HOUSING, RESIDENTIAL RENT AND RELOCATION BOARD APPEAL PANEL

May 17, 2018 7:00 p.m. CITY HALL, HEARING ROOM #2 ONE FRANK H. OGAWA PLAZA OAKLAND, CA

AGENDA

- 1. CALL TO ORDER
- 2. ROLL CALL
- 3. OPEN FORUM
- 4. NEW BUSINESS
 - A. Appeal Hearing in cases:
 - a. L17-0024; Cordaro v. Tenants
 - b. T17-0116; Zamora v. Telles

5. ADJOURNMENT

Accessibility & Foreign language interpreters. This meeting location is wheelchair accessible. To request disability-related accommodations or to request an ASL, Cantonese, Mandarin or Spanish interpreter, please email sshannon@oaklandnet.com or call (510) 238-3715 or California relay service at 711 at least five working days before the meeting. Please refrain from wearing scented products to this meeting as a courtesy to attendees with chemical sensitivities.

Esta reunión es accesible para sillas de ruedas. Si desea solicitar adaptaciones relacionadas con discapacidades, o para pedir un intérprete de en español, Cantones, Mandarín o de lenguaje de señas (ASL) por favor envié un correo electrónico a sshannon@oaklandnet.com o llame al (510) 238-3715 o 711 por lo menos cinco días hábiles antes de la reunión. Se le pide de favor que no use perfumes a esta reunión como cortesía para los que tienen sensibilidad a los productos químicos. Gracias.

會場有適合輪椅出入設施。需要殘障輔助設施, 手語, 西班牙語, 粤語或國語翻譯服務, 請在會議前五個工作天電郵 sshannon@oaklandnet.com 或致電 (510) 238-3715 或 711 California relay service。請避免塗搽香氛產品,參加者可能對化學成分敏感。

2010 MAY -9 PM 3: 53

Service Animals / Emotional Support Animals: The City of Oakland Rent Adjustment Program is committed to providing full access to qualified persons with disabilities who use services animals or emotional support animals.

If your service animal lacks visual evidence that it is a service animal (presence of an apparel item, apparatus, etc.), then please be prepared to reasonably establish that the animal does, in fact, perform a function or task that you cannot otherwise perform.

If you will be accompanied by an emotional support animal, then you must provide documentation on letterhead from a licensed mental health professional, not more than one year old, stating that you have a mental health-related disability, that having the animal accompany you is necessary to your mental health or treatment, and that you are under his or her professional care.

Service animals and emotional support animals must be trained to behave properly in public. An animal that behaves in an unreasonably disruptive or aggressive manner (barks, growls, bites, jumps, urinates or defecates, etc.) will be removed.

CHRONOLOGICAL CASE REPORT

Case Nos.:

L17-0024

Case Name:

Cordaro v. Tenants

Property Address:

556 30th Street, Oakland, CA

Parties:

Bridge Ho

(Tenant)

Eriz Wities

(Tenant)

Jade Jossen

(Tenant)

Miguel Oaks

(Tenant)

Stephanie Ullman

(Tenant)

Joseph Cordaro

(Property Owner)

OWNER APPEAL:

Activity

Date

Owner Petition filed

February 10, 2017

Tenant Response filed

Hearing Decision issued

July 18, 2017

Owner Appeal filed

August 6, 2017



CITY OF OAKLAND RENT ADJUSTMENT PROGRAM

250 Frank Ogawa Plaza, Suite 5313 Oakland, CA 94612 (510) 238-3721



Appellant's Name			
Joseph Cordaro	■ Owner □ Tenant		
Property Address (Include Unit Number)			
556 30th St, Oakland CA 94609			
Appellant's Mailing Address (For receipt of notices)	Case Number		
105 Loren Lane, Oakley, CA 94561	akley, CA 94561 L17-0024		
, , , , , , , , , , , , , , , , , , , ,	Date of Decision appealed		
	July 18, 2017		
Name of Representative (if any)	Representative's Mailing Address (For notices)		
	the second secon		

Please select your ground(s) for appeal from the list below. As part of the appeal, an explanation must be provided responding to each ground for which you are appealing. Each ground for appeal listed below includes directions as to what should be included in the explanation.

- 1) There are math/clerical errors that require the Hearing Decision to be updated. (Please clearly explain the math/clerical errors.)
- 2) Appealing the decision for one of the grounds below (required):

☐ The decision is inconsistent with OMC Chapter 8.22, Rent Board Regulations or prior decisions
of the Board. (In your explanation, you must identify the Ordinance section, regulation or prior Board
decision(s) and describe how the description is inconsistent.).
☐ The decision is inconsistent with decisions issued by other Hearing Officers. (In your explanation,
you must identify the prior inconsistent decision and explain how the decision is inconsistent.)

- ☐ The decision raises a new policy issue that has not been decided by the Board. (In your explanation, c) you must provide a detailed statement of the issue and why the issue should be decided in your favor.).
- ☐ The decision violates federal, state or local law. (In your explanation, you must provide a detailed d) statement as to what law is violated.)
- e) **The decision is not supported by substantial evidence.** (In your explanation, you must explain why the decision is not supported by substantial evidence found in the case record.)

f)	your explan evidence yo	nied a sufficient opportunity to present my claim or respond to the petitioner's claim. (In action, you must describe how you were denied the chance to defend your claims and what you would have presented. Note that a hearing is not required in every case. Staff may issue a thout a hearing if sufficient facts to make the decision are not in dispute.)	į
g)	when your u	sion denies the Owner a fair return on my investment. (You may appeal on this ground only aderlying petition was based on a fair return claim. You must specifically state why you have been return and attach the calculations supporting your claim.)	
h)	☐ Other. (2	In your explanation, you must attach a detailed explanation of your grounds for appeal.)	
	ons to the Bo of pages attack	ard are limited to 25 pages from each party. Please number attached pages consecutively. ed:	
	are under per	copy of your appeal on the opposing party(ies) or your appeal may be dismissed that of perjury under the laws of the State of California that on, I placed a copy of this form, and all attached pages, in the United States mail of	
	ed it with a	commercial carrier, using a service at least as expeditious as first class mail, with all ally prepaid, addressed to each opposing party as follows:	
Name		Jade Jossen and Miguel Oaks	
Addres	S	556 30th St, Apt A	_
City, St	tate Zip	Oakland CA 94609	
Name		Stephanie Ullman	
Addres	<u>s</u>	556 30th St, Apt B	
City, St	ate Zip	Oakland, CA 94609	
B	rent s	Kn/m 8/7/17	
SIGNAT	TURE of APP	ELLANT or DESIGNATED REPRESENTATIVE DATE	

August 7, 2017

City of Oakland Rent Adjustment Program 25 Frank H. Ogawa Plaza Suite 5313 PO Box 70243 Oakland, CA 94612-2034

Case Number: L17-0024

Property address: 556 30th St, Oakland, CA 95609

Dear RAP Board.

I am appealing the decision to deny my petition for exemption from the Rent Ordinance based on substantial rehabilitation. I believe that the decision made by Ms. Barbara Kong-Brown was not fair based on the evidence I submitted and what could be deduced from that evidence. While it is true I did not submit receipts for ALL payments for the renovation work, I submitted \$51,067 worth of cancelled checks plus extensive evidence, including photos, signed invoices by a licenced contractor, signed disclosure statements outlining the renovations prior to sale, and property sales and tax information. The fact that the house was purchased in 2009 for \$203,000 and then sold to me in 2011 for \$525,000 should be evidence enough for \$322,000 in renovations. At that time, the general house market was in decline and this increase in value does NOT reflect simple appreciate. The increase in value IS the renovation cost that I paid the licensed contractor (Cara Pine). What more evidence could be provided to prove substantial renovations than the gains the contractor made in 1.5 years during a declining housing market? Evidence of that declining market was submitted in my supporting evidence based on the reduction in property taxes I paid in 2012 compared to 2011 plus Zillow home data for Oakland.

It is my argument that from the evidence presented (more than 40 pages) for case L17-0024, one can concluded beyond reasonable doubt that substantial renovations of the property in excess of 50% of the average basic cost for new construction was completed. Both myself and Cara Pine the contractor, signed under penalty of perjury under the law that the renovations outlined in the evidence were performed and the cost of said renovations (including profits to the contractor Cara Pine) were in excess of the \$167,341.18 calculated by Ms. Kong-Brown (and similarly calculated by me in the original petition). To reiterate, the proof for this construction



work performed by the licensed contractor Cara Pine, includes signed invoices, disclosure statements outlining the work completed, AND the price of the property when I purchased it after she completed renovations.

When I attended my hearing on June 12th, 2017, Ms. Kong-Brown said she was unable to rule in my favor given the evidence I presented. When I asked her to tell me what evidence I needed to prove my case, she declined to elaborate and said she did not know. Flabbergasted by her statement that she could not tell me the requirements for a ruling she was making, I asked if a manager or another person could elaborate. She declined to provide any further assistance, claimed to be the "acting supervisor" then walked out of the room. It is now confusing to read in the letter she wrote me "it has been the Rent Board policy to require invoices, agreements, and proof of payment to substantiate cost." First, why was she unable to tell me that at my hearing? Second, she writes "It has been ...policy" but it is not law. I ask that this case be brought before the whole board since Ms. Kong-Brown was unaware/unable of the law and policy when I first met her. I hope the full board can see that major renovations to the property at 556 30th St, well in excess of the \$167,341.18 threshold have been performed --some by me with receipts, some by the contractor who gutted, restored and sold the property to me with a net gain of \$322,000.

I am willing to come into the hearing for personal testimony if necessary. I think my request is reasonable and falls within the law as it is written for the City of Oakland..

+Cn/m 8/7/17

Sincerely,

Joseph G Cordaro

CITY OF OAKLAND

250 FRANK H. OGAWA PLAZA, SUITE 5313 P.O. BOX 70243 OAKLAND, CA 94612-2034

Housing and Community Development Department Rent Adjustment Program

TEL (510) 238-3721 FAX (510 238-6181 TDD (510)238-7629

HEARING DECISION

CASE NUMBER:

L17-0024, Cordaro v. Tenants

PROPERTY ADDRESS: 556 30th Street

Oakland, CA

APPEARANCES:

Joseph Cordaro

Owner

DATE OF HEARING:

June 12, 2017

DATE OF DECISION:

July 18, 2017

SUMMARY OF DECISION: The owner's petition is DENIED. The subject building is not exempt from the Rent Ordinance on the basis of substantial rehabilitation.

INTRODUCTION

Joseph Cordaro filed a petition requesting an exemption from the Rent Adjustment Ordinance on the basis of substantial rehabilitation. Notice of the petition was sent to all tenants at the subject building. The tenants did not respond to the petition and did not appear at the Hearing.

ISSUE

1. Is the subject building exempt from the Rent Adjustment Ordinance on the basis of "substantial rehabilitation"?

EVIDENCE

The owner provided documentation that the subject building consists of two units with a square footage of 2.632 square feet.¹

¹Ex. No. 33, Appraisal Report, CSP Appraisers

The owner testified that the construction work was done by the prior owner, who provided a statement of the construction work performed which consisted of the following:

- Framing and carpentry at roof;
- Replacement of roof;
- Interior framing;
- Installation of windows;
- New plumbing;
- Re-wiring of electrical subpanels;
- Mechanical-new bath fans; microwave hoods; Forced air furnaces
- Waterproofing and sound installation of walls;
- Drywall;
- New kitchen cabinets and counter tops
- Exterior siding;
- Rear deck and stairs.²

The owner testified that he paid \$525,000 for the subject property. There are no receipts for the work performed by the prior owner but the difference of \$322,000 between the sales price and the prior owner's purchase price of \$203,000, reflects the amount of money put into renovations to the subject property.

The owner testified that he paid \$51,067 to Brad Van Every Construction Company for replacement of the foundation of the property and provided documentation of these costs.³ He submitted copies of invoices from the prior owner totaling \$164,313 but he did not provide any documentary evidence of proof of payment paid for the work performed by the prior owner. He testified that the receipts are not available because she paid herself and her crew.

FINDINGS OF FACT AND CONCLUSIONS OF LAW

<u>The Applicable Law</u>: O.M.C. 8.22.030(A) (6) states that dwelling units located in "substantially rehabilitated buildings" are not "covered units" under the Rent Ordinance.

- a. In order to obtain an exemption based on substantial rehabilitation, an owner must have spent a minimum of fifty (50) percent of the average basic cost for new construction for a rehabilitation project.
- b. The average basic cost for new construction shall

² Ex. Nos. 14-17

³ Ex. Nos. 1-6

be determined using tables issued by the chief building inspector applicable for the time period when the substantial rehabilitation was completed.⁴

The tables issued by the Building Services agency refer to a dollar amount per square foot. Therefore, in order to make the necessary mathematical computation an owner must present sufficient evidence of the square footage of the building, as well as the cost of the rehabilitation project.

<u>The Calculation</u>: Table "A" lists square foot construction costs, effective January 1, 2017. However, since the construction in this case occurred in 2010 and costs have risen, it would be unfair to an owner if current costs were used. For this reason, the Building Services agency has also issued a document entitled "Cost Indexes (1926 = 100)" (Table B).

These tables are used as follows: (1) On Table "B," determine the number for the year of construction, geographical district, and type of construction; (2) Divide this number by the number in the same category for the year 2010. The resulting percentage is then multiplied by the number derived when the square foot cost shown on Table "A" is multiplied by the number of square feet in the building.

The square footage of the subject building is 2,632 square feet. The appropriate cost table is for level ground renovation construction costs. Construction costs in 2010 are stated below as follows:

The owner testified that the subject building is of wood frame construction. The table issued by the City of Oakland entitled "City of Oakland Building Services Construction Valuation for Building Permits", January 1, 2017, states if the renovation work were done in 2017 the square foot cost would be \$148.20. (Apartment R2; Category V–wood frame). This amount multiplied by 2,632 square feet equals \$390,062.40. This figure is then reduced, using the Cost Index Table as follows:

Year 2010 = 2577.5

Year 2017 = 3010.4

85.5% is \$333,970.85 50% of that amount is \$166,985.42 Therefore, if the owner expended \$167,341.18 on the construction project, the building is exempt from the Rent Ordinance.

Construction work was completed within a two year period. However, the owner has not provided any proof of payment for the work done except for the

⁴ O.M.C. Section 8.22.030(B)(2)

foundation work performed by Brad Van Every Construction Company in the amount of \$51,067.00. This is far less than the required amount of \$167,341.18.

It is clear from the documentation and testimony submitted, that the prior owner performed construction work on the subject building. But It has been the Rent Board policy to require invoices, agreements, and proof of payment to substantiate costs. The owner was unable to provide any proof of payment for specific work that was done on the subject building other than the \$51,067.00 paid by him for the foundation work, and is not entitled to the exemption in the absence of proof of the specific costs of construction.

The rental units in the building are not exempt from the Rent Ordinance.

<u>ORDER</u>

- 1. The owner's petition is denied.
- 2. The subject building is not a "substantially rehabilitated" building exempt from the Rent Adjustment Ordinance.
- 3. Right to Appeal: This decision is the final decision of the Rent Adjustment Program Staff. Either party may appeal this decision by filing a properly completed appeal using the form provided by the Rent Adjustment Program. The appeal must be received within twenty (20) days after service of this decision. The date of service is shown on the attached Proof of Service. If the last day to file is a weekend or holiday, the appeal may be filed on the next business day.

Dated: July 18, 2017

BARBARA KONG-BROWN, ESQ.

Senior Hearing Officer Rent Adjustment Program 17.060H MG/BKB

CITY OF OAKLAND

RENT ADJUSTMENT PROGRAM

250 Frank H. Ogawa Plaza, Suite 5313 Oakland, CA 94612 (510) 238-3721 For date stamp.

RENT ARBITRATION PROGRAM

2017 FEB 10 AM 9: 40

LANDLORD PETITION
FOR CERTIFICATE OF EXEMPTION
(OMC \$8,22,030,B)

<u>Please Fill Out This Form Completely As You Can</u>. Failure to provide needed information may result in your petition being rejected or delayed. Attach to this petition copies of the documents that prove your claim. Before completing this petition, please read the Rent Adjustment Ordinance, section 8.22.030. A hearing is required in all cases even if uncontested or irrefutable.

Section 1. Basic Information

Your Name	Complete Address (with zip code)	Telephone
Joseph Cordaro	105 Loren Ln Oakley, CA 94561	Telephone Day: 925 2942357 Telephone Day: Total number of units in bldg or parcel.
Your Representative's Name	Complete Address (with zip code)	Telephone
NA	NA	Day:
Property Address 556 30th St. Oak		_
one)	mily Residence Condominium (SFR)	Apartment or Room
If an SFR or condominium, can the deeded separately from all other units		No

<u>Section 2. Tenants</u>. You must attach a list of the names and addresses, with unit numbers, of all tenants residing in the unit/building you are claiming is exempt.

<u>Section 3. Claim(s) of Exemption</u>: A Certificate of Exemption may be granted **only** for dwelling units that are **permanently** exempt from the Rent Adjustment Ordinance.

New Construction: This may apply to individual units. The unit was newly constructed and a certification of occupancy was issued for it on or after January 1, 1983.

Substantial Rehabilitation: This applies only to entire buildings. An owner must have spent a minimum of fifty (50) percent of the average basic cost for new construction for a rehabilitation project. The average basic cost for new construction is determined using tables issued by the Chief Building Inspector applicable for the time period when the Substantial Rehabilitation was completed.

Single-Family or Condominium (Costa-Hawkins): Applies to Single Family Residences and condominiums only. If claiming exemption under the Costa-Hawkins Rental Housing Act (Civ. C. §1954.50, et seq.), please answer the following questions on a separate sheet:

- 1. Did the prior tenant leave after being given a notice to quit (Civil Code Section 1946)?
- 2. Did the prior tenant leave after being a notice of rent increase under Civil Code Section 827?
- 3. Was the prior tenant evicted for cause?
- 4. Are there any outstanding violations of building, housing, fire, or safety codes in the unit or building?
- 5. Is the unit a single family dwelling or condominium that can be sold separately?
- 6. Did the petitioning tenant have roommates when he/she moved in?
- 7. If the unit is a condominium, did you purchase it? If so: 1) from whom? 2) Did you purchase the entire building?
- 8. When did the tenant move into the unit?

I (We) petition for exemption	on the following grounds (Check all that apply):
	nstruction
Substant	tial Rehabilitation
	amily Residence or Condominium Hawkins)
Section 4. Verification Each	petitioner must sign this section.
everything I stated and respon	jury pursuant to the laws of the State of California that ided in this petition is true and that all of the documents attached complete copies of the originals.
Joseph & Conta	2/7/2017
owner's Signature	Date
Owner's Signature	Data

Important Information

<u>Burden of Proof</u> The burden of proving and producing evidence for the exemption is on the Owner. A Certificate of Exemption is a final determination of exemption absent fraud or mistake.

<u>File Review</u> Your tenant(s) will be given the opportunity to file a response to this petition within 35 days of notification by the Rent Adjustment Program. You will be sent a copy of the tenant's Response. Copies of attachments to the Response form will not be sent to you. However, you may review any attachments in the Rent Program Office. Files are available for review by appointment only. For an appointment to review a file, call (510) 238-3721. Please allow six weeks from the date of filing for notification processing and expiration of the tenant's response time before scheduling a file review.

Property Address:

556 30th St, Oakland CA 94609 Parcel number: 009 070801200

Owner:

Joseph G Cordaro <u>cordaro@gmail.com</u> 925-294-2351 (day) 510-384-3997 (mobile)

Current mailing address: 105 Loren Ln Oakley, CA 94561

Property Details:

A 1906 Victorian listed as duplex (RU-1 Zoned). Substantially rehabilitated between 2010 – 2013. Everything replace including roof, all plumbing, windows, electrical, kitchens, bathrooms, floors, heating, walls/ceilings, repainted inside and outside. Foundation replaced with storage/basement expanded for tenants' bikes.

2010: \$152,770 2011: \$90,723 2012: \$39,380 2013: \$12,992

Total spend on Building rehabilitation: \$295,865

Total sq. footage: 2,600

Construction Valuation (Type V) for Level Ground Remodel: \$171,704 (2,600x\$66.04)

Permit Records:

- RB1203952 for foundation repair (valuation \$44,000)
- RB1101941 for deck off Apt A (valuation \$4,800)
- RM1100870 for 2 stoves and 2 wall furnaces
- RE1101271 for electrical upgrade to 200 amps and new fixtures throughout (no valuation listed)
- RP1101016 for plumbing repair (no valuation listed)

Current Tenants:

556 30th St, Oakland, CA 94609:

Apartment A

- Jade Jossen
- Miguel Oaks
- Eriq Wities

Apartment B:

- Bridge Ho
- Stephanie Ullman

Attachments:

Burden of Proof Documents:

- Google Street and Satellite views of house before and after renovation
- Interior pictures of house prior to placing on rental market in June 2011.
- Invoices from:
- Documentation of payments to Brad Van Every Construction: (Canceled checks pending)
- 2010 and 2011 work: pending

Landlord Petition for Certificate of Exemption

City of Oakland Building Services Construction Valuation Table (Effective Aug 1, 2009)

OMC 8.22.030 (pages 4 - 5)

"Owner" means any owner, lessor or landlord, as defined by state law, of a covered unit that is leased or rented to another, and the representative, agent, or successor of such owner, lessor or landlord.

"Owner of record" means a natural person, who is an owner of record holding an interest equal to or greater than thirty-three percent (33%) in the property, but not including any lessor, sublessor, or agent of the owner of record.

"Just Cause for Eviction Ordinance" means the ordinance adopted by the voters on November 5, 2002 (also known as Measure EE) and codified at O.M.C. <u>8.22.300</u> (O.M.C. <u>Chapter 8.22</u>, Article II).

"Rent" means the total consideration charged or received by an owner in exchange for the use or occupancy of a covered unit including all housing services provided to the tenant.

"Rent Adjustment Program" means the department in the city that administers this chapter and also includes the board.

"Regulations" means the regulations adopted by the board and approved by the City Council for implementation of this chapter, Article I (formerly known as "Rules and Procedures") (After regulations are approved, they will be attached to this chapter as Appendix B).

"Security deposit" means any payment, fee, deposit, or charge, including but not limited to, an advance payment of rent, used or to be used for any purpose, including but not limited to the compensation of an owner for a tenant's default in payment of rent, the repair of damages to the premises caused by the tenant, or the cleaning of the premises upon termination of the tenancy exclusive of normal wear and tear.

"Tenant" means a person entitled, by written or oral agreement to the use or occupancy of any covered unit.

"Uninsured repairs" means that work done by an owner or tenant to a covered unit or to the common area of the property or structure containing a covered unit which is performed to secure compliance with any state or local law as to repair damage resulting from fire, earthquake, or other casualty or natural disaster, to the extent such repair is not reimbursed by insurance proceeds. (Ord. No. 13221, § 1(Exh. A), 4-1-2014; Ord. 12538 § 1 (part), 2003; Ord. 12399 (part), 2002)

8.22.030 Exemptions

- A. Types of Dwelling Units Exempt. The following dwelling units are not covered units for purposes of this chapter, Article I only (the Just Cause for Eviction Ordinance (Chapter 8.22, Article II) and the Ellis Act Ordinance (Chapter 8.22, Article II)) have different exemptions):
 - 1. Dwelling units whose rents are controlled, regulated (other than by this chapter), or subsidized by any governmental unit, agency or authority.
 - 2. Accommodations in motels, hotels, inns, tourist houses, rooming houses, and boarding houses, provided that such accommodations are not occupied by the same tenant for thirty (30) or more continuous days.

Oakland Municipal Code, Chapter 8.2 Rent Adjustment Ordinance Effective: 8-1-14

- 3. Housing accommodations in any hospital, convent, monastery, extended care facility, convalescent home, nonprofit home for the aged, or dormitory owned and operated by an educational institution.
- 4. Dwelling units in a nonprofit cooperative, owned, occupied, and controlled by a majority of the residents.
- 5. Dwelling units which were newly constructed and received a certificate of occupancy on or after January 1, 1983. This exemption does not apply to any newly constructed dwelling units that replace covered units withdrawn from the rental market in accordance with O.M.C. 8.22,400, et seq. (Ellis Act Ordinance). To qualify as a newly constructed dwelling unit, the dwelling unit must be entirely newly constructed or created from space that was formerly entirely non-residential.
- 6. Substantially rehabilitated buildings.
- 7. Dwelling units exempt pursuant to Costa-Hawkins (California Civil Code § 1954.52).
- 8. A dwelling unit in a residential property that is divided into a maximum of three (3) units, one of which is occupied by an owner of record as his or her principal residence. For purposes of this section, the term owner of record shall not include any person who claims a homeowner's property tax exemption on any other real property in the state of California.

B. Exemption Procedures.

- 1. Certificate of Exemption:
 - a. A certificate of exemption is a determination by the Rent Adjustment Program that dwelling unit or units qualify for an exemption and, therefore, are not covered units. An owner may obtain a certificate of exemption by claiming and proving an exemption in response to a tenant petition or by petitioning the Rent Adjustment Program for such exemption. A certificate of exemption may be granted only for dwelling units that are permanently exempt from the Rent Adjustment Ordinance as new construction, substantial rehabilitation, or by state law (Costa Hawkins).
 - b. For purposes of obtaining a certificate of exemption or responding to a tenant petition by claiming an exemption from <u>Chapter 8.22</u>, Article I, the burden of proving and producing evidence for the exemption is on the owner. A certificate of exemption is a final determination of exemption absent fraud or mistake.
 - c. Timely submission of a certificate of exemption previously granted in response to a petition shall result in dismissal of the petition absent proof of fraud or mistake regarding the granting of the certificate. The burden of proving such fraud or mistake is on the tenant.
- 2. Exemptions for Substantially Rehabilitated Buildings.
 - a. In order to obtain an exemption based on substantial rehabilitation, an owner must have spent a minimum of fifty (50) percent of the average basic cost for new construction for a rehabilitation project.
 - b. The average basic cost for new construction shall be determined using tables issued by the chief building inspector applicable for the time period when the substantial rehabilitation was completed.

Oakland Municipal Code, Chapter 8.2 Rent Adjustment Ordinance Effective: 8-1-14

Case No. L17-0024 Additional Supporting Information

RECEIVED

JUN 28 2017

06/21/2017

RENT ADJUSTMENT PROGRAM
OAKLAND

Summary: Per the request of the hearing officer the following letter and documents are being submitted to support my Landlord Petition for Certificate of Exemption. Case Number L17-0024. The date set by my hearing officer is July 12, 2017 for submission of these documents.

To: RAP officer and Ms Sullivan

Attached is the 2011 appraisal of 556 30th St showing the total square footage of the structure to be 2,643 sq. ft. This can be confirmed on Zillow or any other property listing site which uses county data. The deed of sale does not show square footage but it does indicate that the owner of the property is Joseph G Cordaro. This document is attached.

The contractor Cara Pine, who did the bulk of renovations on the property acquired it in 2010 for \$203,000. After one year of renovations, which were documented in prior evidence submitted in early June 2017, the property was acquired by Joseph G Cordaro for \$525,000. The price paid directly reflects the amount of money put into the house for substantial renovations (\$322,000). This increase in price is not simply appreciation as the market in Oakland between 2009 - 2012 declined. Evidence for the decline in market prices can be seen in Zillow and Trulia home value trends (attached). The Zillow home valuation trend shows that market prices continued to decrease after Joseph Cordaro took ownership of the house. Appreciation did not begin to occur until the market turned around in late 2012. Furthermore, the County of Alameda reassessed the property in 2012 at a value lower than what Mr. Cordaro purchased the home in 2011, reflective of a continued downturn. These tax assessments were included in the previous evidence submitted in early June 2017 and prove that 2011 sales price was due to renovations not appreciate.

While receipts for the work done by Ms. Pine are not available since she paid herself and crew, it can be deduced that the \$322,000 difference in sale prices reflects the amount of money put into the property for renovations. These facts, along with the pictures, invoices and signed disclosure statement should provide compelling evidence for the exemptions.

It should not be forgotten that Mr. Cordaro also invested another \$51,067 into completely replacing the foundation for this 1906 Victorian Duplex and expanded the basement for storage of things like tenants' bicycles and personal belongings.

As outlined in my original petition, a construction valuation of \$171,704 was required to meet the requirements for a Certification of Exemption. The documents presented in case L17-0024 show \$215,380, an excess of \$43,676 required to qualify. From the sales price of the home and market

200018

conditions of Oakland in 2011, it is also reasonable to infer that \$322,000 was invested in this home for substantial rehabilitations.

I hope this letter and attached documents can serve as proof to grant a Certificate of Exemption. Please contact me if you wish to schedule an additional in person hearing or for more questions.

Sincerely,

Joseph G Cordaro <u>cordaro@gmail.com</u> 925-294-2351 (day) 510-384-3997 (mobile)

Current mailing address: 105 Loren Ln Oakley, CA 94561

Enclosures:

2011 Appraisal (page 13 shows layout and proof of square footage)
Deed of transfer (proving ownership)
Zillow property (details confirming square footage)
Home valuation and Oakland neighborhood price history (Zillow and Trulia)

<u>Sr.</u>	Residential Income Property Appraisal Repor		case# 04292292	:55
ort is to	provide the lender/client with an accurate, and adequately supported, opinion of	the	market value of the subje	ect i

-	he purpose of this summary appraisal rep	ort is to provide the lender	/client with an ar	curate, and adequate	ely supported oni	inion of the market value		roperty
	Property Address 556 30th St	The provide site total of	, ur ur ur	City Oakland			Zip Code 9460	
	Borrower JOSEPH CORDARO	Own	er of Public Recor	d Pine Cara		County Alam		0-0202
	Legal Description LOT 42					ound / dull	·	
	Assessor's Parcel # 009-0708-012			Tax Year 2010		R.E. Taxes \$ 6	3.428.62	
H	Neighborhood Name Oakland			Map Reference (349-G2	Census Tract 4		
	Occupant 🗌 Owner 🗌 Tenant 🔯 Vac	ant Spec	cial Assessments		☐ PUI			per month
9	Property Rights Appraised 🔀 Fee Simple	Leasehold Oth	er (describe)				<u>- 1</u>	
0	Assignment Type 🛛 Purchase Transactio	n 🔲 Refinance Transact	ion 🔲 Other (d	lescribe)				
	Lender/Client Wells Fargo Bank, N.A	0035880 A	ddress , Conc	ord, CA 94520				
	Is the subject property currently offered for sa	ale or has it been offered for	sale in the tweve	months prior to the e	ffective date of this	s appraisal?	Yes 🗌 No .	
	Report data source(s) used, offering price(s),	and date(s). The subj	ect property w	as listed on the m	arket for 3 day	ys at an asking price	of \$525,000.	Subject
3	was contracted on 05/05/2011 for \$5	530,000. Data provide	d by the OKC	MLS system and	the sales cont	ract.		
	did did not analyze the contract f	or sale for the subject purch	ase transaction. E	xplain the results of th	ie analysis of the c	contract for sale or why the	e analysis was no	ot
•	performed. See attached addenda.							
9	Contract Price \$ 530,000 Date of Co	-tt-05/05/05/4			10 5314			
		intract 05/05/2011 Is t	me property seller	the owner of public re	cord? X Yes	No Data Source(s)		1520 11
Ŕ	ls there any financial assistance (loan charge If Yes, report the total dollar amount and desc	s, sale concessions, girt or o					Yes	⊠ No
•	ir res, report the total dollar amount and desc	ince the items to be paid.	None noted	. No concess	sions were note	ed		
ľ			-					
7	Note: Race and the racial composition of	the neighborhood are not	appraisal factor					
	Neighborhood Characteristics	See All See Al		lousing Trends	Sili damarkan	2-4 Unit Housing	D Oroonell one	FH66961
	Location 🗌 Urban 🖂 Suburban 🗍		ies 🔲 Increasing		Declining Declini	PRICE AGE	One-Unit	C-10-10-10-10-10-10-10-10-10-10-10-10-10-
	Built-Up 🛭 Over 75% 🔲 25-75%	Under 25% Demand/Supp		In Balance		\$ (000) (yrs)	2-4 Unit	82 %
	Growth Rapid Stable	Slow Marketing Tin	ne 🔀 Linder 3 r	nths 3-6 mths		60 Low 50	Multi-Family	11 % 3 %
-		od boundaries: N - McA	Arthur Blvd: F	1-580: S - 1-880:	W - 1-880	715 High 120	Commercial	4 %
ij		74 1001100.17 11.07	Wardi Diva, L	1000,0 1000,	VV - 1-00D.	430 Pred. 101	Other	- %
ģ	Neighborhood Description See attache	d addenda.		- ·r-		400 1100 101	10010	- 70
ä					***************************************	,		
Ĭ								
	Market Conditions (including support for the a		market values	n the area are mos	tly stable with a	slitly increasing tendents	s. The 1004MC	statistic
Z	analyze shows a stable market value ove	r past 12 months. Days o	on the market ha	ve remained relative	ely from 30 to 90	days. Conventional loa	ns are common	. Any
	unusual concessions or conditions are a	ddressed in the Sales Cor	mparison Sectio	n of the report.		***************************************		
	y	· · · · · · · · · · · · · · · · · · ·						
	Dimensions Please see plat map.		ea 4,900 sq.ft		pe Rectangula	ir View Lo	ocal/Residentia	al
	Specific Zoning Classification R-50	Zo	ning Description	Two residential ur	nits.			
ı	Zoning Compliance 🔀 Legal 🔲 Legal No	iconforming (Grandfathered	Use) No Zon	ng 🔝 lllegal (descr	ibe)	·		
ı	ls the highest and best use of subject propert	y as improved for as propos	sed per plans and	specifications) the pr	esent use?	Yes No If No, de	scribe	
ı	Utilities Public Other (describe)		Public Other (c	lescribe)	Official Impr	ovements - Type	Public F	Deliverte
3	Electricity 🖂 🗍	Water	X Direct (c	cacinoe)	Street Aspt			Private
•	Gas 🖾 🗆	Sanitary Sewer			Alley No/T			
	FEMA Special Flood Hazard Area Yes			FEMA Map # 060			Date 8/3/2009	9
	Are the utilities and/or off-site improvements	typical for the market area?	⊠ Yes □	No If No. describe		T Etta (Maj	7 0400 07072000	<u> </u>
	Are there any adverse site conditions or exten	nal factors (easements, enci	roachments, enviro	onmental conditions, I	and uses, etc.)?	☐ Yes ⊠ No	If Yes, describe	
	There are no apparent adverse ease	ements, encroachment	ts, or special a	ssessments. Title	documents pe	ertaining to the subject	ct were not rev	viewed.
	See preliminary title report for easen	nents of record.						
ı	General Description	Foundation 1			on materials	/condition interior	materials/	condition
	Units X Two Three Four	☐ Concrete Slab 🖂 (Crawl Space	Foundation Walls	Concrete/A	vg. · Floors	Hdwd/tile/d	
	Accessory Unit (describe below)	☐ Full Basement 🔯 I			Wd.Shngl./	Good Walls	Drywaii/Go	
	# of Stories 2 # of bldgs. 1	Basement Area		Roof Surface	Cmp Shngl	/Good Trim/Finish	Wood/Pair	nt/Avg.
	Type ☑ Det. ☐ Att. ☐ S-Det/End Unit ☑ Existing ☐ Proposed ☐ Under Const.		40 %			Avg Bath Floor	Tile/Avg.	
	⊠j Exisung ∐ Proposed ∐ Under Const. Design (Style) Victorian	Outside Entry/Exit Evidence of Infestation		Window Type	Dual Panel		ot Tile/Fiberg	
•	Year Built 1906	Dampness Settle		Storm Sash/Insulate			Car Storage	4.63366 <u>7</u>
	Effective Age (Yrs) 12-15	Dampness Settle	anen allaa Sweets	Screens	No/Some	None Drivey	v # of Cars	
2	Attic None	⊠ FWA	R Dadien	t Fireplace(s) #	mennes Woodsto			
ROVEMENTS	Drop Stair Stairs		B Gas	Patio/Deck Wo		Steel/wd. Garage	# of Cars	
đ	Floor Scuttle	Cooling Central Air C		Pool	⊠ Porch C		# of Cars	
9	Finished Heated		Other Window		- CA LOIGH C	Att	Det.	Built-in
	# of Appliances Refrigerator 3 Range,			3 Microwave	3 Washer/Dr			sunt (i)
-	Unit # 1 contains: 5 Room					eet of Gross Living Area	~~/	
	Unit # 2 contains: 5 Room					eet of Gross Living Area		
-	Unit # 3 contains: Room			Bath(s)		eet of Gross Living Area		
ı	Unit # 4 contains: Room			Bath(s)		eet of Gross Living Area		·····
I	Additional features (special energy efficient ite		ed throughout.		- 1 3 1		· · · · · · · · · · · · · · · · · · ·	
I								
ı								
ı	Describe the condition of the property (includi	ng needed repairs, deteriora	ation, renovations,	remodeling, etc.).	See attach	ned addenda.		
ı			<u></u>					

Freddie Mac Form 72 March 2005

Page 1 of 7

Fannie Mae Form 1025 March 2005

Form 1025 — "WinTOTAL" appraisal software by a la mode, inc. — 1-800-ALAMODE



	Par i				Si	٠.,	Res	ide	ntial l	nec	me Pro	pe	rty	qA	oraisa	ai Repoi	F	ile#6		042922	29255
Are there any	physical defic	iencies	10 8	adver	se condi	tio	ns that	affect	the livabi	lity, so	oundness, or s	truc	tural	integri	ty of the	property? Y	es.	×Ν	lo If \	es, descr	ibe.
No advers	e conditions ents; consul	were	e no	oted	affectir	ıg	livabil	ity or	health	and s	safety. Appi	ais	eris	not c	qualified	to evaluate the	e s	ound	ness/	structur	al integrity of
				1		-											_				
Does the pro	perty generally	conto	m t	to the	neighbor	ho	od (fun	ctional	utility, st	tyle, co	ondition, use,	cons	truct	ion, etc	c.)?	⊠ Yes ☐ No	<u> </u>	No, de	scribe.		
Is the proper	ty subject to re	nt con	trol	?	☐ Yes	_	⊠ N	o If	Yes, des	cribe											
The following opinion of t	g properties ro he market ren	prese	nt t	he mo subje	ost curre	nt	simila	r, and	proxima	ite co	mparable rent	al p	rope	ties to	the sub	bject property. Thi	s a	inalysi	s is in	tended to	support the
FEA	TURE	<u> </u>	SI	JBJEC	ī	Ť		OMPA	RABLE F	RENTA	L#1		С	OMPA	RABLE R	ENTAL # 2	Т	C	OMPA	RABLE R	ENTAL # 3
Address 550 Oa	30th St kland, CA 9	4609	-32	202			114 49 Daklar		reet A 9460	9					z Aven 4 94609					Street A 94609	
Proximity to	Subject						.23 N							ILES				.56 M			
Current Mont		\$			3,550						3,500			4(X)	700	\$ 4,095	-				\$ 3,550
Rent/Gross E Rent Control	oldg. Area	\$ 	00	<u>1.</u> ⊠ N	34 sq.ft		_]Yes			\$	1.82 sq.ft.		Van	N N		\$ 1.32 sq.ft.		∑ Yes			\$ 1.36 sq.ft.
Data Source	(s)	Vaca				-	i⊗ ΛLS#4				· ·			<u>⊠</u> N 0497				<u>⊔ 185</u> ILS#4			
Date of Leas		Vaca	_				/onth							to Mo			-	lonth			
Location		_		ce/A	vg.	┯-	Reside		Avg.		,			ntial//	Avg.		$\overline{}$	eside		Avg.	
Actual Age Condition		105/				٠.	01/19	10				_	3/19	08		· · · · · · · · · · · · · · · · · · ·	_	<u>9/191</u>	2		
Gross Buildir	no Area	Good	1		2,643	-	Bood				1,924	Go	oa			3,100	+-	ood			2,618
Circo Dallati	19 7 11 00	D 0			Size	Т) O		Size	١		_		. 1	Size		Т			Size	
Unit Breakdo	wn `	Rm C		t Ba	Sq. Ft. 2,642	1	ot Br		Sq. Ft.		onthly Rent 3,500		Cou		Sq. Ft. 3,100	Monthly Rent 4,095	4	m Cou	nt Ba	Sq. Ft. 2,618	Monthly Rent 3,550
Unit # 1		_	3	2	1,278		5 2	1	94		1,750		3	2	1,500				1	1,200	
Unit # 2		5	3	2	1,364	1	5 2	1	983		1,750	2	1	1	800	\$ 825		5 3	1	1,418	
Unit # 3 Unit # 4			\dashv			+	-		<u> </u>	\$	 	2	1	1	800	670	4	-	<u> </u>		\$
Utilities Inclu	d ed	Tras		Collec	etion	╁	rash	Colle	ction	19		Tre	L	L	tion.	15	╁	rash	Collo	ction	18
		.,,,,,				ť	14011	00/10	Otion				ioii (JOHOC	JUDI I		ť	10011	COIIC	GUOT	
Analysis of	rental data an	d supp	ort	for e	stimated	n	narket i	ents f	or the in	dividu	al subject uni	ls r	port	ed belo	ow. (inclu	iding the adequacy	/ 0	f the c	ompai	ables, re	ntal concessions,
	e comps dis 1.82 per sq									/ailab	le for the a	naly	sis.	The	rental c	omparables dis	spl	ayed	indica	ated a re	ental range of
φ1.52 το φ	1.02 per sq	uare	IUC	JL. INC	TEIRE	<u> </u>	ULIVES	810118	noteu.								_				
														opinio	on of the	market rent for eac	h L	ınit in t	he sub	ject prop	erty.
	Les	ises Leas			(44.6)	*	3 38	X V		er Unit				Tota	il	F	نتند	pinion Unit	of Ma	ket Bent	Total
Unit #	Begin Da		Ī		nd Date	_		Unfurr		T	Furnished	_		Rent		Unfurnished	Ĩ		Furnish	red	Rents
1	Vacan		L		acant		\$			A \$. 1	NA	\$		N/A	\$ N	IΑ	\$		1,700	\$ 1,700
3	Vacan	l	┼		acant				N/	Ά	1	NA.		····	N/A	. N	I/A			1,850	1,850
4	·····		+	· ·						+		-									
Comment or	lease data	All th	ee	units	s are		Tota	al Actu	al Monthl	ly Ren	 	\$ N/A Total Gross Mont					olv Rent				\$ 3,550
vacant.							Oth	er Mon	thly Inco	me (ite	emize)	· · · · · · · · · · · · · · · · · · ·			N/A	Other Monthly Inco	om	e (item	ize)		\$ N/A
Helitian inch	dad in actions	-d		<u></u>	Tlands's	_			al Monthi				\$	2 T		Total Estimated M	_		ome		\$ 3,550
	ded in estimate on actual or est			nts an	Electric d other n	וחו	War		Sewe			Oil			h collecti	on Cable [been forecasted	_	Other t mar	ket r	ente no	the current
	lysis and ap												<u>(71)</u>	ui illo	HUVE L	John Horodolet	<u>. a</u>	· iiial		one per	THE SUITER
						_															
																	:				· · · · · · · · · · · · · · · · · · ·
l ⊠ did [did not res	earch	the	salan	r transfe	r h	istory (of the s	uhiect or	nnerh	and compara	hle	salas	f not	evolain		-				
<u> </u>		J=1 VII		J U	wiio)6	!!			- anime hi		and compare	υIG	Ju168		, ovhigii	,				· · · ·	
My research					any prior	S	ales or	transfe	ers of the	subje	ct property for	the	thre	e years	prior to	the effective date o	of th	nis app	raisal.		
Data Source My research					any nrios		ales or	tranef	ers of the	Comp	arable calor f	or th	D 110	ar prior	to the d	ate of sale of the c	nm	narable	مادىء		····
Data Source	(s) RealQ	uest/	ML	S																	
Report the re	esults of the re	search	an	d anal	ysis of t	he	prior sa	ale or t	ransfer h	istory	of the subject	pro	perty	and c	omparab	le sales (report add	litic	nal pri	or sal	es on pag	e 3).
Date of Date	ITEM			-			JBJECT				OMPARABLE					MPARABLE SALE	# 2	2			ABLE SALE # 3
	r Sale/Transfer r Sale/Transfe		-		18/201 3.000	U				<u>No pr</u> N/A	ior sales w	/in 1	12 m	10.	06/04/				_	rior sale	es w/in 12 mo.
Data Source						t/N	MLS d	oc#1			Quest/MLS				280,00 RealQ	uest/MLSdoc#	15	7426	N/A Real	Quest/N	MLS .
Effective Da	te of Data Sour			05/	10/201	1				05/10)/2011				05/10/					0/2011	
Analysis of	prior sale or tra	insfer	hist	tory of	the sub	jec	t prope	rty and	1 compar	able s	ales Tr	e s	ubje	ct pro	operty v	was sold as a F	₹E	O on	05/18	3/2010 (or \$203,000.
doc#1419	31. Also pe	r con	nty	reco	of the	9 8	bicat	t pro	perty w	as tra	ansfered or	06	/17/	2009	for \$18	30,000 doc# 28	397	70; 1	ruste	e's Dec	d. Other than
muicated,	no other pr	GAIOF	5 S	<u>ales</u>	or the	<u>su</u>	nlect	PLODE	erty are	riote	within the	pa	<u> </u>	o mo	nıns, ar	nd of comparat)IE	s with	in the	past 1	∠ months.

Freddie Mac Form 72 March 2005

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Fannie Mae Form 1025 March 2005

Form 1025 --- "WinTOTAL" appraisal software by a la mode, inc. --- 1-800-ALAMODE

S. A Residential Income Property Appraisal Repo. case# 0429229255

	There are 45 compar	able properties currently			subject neighborh					File#		8613	00	
	There are 62 compar	able sales in the subject	neighborhood	within th	e past twelve mont	hs ran	ging in sa	le price	from \$ 52,000			\$ 714,9 to\$ 750		
	FEATURE	SUBJECT	COM	PARABLE	SALE#1				SALE # 2			PARABLE S		
	Address 556 30th St		343 41st S		_	1	66th Str					raz Aver		
	Oakland, CA S Proximity to Subject	4609-3202	Oakland, C	CA 9460	19		land, CA		9			CA 94609	3	·
	Sale Price	\$ 530,000	U.67 WILE	SINE	\$ 500,000		MILES	N AGA	\$ 608,000			S NW	\$ 1	88,000
	Sale Price/Gross Bldg. Area	\$ 200.53 sq.ft.			Ψ 300,000	\$	258.0	444		\$.44 sq.ft.	1 4	
•	Gross Monthly Rent	\$ 3,550		2,800		\$		3,600	Charles and the Control of the Control	\$	100	4.095	7,30,100	Military 6
er 1988 [Exc.] The Except Hill Fill	Gross Rent Multiplier	149.30		178.57				68.89		1000	1777	119.17	100	10.3
	Price per Unit	\$ 265,000		250,000		\$		4,000		\$		162,667		
	Price per Room	\$ 53,000	\$.	62,500		\$				\$		54,222		PAN N
	Price per Bedroom Rent Control	\$ 88,333 ☐ Yes ⊠ No	¥ ☐ Yes ⊠			\$				\$. [2]	97,600	7.(4)5	Acres 1
	Data Source(s)	168 🔀 110			#40501170		es 🛭 No		40509448		S 🖂	9/MLS#4	040704	13
	Verification Source(s)		Days on th				s on the					e marke		.J
,	VALUE ADJUSTMENTS	DESCRIPTION	DESCRIF		+ (-) Adjustment		DESCRIPTI		+(-) Adjustment		ESCRI		+(-) Ad	iustment
•	Sale or Financing	10.00	Convention		l		entiona				ention			•
	Concessions		Not Report			Yes			-15,500					
	Date of Sale/Time		04/27/201		-1,500				-2,000					-3,000
	Location Leasehold/Fee Simple		Residentia		-10,000		dential/A	wg.	-12,000					
	Site .		Fee Simple 3,886 sq.ft		+2,000		Simple		+3,000		Simple			
•	View		Local/Resi		12,000		∪ sq.π. l/Reside	ential	73,000			dential		
	zz Design (Style)		Edwardian				ardian	. 192991			ardian			
	Quality of Construction	Average	Average			Aver	age			Aver				
	Actual Age	105/1906	95/1916				1900			103/	1908			
and the second second	Cross Building Area	Good	Average	0.000	+25,000		d			Aver	age			24,500
	Gross Building Area Unit Breakdown	2,643 Total Bdrms Baths	Total Bdrms	3,062	-19,000		Delevent	2,356	+13,000		04	2,880		-10,500
	Unit # 1	5 3 2	4 2	Baths 1	+16,000		Bdrms 2	Baths 1	+16,000		Bdrms 3	s Baths 2		
	Unit # 2	5 3 2	4 2	1	7 10,000	4	2	1	+ 10,000	2	1	1		
	Unit # 3			1						2	1	1 1		
	2 Unit # 4													
	Basement Description	144 Sq.Ft.	Unfinished			None				None)			
	Basement Finished Rooms		012-1000-	002	<u> </u>		1422-00	6			1448-	007		
	Functional Utility Heating/Cooling		Average			Aver				Aver				
	Energy Efficient Items		Wall Furna Standard	ice			Furnace dard	=			Furna dord	ace		
	Parking On/Off Site	2 Parking Spaces		ane		None			+10.000	Stan 2 Pa		Spaces		
	Porch/Patio/Deck		Patio/porch				o/porch		10,000		/porc			
	Fireplace	None	None			None				None				
	Accessory Unit		None		+10,000				+10,000	Yes				
*	Original Listing Price		\$589,900	<u> </u>		\$599	,000	,			,000			
	Net Adjustment (Total) Adjusted Sale Price		⊠+ Net Adj.	4.5 %	\$ 22,500			<u>J-</u> 3.7 %	\$ 22,500		<u>⊠+</u>	<u> </u>	\$	11,000
	of Comparables	A The State of the	Gross Adj.	16.7 %	1	Net A		3.7 % 3.4 %		Net A		2.3 % 7.8 %	\$ 4	199,000
	Adjusted Price Per Unit (Adj.				322,300	\$			γ 030,300	\$	nuj.	166,333		
	Adjusted Price Per Room (Adj.		\$	65,313		\$	7	8.813	7. T. S.	\$		55.444	200	
	Adjusted Price Per Bedrm(Adj.	SP Comp / # of Comp Bedrooms	\$	130,625		\$	15	7,625	数 0数。6.6%			99,800	7.64	
	Value per Unit	\$ 260,000 X	2	Units = \$					197 X	2,64	3	GBA = \$		520,67
	Value per Rm.	\$ 52,000 X	10	Rooms =	\$ 520,000	Value		· · · · · · · ·	86,700 X	6	·	Bdrms. =	\$ 5	520,200
•	Summary of Sales Comparison	n Approach including red	conciliation of	the above	indicators of value	<u> </u>	See	attacl	ned addenda.					
	enger of the second													
									·····					
	Indicated Value by Sales Com													
	Total gross monthly rent \$		ss rent multipl				\$ 521,8					ue by the k		
	Comments on income approar bracketed by those of co	on including reconciliation	n of the GRM	Fol	recasted rents v	vere i	used as	they re	eflect the currer	nt ma	rket. S	Subject's	GRM is	<u>:</u>
	E Diacketed by those of C	omparables and pro	vides addit	ionai su	pport for the fina	ai opi	nion of v	alue.						
	Indicated Value by: Sale	s Comparison Approac	h\$ 520.00	n	income App	roach	\$ 521.8	50	Cost Ann	roach	it devi	eloped) \$	525 470	<u> </u>
	See attached addenda.		. 020,00	7			- VE 1, C				4070		J2J,4/1	-
	Z 0													
	Ž											· · · · · · · · · · · · · · · · · · ·		
• .														
	This appraisal is made "	is is", subject to	completion pe	er plans a	nd specifications of	n the	basis of a	hypoth	netical condition th	at the i	mprove	ements hav	e been	4 40 41
	completed, \(\simes \) subject to the following required inspection	e ionowing repairs or a based on the extraordin	arv assumnti	uie vasis on that th	ui a hypometical c e condition or defi	onditio ciency	nat the	repairs	or atterations hav	e Deen	compl	6160' OL [_ Subject	t to the
	Based on a complete visua	al inspection of the in	terior and ex	xterior ar	eas of the subjec	t prop	erty, def	ined so	ope of work, sta	temen	t of as	sumption	s and ili	miting
	conditions, and appraiser's	certification, my (ou	r) opinion o	f the ma	rket value, as de	lined,	of the re	al prop	erty that is the	subjec	t of th	nis report	ks	-
	\$ 520,000 , as of	05/10/2011	, whic	n is the	date of inspecti	on an	a the eff	ective	date of this app	alsal.				

Freddie Mac Form 72 March 2005

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Fannie Mae Form 1025 March 2005,

Form 1025 — "WinTOTAL" appraisal software by a la mode, inc. — 1-800-ALAMODE



Si Residential Income P	roperty Appraisal Report	case# 0429229255 ile# 60208613
See attached addenda.		
*		
		
		·
<u> </u>		
· · · · · · · · · · · · · · · · · · ·		
		
	:	
COST APPROACH TO VALUE	(not required by Fannie Mae)	
Provide adequate information for the lender/client to replicate the below cost figures and cal Support for the opinion of site value (summary of comparable land sales or other methods		-b
Support for the opinion of site value (sufficiely of comparable fails sales of other methods	or esurnating site value) - See cost approa	ich comments above.
ESTIMATED REPRODUCTION OR REPLACEMENT COST NEW	OPINION OF SITE VALUE	=\$ 280,000
Source of cost data www.building-cost.net	DWELLING 2,643 Sq.Ft.@\$	109.00 =\$ 288,087
Quality rating from cost service Average Effective date of cost data RevisedAnnually Comments on Cost Approach (gross living area calculations, depreciation, etc.)	/ 144 Sq.Ft.@\$	=\$ =\$
Normal depreciation is calculated by age-life method: (eff.age/total ec.	Garage/Carport Sq.Ft. @ \$	=\$
life) x (total cost) = Depreciation Economic Life: 48 years	Total Estimate of Cost-New Less Physical Functional [=\$ 288,087 External
Effective Age: 12-15 years	Depreciation 57,617	=\$(57,617
	Depreciated Cost of Improvements	=\$ 230,470
	As-is Value of Site Improvements	=\$ 15,000
	INDICATED VALUE BY COST APPROACH	=\$ 525,47
Is the developer/builder in control of the Homeowners' Association (HOA)? Yes	V FOR PUDS (If applicable)	A
Provide the following information for PUDs ONLY if the developer/builder is in control of the	HOA and the subject property is an attached dwel	ling unit.
Legal Name of Project		
Total number of phases Total number of units Total number of units rented Total number of units for sale	Total number of units sold Data source(s)	·
Was the project created by the conversion of existing building(s) into a PUD? Yes	No If Yes, date of conversion.	
Does the project contain any multi-dwelling units? Yes No Data Source Are the units, common elements, and recreation facilities complete? Yes No	If No, describe the status of completion.	0.00
Nt	THE TO A GOOD TO BE STORED OF CONTRACTORS.	<u> </u>
Are the common elements lessed to or by the Newsoninger' Association?	No. If Vac. decaring the rental terms and	
Are the common elements leased to or by the Homeowners' Association? Yes	No If Yes, describe the rental terms and options.	
Describe common elements and recreational facilities.		

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Fannie Mae Form 1025 March 2005

Form 1025 — "WinTOTAL" appraisal software by a la mode, inc. — 1-800-ALAMODE

This report form is designed to report an appraisal of a two- to four-unit property, including a two- to four-unit property in a planned unit development (PUD). A two- to four-unit property located in either a condominium or cooperative project requires the appraiser to inspect the project and complete the project information section of the Individual Condominium Unit Appraisal Report or the Individual Cooperative Interest Appraisal Report and attach it as an addendum to this report.

This appraisal report is subject to the following scope of work, intended use, intended user, definition of market value, statement of assumptions and limiting conditions, and certifications. Modifications, additions, or deletions to the intended use, intended user, definition of market value, or assumptions and limiting conditions are not permitted. The appraiser may the scope of work to include any additional research or analysis necessary based on the complexity of this appraisal assignment. Modifications or deletions to the certifications are also not permitted. However, additional certifications that do not constitute material alterations to this appraisal report, such as those required by law or those related to the appraiser's continuing education or membership in an appraisal organization, are permitted.

SCOPE OF WORK: The scope of work for this appraisal is defined by the complexity of this appraisal assignment and the reporting requirements of this appraisal report form, including the following definition of market value, statement of assumptions and limiting conditions, and certifications. The appraiser must, at a minimum: (1) perform a complete visual inspection of the interior and exterior areas of the subject property, (2) inspect the neighborhood, (3) inspect each of the comparable sales from at least the street, (4) research, verify, and analyze data from reliable public and/or private sources, and (5) report his or her analysis, opinions, and conclusions in this appraisal report.

INTENDED USE: The intended use of this appraisal report is for the lender/client to evaluate the property that is the subject of this appraisal for a mortgage finance transaction.

INTENDED USER: The intended user of this appraisal report is the lender/client.

DEFINITION OF MARKET VALUE: The most probable price which a property should bring in a competitive and open market under all conditions requisite to a fair sale, the buyer and seller, each acting prudently, knowledgeably and assuming the price is not affected by undue stimulus. Implicit in this definition is the consummation of a sale as of a specified date and the passing of title from seller to buyer under conditions whereby: (1) buyer and seller are typically motivated; (2) both parties are well informed or well advised, and each acting in what he or she considers his or her own best interest; (3) a reasonable time is allowed for exposure in the open market; (4) payment is made in terms of cash in U. S. dollars or in terms of financial arrangements comparable thereto; and (5) the price represents the normal consideration for the property sold unaffected by special or creative financing or sales concessions* granted by anyone associated with the sale.

*Adjustments to the comparables must be made for special or creative financing or sales concessions. No adjustments are necessary for those costs which are normally paid by sellers as a result of tradition or law in a market area; these costs are readily identifiable since the seller pays these costs in virtually all sales transactions. Special or creative financing adjustments can be made to the comparable property by comparisons to financing terms offered by a third party institutional lender that is not already involved in the property or transaction. Any adjustment should not be calculated on a mechanical dollar for dollar cost of the financing or concession but the dollar amount of any adjustment should approximate the market's reaction to the financing or concessions based on the appraiser's judgment.

STATEMENT OF ASSUMPTIONS AND LIMITING CONDITIONS: The appraiser's certification in this report is subject to the following assumptions and limiting conditions:

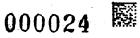
- 1. The appraiser will not be responsible for matters of a legal nature that affect either the property being appraised or the title to it, except for information that he or she became aware of during the research involved in performing this appraisal. The appraiser assumes that the title is good and marketable and will not render any opinions about the title.
- 2. The appraiser has provided a sketch in this appraisal report to show the approximate dimensions of the improvements, including each of the units. The sketch is included only to assist the reader in visualizing the property and understanding the appraiser's determination of its size.
- 3. The appraiser has examined the available flood maps that are provided by the Federal Emergency Management Agency (or other data sources) and has noted in this appraisal report whether any portion of the subject site is located in an identified Special Flood Hazard Area. Because the appraiser is not a surveyor, he or she makes no guarantees, express or implied, regarding this determination.
- 4. The appraiser will not give testimony or appear in court because he or she made an appraisal of the property in question, unless specific arrangements to do so have been made beforehand, or as otherwise required by law.
- 5. The appraiser has noted in this appraisal report any adverse conditions (such as needed repairs, deterioration, the presence of hazardous wastes, toxic substances, etc.) observed during the inspection of the subject property or that he or she became aware of during the research involved in performing this appraisal. Unless otherwise stated in this appraisal report, the appraiser has no knowledge of any hidden or unapparent physical deficiencies or adverse conditions of the property (such as, but not limited to, needed repairs, deterioration, the presence of hazardous wastes, toxic substances, adverse environmental conditions, etc.) that would make the property less valuable, and has assumed that there are no such conditions and makes no guarantees or warranties, express or implied. The appraiser will not be responsible for any such conditions that do exist or for any engineering or testing that might be required to discover whether such conditions exist. Because the appraiser is not an expert in the field of environmental hazards, this appraisal report must not be considered as an environmental assessment of the property.
- 6. The appraiser has based his or her appraisal report and valuation conclusion for an appraisal that is subject to satisfactory completion, repairs, or alterations on the assumption that the completion, repairs, or alterations of the subject property will be performed in a professional manner.

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Fannie Mae Form 1025 March 2005

Form 1025 — "WinTOTAL" appraisal software by a la mode, inc. — 1-800-ALAMODE



APPRAISER'S CERTIFICATION: The Appraiser certifies and agrees that:

- 1. I have, at a minimum, developed and reported this appraisal in accordance with the scope of work requirements stated in this appraisal report.
- 2. I performed a complete visual inspection of the interior and exterior areas of the subject property, including all units. I reported the condition of the improvements in factual, specific terms. I identified and reported the physical deficiencies that could affect the livability, soundness, or structural integrity of the property.
- 3. I performed this appraisal in accordance with the requirements of the Uniform Standards of Professional Appraisal Practice that were adopted and promulgated by the Appraisal Standards Board of The Appraisal Foundation and that were in place at the time this appraisal report was prepared.
- 4. I developed my opinion of the market value of the real property that is the subject of this report based on the sales comparison and income approaches to value. I have adequate market data to develop reliable sales comparison and income approaches to value for this appraisal assignment. I further certify that I considered the cost approach to value but did not develop it, unless otherwise indicated in this report.
- 5. I researched, verified, analyzed, and reported on any current agreement for sale for the subject property, any offering for sale of the subject property in the twelve months prior to the effective date of this appraisal, and the prior sales of the subject property for a minimum of three years prior to the effective date of this appraisal, unless otherwise indicated in this report.
- 6. I researched, verified, analyzed, and reported on the prior sales of the comparable sales for a minimum of one year prior to the date of sale of the comparable sale, unless otherwise indicated in this report.
- 7. I selected and used comparable sales that are locationally, physically, and functionally the most similar to the subject property.
- 8. I have not used comparable sales that were the result of combining a land sale with the contract purchase price of a home that has been built or will be built on the land.
- 9. I have reported adjustments to the comparable sales that reflect the market's reaction to the differences between the subject property and the comparable sales.
- 10. I verified, from a disinterested source, all information in this report that was provided by parties who have a financial interest in the sale or financing of the subject property.
- 11. I have knowledge and experience in appraising this type of property in this market area.
- 12. I am aware of, and have access to, the necessary and appropriate public and private data sources, such as multiple listing services, tax assessment records, public land records and other such data sources for the area in which the property is located.
- 13. I obtained the information, estimates, and opinions furnished by other parties and expressed in this appraisal report from reliable sources that I believe to be true and correct.
- 14. I have taken into consideration the factors that have an impact on value with respect to the subject neighborhood, subject property, and the proximity of the subject property to adverse influences in the development of my opinion of market value. I have noted in this appraisal report any adverse conditions (such as, but not limited to, needed repairs, deterioration, the presence of hazardous wastes, toxic substances, adverse environmental conditions, etc.) observed during the inspection of the subject property or that I became aware of during the research involved in performing this appraisal. I have considered these adverse conditions in my analysis of the property value, and have reported on the effect of the conditions on the value and marketability of the subject property.
- 15. I have not knowingly withheld any significant information from this appraisal report and, to the best of my knowledge, all statements and information in this appraisal report are true and correct.
- 16. I stated in this appraisal report my own personal, unbiased, and professional analysis, opinions, and conclusions, which are subject only to the assumptions and limiting conditions in this appraisal report.
- 17. I have no present or prospective interest in the property that is the subject of this report, and I have no present or prospective personal interest or bias with respect to the participants in the transaction. I did not base, either partially or completely, my analysis and/or opinion of market value in this appraisal report on the race, color, religion, sex, age, marital status, handicap, familial status, or national origin of either the prospective owners or occupants of the subject property or of the present owners or occupants of the properties in the vicinity of the subject property or on any other basis prohibited by law.
- 18. My employment and/or compensation for performing this appraisal or any future or anticipated appraisals was not conditioned on any agreement or understanding, written or otherwise, that I would report (or present analysis supporting) a predetermined specific value, a predetermined minimum value, a range or direction in value, a value that favors the cause of any party, or the attainment of a specific result or occurrence of a specific subsequent event (such as approval of a pending mortgage loan application).
- 19. I personally prepared all conclusions and opinions about the real estate that were set forth in this appraisal report. If I relied on significant real property appralsal assistance from any individual or individuals in the performance of this appraisal or the preparation of this appraisal report, I have named such individual(s) and disclosed the specific tasks performed in this appraisal report. I certify that any individual so named is qualified to perform the tasks. I have not authorized anyone to make a change to any item in this appraisal report; therefore, any change made to this appraisal is unauthorized and I will take no responsibility for it.
- 20. I identified the lender/client in this appraisal report who is the individual, organization, or agent for the organization that ordered and will receive this appraisal report.

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Fannie Mae Form 1025 March 2005

Form 1025 — "WinTOTAL" appraisal software by a la mode, inc. — 1-800-ALAMODE



A Residential Income Property Appraisal Repo

case# 0429229255

- 21. The lender/client may disclose or distribute this appraisal report to: the borrower; another lender at the request of the borrower; the mortgagee or its successors and assigns; mortgage insurers; government sponsored enterprises; other secondary market participants; data collection or reporting services; professional appraisal organizations; any department, agency, or instrumentality of the United States; and any state, the District of Columbia, or other jurisdictions; without having to obtain the appraiser's or supervisory appraiser's (if applicable) consent. Such consent must be obtained before this appraisal report may be disclosed or distributed to any other party (including, but not limited to, the public through advertising, public relations, news, sales, or other media).
- 22. I am aware that any disclosure or distribution of this appraisal report by me or the lender/client may be subject to certain laws and regulations. Further, I am also subject to the provisions of the Uniform Standards of Professional Appraisal Practice that pertain to disclosure or distribution by me.
- 23. The borrower, another lender at the request of the borrower, the mortgagee or its successors and assigns, mortgage insurers, government sponsored enterprises, and other secondary market participants may rely on this appraisal report as part of any mortgage finance transaction that involves any one or more of these parties.
- 24. If this appraisal report was transmitted as an "electronic record" containing my "electronic signature," as those terms are defined in applicable federal and/or state laws (excluding audio and video recordings), or a facsimile transmission of this appraisal report containing a copy or representation of my signature, the appraisal report shall be as effective, enforceable and valid as if a paper version of this appraisal report were delivered containing my original hand written signature.
- 25. Any intentional or negligent misrepresentation(s) contained in this appraisal report may result in civil liability and/or criminal penalties including, but not limited to, fine or imprisonment or both under the provisions of Title 18, United States Code, Section 1001, et seq., or similar state laws.

SUPERVISORY APPRAISER'S CERTIFICATION: The Supervisory Appraiser certifies and agrees that:

- 1. I directly supervised the appraiser for this appraisal assignment, have read the appraisal report, and agree with the appraiser's analysis, opinions, statements, conclusions, and the appraiser's certification.
- 2. I accept full responsibility for the contents of this appraisal report including, but not limited to, the appraiser's analysis, opinions, statements, conclusions, and the appraiser's certification.
- 3. The appraiser identified in this appraisal report is either a sub-contractor or an employee of the supervisory appraiser (or the appraisal firm), is qualified to perform this appraisal, and is acceptable to perform this appraisal under the applicable state law.
- 4. This appraisal report complies with the Uniform Standards of Professional Appraisal Practice that were adopted and promulgated by the Appraisal Standards Board of The Appraisal Foundation and that were in place at the time this appraisal report was prepared.
- 5. If this appraisal report was transmitted as an "electronic record" containing my "electronic signature," as those terms are defined in applicable federal and/or state laws (excluding audio and video recordings), or a facsimile transmission of this appraisal report containing a copy or representation of my signature, the appraisal report shall be as effective, enforceable and valid as if a paper version of this appraisal report were delivered containing my original hand written signature.

APPRAISER	SUPERVISORY APPRAISER (ONLY IF REQUIRED)
Signature ///	Signature
Name Compus reposition 100	SignatureName
Company Name CSP Appraisers	Company Name
Company Address 14787 Midland Road, San Leandro, CA 94578	Company Address
Telephone Number 510-731-7801	Telephone Number
Email Address corneliu@cspappraisers.com	Email Address
Date of Signature and Report 05/13/2011	Date of Signature
Effective Date of Appraisal 05/10/2011	State Certification #
State Certification # AR031183	or State License #
or State License #	State
or other (describe) State #	Expiration Date of Certification or License
State CA	•
Expiration Date of Certification or License <u>07/02/2011</u>	SUBJECT PROPERTY
ADDRESS OF PROPERTY APPRAISED	☐ Did not inspect subject property
556 30th St	☐ Did inspect exterior of subject property from street
Oakland, CA 94609-3202	Date of Inspection
	☐ Did inspect interior and exterior of subject property
APPRAISED VALUE OF SUBJECT PROPERTY\$ 520,000	Date of Inspection
LENDER/CLIENT	COMPARABLE SALES
Name DEVOREAHA SMITH	Did not inconst autoriou at a surface bloom to a
Company Name Wells Fargo Bank, N.A 0035880	Did not inspect exterior of comparable sales from street
Company Address , Concord, CA 94520	Did inspect exterior of comparable sales from street Date of inspection
	Date of Hishection
Email Address	•

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Fannie Mae Form 1025 March 2005

Form 1025 — "WinTOTAL" appraisal software by a la mode, inc. — 1-800-ALAMODE

				Res			come Prop	erty	App	oraisa	l Report	rile#		# 042922 3613	9255	
FEATURE	S	UBJEC	π.		COMP	ARABLE	SALE #4		COMP	ARABLE S	ALE #5		COMP	PARABLE S	ALE#6	
Address 556 30th St			3		32nd					h Street		3042	Harris	son Stree	et	
Oakland, CA 9	<u>)4609-3</u>	3202	- TO - 12 TO			A 9460	8			A 94602		Oakla	nd, C	A 94611		
Proximity to Subject	5 4 32		SALL.	0.96	MILES	W	<u> </u>	2.67	MILES	SE		0.66 1	VILES	S E		
Sale Price	\$	5	30,000				\$ 500,000		1,000	150	\$ 575,000	\mathcal{A}_{i}		16.00	\$ 487	,00
Sale Price/Gross Bldg. Area	\$	200.5	53 sq.ft.	\$	217.5	39 sq.ft.		\$	232.7	79 sq.ft.	3 To 17 (M)	\$	232.	79 sq.ft.	Mary San	100
Gross Monthly Rent	\$		3,550	\$		3,400		\$		2,800		\$		2,740		N.
Gross Rent Multiplier			149.30	,		147.06	4.0			205.36	1400 2000			177.74		/ .
Price per Unit	\$	2	65,000	\$		50,000		\$		87,500	WAS WELL	\$		243,500		12,101
Price per Room	S		53,000			50,000	240.51.34462	\$		57,500	100	\$.		48,700	R.147	4,523
Price per Bedroom	\$		88,333			00,000				43,750	200	\$		121,750		
Rent Control		NI.			es 🖂 l		Participants for participant of		s 🖂		Particle Description Co.	X Yes		No	er er en en en en en en en en	200 300
Data Source(s)	100000	1/2/14	数が変数				0504059		#4051			MLS#				
Verification Source(s)						e marke									-388-4536	
VALUE ADJUSTMENTS	DEG	CRIPTI	UNI SELECTORES		ESCRIP		+(-) Adjustment		ESCRIP		25-234-34505 + (-) Adjustment		SCRIP			
Sale or Financing	(BANKE)	CONTRACTOR OF THE	SET SECOND			IION	T(-) Aujusunem			HUN				TION	+(-) Adjus	urien
Concessions				Cash	(45.000	Active				Active		İ		
	300	G IX		Yes			-15,000					DOM				
Date of Sale/Time	過激素				3/2011		-3,000					LD: 0:				
Location	Fwy no				dential/		-10,000	-			-11,500					9,50
Leasehold/Fee Simple	Fee Si				Simple				Simple			Fee S				
Site	4,900				osq.ft.				sq.ft.		+4,000	3,900	sq.ft.		+	2,00
View	Local/				VResid	lential		Local	/Resid	dential		Local	/Resid	dential		
Design (Style)	Victoria				itional			Span	ish			Victor	ian			
Quality of Construction	Averag	ge		Avera	age		l	Avera	ige .		/	Avera	ige			
Actual Age	105/1906			95/19	<u> 316</u>			87/19	924			101/1				
Condition	Good			Good	<u> </u>			Good				Good				
Gross Building Area			2,643			2,300	+15,500			2,470	+7,500			2,092	+2	4,50
Unit Breakdown	Total I	Bdrms			8drms				Bdms		.,550	Total	Bdrms			,,,,,,
Unit # 1	5	3	2	5	3	2		5	2	1	+16,000		2	1	+1	6,00
Unit # 2	5	3	2	5	2	2	·	5	2	1	.0,000	5	2	1 1		-,
Unit # 3	1 1			<u> </u>	-			1		 				+ '		
Unit # 4	+				 	 				 				1 1		
Basement Description	144 Sc	~ E+	1	None	<u></u>	<u> </u>		Partia				None		-		
Basement Finished Rooms	APN:	ч.г.		1		220	 			205		None		040.04		
Functional Utility					0595-0)20		_	0489-0	כטנ				040-01		
Heating/Cooling	Averag	ge		Aver				Avera				Avera				
	Wall F		œ		Furna	ce			Furna	ce		Wall		ice		
Energy Efficient Items	Standa			Stan				Stand				Stand				
Parking On/Off Site			Spacés			Spaces	-10,000					None			·	
Porch/Patio/Deck	Patio/o	deck			p/porch	<u> </u>			/porch			Patio.	/porc	h l		
Fireplace	None			None					<u>eplace</u>	·s	-5,000					
Accessory Unit	Yes			None			+10,000	_			+10,000	None	<u> </u>		+1	0,00
Original Listing Price	\$525,0	000		\$475	5,000		<u> </u>	\$575				\$487				
Net Adjustment (Total)	30.00	St. 2.2				⊠	\$ -12,500		<u> </u>		\$ 21,000		<u>⊠</u> +		\$ 4	3,00
Adjusted Sale Price		Photo di Moto di Sa		Net A		2.5 %		Net Ac	j.	3.7 %		Net Ac	ij.	8.8 %		
of Comparables	196		<i>F</i>	Gross	Adj.	12.7 %	\$ 487,500	Gross	Adj.	9.4 %	\$ 596,000	Gross	Adj.	12.7 %	\$ 53	0,00
Adjusted Drive De- Hair	. SP Comp / i			\$	3	243,750	0.000	\$		298,000		\$		265,000		
	SP Comp /	# of Con	np Rooms)	\$		48,750		\$		59,600		\$		53,000	100	
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Freddie Mac Form 72 March 2005

Fannie Mae Form 1025 March 2005

Form 1025.(AC) — "WinT0TAL" appraisal software by a la mode, inc. — 1-800-ALAMODE

The purpose of this addendum is to provide v.	lar/client with a clear and	contrate verdender die				
neighborhood. This is a required addendum for all a	nnraisal renorte with an	accurate understanding	of the market trends and co	nations prevalen	t in the subject	
Property Address 556 30th St	pprofession reports with all	City Oakland		Ctot- C4	710.0-1.0	
Burrower JOSEPH CORDARO		ony Oakiano		State CA	ZIP Code 94	609-3202
Instructions: The appraiser must use the information	n required on this form as	the hacie for higher co	paluciano, and must provide			
housing trends and overall market conditions as rep	orted in the Neighborhoo	d section of the appraisal	report form. The economics	Support for thos	e conclusions,	regarding
it is available and reliable and must provide analysis	as indicated below. If an	u secuon or use appraisar	teport form. The appraiser	must till in all the	information to	the extent
explanation. It is recognized that not all data sources in the analysis. If data sources provide the required	will be able to provide d	ata for the chaded areas	holour if it is available, here	able, the apprais	er must provide	an
in the analysis. If data sources provide the required	information as an averao	e inclosed of the median	Delow; If it is available, now	ever, the apprais	er must include	the data
average. Sales and listings must be properties that of	compete with the subject	property determined by	are appraiser strough report i	me avallable ligui	re and identity it	as an
subject property. The appraiser must explain any an	ornalies in the data, such	as seasonal markets on	applying the criteria that wo	uid be used by a	prospective buy	er of the
Inventory Analysis	Prior 7–12 Months	Prior 4-6 Months		s, etc.	A 117 1	
Total # of Comparable Sales (Settled)	33	13	Current – 3 Months		Overall Trend	1635
Absorption Rate (Total Sales/Months)	5.50	4.33	16	Increasing	Stable	Declining
Total # of Comparable Active Listings	12	6.5	5.33	Increasing	⊠ Stable	Declining
Months of Housing Supply (Total Listings/Ab.Rate)	2.2	1.4	27	Declining	Stable	
Median Sale & List Price, DOM, Sale/List %	Prior 7–12 Months		5.1	Le Declining		⊠ Increasing
Median Comparable Sale Price	195,000	Prior 4–6 Months	Current – 3 Months	 	Overall Trend	Trees.
Median Comparable Sales Days on Market	43	245,000	188,500	Increasing	Stable	□ Declining
Median Comparable List Price	184,900	32	21	≥ Declining	Stable	Increasing
Median Comparable Listings Days on Market	23	264,900	190,000	increasing.	⊠ Stable	Declining
Median Sale Price as % of List Price	105.18	28	16	Declining ☐	Stable	Increasing
Seller-(developer, builder, etc.)paid financial assistan	nce president? Ven	92.5	100	Increasing	Stable Stable	□ Declining
Explain in detail the seller concessions trends for the	ce prevalent? X Yes	No		Declining	⊠ Stable	Increasing
Explain in detail the seller concessions trends for the fees, options, etc.). Seller participation is c	past 12 months (e.g., se	mer contributions increas	ed from 3% to 5%, increasing	ng use of buydow	rns, closing cos	ts, condo
	present but does not	appear to be signific	cantly prevalent in this	area. Seller	participation	ranges from
I 1/9 IO 3/9 COVERING DUYERS Closing costs a	ind of pre-paids. Th	is appears to be ver	y typical for this neight	borhood and p	oses no adv	erse effects
on values or marketability for subject prop	епies.					
	- 					
Are forcelesure only (DEO - 1)						
Are foreclosure sales (REO sales) a factor in the mar	ket? 🗵 Yes 🗌 N	o If yes, explain (inclu	ding the trends in listings a	nd sales of forec	losed properties).
Yes, foreclosure sales (Short sale and RE	O sales) dominate t	he market and have	caused a negative aff	ect on the val	ue of proper	ties in the
market area.						
						
Cita data pourses for should be a life and						
Cite data sources for above information. Data e	expressed above is I	pased upon an MLS	search of the subject	s market area	for compar	able (meet
	expressed above is I	pased upon an MLS	search of the subject	s market area	for compara	able (most
similar) properties within the subject's imm	ediate neignborhooi	d to include approxin	nately one mile radius	of similar ma	rket areas.	
similar) properties within the subject's imm Summarize the above information as support for you	r conclusions in the Nein	to include approxing	nately one mile radius	of similar ma	rket areas.	
similar) properties within the subject's imm Summarize the above information as support for you an analysis of pending sales and/or expired and with	r conclusions in the Neighbornood	to include approxing the aborhood section of the aborh	nately one mile radius appraisal report form. If you	of similar ma	rket areas.	such as
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Borrower/Client	JOSEPH CORDARC					<u></u>	
Property Address	556 30th St						$\neg \neg$
City	Oakland	County	Alameda	State CA	Zip Code	94609-3202	\neg
Lender	Wells Fargo Bank, N.A.	- 0035880					

Small Income: SUBPMTCTRREV TXT1

Received 10 pages of Residential Income Property Purchase Agreement (revised 4/10) through Valuation Support Services website. The contract appears to be signed and dated by both parties (buyer and seller). The subject was listed on the local MLS on 05/02/2011 for \$525,000 and was pending 3 days later for \$530,000. The contract was marked to include a Statewide Buyer and Seller Advisory (C.A.R. Form SBSA) disclosure, not made available to the appraiser.

Small Income: COMMENTS 1

The subject site is an approximate 4,900 s.f. (as estimated from the Plat Map available through Public Record) located on a hillside location in Oakland, CA. Normal utility easements for electric, telephone, et cetera on site. No adverse easements, encroachments, or other apparent adverse conditions are know by the appraiser.

DESCRIPTION OF IMPROVEMENTS FOR THE SUBJECT RESIDENCE:

The subject property is a one story SFR built in 1906 built on a 0.11 acres parcel. This home consists of concrete perimeter foundation, wood frame, wood siding walls, and a composite shingle roof. Interior finished hardwood flooring throughout. Per foundation, wood frame, wood siding wails, and a composite sningle root. Interior finished narowood froming unroughout. Her country records, the property shows to be a duplex, a two unit property. At the time of inspection, this appraiser found one unit on the first level and a second level that was originally built as one unit, now was found converted into two units. The property was completely remodelled since it was purchased. The first level unit contains a three bedrooms and two bathrooms unit. There is laminate flooring throughout the kitchen, living, dining and bedrooms. The bathrooms contain tile flooring. The kitchen is remodeled with standard grade cabinets, corean countertops and good quality features and appliances. The bathrooms are remodeled with good quality features.

The second level front unit has one bedroom and one bathroom. There is finished hardwood flooring throughout and tile flooring in the bathroom. The bathroom has standard quality cabinets. The kitchen is newely installed with good quality features and appliances with corean countertops.

The second level unit has three bedrooms, two bathrooms and a laudry room with an access to a storage room and attic. There is a laundry room for the lower unit. At the time of inspection this appraiser found that the second level unit was converted to be a main unit and an accessory unit attached. Cost to cure \$1,000.

Landscaping front and back is in good condition. There is a wood deck in the back and a covered porch in the front of the property. Ther is typical physical depreciation due to age. COMMENTS ON SALES COMPARISON:

The comparable selection and valuation analysis is governed by the principle of substitution: a buyer will not pay more for one properly than for another that is of equal desirability. When determinable, adjustments for significant difference in improvements were derived by matched paired analysis or abstraction. When matched paired analysis per abstraction are not possible or practical, bracketing and/or the appraiser's knowledge of the market are utilized in determining the appropriate adjustments for differences. Since not every subject property can be compared to ideal comparable sales, the appraiser has selected the best available from a market search which meet the investor's underwriting standards. Comparable sales over one mile away, and over a major artery were used because they are the best available. Expanding the search to a radius over a mile developed sales that are still within the same market. These sales are the best comparables to the subject property and are therefore

My initial comparable sale search focused on sales, listings, and pending sales with transaction dates within the past 6 months, located within 1 mile from the subject, within 300 sq. ft. above grade GLA, similar site size, similar age within a 10 year range, duplexes. The initial search resulted in 6 property, however, two were considered comparable. The search parameters were then expanded to transaction dates within the past 6 months, 20 year range and within 3 miles from the subject property, using the same other physical characteristics. Using the expanded search parameters a total of 62 properties were found (which includes those properties found in the initial search), 6 of which, 4 sales and 2 listings, were considered most comparable and included in the Sales Comparison Approach. Those not chosen were of superior/inferior quality and/or superior/inferior location. The resulting one-line MLS print-out of search is attached to the report.

COMMENTS ON COST APPROACH:

Subject is in established and nearly fully developed residential market that has had few if any individual lot sales in last 5 years. Land value will be estimated using abstraction method. However, client is advised that abstraction method may produce unreliable results. This is due to numerous estimates made to comps for building improvement cost, site improvement cost, estimated depreciation, and so on. Also, the land to value ratio is typical of the market and has average market acceptance. Subject's building cost estimates are based on figures from local contractors, appraisers experience with new home and remodel construction bids, and www.building-cost.net. Physical depreciation based on age/life method. Finally, it should be noted that cost approach will be given no weight in this report. Typical buyers for subject could not produce a reliable cost approach in a reasonable time frame to make purchase decision for subject. Thus, cost approach has no relevance to buyers for subject and therefore no relevance to this report. It was included only because client requested it. Finally, the appraiser is not a licensed contractor or insurance agent and the cost approach does not represent a construction estimate or insurance cost estimate and should not be used for these

ALSO, PLEASE SEE SUPPLEMENTAL ADDENDUM FOR ADDITIONAL INFORMATION REGARDING THIS REPORT. FHA Repair Conditions:

Cosmetic repairs are not required, however, they were considered in the overall condition rating and valuation of the property. Any such cosmetic repairs affecting the subject, if applicable are reported in the improvements section (Page 1) of the 1004 appraisal form.

The physical condition of existing building improvements were examined at the time of the appraisal to determine whether repairs or alterations are necessary - essential to eliminate conditions threatening the continued physical security of the property

Required repairs and/or alterations are limited to necessary requirements to:

- Protect the health and safety of the occupants (Safety)
- Protect the security of the property (Security)
 Correct physical deficiencies or conditions affecting structural integrity (Soundness)

The appraiser notes those repairs below that are necessary to make the property comply with FHA's Minimum Property Requirements (MPR) or Minimum Property Standards (MPS) together with estimated repair costs. If no inspections are required and no repairs listed below, the property does therefore conform to FHA's MPR and MPS.

Repair(s) or Alteration(s) required / Estimated repair cost(s):

Repair the back right side-bubbling paint - \$200 The accessory unit kitchen on the second level appears to be built without permit.

Remove stove and cap the utilities in the accessory unit kitchen. Cost to cure \$1000.

See pictures for all the above repairs.

Form TADD — "WinTOTAL" appraisal software by a la mode, inc. — 1-800-ALAMODE

Волоwer/Client JOSEPH CORDAL	Supplemental Adde	ndum	N- coo
City Address 556 30th St			.e No. 60208613
Cakland Lender Wells Fargo Bank, N.A	County Alameda	State CA	Zip Code 94609-3202
Clarie	. 000000		2,5 0000 94609-3202

Clarification on Statement of Assumptions and Limiting Conditions #3, Page 4

Reporting for FEMA Special Flood Hazard Area was obtained through an Internet data source provided by ala mode appraisal software. By direction of lender/client, the appraiser reports what can be determined through the Internet data source but does not examine or include available flood maps developed by FEMA. The lender/client obtains flood zone certification from a

Clarification on Certification #2, Page 5

"I performed a complete visual inspection of the interior and exterior areas of the subject property..." A complete visual inspection includes areas "readily observable" defined as observations made by the appraiser of conditions that are immediately discernible and noticeable during the typical site visit. The appraiser is not required to move furniture, equipment or cause damage to the property. The appraiser's inspection of the attic and/or crawl space if applicable is limited.

SOURCE OF MARKET VALUE DEFINITION:

Fannie Mae

EXPOSURE TIME:

The subject's estimated exposure time is estimated to be the same as the marketing time noted on page 1 of the report.

The subject's correlated value in this report may or may not be above or below the predominate price noted on page 1. This has no effect on the subject or it's marketability. The predominate price is the "price most frequently found in a neighborhood"

Furthermore, the predominate price is only defined and used by FannieMae, it's not a value defined or used in anuals by leading appraisal organizations such as USPAP and The Appraisal Institute. Therefore, "Predominate Price" is a indicator made up by a home loan lender (FannieMae), not a real estate appraisal organization. In addition, most of the homes in the market are above or below the predominate price, therefore the predominate price is a useless indicator of marketability. A more relevant indicator would be the upper or lower end of the neighborhood price range. If a value was outside these ranges it could indicate a over or ADDITIONAL SCOPE OF REPORT:

The subject property was inspected on the interior and exterior. This does not include the attic, crawl space, under or behind beds and furniture, under or behind large fixtures or appliances, or in the back of closets which are full. Observations to the interior and exterior were made for the overall condition of the property and amenities included with it. The appraiser is not a home inspector, contractor, environmental engineer, or local code inspector, and this report is not a home inspection, local code inspection, or environmental inspection report. This report should not be relied upon to disclose any construction, code, or environmental conditions present in the subject and the report does not guarantee that the property is free of these defects. If there are construction, code, or environmental concerns a qualified contractor, engineer, or inspector should be consulted. Local building permit files were not inspected. It is assumed that the home was built with permits, there are no violations in building codes, and there are no unknown environmental hazards on the site. If there is a question concerning permits a full research the local building department file should be done by the current or future owner. This not done by my peers in the industry and therefore considered beyond the scope of this report. County records for the subject, used in this report, were provided by First American Real Estate Service (also known as Win2data). This is one of several private companies that supply summarized details on the property. Although these private services supply reasonable information they should not be considered absolutely perfect. The outside perimeter of the home was also measured to determine the overall living area and portions of the home devoted to garage or other areas. Recent sales and listing of homes (comps) that are similar to the subject were researched using the local Multiple Listing Service (MLS), First American Real Estate Services, and local real estate agents. The comps were generally viewed from the exterior only, they ere not inspected on the interior unless done so on a previous appraisal or other inspection. Details concerning the interior of the comps were generally taken from the information noted on mis and any photos or virtual tours posted on mis. Not all sales are available for public information, some are sold on a private basis or not published in public records. When possible these are researched for information, but in many cases information may not be available. The comps that are available and considered the most similar to the subject are noted in the

CLARIFICATION ON INTENDED USER/CLIENT OF THIS REPORT:

As noted on page 4, the intended user of this report is the lender/client. The lender/client is identified at the top of age 1 and bottom of page 6. A past, present, or future borrower, homeowner, buyer, seller, realtor, or any other party "is not" the client and "not" the intended user of this report. The only client and intended user of this report is the lender/client noted at the top of page 1 and bottom of page 6. Item #21 on page 6 indicates that the lender/client may distribute this report to other parties. This does not make that recipient a client or intended user of the report. The only client and intended user of this report is the lender/client noted on page 1 and page 6. Also, item #23 on page 6 noted that other parties "may" rely on this report. Item 23 was written by Fannie Mae, not this appraiser. Although Fannie Mae says another party may rely on this report, this does not make that party a client or intended user of this report. Again, the only client and intended user of this report is noted at the top of page 1 and

DIGITAL SIGNATURE:

Signature on report is digital and appraiser maintained sole control of affixing it to report.



Form TADD — "WinTOTAL" appraisal software by a la mode, inc. — 1-800-ALAMODE

Juppiementai Ausenusiii .0.60208613 Borrower/Client JOSEPH CORDARO Property Address 556 30th St Oakland County Alameda State CA Zip Code 94609-3202 Wells Fargo Bank, N.A. - 0035880

All adjustments are rounded to the nearest \$500.

A thorough search in the subject's market area was performed to determine the most comparable properties to the subject. The sales utilized are considered to be the most recent and pertinent sales in the subject neighborhood. All comparables are similar to the subject in terms of overall market appeal. All adjustments were based on the contributory market value of each relative to the subject in terms of overall market appeal. All adjustments were based on the contributory market value of each relative to the subject. All comparables were equally considered in the final estimation of market value via the direct sales comparison approach. Adjustments: GLA: comps adjusted at \$45sq' where +/-10%. Bathrooms@\$8k, accessory unit@10k. Parking Space@\$5k. A 2% adjustment was made for inferior location (fwy noice). Adjustments for room and bedroom count are considered to be included in GBA to reflect buyer preference. Age adjustments were not warranted due to similar overall effective age. Site adjustments were not warranted due to similar overall utility.

CONDITION: The different condition adjustments for average vs good (5%) is an estimation of the maintenance noted and the

Small Income: Improvements - Condition of the Property

cost to make repaires/upgrades. This amount may be low, the appraiser is not a contractor.

The subject property is a two story duplex with an accessory unit built in 1906 built on a .11 acres parcel. The accessory unit kitchen on the second level appears to be built without permit. Cost to cure \$1000. The subject is of average quality construction and is in overall good condition. Minor repairs needed for FHA compliance (see addenda). Typical physical construction and is in overall good condition. Minor repairs needed for FHA compliance (see addenda). Typical physical depreciation due to age. Since the time of the purchase the owner made major improvements to the subject property which include the following, new kitchen, new plumbing, new bathrooms, refinished floor in 1 unit, new flooring in other units, new heating, new interior and exterior painting, refinished rails, new roof, and new windows. The increase in value of the subject property since the last transfer is due mainly to the major improvements to the property. The contributory value of the improvements in the resulting increase in value of the property are supported by the market as evidenced by comparables with similar transfer histories and increase in value secondary to improvements to the property. The property was vacant but some utilities were on, therefore mechanical, electrical and plumbing fixtures were tested. The water heater in the lower unit was not on. See below for repairs needed. All other utilities were on and in proper working order at the time of inspection.

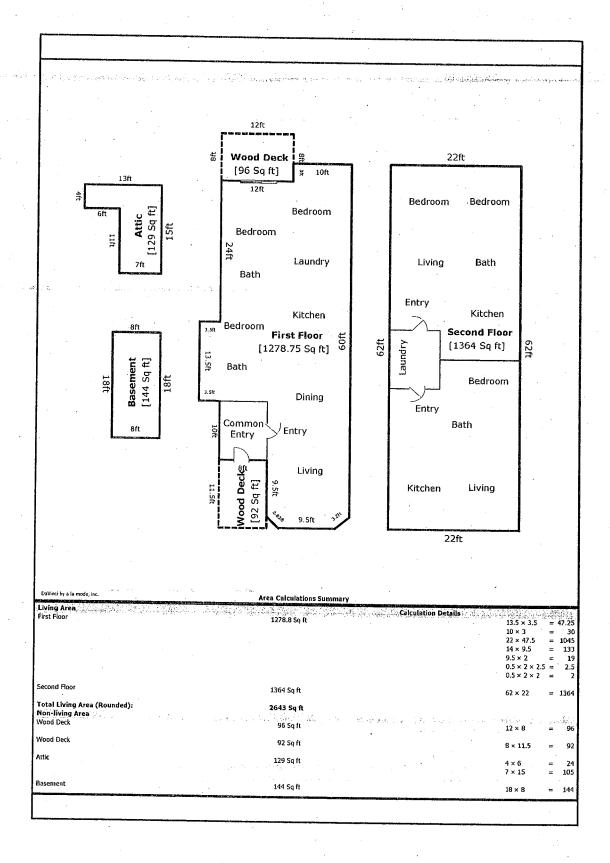
• <u>Small Income : Reconciliation - Comments</u>

Most weight is given to comparable #1 because are located nearest to the subject and has the most reliable adjustments. Comparables #5 and #6 are currently active on the local MLS and appear to reflect the current market activity in the subject's property area.

Rels Valuation California Registration/License No. 1322.

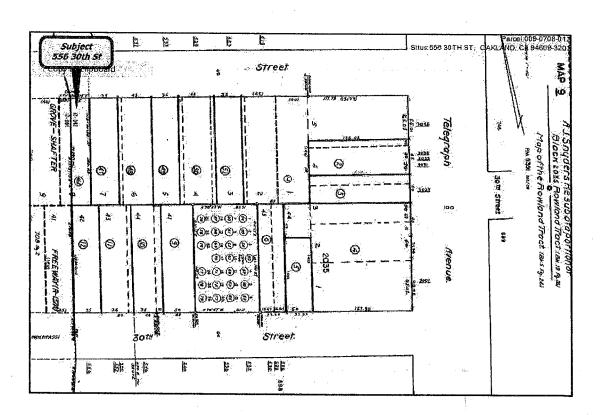
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Borrower/Client	JOSEPH CORDARO		
Property Address	556 30th St		
City	Oakland	County Alameda	State CA Zip Code 94609-3202
Lender	Wells Fargo Bank, N.A.		51010 OA 210 0000 94009-3202



Form SKT.BLDSKI — "WinTOTAL" appraisal software by a la mode, inc. — 1-800-ALAMODE

		1 ICEL	zan co fo				
Borrower/Client	JOSEPH CORDARO					,	
Property Address	556 30th St						_
City	Oakland	Соилту Аla	meda	State C	CA C	Zip-Code 94609-3202	_



RECORDING REQUESTED BY

Placer Title Company

Escrow Number: 810-12970-JB

AND WHEN RECORDED MAIL TO

JOSEPH G. CORDARO 556 30TH ST. OAKLAND, CA 94609 This is a true and correct copy of the document records 25 // under Records 3 delies No. 2011-154404

PLACER TITLE COMPANY

By:

A.P.N.: 009-0708-012

SPACE ABOVE THIS LINE FOR RECORDER'S USE

GRANT DEED

The undersigned grantor(s) declare(s):

Documentary transfer tax is \$577.50 City Transfer Tax: \$7,875.00

(X) computed on full value of property conveyed, or

() computed on full value less value of liens and encumbrances remaining at time of sale.

FOR A VALUABLE CONSIDERATION, receipt of which is hereby acknowledged, **CARA PINE**, **AN UNMARRIED WOMAN**

Hereby GRANT(S) to JOSEPH G. CORDARO, a single person

THE LAND DESCRIBED HEREIN IS SITUATED IN THE STATE OF CALIFORNIA, COUNTY OF ALAMEDA, CITY OF OAKLAND, AND IS DESCRIBED AS FOLLOWS:

LOT 42, BLOCK 2035, A.J. SNYDER'S RESUBDIVISION OF A PORTION OF BLOCK 2035, MAP OF THE ROWLAND TRACT, ETC., FILED APRIL 16, 1904, MAP BOOK 19, PAGE 30, ALAMEDA COUNTY RECORDS.

ASSESSOR'S PARCEL NUMBER: 009-0708-012

Dated: May/19, 2011

CARA PINE

MAIL TAX STATEMENTS TO PARTY SHOWN ON FOLLOWING LINE; IF NO PARTY SHOWN, MAIL AS DIRECTED ABOVE

SAME AS ABOVE

Name

Street Address

City & State

sirpkg.doc

Page 1

17

000034

STATE OF CALIFORNIA COUNTY OF Change of California	en e
On 5-20-11 before me, J. Hutty	, Notary Public,
personally appeared <u>Cara Fin</u>	ur Agent om Johann Segangan s
who proved to me on the basis of satisfactory evidence to be the person(\$\varphi\$) whose instrument and acknowledged to me that he/she/they executed the same in his/her by his/her/their signature(\$\varphi\$) on the instrument the person(\$\varphi\$), or the entity upon beh executed the instrument.	/their authorized capacity(ies), and that
I certify under PENALTY OF PERJURY under the laws of the State of California the correct.	at the foregoing paragraph is true and
WITNESS my hand and official seal.	NA A A A A A A A A A
Signature: Commission Expiration Date: 30-30-1	J. HUTTY COMM. # 1883040 O ALAMEDA COUNTY COMM. EXPIRES MARCH 30, 2014 F
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MAIL TAX STATEMENTS TO PARTY SHOWN ON FOLLOWING LINE; IF NO PARTY SHOWN, MAIL AS DIRECTED ABOVE

SAME AS ABOVE

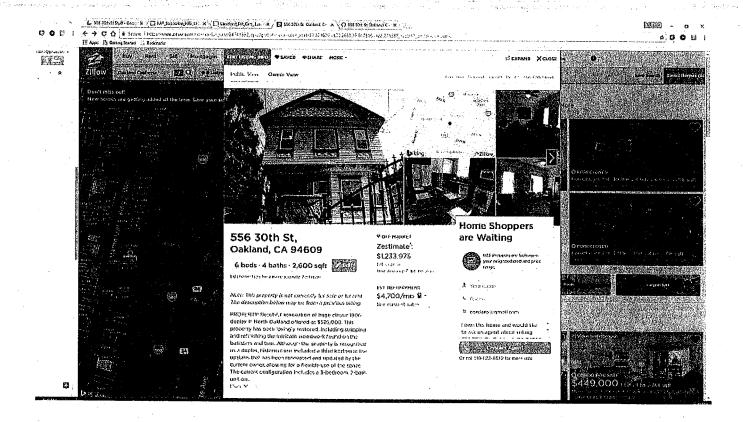
Name

Street Address

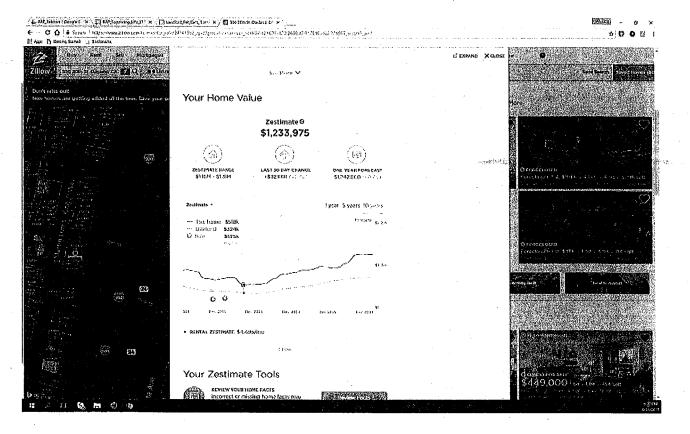
City & State

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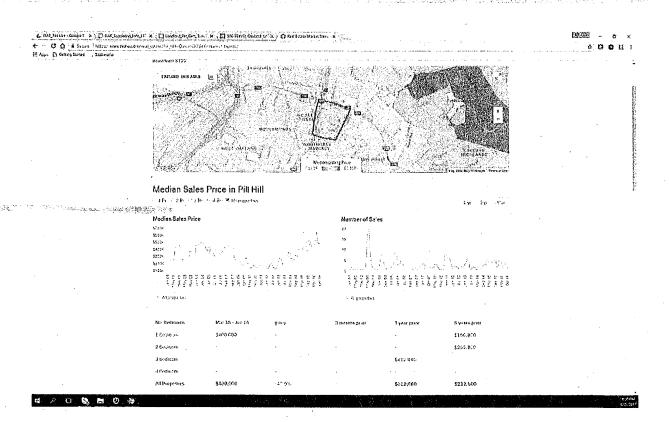
Zillow information on property showing square footage of 2,600



Home and Oakland Value trent from 2007 - 2017. Property was purchased by Mr. Cordaro in May 2011 for \$525,000. It was sold a year earlier for \$203,000. The sale price difference (\$322,000) directly reflects the substantial renovations done on the home. The Zillow trends for home value shown below prove that this substantial increase in value was not due to change in Market trends.



Another data point showing that in May 2010 - 2011 the market was near the bottom. The trend for home values in the area of Pill Hill, where 556 30th St is located, was decreasing.



CHRONOLOGICAL CASE REPORT

Case Nos.:

T17-0116

Case Name:

Zamora v. Telles

Property Address:

2032 47th Avenue, Oakland, CA

Parties:

Maria Zamora

(Tenant)

Leah Simon-Weisberg

(Tenant Representative)

Walter Telles

(Property Owner)

OWNER APPEAL:

Activity

Date

Tenant Petition filed

February 22, 2017

Owner Response filed

- -

Hearing Decision issued

August 9, 2017

Owner Appeal filed

August 30, 2017

Tenant Response to Appeal filed

September 15, 2017



CITY OF OAKLAND RENT ADJUSTMENT PROGRAM

250 Frank Ogawa Plaza, Suite 5313 Oakland, GA 94612 (510) 238-3721

H La Bass Con Services
For date stamp, 3 0
MENT ADJUSTMENT PROGRESS
APPEAL

Appellant's Name Colors Appellant's Name Colors Appellant's Name	□ Owner □ Tenant
Property Address (Include Unit Number)	
2032 UNA	
Appellant's Mailing Address (For receipt of notices)	Case Yumber
	Dare of Decision appealed
Name of Representative (if any)	Representative's Mailing Address (For notices)
· · · · · · · · · · · · · · · · · · ·	7
Please select your ground(s) for appeal from the lister provided responding to each ground for which below includes directions as to what should be included.	st below. As part of the appeal, an explanation must you are appealing. Each ground for appeal listed uded in the explanation.
1) There are math/clerical errors that require the	Hearing Decision to be updated. (Please clearly

explain the math/clerical errors.)

2) Appealing the decision for one of the grounds below (required):

The decision is inconsistent with OMC Chapter 8.22, Rent Board Regulations or prior decisions
of the Board. (In your explanation, you must identify the Ordinance section, regulation or prior Board
decision(s) and describe how the description is inconsistent.).

b)	☐ The decision is inconsistent with decisions issued by other Hearing Officers. (In your explanation
•	you must identify the prior inconsistent decision and explain how the decision is inconsistent.)

☐ The decision raises a new policy issue that has not been decided by the Board. (In your explanation
you must provide a detailed statement of the issue and why the issue should be decided in your favor.).

d)	The decision violates federal, state or local	law. (In your	explanation,	you must provide a deta	ailea
-	statement as to what law is violated)	**			

e)	☐ The decision is not supported by substantial evidence. (In your explanation, you must explain why
•	the decision is not supported by substantial evidence found in the case record.)

For more information phone (510) 238-3721.

IMPORTANT INFORMATION:

This appeal must be received by the Rent Adjustment Program, 250 Frank Ogawa Plaza, Suite 5313, Oakland, California 94612, not later than 5:00 P.M. on the 20th calendar day after the date the decision was mailed to you as shown on the proof of service attached to the decision. If the last day to file is a weekend or holiday, the time to file the document is extended to the next business day.

- Appeals filed late without good cause will be dismissed.
- You <u>must</u> provide all of the information required or your appeal cannot be processed and may be dismissed.
- Any supporting argument or documentation to be considered by the Board must be received by the Rent Adjustment Program with a proof of service on opposing party within 15 days of filing the appeal.
- Any response to the appeal by the other party must be received by the Rent Adjustment Program
 with a proof of service on opposing party within 35 days of filing the appeal.
- The Board will not consider new claims. All claims, except as to jurisdiction, must have been made in the petition, response, or at the hearing.
- The Board will not consider new evidence at the appeal hearing without specific approval.
- You <u>must sign</u> and date this form or your appeal will not be processed.
- The entire case record is available to the Board, but sections of audio recordings must be predesignated to Rent Adjustment Staff.

LHAE RIVAR

August 30, 2017

(Jages 143 incl. Cover)

Attention: City of Oakland Rent Adjustment Program - Attention Kelly

Fax Number: 510 - 238-6181

From Walter P. Telles + T170116 - Zamora vs. Telles

Subject Appeal - 2032 - 47th Avenue, Oakland, California

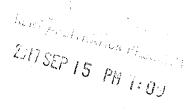


Walter Telles, Property Owner, is appealing the decision made on August 29, 2017. He is appealing the decision that the water leaks and mold found on August 1, 2015 were inaccurate. Zamora indicated that Telles never attended to the mold and water leaks, and just installed the pumps after the water had leaked into the room. Telles noticed that upon arrival that the pumps he had installed were "Unplugged" thus not working, causing the water damaged shown on the photographs submitted on June 29,2016 and January 20, 2017. The pumps need to be plugged in to operate.

The bedroom itself could not painted because of the junk and clutter was throughout the room making it impossible to clean and paint. Please note that the building inspector, Linda Moroz, noted on her report that there was no mold. This report was done on July 31, 2017.

Please call me with questions - 510-407-1003 - Walter P. Telles

Maria Zamora 2032 47th Ave. Lower Unit Oakland, California, Ca 94621



Oakland Rent Adjustment Board

Zamora v. Telles; Case Number T 17-0116

Tenant Response to Appeal

Tenant Appellee (Tenant) respectfully submits her response to the appeal submitted by Landlord Appellant (Landlord). Please note, Tenant was not properly served a copy of Landlord's appeal. However, in an abundance of caution, Tenant submits this response within 15 days of the date indicated on the letter attached to Landlord's appeal.

The copy of the appeal brief left at Tenant's door does not contain the second page of the appeal form and boxes a-e are not checked, therefore Tenant assumes Landlord's appeal is based on the August 31, 2017 letter attached to the document left on her door (Letter). The Letter indicates Landlord appeals the Decision on the grounds that the Decision is not substantially supported by the facts. The Landlord bases the entirety of his Appeal on inadmissible evidence.

Tenant contends the Decision is substantially supported by the evidence admitted at the June 20, 2017 and the site inspection on July 26, 2017.

Facts and Procedural History

Tenant filed her petition on February 22, 2017 alleging she has never received the form Notice of the existence and scope of the Rent Adjustment Program (RAP Notice); that there existed a health, safety, fire or building code violation in her unit, and that her housing services had been decreased. Landlord did not file a response.

At the hearing, Landlord was unable to provide a valid reason for failure to file a response, claiming he "mis-placed the file." Landlord was properly precluded from presenting any evidence at the hearing. See T02-0404 Santiago v. Vega (Party that fails to file a timely response is precluded from introducing evidence); see also T10-0075 Adams/Baca v. RMD Services. Tenant credibly testified that she never received RAP Notice and regarding the various conditions claimed in her petition. Tenant also submitted for proof photographic evidence of various conditions claims.

Tenant introduced testimony that when it rains water leaks into her bedroom closet and into the bedroom. This problem began in 2012, and notified the Landlord that same year. The source of the water has not yet been repaired. Tenant's adult son (also a tenant in the unit) credibly testified that when it rains water comes up

through the drain in the shower as well as through the walls and floor. Despite having two sump pumps installed by the Landlord (one of which ceased working and was never replaced by the Landlord) the water intrusion remained unabated.

Tenant's son further testified that as a result of the water intrusion and resulting mold, Tenant moved out of her bedroom into his bedroom, and he began sleeping on the couch in the living room. *See* Decision pp 2-3. Tenant also submitted photographic evidence of the water intrusion and resulting mold. *See* Exhibits 1-11, 13, and 14.

The Hearing Officer conducted a site inspection prior to issuing the Decision granting Tenant's claim with respect to:

- Water leaks and damage in closet, bathroom and bedroom,
- Mold in the carpet, and
- Broken window.

The most egregious of the conditions for which Tenant was awarded a reduction in damages was for the water leaks and resulting mold. The Hearing Officer awarded the Tenant a reduction of 25% from August 1, 2014 through June 30, 2017. Landlord's Appeal is limited to this award.

Standard of Review

In order to succeed on an appeal based on insufficient evidence to support the decision, the appellant must establish that the factual findings by the hearing officer are not substantially supported by the evidence. In other words, the Landlord in the instant Appeal must demonstrate that the evidence presented at the hearing does not substantially support the Decision. See T00-0340, 0367, and 0368 Knox v. Progeny Properties; see also T03-0198 Diamond v. Rose Ventures (Hearing decision will not be overturned when based on witness credibility and supported by substantial evidence); see also T06-0181 Pinnock v. Fong (Board affirmed hearing decision which was supported by substantial evidence).

The Decision is Substantially Supported by the Evidence

Tenant credibly testified as to the issues of water intrusion and resulting mold. There was no contradictory evidence, nor did any cross-examination call into question Tenant's credibility.

Specifically, she testified that when it rains water leaks into her bedroom closet and into the bedroom. This problem began in 2012, and notified the Landlord that same year. The source of the water has not yet been repaired. Tenant's adult son (also a tenant in the unit) credibly testified that when it rains water comes up through the drain in the shower as well as through the walls and floor. Despite having two sump

pumps installed by the Landlord (one of which ceased working and was never replaced by the Landlord) the water intrusion remained unabated.

Tenant's son further testified that as a result of the water intrusion and resulting mold, Tenant moved out of her bedroom into his bedroom, and he began sleeping on the couch in the living room. *See* Decision pp 2-3.

Tenant also submitted photographic evidence of the water intrusion and resulting mold. Indeed, the Hearing Officer was "shock[ed]" by the photographic evidence submitted by the Tenant and found that Tenant "suffered a great deal of water intrusion and resulting mold for a number of years." *See* Decision p. 5, *see also* Exhibits 1-11, 13, and 14 all of which were admitted into evidence without objection. Copies of the photographs in question are attached hereto for ease of review.

Conclusion

Appellant respectfully requests the Board affirm the Decision below as the factual findings are substantially supported by the evidence at the hearing below.



P.O. BOX 70243, OAKLAND, CA 94612-2043

CITY OF OAKLAND

Department of Housing and Community Development Rent Adjustment Program

TEL (510) 238-3721 FAX (510) 238-6181 TDD (510) 238-3254

HEARING DECISION

CASE NUMBER:

T17-0116, Zamora v. Telles

PROPERTY ADDRESS:

2032 - 47th Ave., Oakland, CA

DATE OF HEARING:

June 20, 2017

DATE OF INSPECTION:

July 26, 2017

DATE OF DECISION:

August 9, 2017

APPEARANCES:

Maria Zamora (Tenant)

Ludivina Zamora (Witness for Tenant) Alejandro Fregoso (Witness for Tenant) Leah Simon-Weisberg (Attorney for Tenant)

Walter Telles (Owner)
Mabel Nielsen (Interpreter)

SUMMARY OF DECISION

The tenant's petition is partly granted.

CONTENTIONS OF THE PARTIES

The tenant filed a petition on February 22, 2017, which alleges that she has never received the form Notice of the existence and scope of the Rent Adjustment Program (RAP Notice); that at present there exists a health, safety, fire or building code violation in her unit; and that her housing services have been decreased, as follows:

- Water leaks and damage in closet, bathroom, and bedroom
- Mold in the carpet
- Refrigerator does not work properly
- Broken window

- Cockroaches and rats
- Payment for gas service for her unit and the other unit in the building
- Only one heater for the two apartments
- Upstairs tenant has control over water in the tenant's unit

The owner did not file a response to the tenant's petition.

THE ISSUES

- (1) Is there a valid reason for the owner failing to file a response to the tenant's petition?
- (2) When, if ever, did the tenant receive the RAP Notice?
- (3) Have the tenant's housing services been decreased and, if so, by what percentage of the total housing services that are provided by the owner?

No Response: At the Hearing, the owner testified that he did not file a response to the tenant's petition because he "mis-placed the file."

RAP Notice: The tenant testified that she has never received the RAP Notice. The owner did not dispute this testimony.

Rent History: The tenant testified that she has paid rent of \$1,000 per month for the past 16 years. The owner did not dispute this testimony.

Decreased Housing Services:

Water Leaks / Mold: The tenant testified that she lives in the lower unit of a 2-unit building. When it rains, water leaks into her bedroom closet and into the bedroom. This problem began in the year 2012, and she notified the owner that year when he came to pick up the rent. The source of the water leak has never been repaired. The tenant submitted photographs that depict extensive mold and evidence of water intrusion on walls and floors in several rooms of the tenant's unit. In one photo, there is significant growth of what appear to be mushrooms on an area of carpeting.2 The tenant's witnesses testified that they took the photos on June 29, 2016 and January 20, 2017.

Alejandro Fregoso, who is the tenant's adult son, lives with the tenant. He testified that when it rains, water comes up through the drain in the shower, as well as through the walls and floor. He further testified that there are 2 sump pumps in the bathroom, which are intended to prevent water from entering the unit from the floor. The owner installed these pumps after water began to come up through the floor. However, one of the pumps stopped working, and was not replaced by the owner. The tenants had notified the owner that water entered the floor whenever

¹ Exhibit Nos. 1 through 11, 13, and 14. These Exhibits, and all others to which reference is made in this Decision, were admitted into evidence without objection.

² Exhibit No. 10.

it rained, beginning approximately 3 ½ years ago. As the result of extensive mold, his mother moved out of her bedroom into his bedroom, and he began sleeping on the couch.

Mr. Fregoso further testified that on May 27, 2017, the owner performed the following repairs: the broken window was replaced; the carpet in one of the bedrooms was removed and replaced with linoleum; and the owner painted the walls in the unit.

On July 26, 2017, the tenant's unit was inspected by Linda Moroz, a Hearing Officer with the Rent Adjustment Program. Following her inspection, Ms. Moroz prepared a Declaration, a copy of which is attached as Attachment "A."

Ms. Moroz's Declaration states, in part: "I entered the apartment, walked around and inspected the living room, kitchen, and the bathroom. All bedroom doors were closed. I asked and received permission to enter two of the three bedrooms. I was prevented to enter the third bedroom; an adult female came out of there and she said I cannot enter and inspect it; the children were playing in that bedroom. . .

The living area seemed cleaned and maintained, there was a lot of clutter on the kitchen counter and in the bedrooms. I did not notice any mold in the bathroom; the bathroom walls and ceiling seemed clean without any spots or sign of water intrusion. . . I . . . inspected the second bedroom. The condition of the floor and walls seemed standard, no sign of any damage. The third bedroom was a large room with wood floor and large window. . . and seemed to be used for storage. The condition of the walls and floor was standard and did not seem to have any damage."

<u>Refrigerator</u>: The tenant testified that the refrigerator in her unit stopped working in February 2016. She notified the owner at that time, and the owner had the refrigerator taken away. The owner said that he would replace it, but this was not done. On cross-examination, the tenant testified that she has been using a refrigerator that belongs to her sister.

Broken Window: The tenant testified that, when she returned home from work in December 2016, she noticed that a window in her unit had been broken, and there was broken glass on the floor. She immediately notified the owner, but the window was not replaced until approximately May 1, 2017. The tenant submitted photos of a window covered with plywood and the same window in which glass had been installed.³

<u>Cockroaches and Rats:</u> The tenant testified that there have been rats and roaches in her unit since 2013, and she notified the owner at that time. The owner had the unit fumigated twice in 2013, but not since that time. Ms. Moroz states in her Declaration: "I did not see any roaches, rats or rat droppings in the kitchen. I looked around the stove, floor, and kitchen counter."

Gas Service: The testified that when she moved into her unit, the gas bill was in the name of the upstairs unit, and she paid one-half of the bill. The electric service was put in the tenant's name in 2005, when a second meter was installed. The tenant further testified that there is only one gas meter for the building. The tenant submitted several PG&E bills from 2015 and

³ Exhibit No. 12

2017 in her name for both gas and electric service.⁴ Ms. Moroz states: "I observed two electric and two gas meters on the outside of the dwelling."

<u>Heater:</u> The tenant testified that, when she moved in, there were 2 gas heaters in her unit. One heater was removed 5 years ago, which she believes increases her gas bills.

Water: The tenant testified that the tenant in the upstairs unit can control the water for her apartment, and this person has shut off her water several times. The tenant first testified that this began "a couple of months ago." She then said that this began approximately 6 months ago. The tenant further testified that the upstairs tenant does this hoping that she will move out, so that the upstairs tenant's daughter can move in. She told the owner, who she believes has spoken about this with the upstairs tenant.

FINDINGS OF FACT AND CONCLUSIONS OF LAW

No Response: The Rent Adjustment Ordinance⁵ requires an owner to file a response to a tenant petition within 30 days after service of a notice by the Rent Adjustment Program that a tenant petition was filed. "If a tenant files a petition and if the owner wishes to contest the petition, the owner must respond . . ." Mis-placing correspondence is hardly a valid reason for failing to act in accordance with the law. Therefore, the owner's participation in the Hearing was limited to cross-examination and presenting a summation.⁷

<u>RAP Notice</u>: The tenant's uncontested testimony is credited. It is found that the tenant has never received the RAP Notice.

<u>Decreased Housing Services:</u> Under the Rent Adjustment Ordinance, a decrease in housing services is considered to be an increase in rent⁸ and may be corrected by a rent adjustment.⁹ However, in order to justify a decrease in rent, a decrease in housing services must be either the elimination or reduction of a service that existed at the start of the tenancy or a violation of the housing or building code which seriously affects the habitability of the tenant's unit.

There is also a time limit for claiming decreased housing services. A tenant petition must be filed within 90 days after the date of service of a rent increase notice or change in the terms of a tenancy or the date the tenant first receives the RAP Notice, whichever is later. Where the RAP notice has never been given, as in this case, a tenant can be granted restitution for rent overpayments due to decreased housing services for a maximum of 3 years. The tenant's claims of decreased housing services therefore begins on August 1, 2014.

⁴ Exhibit Nos. 15A through 15D.

⁵ O.M.C. Section 8.22.090(B)

⁶ O.M.C. Section 8.22.070(C)

⁷ Santiago v. Vega, Case No. T02-0404

⁸ O.M.C. Section 8.22.070(F)

⁹ O.M.C. Section 8.22.110(E)

¹⁰ O.M.C. Section 8.22.090(A)(2)

¹¹ Appeal Decision in Case No. T06-0051, Barajas/Avalos v. Chu

Water Leaks / Mold: The photographs submitted by the tenant are quite shocking. The tenant suffered a great deal of water intrusion and resulting mold for a number of years. Mr. Fregoso testified that the owner did some work to correct these problems in late May 2017, and the unit was in good condition by the time of Ms. Moroz's inspection in late July. Ms. Moroz's inspection occurred in late July, by which time there had been no rain for a number of months. Although there may still be a problem with water intrusion once it begins raining, it would be improper to speculate about what may occur at a later time. This Decision therefore considers only what has occurred in the past.

The extent of water intrusion and mold growth significantly affected the tenant's ability to live in the unit. This situation reduced the package of housing services by 25% from August 1, 2014 through June 30, 2017. As set forth on the Table below, because of this decrease in her housing services, the tenant overpaid rent during that time.

<u>Refrigerator:</u> Although the owner clearly should have replaced the refrigerator, because of the tenant's self-help, she has not lost any housing service in this regard. Therefore, the claim is denied.

Broken Window: The owner should have reasonably replaced the window by January 1, 2017. His failure to do reduced the package of housing services by 1% from January through April 2017. As set forth on the Table below, because of this decrease in her housing services, the tenant overpaid rent during that time.

<u>Cockroaches and Rats:</u> There was no evidence of roaches or rats at the time of Ms. Moroz's inspection, and neither of her witnesses testified on this issue. Further, there was apparently no inspection by either the City or the County Vector Control agency. The tenant has not sustained her burden of proof on this issue, and the claim is denied.

<u>Gas Service</u>: Claims based upon events of more than 3 years ago are barred by the filing requirement. With regard to the current situation, the evidence clearly shows that, contrary to the testimony of the tenant, there are 2 gas and electric meters. Therefore, the claim is denied.

<u>Heater:</u> The second heater was removed 5 years ago and, therefore, the claim is timebarred. Further, neither of the tenant's witnesses testified in support of the tenant on this matter. Therefore, the claim is denied.

Water: This is a highly unusual claim, and the tenant's testimony was not supported by either of her witnesses. The tenant has not sustained her burden of proof, and the claim is denied.

Conclusion: As set forth on the following Table, the tenant overpaid rent in the amount of \$8,790. This is a very large amount of money compared with the monthly rent. Therefore, the overpayment is ordered repaid over a period of 24 months. The rent is temporarily reduced by \$366.25 per month, to \$633.75 per month, beginning with the rent payment in September 2017 and ending with the rent payment in August 2019.

¹² Regulations, Section 8.22.110(F)

VALUE OF LOST SERVICES

Service Lost	From	То	Rent	% Rent Decrease	Decrease /month	No. Months	Overpaid
Water Leaks / Mold	1-Aug-14	30-Jun-17	\$1,000	25%	\$250.00	35	\$8,750.00
Broken Window	1-Jan-17	30-Apr-17	\$1,000	1% TO	\$10.00 TAL LOST SE	4 RVICES	\$40.00 \$8,790.0 0

RESTITUTION

		INEO III O II O II	
	\$1,000		
TOTAL TO	\$8,790.00		
TOTAL AS	879%		
AMORTIZED OVER	24	MO. BY HEARING OFFICER IS	\$732.50

ORDER

- 1. Petition T17-0116 is partly granted.
- 2. The Base Rent is \$1,000 per month.
- 3. Because of past decreased housing services, the tenant has overpaid rent in the amount of \$8,790. This overpayment is adjusted by a rent reduction for 24 months.
- 4. The rent is temporarily reduced by \$366.25 per month, to \$633.75 per month, beginning with the rent payment in September 2017 and ending with the rent payment in August 2019.
- 5. In September 2019, the rent will increase to \$1,000 per month.
- 6. The owner may otherwise be eligible for a rent increase.
- 7. <u>Right to Appeal</u>: This decision is the final decision of the Rent Adjustment Program Staff. Either party may appeal this decision by filing a properly completed appeal using the form provided by the Rent Adjustment Program. The appeal must be received within twenty (20) calendar days after service of the decision. The date of service is shown on the attached Proof of Service. If the Rent Adjustment Office is closed on the last day to file, the appeal may be filed on the next business day.

Dated: August 9, 2017

Stephen Kasdin Hearing Officer

Rent Adjustment Program



250 FRANK H. OGAWA PLAZA, SUITE 5313, OAKLAND, CA 94612

CITY OF OAKLAND

Housing and Community Development Department TEL (510) 238-3721 Rent Adjustment Program

FAX (510) 238-6181 TDD (510) 238-3254

DECLARATION OF SITE INSPECTION

CASE NUMBER:

T17-0116, Zamora v. Teles

PROPERTY ADDRESS: 2032 47th Ave., Oakland, CA

DATE OF INSPECTION: July 26, 2017, at 3:30 p.m.

I, Linda M. Moroz, declare as follows:

I am the Hearing Officer with the City of Oakland Rent Adjustment Program. In that capacity. I conducted a site inspection of the above-referenced property relating to Tenant Petition T17-0116.

I met the owner Teles outside of the property, the tenant was at home and opened the door.

The inspection was limited to the following items: general housekeeping, bathroom mold, roaches, rats, condition of floor and walls in the bedrooms and whether they are being used, and number of PG&E gas meters.

I entered the apartment, walked around and inspected living room, kitchen, and the bathroom. All bedroom doors were closed. I asked and received permission to enter two of the three bedrooms. One bedroom had bed in it and looked cluttered with many other items stocked around it. The second bedroom looked like it was used as storage with items stocked up in the middle of the room in a large pile. I was prevented to enter the third bedroom; an adult female came out of there and she said I cannot enter and inspect it; the children were playing in that bedroom.

- 1. General housekeeping: the living area seemed cleaned and maintained, there was a lot of clutter on the kitchen counter and in the bedrooms.
- 2. Bathroom mold: I did not notice any mold in the bathroom; the bathroom walls and ceiling seemed clean without any spots or sign of water intrusion.

- 3. Roaches and rats: I did not see any roaches, rats or rat droppings throughout the apartment. I did not see any roaches, rats or rat droppings in the kitchen, I looked around the stove, floor, and kitchen counter.
- 4. Are both bedrooms being used? What is condition of floor and walls?: Two bedrooms looked like they were being used, one by children and the second one had bed with beddings on it. I could not inspect the children bedroom but inspected the second bedroom. The condition of the floor and walls seemed standard, no sign of any damage. The third bedroom was a large room with wood floor and large window. It had a large pile of stuff stored in the middle of the room and seemed to be used as storage. The condition of the walls and floor was standard and did not seem to have any damage.
 - 5. <u>Number of PG&E Gas meters</u>: I observed two electric and two gas meters on the outside of the dwelling.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Dated: July 31, 2017

Linda M. Moroz Hearing Officer

City of Oakland Rent Adjustment Program

717.0116 ROJSK

For date stamp.

RENT ADJUSTMENT PROGRAM

Mail To: P. O. Box 70243

Oakland, California 94612-0243

(510) 238-3721

2017 FEB 22 PM 12: 43

Please Fill Out This Form As Completely As You Can. Failure to provide needed information may result in your petition being rejected or delayed.

TENANT PETITION

Please print legibly		·
Your Name	Rental Address (with zip code)	Telephone
Maria Zamora	2032 47th Ave Oakland, CA 94621	(510) 712-6121
Your Representative's Name	Mailing Address (with zip code)	Telephone
Property Owner(s) name(s)	Mailing Address (with zip code)	Telephone
Walter Telles	2040 E 15th Street Oakland, CA 94606	

Number of units on the property:

Type of unit you rent (circle one)	House	Condominium	Apartment Room, or Live-Work
Are you current on your rent? (circle one)	Yes	No	Legally Withholding Rent. You must attach an explanation and citation of code violation.

I. GROUNDS FOR PETITION: Check all that apply. You must check at least one box. For all of the grounds for a petition see OMC 8.22.070 and OMC 8.22.090. I (We) contest one or more rent increases on one or more of the following grounds:

- (a) The increase(s) exceed(s) the CPI Adjustment and is (are) unjustified or is (are) greater than 10%. (b) The owner did not give me a summary of the justification(s) for the increase despite my written request.
 - (c) The rent was raised illegally after the unit was vacated (Costa-Hawkins violation).
 - (d) No written notice of Rent Program was given to me together with the notice of increase(s) I am contesting. (Only for increases noticed after July 26, 2000.)
 - (e) A City of Oakland form notice of the existence of the Rent Program was not given to me at least six months before the effective date of the rent increase(s) I am contesting.
- (f1) The housing services I am being provided have decreased. (Complete Section III on following page)
- (f2) At present, there exists a health, safety, fire, or building code violation in the unit. If the owner has been
- cited in an inspection report, please attach a copy of the citation or report.
 - (g) The contested increase is the second rent increase in a 12-month period.
 - (h) The notice of rent increase based upon capital improvement costs does not contain the "enhanced notice" requirements of the Rent Adjustment Ordinance or the enhanced notice was not filed with the RAP.
 - (i) My rent was not reduced after the expiration period of the rent increase based on capital improvements.
 - (i) The proposed rent increase would exceed an overall increase of 30% in 5 years. (The 5-year period begins with rent increases noticed on or after August 1, 2014).
 - (k) I wish to contest an exemption from the Rent Adjustment Ordinance (OMC 8.22, Article I)

000054 *TENANT IS MONOLINGUAL SPANISH
Tenant Petition, effective 1-15-15 SPEAKER & REQUESTS INTERPRETERX

	into the Unit: ap			al Rent: \$	1200		/month
When did the ow	ner first provide yo ram (RAP NOTIC	ou with a wri	tten NOTICE TO	O TENANTS of If never p	the exist	ence of the enter "Neve	Rent er."
• Is your rent s	subsidized or contr	olled by any	government ager	ncy, including H	UD (Sec	tion 8)? Y	es No
List all rent inci you need addition	reases that you wa onal space, please ging.	ant to challer attach anotl	nge. Begin with ner sheet. You	the most recen must check "Yo	at and we es" next	ork backwa to each inc	ords. If rease that
Date Notice Served (mo/day/year)	Date Increase Effective (mo/day/year)	Amount R	ent Increased	Are you Conthis Increase Petition	in this	Did You F Rent Pr Notice W Notic	ogram /ith the
ese * .		From	То			Incre	
		\$	\$	□ Yes □] No	□Yes	□ No
		\$	\$	□ Yes □	□No	□Yes	□No
		\$	\$	□ Yes □] No	□Yes	□ No
		\$	\$	☐ Yes □	□No	□Yes	□ No
		\$	\$	□ Yes □] No	□Yes	□ No
		\$	\$	□ Yes [∃No	□ Yes	□No
existence of the I If you never got	ys from the date of Rent Adjustment pr the <i>RAP Notice</i> you er(s) of all Petition(ogram (which can contest a	ever is later) to o Il past increases.	contest a rent inc	ceived wi rease. (C	ritten notice D.M.C. 8.22.0	of the 190 A 2)
Decreased or in	PTION OF DEC nadequate housing service problems,	g services are	e considered an	increase in ren	NG SEI	RVICES:	nlawful
Have you lost so	harged for services ervices originally p ng any serious prob	rovided by th	ne owner or have	the conditions		□ Yes ? IXYes IXYes	□No

If you answered "Yes" to any of the above, please attach a separate sheet listing a description of the reduced service(s) and problem(s). Be sure to include at least the following: 1) a list of the lost housing service(s) or serious problem(s); 2) the date the loss(es) began or the date you began paying for the service(s); and 3) how you calculate the dollar value of lost problem(s) or service(s). Please attach documentary evidence if available.

To have a unit inspected and code violations cited, contact the City of Oakland, Code Compliance Unit, 250 Frank H. Ogawa Plaza, 2nd Floor, Oakland, CA 94612. Phone: (510) 238-3381

IV. VERIFICATION: The tenant must sign:

I declare under pe	enalty of perjury pursu	ant to the laws of	f the State of Cal	lifornia that ev	erything I sa	id
in this petition is t	rue and that all of the	documents attacl	red to the petitio	n are true copi	es of the	
originals.	erswalling in the second	i. Albin Priyan Las			e e e e e e e e e e e e e e e e e e e	

Tenant's Signature

Date

V. MEDIATION AVAILABLE: Mediation is an entirely voluntary process to assist you in reaching an agreement with the owner. If both parties agree, you have the option to mediate your complaints before a hearing is held. If the parties do not reach an agreement in mediation, your case will go to a formal hearing before a Rent Adjustment Program Hearing Officer the same day.

You may choose to have the mediation conducted by a Rent Adjustment Program Hearing Officer or select an outside mediator. Rent Adjustment Program Hearing Officers conduct mediation sessions free of charge. If you and the owner agree to an outside mediator, please call (510) 238-3721 to make arrangements. Any fees charged by an outside mediator for mediation of rent disputes will be the responsibility of the parties

Mediation will be scheduled only if both parties agree (after both your petition and the owner's response have been filed with the Rent Adjustment Program). The Rent Adjustment Program will not schedule a mediation session if the owner does not file a response to the petition. Rent Board Regulation 8.22.100.A.

If you want to schedule your case for mediation, sign below.

I agree to have my case mediated b	v a Rent Adjustment Program	Staff Hearing Officer	(no charge).
i agree to have my case mediated b	y a Rein Adjustinent i logiani	. Starr Hearing Officer	(110 change).

Tenant's Signature

requesting the use of their services.

Date

VI. IMPORTANT INFORMATION:

<u>Time to File</u> This form must be received at the offices of the City of Oakland, Rent Adjustment Program, Dalziel Building, 250 Frank H. Ogawa Plaza Suite 5313, Oakland, CA 94612 within the time limit for filing a petition set out in the Rent Adjustment Ordinance, Oakland Municipal Code, Chapter 8.22. Board Staff cannot grant an extension of time to file your petition by phone. For more information, please call: (510) 238-3721.

File Review

The owner is required to file a Response to this petition within 35 days of notification by the Rent Adjustment Program. You will be mailed a copy of the Landlord's Response form. Copies of **documents attached** to the Response form will not be sent to you. However, you may review these in the Rent Program office by appointment. For an appointment to review a file call (510) 238-3721; please allow six weeks from the date of filing before scheduling a file review.

VII. HOW DID YOU LEARN ABOUT THE RENT ADJUSTMENT PROGRAM?

	Printed form provided by the owner	
	Pamphlet distributed by the Rent Adjustment Program	
X	Legal services or community organization	
	Sign on bus or bus shelter	
	Other (describe):	

Tenant Petitioner: Maria Zamora

Addendum A-Decrease in Services

Description of Decreased Service		Approximate Date this Service was Lost	Date Tenant Notified Landlord and how	Date fixed, if any	Estimated Value to Loss of Service	
1.	Severe water leak in the closet wall which causes flooding when it rains.	2012	Notified owner verbally in 2012	NA	10%	
2.	Water leaks through floor in bathroom when it rains.	2015	Notified owner verbally in 2015	NA	10%	
3.	Mold infestation in carpet due to water damage and it sinks when you step on it.	2013	Notified owner verbally in 2013	NA	5%	
4.	The refrigerator does not work properly.	Approx February 2016	Notified owner verbally in approximately February 2016	NA	5%	
5.	There is a broken window.	December 2016	Notified owner verbally in December 2016	NA	5%	
6.	There is a cockroach and rats infestation in the property.	2013	Verbally notified owner in 2013	There are less than there were but it is still a problem.	10%	
7.	The walls in my bedroom are water damaged and there is mold.	December 2015	Notified owner verbally in December 2015	NA	10%	

Addendum B - Changed Conditions

- 1. I am paying the gas utilities for my apartment and the other apartment.
- 2. Now there is only one heater for the two apartments.
- 3. Now the upstairs tenant has control over turning my water on and off.