release of Draft Capabilities Assessment
6. December 8, 2023: IPPWVG Multi-Year Calendar Meeting
7. December 31, 2023: Release of Key Findings, IPP Framework



TRAINING & EXERCISE CHALLENGES



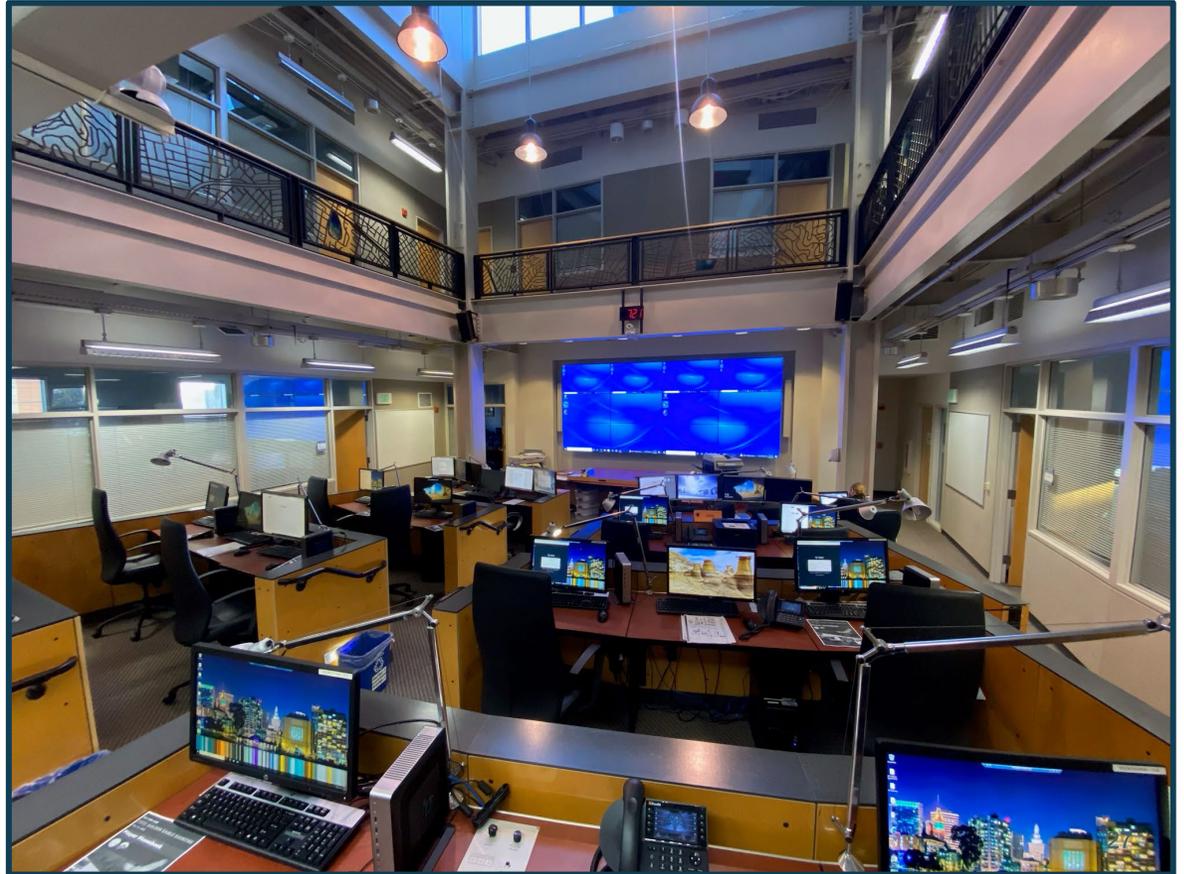
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Increasing Required & Recommended Trainings

- As more training as made available with the IPP, already overloaded staff will have an increased training load.
- High turnover has increased the number of people needing to be trained to successfully staff the EOC and support emergency functions

DSW activation Procedures

- The procedures to activate staff during an emergency are currently untenable as shown during the 2023 Winter Storms



2024 TRAINING & EXERCISE GOALS



Integrated Preparedness Plan (2024-26)

- After the 2023 Working Group Process, the execution of the IPP will increase the training and exercise capacity of the City of Oakland
- Provide a basis for comparison for future development cycles
- Increase staff exposure and limit need for Just-in-Time Trainings

Citywide Active Attacker Exercise

- Development of Tabletop Exercise series, leading to a full-scale active attacker exercise with city departments and DSW-V organizations
- Development and exercise of Interdepartmental Coordination procedures during an incident
- External Communication and accessibility procedures development

CORE PROGRAM MISSION:



CITY OF
OAKLAND

The CORE program's mission is to create a culture of preparedness by developing a community that is ready and willing to respond to any potential hazards that may impact the City of Oakland. With a budget of \$182k, the program encompasses community-oriented outreach, training, and exercise.

PRIMARY LINES OF SERVICE:

- Community Outreach & Engagement
- Emergency Preparedness & Response Training
- Hands-on Drills & Exercises

COMMUNITY OUTREACH & ENGAGEMENT:



Since relaunching the CORE program in August of 2020, EMSD has worked to reintroduce Oaklanders to the program, expand our overall reach, and inform folks of the newly offered and soon-to-come training types.

PRIMARY COMMUNICATION CHANNELS

- CORE Program Email – CORE@Oaklandca.gov
- CORE Program Website – <https://www.oaklandca.gov/services/readyoakland>
- Ready, Oakland Campaign [Follow us on Instagram!] - [@ReadyOakland](https://www.instagram.com/ReadyOakland)
- Stay Ready, Oakland Newsletter
 - Subscribe online: <https://oaklandca19202.activehosted.com/f/124>
 - Text "Oakland CORE" to 415-528-7403



New Program Logo!

EMERGENCY PREPAREDNESS & COMMUNITY RESPONSE TRAINING



We provide Emergency Preparedness & Response training to increase the community's capacity to respond confidently and effectively in the event of a large-scale disaster or an emergency.

The **CORE** Program provides the following training courses:

Course Name	Description
Community Emergency Response Team (CERT)	Community team-based response and resilience to disasters
Personal Emergency Preparedness (PEP)	Understanding and preparing for Oakland emergencies and hazards
Emergency Respite Center (ERC) Training	How to work in City of Oakland Emergency Respite Centers
Rapid Damage Assessments (RDA)	Additional training for volunteers to conduct EOC-ready assessments
Encampment Safety Training (EST) Pilot	Basic preparedness, safety, and medical intervention training
Active Shooter Training (AST)	Surviving and preparing for active attacker scenarios

CORE TRAINING OPPORTUNITIES - PEP



CITY OF
OAKLAND

Event/Group	Date	Address	Attendance
Piedmont Ave	12/11/2022	80 Echo Ave, Oakland, CA 94611, USA	0
Oakland Library	1/23/2023	Piedmont Ave	0
CERT - VIRTUAL	2/9/2023	Zoom	8
General Public	3/28/2023	1605 MLK Way	27
BOEN	5/6/2023	1441 Franklin St & Zoom	38
St Marys Senior Center	5/25/2023	925 Brockhurst St, Oakland, CA 94608	60
BOEN	6/3/2023	1441 Franklin St & Zoom	30
Better Neighborhoods, Same Neighbors	7/19/2023	9400C International Blvd, Oakland, CA 94603	4
Tzu Chi	7/29/2023	620 International Blvd	27
BOEN	8/5/2023	7830 MacArthur Blvd	47
El Timpano	9/2/2023	3301 E 12th St #271	22
Fremont High School	9/6/2023	4610 Foothill Blvd, Oakland, CA 9460	22

COMMUNITY EMERGENCY RESPONSE TEAM TRAINING



CITY OF
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Upon completing the CERT training course, participants should be able to take the necessary steps to safely secure themselves and their families. Beyond that, **CERT Trained Volunteers are prepared for and expected to lead** their communities by supporting the larger, government-led response.

- The City of Oakland has capacity to train/**CERT**ify 200 Oaklanders, annually.
- In 2023 CERT training will have been delivered 5 times within the year.
- CERT training is available free of charge for teens and adults.
- Active in Regional Bay Area CERT Coalition



CORE – SNAPSHOT OF CERT DEVELOPMENT



- Better tracking of CERT coverage. Moved from CERT training registration forms to actual teams established.
- Ability for DSW-V's to stay connected via CERT Team Management Dashboard/Volunteer Management

DISCUSS & DECIDE

Finalize Your Selections
Working with your group facilitator, enter your team's information in the system.

Submit

CERT Teams Information - Create Entry

CERT Team Details

Team Name

Enter Team

NumberID

Enter Team

Team Creation Date

Best Case

CERT Team /Neighborhood Council Post Address

Enter an Address

Team POC

Enter an Address

Close

CERT Teams Information - Create Entry

CERT Team Details

Team POC phone number

Number of team POCs to be registered in the Database

Enter a number

Neighborhood Name

Enter a number

CERT Team Members

Add / Update all Team Members

CERT Team Captain

Close

CERT Teams Information - Create Entry

CERT Team Details

Neighborhood Name

Neighborhood Name

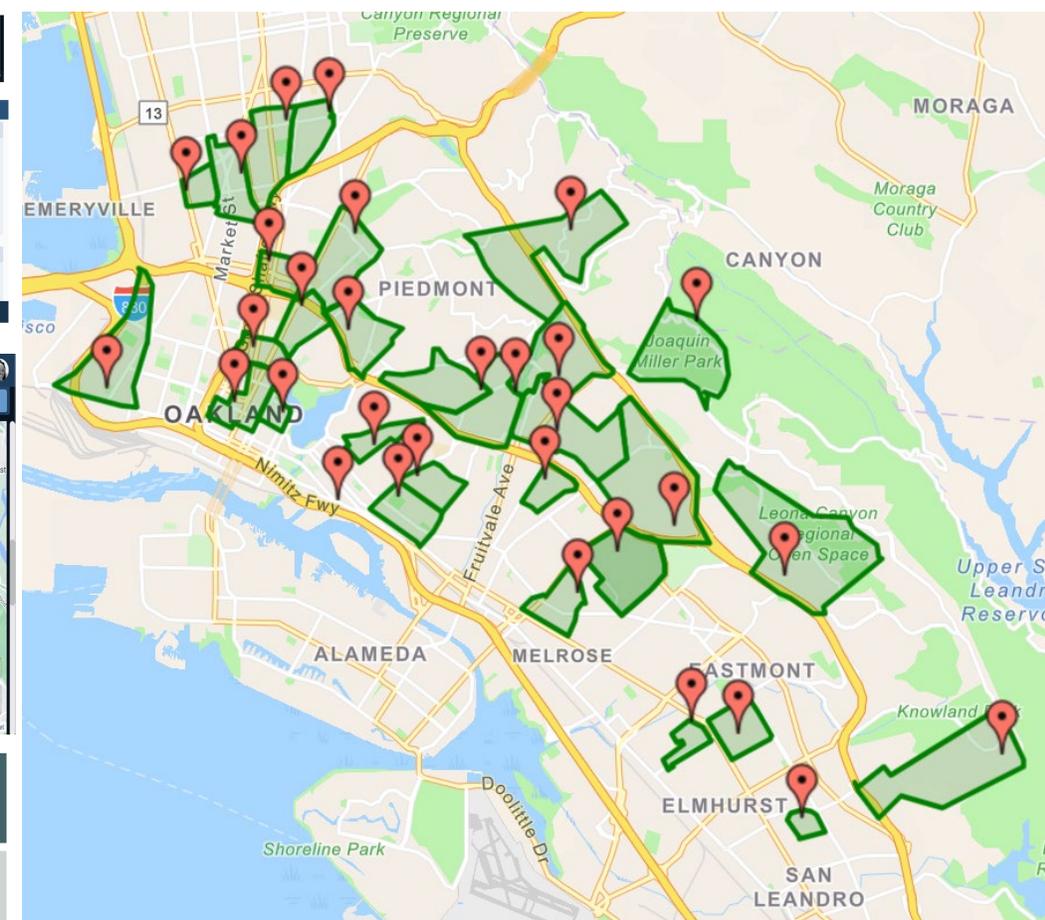
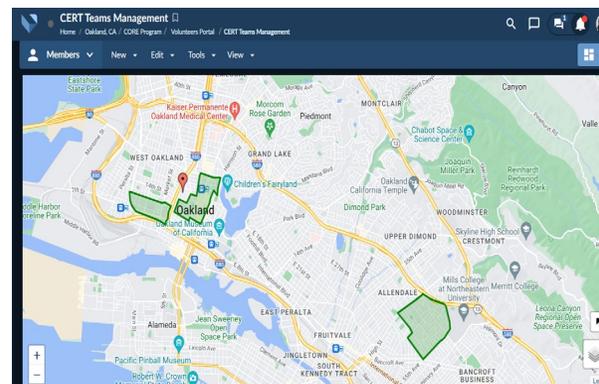
Neighborhood Boundaries

View Map

Council District / Council Rep

Council District

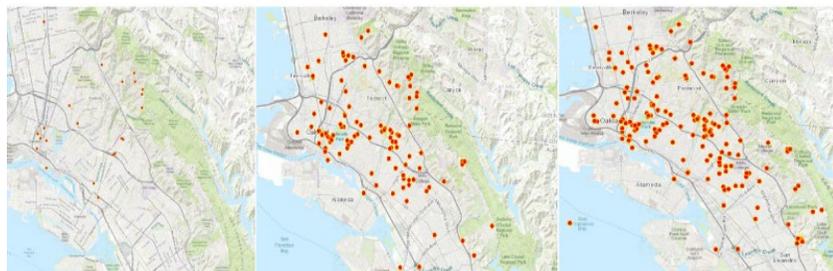
Close



CERT Registration Map as of:
1/27/21

CERT Registration Map as of:
6/2/21

CERT Registration Map as of:
9/30/21

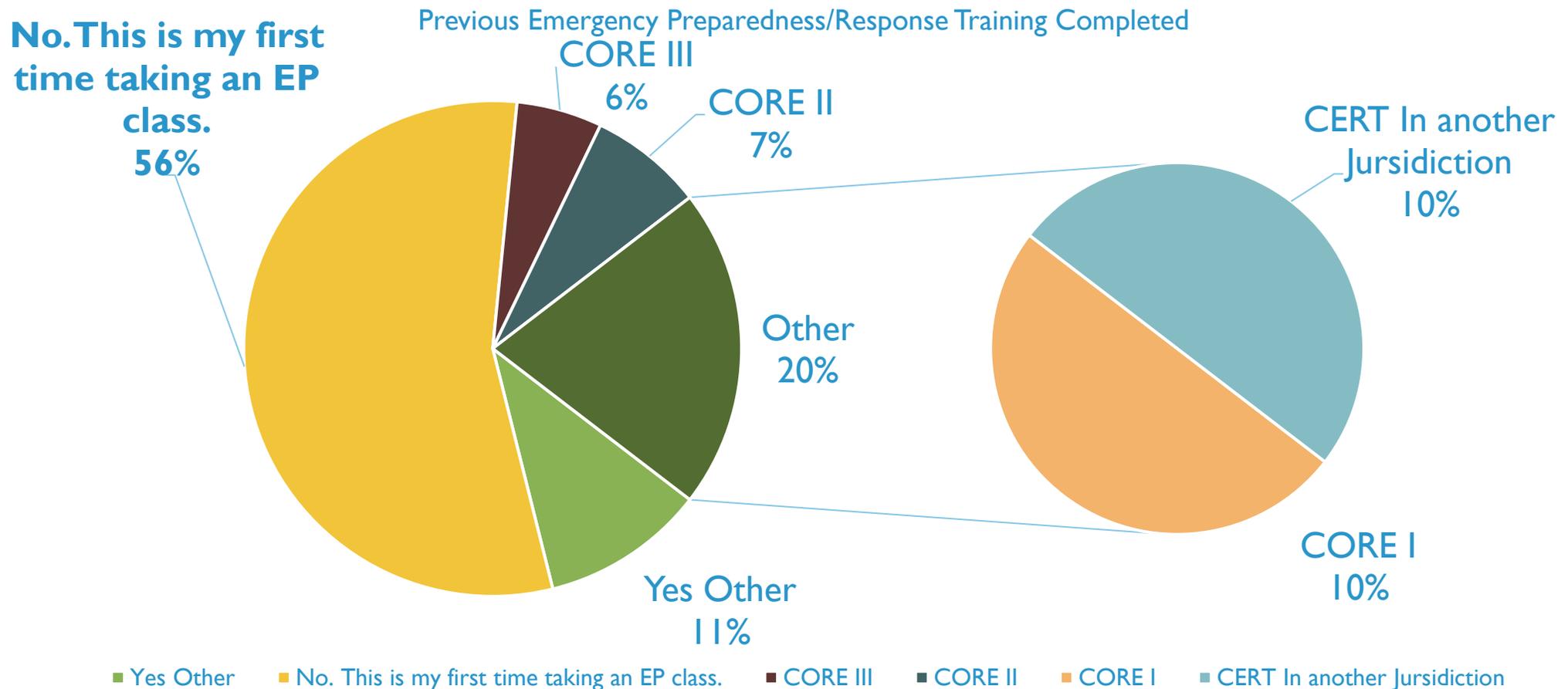


Number of CERT Training Sessions Delivered	Number of people Registered	Number of Volunteers Trained	Number of CERT Teams Established
11 Cohorts	366 Individuals	240 Individuals	31 Teams

CORE – SNAPSHOT OF CERT DEVELOPMENT



CITY OF
OAKLAND



CORE – CERT INSTRUCTION RESOURCES



CITY OF
OAKLAND

Resources Needed to Complete CERT Classes

- 96+ CERT Instructor Hours for Class of 50
- 20+ (Staff) & 30+ (Volunteer) Hours for Skills Weekend
- CERT Content/Material in Languages other than English
- CERT Response Bags – 17+ response items in each bag.



CORE – CHALLENGES



Mission Scope Beyond CERT

- Types and number of training delivery has increased without increase in staffing
- Need increased community-led participation in CERT management and delivery

City-wide Volunteer Management

- The city-wide community engagement working group has identified the lack of an interdepartmental volunteer management system.
- Interested volunteers must navigate a disparate set of systems and departments to find opportunities, increasing the barrier for entry.



CORE – INCREASING PARTNERSHIPS WITH OAKLAND ORGANIZATIONS



Partnerships with Community and Non-Governmental Organizations form a vital component of our ability to promote preparedness in Oakland communities. Expanding both formal partnerships and informal partnerships is vital to expanding CORE capacities.

Formal Partnerships	Unofficial Partnerships	In-the-Works
<ol style="list-style-type: none"> 1. Arise High School 2. Oakland FIRESAFE Council 3. ORCA 	<ol style="list-style-type: none"> 1. La Clinica 2. St. Mary’s Center 3. The Altenheim 4. OakCLT 5. Communities for a Better Environment 6. Cycles of Change 	<ol style="list-style-type: none"> 1. El Timpano 2. The Unity Council 3. Tzu Chi Foundation 4. Better Neighborhoods Same Neighbors
<p>Semi-Formal Partnerships</p> <ol style="list-style-type: none"> 1. West Oakland CiviCorps 2. City of Alameda 		



**2022 National CERT
Program of the Year**



**2023 National CERT Association Conference Exercise
Committee Chair**

CORE – 2022-2023 HIGHLIGHTS

CORE – 2022-2023 HIGHLIGHTS

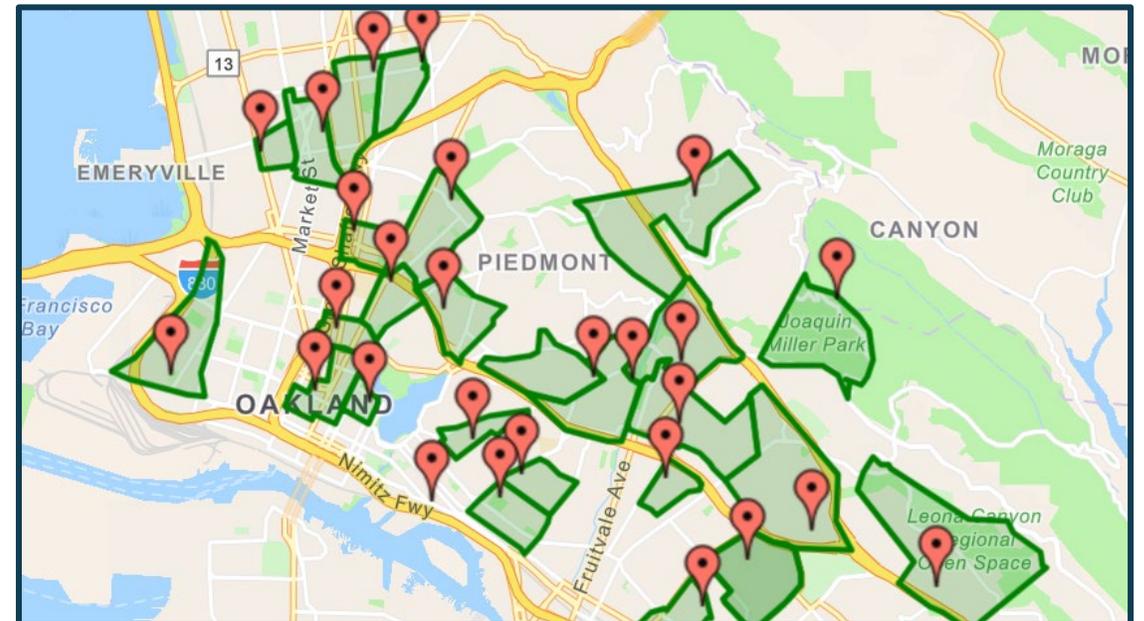


CITY OF
OAKLAND

Improved CORE Accessibility

- PEP Courses delivered in 5 languages
- CERT delivered in 2 languages
- Delivered trainings to populations with access and functional needs
- Development of Encampment Safety Training
- CORE Program and FEMA Partnership

Launched CERT Team Mapping System





2024 Goals

- Refine volunteer management system to better encourage active participation from existing volunteers and streamline registration of new volunteers into service.
- Identify and coordinate with Partner Organizations to help deliver CORE trainings
- CORE Trainings Deliveries
 - Conduct 2 Public CERT Trainings, 1 Partner/CityCERT, and facilitate 2 partner-led CERT trainings
 - Conduct 6 Public PEP courses, empower DSW-Vs and Community-Based Organization (CBO) partners to independently deliver PEP to additional communities
 - Refine, Finalize, and Establish Cadence for EST delivery with CBO partners and MACRO



PUBLIC
COMMENT



THANK YOU!

APPENDIX I: CORE TRAINING OPPORTUNITIES



CITY OF
OAKLAND

Training	Event/Group	Date	Address	Attendance
PEP Training	Piedmont Ave	12/11/2022	80 Echo Ave, Oakland, CA 94611, USA	0
PEP Training	Oakland Library	1/23/2023	Piedmont Ave	0
RDA Training	CERT - VIRTUAL	2/9/2023	Zoom	8
PEP Training	General Public	3/28/2023	1605 MLK Way	27
PEP Training	BOEN	5/6/2023	1441 Franklin St & Zoom	38
PEP Training	St Marys Senior Center	5/25/2023	925 Brockhurst St, Oakland, CA 94608	60
PEP Training	BOEN	6/3/2023	1441 Franklin St & Zoom	30
PEP Training	Better Neighborhoods, Same Neighbors	7/19/2023	9400C International Blvd, Oakland, CA 94603	4
PEP Training	Tzu Chi	7/29/2023	620 International Blvd	27
PEP Training	BOEN	8/5/2023	7830 MacArthur Blvd	47
PEP Training	El Timpano	9/2/2023	3301 E 12th St #271	22
PEP Training	Fremont High School	9/6/2023	4610 Foothill Blvd, Oakland, CA 9460	22

APPENDIX II: CERT ATTENDANCE RECORDS



CITY OF
OAKLAND

Cohort	Class Size	Graduated/DSW	Background/Recommendations Moving Forward
2022.1	34/50	32/50	Skills Weekend split into two groups to accommodate full class size and make-ups from 2021
2022.2	20/50	--	Canceled due to low attendance. Only 6 persons from cohort committed to attending Skills Weekend. Redirected to other skills weekend
2022.WOCC.I	21/50	32/50	*Partner organization – West Oakland CiviCorps (Supervisors and Crew Leaders)
2022.City/Org.I	22/50	19/50	* In conjunction with CERT Month
2022.3	11/50	10/50	Attrition Rate between sign-ups for course, completion of written portion, and confirmation of attendance for final weekend was a 75% reduction. City of Alameda joined in on Skills weekend to bring numbers beyond minimum threshold for training.
2022.4	62/50	30/50	
2023.1	54/50	20/50	
2023.2	22/50	10/50	Partnered with the City of Alameda to fill out this class.
2023.3	37/50	16/50	*In Conjunction with CERT Week
2023.4	23/50	28/50	<ul style="list-style-type: none"> Partnered with Communities for a Better Environment, First Spanish CERT Delivery
2023.5	39/50	TBD/50	*This course occurs in the future. *